



PSN# PSN001194u

Original publication date: 16-Feb-2007. This is Issue #2, published 18-Mar-2007.

Severity/risk level

Medium

Urgency

When convenient

Name of problem Voice Announcement Manager (VAM) and the new 2007 Daylight Saving Time in USA and Canada

Products affected

Voice Announcement Manager - Release 3.1 and 4.0

Problem description

Starting in March 2007, Daylight Saving Time in the United States and Canada will begin on the second Sunday in March and end on the first Sunday in November. This document explains how to ensure that Voice Announcement Manager is ready for the change.

Resolution

For VAMv3.1 there will be a patch provided that will include JRE 1.4.2_13 that will correct the DST problem.

VAMv4 will not be affected.

Workaround or alternative remediation

Remarks

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

Download the patch from support.avaya.com.

Patch install instructions

Install patch as instructed.

Service-interrupting?

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
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