



End of Sale Notice

Notification Date: 19-May-2010

Effective Date: 19-July-2010

Subject: IP Agent R7

Region: All

Summary

The following list describes which components are no longer sold, their replacement components, and the dates when the component was replaced in ASD.

Discontinued Order Codes and Migration Strategy

While IP Agent R7 will be End of Sale effective July 19, 2010, existing customers will be able to add licenses through the manufacturers support period. Please see the product definition for backward compatibility rules.

Discontinued Codes

Material Code	Description
226872	IP AGT R7 MULTI UPG PER AGT
226965	IP AGT R7 SNGL UPG PER AGT

Migration Strategy

Avaya now offers the following alternative solution(s). Please use Avaya Solution Designer (ASD) for your designs to ensure the proper one-X Agent license codes are generated. Customers who upgrade all of their licenses to the same release of one-X Agent can continue to use any combination of IP Agent and one-X Agent clients. Please see the product definition for the full set of backward compatibility rules. one-X Agent requires the purchase of Software Support (SSI); please see the product definition of a full list of SSI material codes.

The material codes listed below with the RFA license system are intended for use with any Non-MBT system CM 5.x and lower. The material codes listed below with the PLDS license system are intended for use with any MBT system or CM 6 and higher.

Material Code	Description	License System
227210	ONE-X AGT R2 NEW/ADD PER AGT LIC	RFA
227211	ONE-X AGT R2 NEW/ADD DR PER AGT LIC	RFA
227212	ONE-X AGT R2 NON-AGT CLIENT LIC	RFA
227213	ONE-X AGT R2 MOVE PER AGT LIC	RFA
227214	ONE-X AGT R2 VIDEO PER AGT LIC	RFA
227215	ONE-X AGT R2 MIG PER AGT LIC	RFA
227217	ONE-X AGT R2 TRIAL PER AGT LIC	RFA
228130	ONE-X AGT R2 SUPV PER AGT LIC	RFA
228484	ONE-X AGT R2 NEW/ADD PER AGT LIC	PLDS
228485	ONE-X AGT R2 NEW/ADD DR PER AGT LIC	PLDS
228486	ONE-X AGT R2 NON-AGT CLIENT LIC	PLDS
228487	ONE-X AGT R2 MOVE PER AGT LIC	PLDS
228488	ONE-X AGT R2 VIDEO PER AGT LIC	PLDS



228489	ONE-X AGT R2 MIG PER AGT LIC	PLDS
228491	ONE-X AGT R2 TRIAL PER AGT LIC	PLDS
228496	ONE-X AGT R2 SUPV PER AGT LIC	PLDS

Schedule

End of Sale	19-July-2010
End of Manufacturer's Support	19-July-2011

Minimum Period of Support Availability

The End of Manufacturer's Support availability represents the final date that Avaya will provide manufacturer's support for the product per the [Manufacturer Support Policy](#). Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>