

# >BUSINESS MADE SIMPLE



Nortel Communication Server 1000 Release 6.0 Interoperability Config Guide Cisco Unified Communications Manager Release 6.0.1 via SIP

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#### Introduction

The purpose of this document is to detail the steps and configuration necessary for Nortel Communication Server 1000 Release 6.0 to interoperate with Cisco Unified Communications Manager running software release 6.0.1 over SIP Trunks only. There is a known issue to interop with Cisco Unified Communications Manager over H323 trunk as Cisco uses different ports in OLC and OLCAck. That cause one way speech issue for any call involving hold and retrieve over H323. So we recommend using SIP or QSIG to interop with Cisco Unified Communications Manager until the issue is fixed.

This document doesn't include every possible combination of hardware, software, Protocol or feature testing scenarios.

## **Basic Configuration Notes**

This application note is based on the configuration shown in the diagram on page 9. Default configurations are used on both systems with the exception of the following:

- Cisco Unified Communications Manager is configured as a Static SIP end point to Nortel
- Cisco Unified Communications Manager is also configured as (MTP) media Termination Point. (Required)
- G711 codec with 20ms payload on CCM, 30 and 10 ms also work.
- CDP dialing plan on Nortel

# **Hardware and Software Versions**

#### **Nortel**

Quantity	<u>Hardware</u>	Software Version
1	Nortel (CS 1000) Communication server 1000 (CPPM)	6.0
1	Signaling Servers (CPPM)	6.0
1	(SPS) SIP proxy Server HP DL320	6.0
1	CallPilot for messaging (TRP) 703	05.00.41.30
2	1140 IP sets	
1	T7316 Nortel Digital Phone	
1	Nortel Call Server Patch(s)	Deplist
3	Signaling Server Patch(s)	Deplist

#### <u>Cisco</u>

Quantity	<u>Hardware</u>	Software Version
	Cisco Unified Communications Manager	
1	MCS7825H- 3.0-IPC1, DL320 G2	6.1.3.3190-1
2	7960 IP sets (SCCP)	cmterm-7940-7960-sccp.8-0-7.cop
1	7960 IP set (SIP)	cmterm-7940-7960-8.8.00-sip.cop
1	CCM patch	N/A

#### **LAN Infrastructure**

Quantity	<u>Hardware</u>	Software Version
1	Cisco 6503 Router	(C6MSFC2-PSV-M), Version 12.1(19)E1
1	Cisco 4503 L2 Switch	8.4(2)GLX
1	Nortel Baystack 5520 L2 Switch	5.0.5.020
1	DNS Server (Dell PC)	Windows 2000

4 Distribution

# **Features Over SIP Trunk**

- Basic Call
- Hold and Retrieve
- Attended Transfer
- Blind Transfer
- Call Forward
- Conference
- Personal Call Assistant (PCA)
- Caller Line ID (CLID) and Name Display
- Messaging CallPilot
- RFC2833
- G711 Codec with 30ms, 20ms and 10ms payload.
- Secured Reliable Transfer Protocol (SRTP)

### **Integration Notes and Limitations**

#### 1) No direct media path for IP Trunking

The Nortel Communication server 1000 supports a direct peer-to-peer media path between all IP endpoints. When these two systems are interconnected, the Cisco Unified Communications Manager requires the media path to pass through the Cisco Unified Communications Manager. This may have a significant impact on WAN bandwidth engineering if the voice packets need to be backhauled to Cisco Unified Communications Manager in a remote location as in the diagram below.



#### **RTP Media Path Flows**

### 2) Cisco Media Termination Points and G.711 requirement

To interoperate with the Nortel Communication server 1000 the Cisco Unified Communications Manager requires Media Termination Points (MTPs) to provide any supplementary features beyond basic call setup and teardown. While the Nortel Communication server 1000 is able to support and intelligently negotiate different codecs, the Cisco Unified Communications Manager's software based MTP will only support G.711. Special consideration may need to be given for additional bandwidth requirements.

#### 3) Calling Party Name Display and Caller ID

The Nortel Communication server 1000 uses the standard SIP "*P-Asserted-Id*" field to pass Calling Party Name Display as well as Caller ID information across SIP trunk resources to other nodes in the network. The Cisco Unified Communications Manager employs a different implementation, and therefore is unable to pass along this information to the Communication server 1000. This will have a negative impact to call routing for Caller ID sensitive applications such as a Contact Center and proper E911 call recognition and termination.

#### 4) Call Redirect Information

Call redirect information is used by various other applications such as CallPilot to terminate the call directly into the called party's mailbox. Interworking between these two devices limits critical information over SIP trunk, preventing calls from properly terminating.

