

PSN# PSN001193u

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Severity/risk level Medium

Urgency When convenient

Name of problem Fault and Performance Manager and MultiSite Administration and the new 2007 Daylight Saving Time in USA and Canada

Products affected

Fault and Performance Manager and MultiSite Administration - Versions 3.2 and 4.0

Problem description

Starting in March 2007, Daylight Saving Time in the United States and Canada will begin on the second Sunday in March and end on the first Sunday in November. This document explains how to ensure that Fault and Performance Manager and MultiSite Administration are ready for the change.

Resolution

FPM / MSA – Install the v3.2 update.

FPM / MSA V4.0 – No action is required.

Workaround or alternative remediation

Remarks

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

Download update v3.2 from support.avaya.com.

Patch install instructions

Service-interrupting?

Install update as instructed.

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
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