

NØRTEL

Nortel Communication Server 1000

Feature Listing Reference

Release: 7.0

Document Revision: 04.01

www.nortel.com

Nortel Communication Server 1000

Release: 7.0

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New in this release

The following sections detail what's new in *Nortel Communication Server* 1000 Feature Listing Reference (NN43001-111) for Release 7.0.

- "Features" (page 5)
- "Other" (page 5)

Features

The following new features have been added in Release 7.0:

- High Scalability solution
- Integrated Instant Messaging and Presence
- IP Media Services
- IPv6 support
- SIP Trunk Bridge

For more information on the listed features, refer to "Alphabetical list of software features" (page 11).

Other

Revision History

June 2010 Standard 04.01. This document is up-issued to support

Communication Server 1000 Release 7.0.

May 2009 Standard 03.01. This document is up-issued to support

Communication Server 1000 Release 6.0.

January 2008 Standard 02.03. This document is up-issued to support

Communication Server Release 5.5.

December 2007 Standard 02.02. This document is up-issued to support

Communication Server Release 5.5.

May 2007 Standard 01.01. This document is up-issued to support

Communication Server 1000 Release 5.0. This document contains information previously contained in the following legacy document,

now retired, Feature Listing (NN43001-111).

August 2005 Standard 11.00. This document is up-issued for Communication

Server 1000 Release 4.5.

September 2004 Standard 10.00. This document is up-issued for Communication

Server 1000 Release 4.0.

October 2003 Standard 9.00. This document is up-issued to support Succession

3.0 Software. It has been updated to reference the latest technical

documentation versions.

January 2002 Standard 8.00. This document is up-issued to include content

changes for Meridian 1 Release 25.40 and Succession Communication Server for Enterprise 1000 Release 1.1.

April 2000 Standard, Issue 7.00. This is a global document, replacing the

International and North American Feature Listings, and is up-issued

for X11 Release 25.0x.

November 1999 Standard, Issue 6.00.

June 1999 Standard, Issue 5.00.

December 1998 Standard, Issue 4.00.

October 1997 Standard, Issue 3.00.

August 1996 Standard, Issue 2.00.

July 1995 Standard, Issue 1.00. This document was created to help users find

specific information about X11 features available in the International

marketplace.

Introduction

This document is a global document. Contact your system supplier or your Nortel representative to verify that the hardware and software described are supported in your area.

Subject

The purpose of this document is to provide a complete list of software features available on CS 1000 and Meridian 1 systems and to indicate the source document where descriptive information can be found.

Note on legacy products and releases

This NTP contains information about systems, components, and features that are compatible with Nortel Communication Server 1000 Release 4.5 software. For more information on legacy products and releases, click the **Technical Documentation** link under **Support & Training** on the Nortel home page:

http://www.nortel.com/

Applicable systems

This document applies to the following systems:

- Communication Server 1000M Single Group (CS 1000M SG)
- Communication Server 1000M Multi Group (CS 1000M MG)
- Communication Server 1000E (CS 1000E)
- Meridian 1 PBX 61C
- Meridian 1 PBX 81C

Note: When upgrading software, memory upgrades may be required on the Signaling Server, the Call Server, or both.

Intended audience

This document is intended for individuals wanting to locate feature description information within the CS 1000 and Meridian 1 documentation suite.

Conventions

Terminology

In this document, the following systems are referred to generically as "system":

- Communication Server 1000M (CS 1000M)
- Communication Server 1000E (CS 1000E)
- Meridian 1

Related information

This section lists information sources that relate to this document.

NTPs

The following NTPs are referenced in this document:

- Features and Services Fundamentals (NN43001-106)
- Software Input/Output: Administration (NN43001-611)
- Software Input Output Reference Maintenance (NN43001-711)

Online

To access Nortel documentation online, click the **Technical Documentation** link under **Support & Training** on the Nortel home page:

http://www.nortel.com/

CD-ROM

To obtain Nortel documentation on CD-ROM, contact your Nortel customer representative.

How to get help

Getting Help from the Nortel Web site

The best source of support for Nortel products is the Nortel Support Web site:

www.nortel.com/support

This site enables customers to:

- download software and related tools
- download technical documents, release notes, and product bulletins
- sign up for automatic notification of new software and documentation
- search the Support Web site and Nortel Knowledge Base
- open and manage technical support cases

Getting Help over the phone from a Nortel Solutions Center

If you have a Nortel support contract and cannot find the information you require on the Nortel Support Web site, you can get help over the phone from a Nortel Solutions Center.

In North America, call 1-800-4NORTEL (1-800-466-7835).

