

Business Partner Update

Update no: 307

Date: 14th May 2001

<u>Fast-Track Training Courses - INDeX 30 and INDeX CT Components</u> <u>Promotion</u>





In order to complement the existing promotion offer on **INDeX 30** for the new **INDeX CT Components**, Avaya is offering sales and technical training courses tailored for INDeX 30 and CT Components.

Previous training courses involved a total of 5 days technical training and 1 days sales training. The new **fast-track training courses** enable access to INDeX CT Components with a total of 1 day for sales training and 2 days technical training.

Please note that INDeX CT Components is still under **Controlled Release**, and is not available to BusinessPartners who have not attended the relevant training courses.

Under the promotion, which runs until the 30^{th} September 2001, all new INDeX 30 installations are entitled to a free 10-user licence for INDeX CT Components (order code LIC-CTCOM-10) – normally worth £3000.

References

For more information on this promotional offer, including how to take advantage of it, please see *Reseller Update 292*. Please refer to *Reseller Update 288* for more information on **INDeX CT Components**, and to *Reseller Update 275* for more information on the INDeX 30.

Sales Training Courses

Sales training courses have been arranged as follows:

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INDeX 30 (includes CT Components) - 1 day (course code I30/CT) - £50 per delegate
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25 May 2001

15 June 2001

19 July 2001

For more information, or to book a course, please contact Jo Evans on 01707 364720

Technical Training Courses

Technical training courses have been arranged as follows

Fast-Track INDeX CT Components - 2 days (course code X07) - £300 per delegate

Please note that this course covers CT Components only - the INDeX 30 course (T51) remains separate.

31 May to 1 June

2 July to 3 July

6 August to 7 August

3 September to 4 September

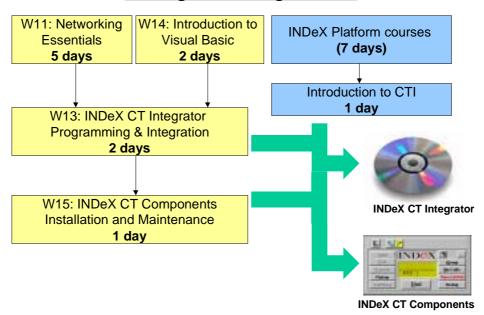
For more information, or to book a course, please contact Carol Bell (Technical Training Administrator) on 01707 364154.

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Training Tracks

Existing CTI Training Courses



Fast-Track Training Courses