#### 5) SRTP on IP Trunks

The Cisco Unified Communications Manager does not currently support the SRTP protocol over IP trunks. Calls originated from clients on the Cisco Unified Communications Manager with SRTP are passed over IP Trunks in an unencrypted state. The Nortel clients must be set for "Best Effort" security for SRTP so that proper negotiation can take place between the Cisco and Nortel clients.

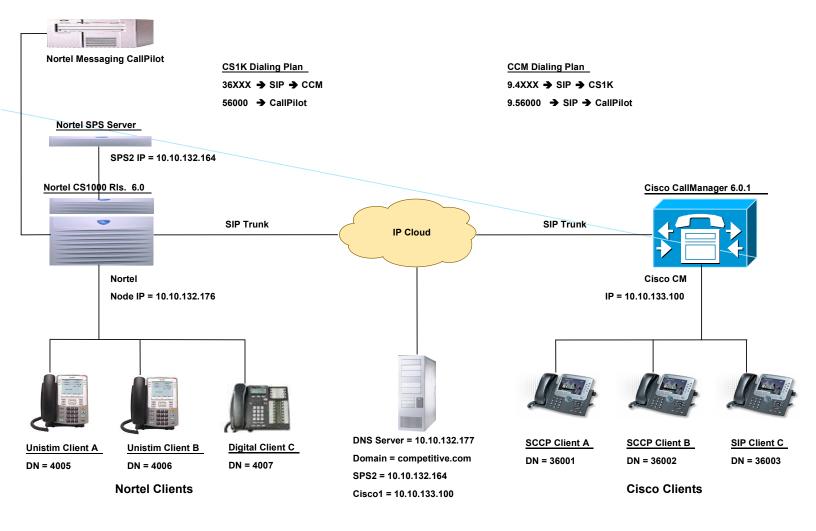
#### 6) DTMF over SIP to Callpilot

In Cisco Callmanager 5.0, DTMF from Cisco Client can't be passed to Nortel Callpilot properly. However, this is no longer an issue with Cisco Unified Communications Manager 6.0.

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# **Network Topology**

# Nortel-Cisco End-to-End Call Setup Configuration using SPS and SIP Trunk



#### CISCO UNIFIED COMMUNICATIONS MANAGER SETUP

- 1) Create Cisco IP Clients.
- 2) Configure Cisco IP phone and line DN
- 3) Configure Cisco Unified Communications Manager DNS and Domain settings
- 4) Configure Microsoft Windows 2000 DNS Server settings
- 4) Create the Media Resource Group and Media Resource Group List for the MTP requirements.
- 5) Create Region.
- 6) Create Device Pool.
- 7) Create SIP Trunk Profile.
- 8) Add a SIP Trunk for Nortel Communication server 1000 under the Device pull-down menu.
- 9) Add a Route Pattern to reach the Nortel's phone DN extensions.
- 10) Add a Route Pattern to reach the Nortel CallPilot VoiceMail system.
- 11) Create Top level (SIP) Domain in Enterprise Parameters.

## Nortel Communication server 1000 Setup

#### Signaling Server Setup Sequence using Nortel Element Manager

- 1) Configure the Zones
- 2) Configure a new IP Telephony Node summary
- 3) Configure the Node section
- 4) Configure the VGW and IP phone codec profile section
- 5) Configure the Quality of Service (QoS) section. (Use default)
- 6) Configure LAN Configuration section
- 7) Configure the SIP GW Setting section (Top level Domain must match CCM)
- 8) Configure the Signaling Server section
- 9) Configure (MGC) Media Gateway Controller (Required for Conference Calls)

#### (SPS) SIP Proxy Server Setup Sequence using Web Browser

- 1) Configure the System Wide Settings
- 2) Configure the SPS Server Settings
- 3) Configure a Service Domain
- 4) Configure a L1 Domain (UDP)
- 5) Configure a L0 Domain (CDP)
- 6) Configure a SIP Gateway Endpoint
- 7) Configure the Routing Entries for SIP

#### Call Server Setup Sequence using CPPM Card Console

- 1) Configure the IP D-channel (signaling channel) between the Call Server and the Signaling Server
- 2) Configure the Super-loop for the Virtual Trunks
- 3) Configure the SIP Virtual Trunks to the Signaling Server
- 4) Configure the Virtual Gateway Trunks
- 5) Configure the Virtual lines for the Nortel IP phone
- 6) Configure the SIP route
- 7) Configure the Route List Block for the Virtual Trunk route

