



End of Sale and Support Notification for Additions to Avaya Application Enablement Services 3.x and Migration Credits from Avaya Computer Telephony to Application Enablement Services

As of Nov 9, 2009 Avaya will no longer sell additional licenses for Avaya Application Enablement (AE) Services 3.x. This has been replaced by Avaya Application Enablement Services 5.2. Avaya will no longer provide Manufacturer Support for Avaya Application Enablement Services 3.x as of Nov 9, 2009.

Customers can continue to add CMAPI licenses to existing Communication Manager 3.x systems. To add these additional licenses use the ASD Communication Manager Additions configurator.

As of Nov 9, 2009 Avaya will no longer offer migration credits for customers migrating from Avaya Computer Telephony to Application Enablement Services.

Software: Discontinued SAP/PEC Codes

SAP Code	Description	End of Sale
182989	APPL ENBLMNT/CVLAN IC ENABLMNT	11/9/2009
186965	AES SW CONN	11/9/2009
186966	APPL ENBLMNT CVLAN RTU	11/9/2009
186967	APPL ENBLMNT CVLAN UPG RTU	11/9/2009
186969	APPL ENBLMNT DLG RTU	11/9/2009
194555	AES 3.1 BASIC TSAPI CT MIG	11/9/2009
227926	AES 3.1 BASIC TSAPI RTU	11/9/2009
194552	AES CCE BNDL SML	11/9/2009
194553	AES CCE BNDL MEDIUM	11/9/2009
194554	AES CCE BNDL LG	11/9/2009
194565	AES ADV TSAPI CT UPG SML	11/9/2009
194566	AES ADV TSAPI CT UPG MEDIUM	11/9/2009
194567	AES ADV TSAPI CT UPG LG	11/9/2009
194568	AES ADV TSAPI RTU SML	11/9/2009
194569	AES ADV TSAPI RTU MEDIUM	11/9/2009
194570	AES ADV TSAPI RTU LG	11/9/2009
194571	AES ADV TSAPI 3.0 - 3.1 SML	11/9/2009
194572	AES ADV TSAPI 3.0 - 3.1 MEDIUM	11/9/2009
194573	AES ADV TSAPI 3.0 - 3.1 LG	11/9/2009
194570	AES ADV TSAPI RTU LG	11/9/2009
198099	AES CVLAN FOR AVAYA IC	11/9/2009
227929	AES 4.0 BSC TSAPI MIG	11/9/2009
201911	AES 4.0 ADV TSAPI CT UPG SML	11/9/2009

201912	AES 4.0 ADV TSAPI CT UPG MEDIUM	11/9/2009
201913	AES 4.0 ADV TSAPI CT UPG LG	11/9/2009

Migration Strategy

Avaya will offer Application Enablement Services 5.2 for new sales and Application Enablement Services 5.2 requires Communication Manager 4.0 and later.

Application Enablement Services 3.x customers with an Application Enablement Services 3.x Service agreement can upgrade to release 5.2 via the Avaya Solution Designer as of Nov 9, 2009.

Application Enablement Services 3.x customers without an Application Enablement Services 3.x Service agreement can upgrade to release 5.2 by ordering the following codes:

SAP Code	Description
700476815	AES 5.X HDWR BNDL MEDIA
700476823	AES 5.X SFTW ONLY MEDIA
227570	AES 5.X BSC TSAPI UPG
227600	AES ADV TSAPI UPG TO 5.X SML
227601	AES ADV TSAPI UPG TO 5.X MEDIUM
227602	AES ADV TSAPI UPG TO 5.X LG
227583	AES 5.x DLG UPG
227581	AES 5.X CVLAN UPG

Avaya CT customers can purchase Application Enablement Services 5.2 using the following codes:

SAP Code	Description
700478340	AES for System Platform Media
700476815	AES 5.X HDWR BNDL MEDIA
700476823	AES 5.X SFTW ONLY MEDIA
228640	1U APPLICATION SERVER FOR APPL ENBLMNT
227571	AES 5.X BSC TSAPI RTU
227591	AES 5.X ADV TSAPI RTU LG
227592	AES 5.X ADV TSAPI RTU MEDIUM
227593	AES 5.X ADV TSAPI RTU SML

Minimal Support Term

The Minimal Support Term represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Global Services, Avaya Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Avaya Business Partners or other service providers. Additional information concerning Avaya Global Services can be found on the [Services Offer Information](#) Web site. For additional Information about Avaya Solutions, please visit the [Avaya Business Solutions](#) Web site.

For additional Information about Avaya solutions, please visit the Avaya business solutions web site (www.avaya.com).