Outside North America, go to the Web site below and look up the phone number that applies in your region:

www.nortel.com/callus

When you speak to the phone agent, you can reference an Express Routing Code (ERC) to more quickly route your call to the appropriate support specialist. To locate the ERC for your product or service, go to:

www.nortel.com/erc

Getting Help through a Nortel distributor or reseller

If you purchased a service contract for your Nortel product from a distributor or authorized reseller, you can contact the technical support staff for that distributor or reseller.

Alphabetical list of software features

Feature	NTP
1.5/2.0 Mbps Gateway	ISDN Primary Rate Interface Fundamentals (NN43001-569)
1+ Dialing	Basic Network Feature Fundamentals (NN43001-579)
10/20 Digit ANI on 911 Calls	Features and Services Fundamentals (NN43001-106)
16-Button Digitone/Multifrequency Operation	Features and Services Fundamentals (NN43001-106)
2 Mbps Digital Trunk Interface	Features and Services Fundamentals (NN43001-106)
2 Mbps Digital Trunk Interface Enhancements	Features and Services Fundamentals (NN43001-106)
2500 Telephone Features	Features and Services Fundamentals (NN43001-106)
500 Telephone Features	Features and Services Fundamentals (NN43001-106)
500/2500 Line Disconnect	Features and Services Fundamentals (NN43001-106)
510 Trunk Route Member Expansion	ISDN Primary Rate Interface Fundamentals (NN43001-569)

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AC15 Recall: Timed Reminder Recall	Features and Services Fundamentals (NN43001-106)
AC15 Recall: Transfer from Meridian 1	Features and Services Fundamentals (NN43001-106)
AC15 Recall: Transfer from Norstar	Features and Services Fundamentals (NN43001-106)
Access codes	Basic Network Feature Fundamentals (NN43001-579)

Access Restrictions	Features and Services Fundamentals (NN43001-106)
ACD Activity Codes for Not Ready State	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Answering Time in Night Service (Advanced)	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Busy Routing	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Call Delays	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Call Priority	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Call Waiting Thresholds (Advanced)	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Calls on Hold	Automatic Call Distribution Fundamentals (NN43001-551)
ACD DN/CDN Expansion	Automatic Call Distribution Fundamentals (NN43001-551)
ACD DN/CDN Expansion Phase II	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Dynamic Queue Threshold	Automatic Call Distribution Fundamentals (NN43001-551)
ACD in Night Service	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Least Call Queuing (Advanced)	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Management Reports	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Night Call Forward (NCFW) (Basic)	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Night Call Forward without Disconnect Supervision (Advanced)	Automatic Call Distribution Fundamentals (NN43001-551)
ACD Threshold Visual Indication (Advanced)	Automatic Call Distribution Fundamentals (NN43001-551)
ACD-CDR Connection Record (Basic)	Automatic Call Distribution Fundamentals (NN43001-551)
Activity Codes for Not Ready State	Features and Services Fundamentals (NN43001-106)
Adaptive Bandwidth Management	Data Networking for Voice over IP (553-3001-160) IP Peer Networking: Installation and Configuration (53-3001-213)

Advice of Charge	ISDN Primary Rate Interface Fundamentals
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(NN43001-569)

Automatic Call Distribution Fundamentals Agent and supervisor communication

(Advanced) (NN43001-551)

Agent features Automatic Call Distribution Fundamentals

(NN43001-551)

Agent ID Option Automatic Call Distribution Fundamentals

(NN43001-551)

Agent key (Advanced) Automatic Call Distribution Fundamentals

(NN43001-551)

Agent lamp (Advanced) Automatic Call Distribution Fundamentals

(NN43001-551)

Agent Lamps (Basic) Automatic Call Distribution Fundamentals

(NN43001-551)

Agent Observe (Advanced) Automatic Call Distribution Fundamentals

(NN43001-551)

Agent Observe Login (Advanced) Automatic Call Distribution Fundamentals

(NN43001-551)

Alarm Management Features and Services Fundamentals

(NN43001-106)

Automatic Call Distribution Fundamentals Alternate Call Answer (Basic)

(NN43001-551)

Alternative Call Routing for Network Bandwidth

Management

Branch Office Installation and Configuration (553-3001-214); Main Office Configuration Guide for Survivable Remote Gateway 50

(553-3001-207)

Features and Services Fundamentals Alternative Conference Pad Levels

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Alternative Loss Plan Features and Services Fundamentals

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Alternative Loss Plan for China Features and Services Fundamentals

(NN43001-106)

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(NN43001-106)

Analog Private Network Signaling System

Analog Semi-permanent Connections

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DPNSS1 Fundamentals (NN43001-572)

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