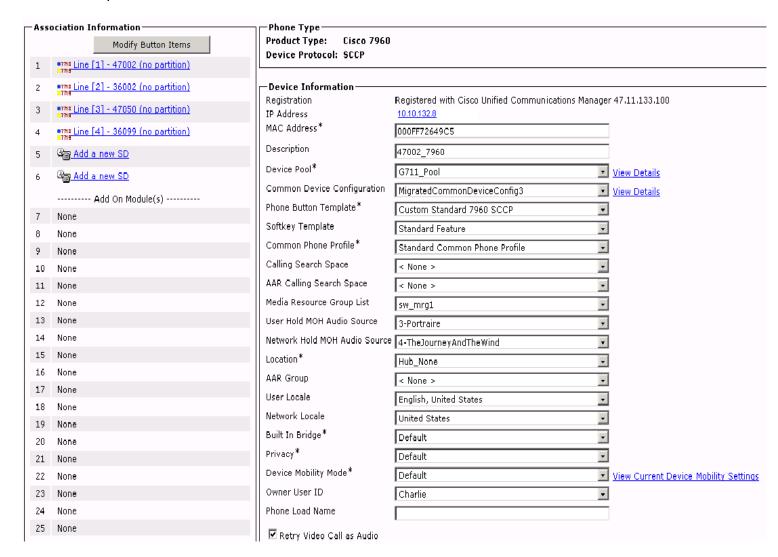
8) Configure CDP steering codes

Cisco Unified Communications Manager Configuration Sequence.

#### Phone Configuration on Cisco Unified Communications Manager

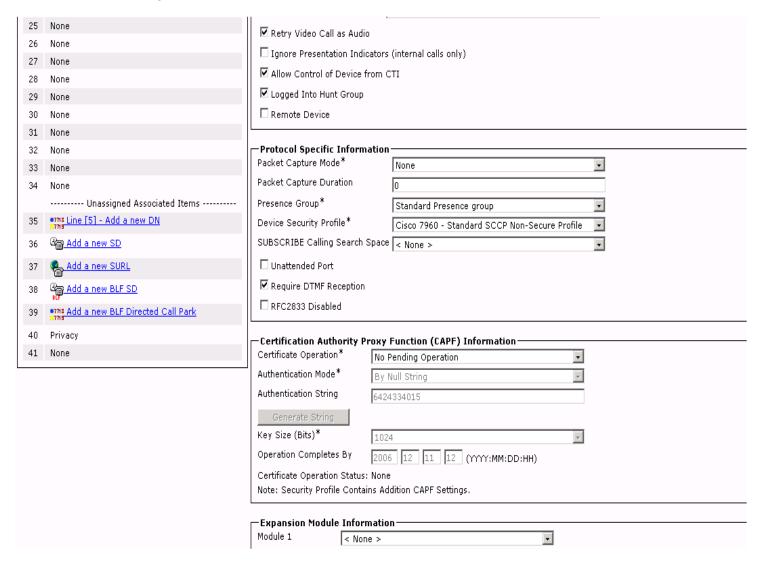
Use the Cisco Unified Communications Manager Administration Phone Configuration window to configure Cisco Unified IP Phones and devices:

From Cisco Unified Communications Manager Administration Window drop down menu. Select:- Device / Phone / Add New, Select the phone type from drop down menu and the protocol, SIP or SCCP.



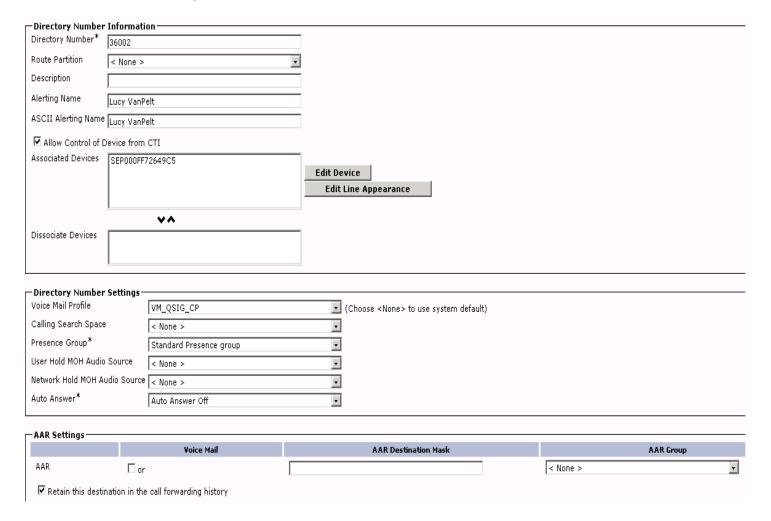
Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0

