
StorEdge and Sun StorageTek Arrays SATA Drive Failures (Sun 102753)

Original Release Date: December 19, 2006

Last Revised: December 19, 2006

Number: ASA-2006-285

Risk Level: None

Advisory Version: 1.0

Advisory Status: Final

1. Overview:

A new Sun Alert Notification from Sun Microsystems has been issued and is described below. Issues which have been resolved by Sun Microsystems have been indicated as such. Notifications without a resolution may have restrictions to additional information on the sunsolve.sun.com website.

102753

"Support Data Collection" Procedure on Certain Sun StorEdge and Sun StorageTek Arrays May Cause SATA Drive Failures

Product: Sun StorEdge 6130 Array, Sun StorageTek 6140 Array RoHS, Sun StorageTek 6540 Array RoHS

Category: Availability

Date Released: 15-Dec-2006

<http://sunsolve.sun.com/search/document.do?assetkey=1-26-102753-1>

Avaya System Products using a Sun Microsystems Operating System:

Avaya system products include an Operating System with the product when it is delivered. The Avaya *Call Management System* (CMS) and the Avaya *Interactive Response* (IR) are both shipped with an operating system from Sun Microsystems. Actions to be taken on those products are described below.

Recommended Actions:

Follow the recommended actions for the products listed below. This advisory will be updated as additional information becomes available.

Product:	Affected Version(s):	Risk Level:	Actions:
Avaya CMS	All	None	None. Avaya CMS does not utilize Sun StorEdge Arrays.
Avaya IR	All	None	None. Avaya IR does not utilize Sun StorEdge Arrays.

2. Additional Information:

Additional information may also be available via the Avaya support [website](#) and through your Avaya account representative. Please contact your Avaya product support representative, or dial 1-800-242-2121, with any questions.

3. Disclaimer:

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4. Revision History:

V 1.0 - December 19, 2006 - Initial Statement issued.

Send information regarding any discovered security problems with Avaya products to either the contact noted in the product's documentation or securityalerts@avaya.com.

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