

PSN# PSN001189u

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Name of problem AAN (CNA / APC) and the new 2007 Daylight Saving Time in USA and Canada

Products affected

AAN

Problem description

Starting in March 2007, Daylight Saving Time in the United States and Canada will begin on the second Sunday in March and end on the first Sunday in November. This document explains how to ensure that AAN (CNA / APC) is ready for the change.

Resolution

If any of the following are true, no changes are necessary:

- CNA Server is using UTC time
- CNA Server has no "timezone" configured
- CNA is in an entirely non-US-Canada Deployment

Otherwise ANY one of the following can be used to address the issue:

- Upgrade to CNA release 3.1.2
- Consider switching to UTC by removing the 'timezone' command from the config
- Disable "ntp" configuration on the CNA server, manually change the time after March 11, using the "date" command on the CLI and reboot the server. This will need to happen again after first Sunday in April.
- Do nothing and acknowledge that the CNA timestamp will be off by (1) hour, for about (3) weeks in March/April. This may be acceptable if a version 4.0 upgrade is being considered for later in the year

Workaround or alternative remediation

Remarks

## Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

Copy Running config to startup config

Download

Download patch release 3.1.2

Patch install instructions

Upgrade to 3.1.2 using the "restore image" command -- Reboot the CNA server

Service-interrupting?

Yes

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

## Mitigation

n/a

**For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.**

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
Asia Pacific	65-6872-8686

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