#### Phone Configuration Continued.



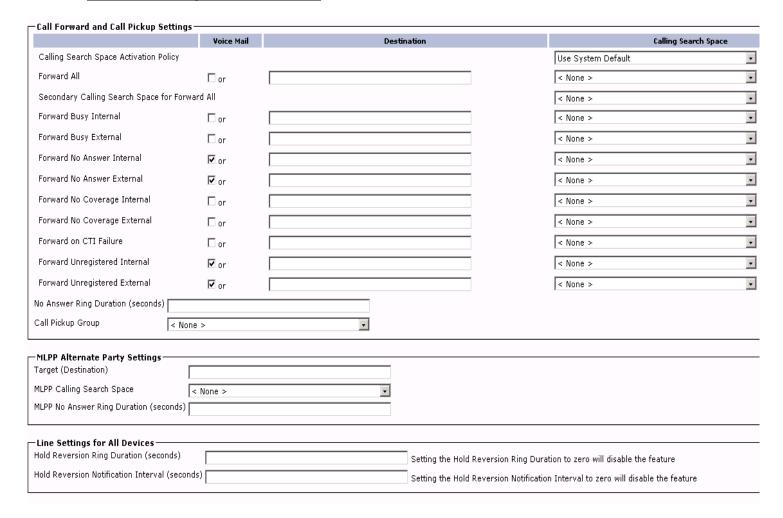
Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0

## Phone DN Configuration.



Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0

## Phone DN Configuration Continued.



Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0

# Phone DN Configuration Continued.

Line 2 on Device SEP000FF726	49C5			
Display (Internal Caller ID)		Display text for a line appearance is intended for displaying text such as a name instead of a		
	calls. If you specify a number, the person receiving a call may not see the proper identity of the caller.			
ASCII Display (Internal Caller ID)				
Line Text Label				
ASCII Line Text Label				
External Phone Number Mask				
Visual Message Waiting Indicator Policy*	Use System Policy	1		
Ring Setting (Phone Idle)*	Use System Default			
Ring Setting (Phone Active)	Use System Default	Applies to this line when any line on the phone has a call in progress.		
Call Pickup Group Audio Alert Setting(Phone Idle)	Use System Default	I		
Call Pickup Group Audio Alert Setting(Phone Active)	Use System Default			
Monitoring Calling Search Space	< None >			
Multiple Call/Call Waiting Setti Note:The range to select the Max Ni	ngs on Device SEP000FF72649C5			
Maximum Number of Calls*	4			
Busy Trigger*				
busy irigger	2	(Less than or equal to Max. Calls)		
— Form and od Call Information Di	splay on Device SEP000FF72649C5			
Caller Name	splay on Device Scroon 17204963			
Caller Number				
✓ Redirected Number				
☑ Dialed Number				
Users Associated with Line				
Associate	e End Users			

Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0

### DNS and Domain Configuration on Cisco Unified Communications Manager

Use putty or secured shell client (port 22) to login into Cisco Unified Communications Manager with administrative privileges. At the CLI command prompt use the following command to configure DNS and Domain name in which to place Communications Manager.

Note: After the changes are made reboot is required.

At the CLI command prompt type the following.

- 1) set network dns primary 10.10.132.177
- set network domain competitive.com \*

Following is a GUI output to confirm changes after the reboot.



#### Ethernet Details

DHCP disabled

Status

IP Address 10.10.133.100 IP Mask 255.255.255.224

Link Detected yes

Mode

Queue Length 1000 MTU 1500

MAC Address 00:11:0a:30:86:3d

**RX Stats** TX Stats

#### -DNS Details-

Primary 10.10.132.177

Secondary

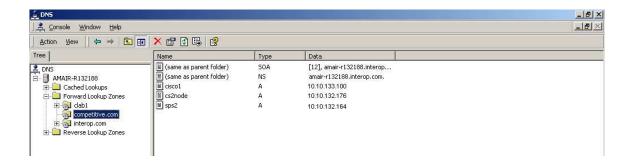
Options timeout:5 attempts:2 Domain competitive.com Gateway 47.11.133.97

Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0

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# **DNS Names and Domain Configuration on Microsoft Windows DNS Server**

Domain = competitive.com \* sps2.competitive.com = 10.10.132.164 \*



Note: This is a proprietary screenshot from Microsoft Windows 2000 DNS Server

\*: In this guide, we are using xyz.com as the network domain, but simply using com as the network domain will work fine as well. See example below.

Domain = com competitive.com = 10.10.132.164

#### MTP Configuration on Cisco Unified Communications Manager

For Nortel Communication server 1000 and Cisco Unified Communications Manager to interoperate with each other (Basic Call and/or Supplementary features), it required MTP resources.

