

PSN# PSN001093u

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Severity/risk level Medium

Urgency When convenient

Name of problem 2007 Daylight Savings Time (DST) for Definity Audix Release 3.1 and 4.0

Products affected

Definity Audix 3.1, 4.0

Problem description

For Definity Audix Release 3.1 and 4.0, the 2007 Daylight Savings Time change must be handled manually. There will not be a software update to handle the 2007 DST change.

Resolution

Q: How do I change my system's Date and time?

A: You must first follow the instruction to change your Switch time [here](#)

Then follow the instruction to turn off DST [here](#) 3-187

Then follow the steps to synchronize time to the Switch [here](#) 3- 237

Then reboot the Definity Audix [here](#) page 3-193

Q: Can I change it now?

A: No, perform the time change the night the DST changes take effect.

Workaround or alternative remediation

Remarks

## Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

**For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.**

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
Asia Pacific	65-6872-8686

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