



PSN# PSN001188u

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Severity/risk level Medium

Urgency When convenient

Name of problem VoIP Monitoring Manager and the new 2007 Daylight Saving Time in USA and Canada

Products affected

VoIP Monitoring Manager

Problem description

Starting in March 2007, Daylight Saving Time in the United States and Canada will begin on the second Sunday in March and end on the first Sunday in November. This document explains how to ensure that VoIP Monitoring Manager is ready for the change.

Resolution

For 3.1

We are producing a patch (Update 2) which will have a build number of 3.1.15. This patch will use 1.4.2\_13 and it will also have a change to support IE 7.0 for the client applet.

Workaround or alternative remediation

Remarks

## Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

Download Update 2 from [support.avaya.com](http://support.avaya.com).

Patch install instructions

Service-interrupting?

As instructed

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

**For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.**

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
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