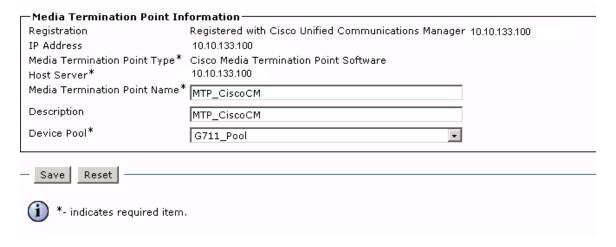
Cisco Unified Communications Manager requires an RFC 2833 DTMF-compliant MTP device to make SIP calls. The current standard for SIP uses inband payload types to indicate DTMF tones, and Cisco IP telephony components such as SCCP IP phones support only out-of-band payload types. Thus, an RFC 2833-compliant MTP device monitors for payload type and acts as a translator between inband and out-of-band payload types.

Users should refer to Cisco Unified Communications Manager System Guide Chapter 61 for more details

http://www.cisco.com/en/US/docs/voice\_ip\_comm/cucm/admin/6\_1\_1/ccmcfg/bccm.pdf

#### Create (MTP) Media Termination Point

From Cisco Unified Communications Manager Administration Window drop down menu. Select:- Media Resources / Media Termination Point / Add New

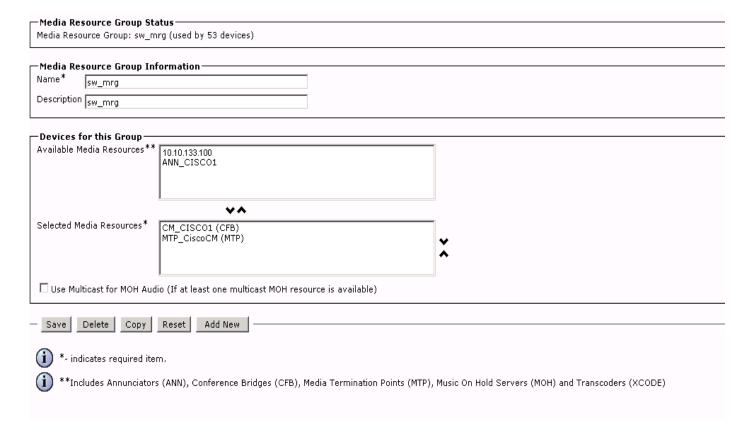


Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0

## MTP Configuration Continued.

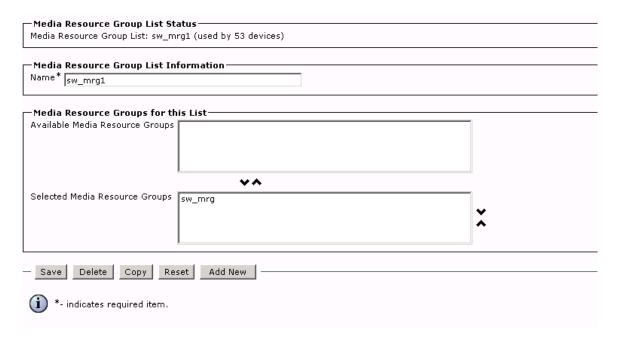
# Create Media Resource Group

Select:- Media Resources / Media Resource Group / Add New



# Create Media Resource Group List

Select:- Media Resources / Media Resource Group List / Add New

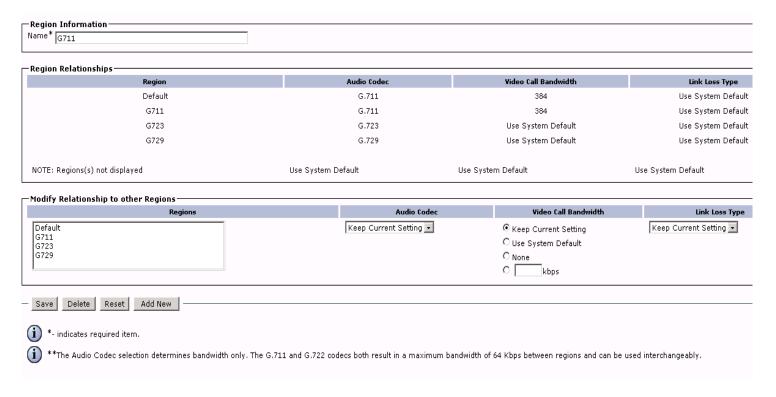


Note: These are proprietary screenshots from Cisco Unified Communications Manager 6.0

# Region Configuration on Cisco Unified Communications Manager

Regions are used to specify the bandwidth that is used for audio and video calls within a region and between existing regions.

