

PSN# PSN001096u

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Severity/risk level Medium

Urgency When convenient

Name of problem 2007 Daylight Savings Time (DST) for Intuity Interchange

Products affected

Intuity Interchange

Problem description

For Intuity Interchange, the 2007 Daylight Savings Time change must be handled manually. There will not be a software update to handle the 2007 DST change.

Resolution

Q: How do I change my system's Date and time?

A: Please see directions [here](#) (page 70) for updating your system's date and time. Or use this quick DST guide.



Interchange dst.doc

Q: Can I change it now?

A: No, perform the time change the night the DST changes take effect.

Q: So does that mean I do not need to do anything else to set the clock for DST?

A: No. If you do not disable the automatic DST time changes, the time will be changed on the night of the old DST date. Please follow directions [here](#) (Page 72) to turn DST to "no".

Q: Do I need to reboot the system?

A: Yes. Please follow the directions [here](#) (page 66).

Workaround or alternative remediation

Remarks

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
Asia Pacific	65-6872-8686

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