From Cisco Unified Communications Manager Administration Window drop down menu. Select:- System / Region / Add New



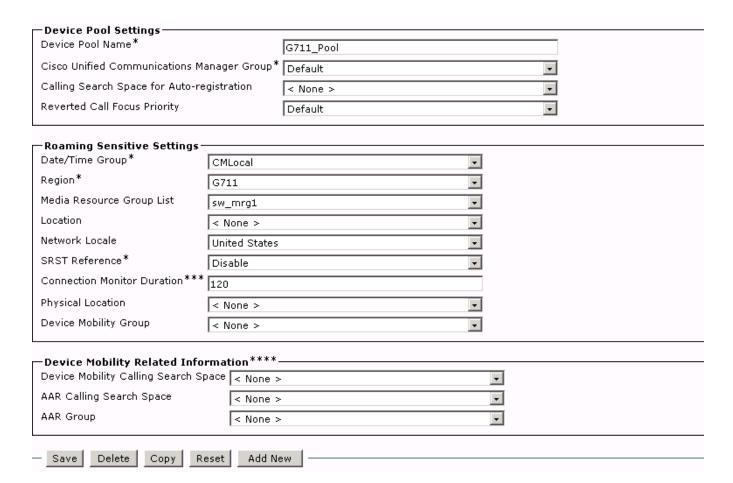
Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0

#### **Device Pool Configuration on Cisco Unified Communications Manager**

Use device pools to define sets of common characteristics for devices. You can specify the following device characteristics for a device pool:

- Cisco Unified Communications Manager Group
- Date/time group
- Region
- Softkey template
- SRST reference
- Calling search space for auto-registration
- Media resource group list
- Music On Hold (MOH) audio sources
- User and network locales
- Connection monitor duration timer for communication between SRST and Cisco Unified Communications Manager
- MLPP settings

From Cisco Unified Communications Manager Administration Window drop down menu. Select:- System / Device Pool / Add New



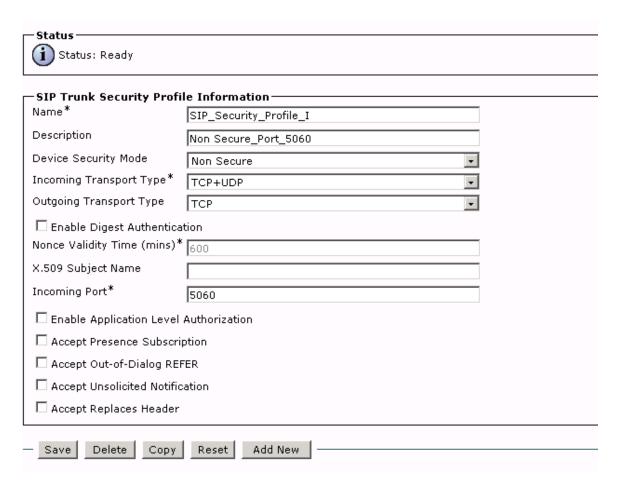
#### SIP Trunk Profile Setup on Cisco Unified Communications Manager

The SIP Trunk Security Profile window includes security-related settings such as transport type, device security mode, digest authentication settings, and authorization settings for incoming SIP messages. You must apply a security profile to all SIP trunks that are configured in Cisco Unified Communications Manager Administration.

From Cisco Unified Communications Manager Administration Window drop down menu. Select:- System / Security Profile / SIP Trunk Security Profile / Add New

For a Non Secure SIP Trunk

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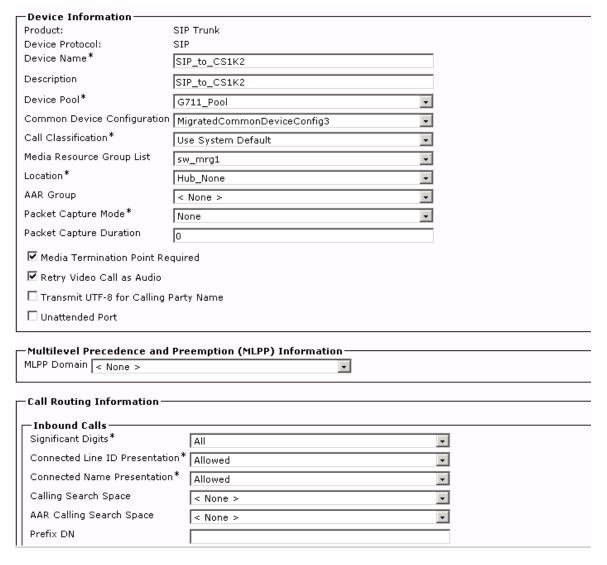


#### SIP Trunk Configuration on Cisco Unified Communications Manager

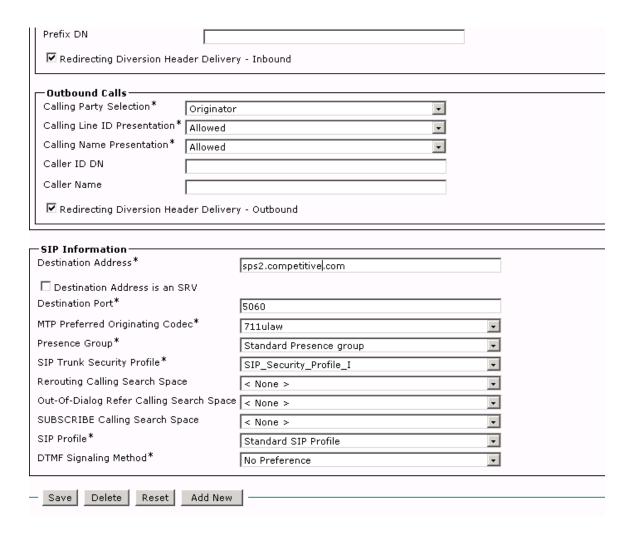
Use a trunk device to configure a logical route to a gatekeeper (that is, the wholesale network or an intercluster trunk with gatekeeper control), to an intercluster trunk without a gatekeeper, or to a SIP network. For trunk to Nortel CS 1000 use FQDN of SPS.

From Cisco Unified Communications Manager Administration Window drop down menu. Select:- Device / Trunk / Add New / Trunk Type = SIP / Device Protocol = SIP

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#### SIP Trunk Configuration continued.



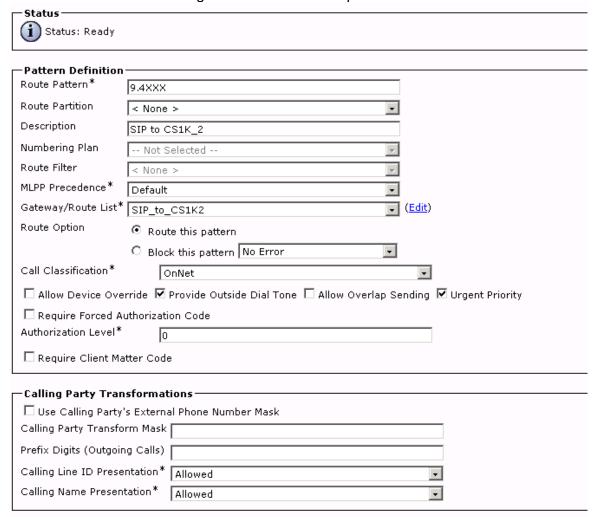
Put **competitive.com** in the Destination Address field if you are using **com** as the network domain.

# Call Routing Configuration on Cisco Unified Communications Manager

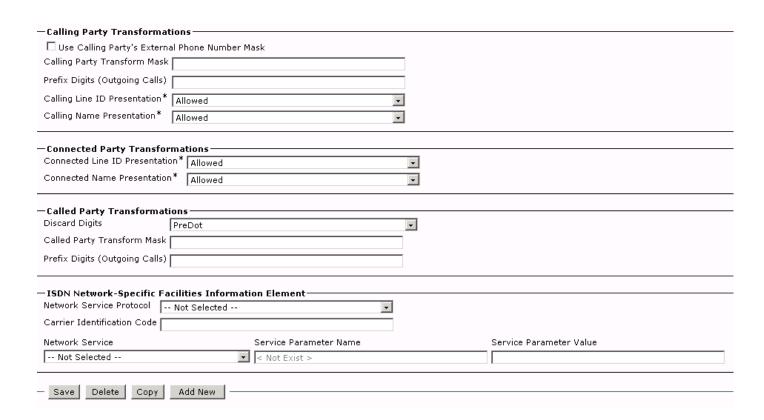
A route pattern comprises a string of digits (an address) and a set of associated digit manipulations that route calls to a route list or a gateway. Route patterns provide flexibility in network design. Please enter the correct digits for the destination and associate with the Gateway/Route from the drop down menu.

Dialing Plan (Cisco Route Patterns under Call Routing drop down menu)
9.4XXX → SIP → CS1K
9.5XXXX → SIP → CallPilot

From Cisco Unified Communications Manager Administration Window drop down menu. Select:- Call Routing / Route Hunt / Route pattern / Add New.



Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0



## Cluster Wide Domain Name Setup on Cisco Unified Communications Manager

From Cisco Unified Communications Manager Administration Window drop down menu. Select:- System / Enterprise Parameters.

Enter Domain name.

Note: For SIP Trunks the Domain name must match the top level Domain in Nortel SPS / NRS. The name must be in "doted" notation, e.g. nortel.com, university.org. Stand alone name e.g. nortel or university will be rejected by Cisco Unified Communications Manager.



Note: This is a proprietary screenshot from Cisco Unified Communications Manager 6.0

Put **competitive.com** in the Organization Top Level Domain field if you are using **com** as the network domain.

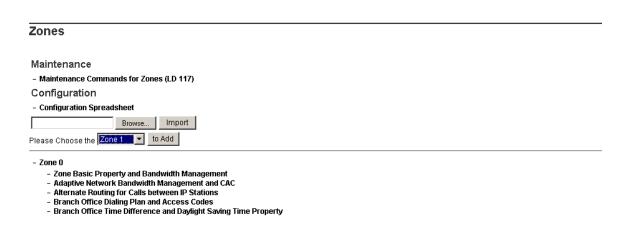
### Nortel Signaling Server Configuration Sequence.

#### **Zone Configuration on Nortel Communication server 1000**

Zones are used to specify the bandwidth that is used for audio and video calls within a region and between existing regions.

IP Telephony zones corresponds to commands in LD 117, Ethernet Management. Use the default and do not change any settings.

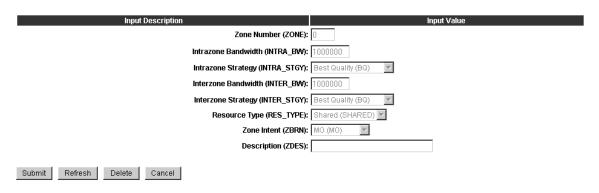
From Nortel Element Manager main window Select:- System / IP Network / Zones



# Select:- System / IP Network / Zones / Zone 0 / Zone Basic Property and Bandwidth Management

Managing: 10.10.132.134
System » IP Network » Zones » Zone 0 » Zone Basic Property and Bandwidth Management

#### Zone Basic Property and Bandwidth Management

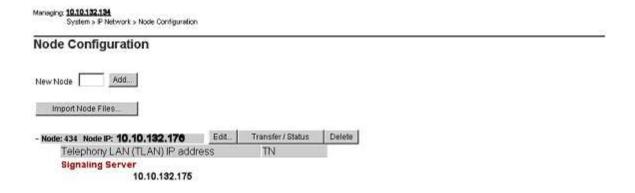


## Node IP Configuration on Nortel Communication server 1000

View basic information on existing Nodes here. You can add a node, or select a node to edit or delete a Node.

From Nortel Element Manager main window

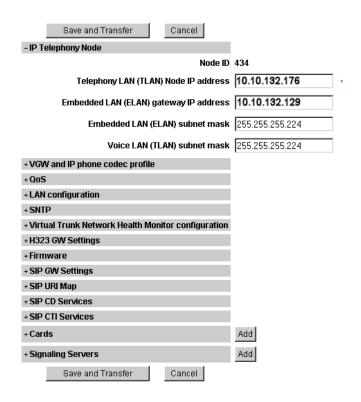
Select:- System / IP Network / Nodes: Servers, Media Cards / Node Configuration.



# IP Telephony Node Configuration Continued.

Managing: 10.10.132.134 System » IP Network » Node Configuration » IP Telephony: Node ID 434 » Edit

#### Edit



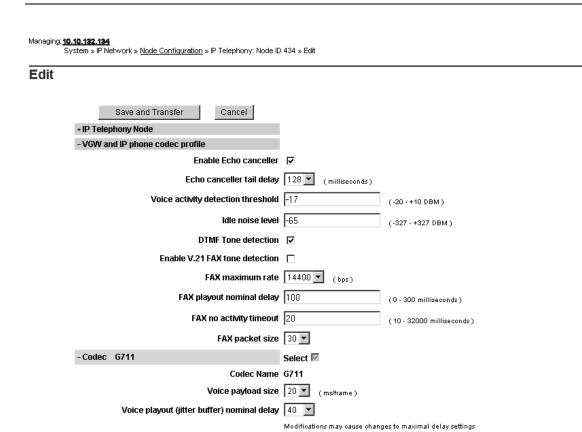
<sup>\*</sup> Mandatory fields of current configuration

## VGW and IP Phone Codec Configuration on Nortel Communication server 1000

View basic information on existing codecs here. G711 is the default codec with 20ms payload, supported payloads are 30, 20, 10 ms. You can select a codec to edit its properties. Cisco Unified Communications Manager with MTP enabled requires G711 codec.

From Nortel Element Manager main window Select:- System / IP Network / Nodes: Servers, Media Cards / VGW and IP Phone Codec Profile.

\_\_\_\_\_



Select ☑

Select

Select M

Modifications may cause changes to maximal delay settings

Codec Name G729A Voice payload size 20 (ms/frame)

# **QoS Configuration on Nortel Communication server 1000**

View QoS information here, Changes made to QoS will not effect Cisco clients.

From Nortel Element Manager main window

Select:- System / IP Network / Nodes: Servers, Media Cards / QoS.

Voice playout (jitter buffer) maximum delay 80

Voice playout (jitter buffer) nominal delay 40 💌

Voice playout (jitter buffer) maximum delay 80 🔻

-Codec G729A

+ Codec G723.1

+ Codec T38 FAX

33

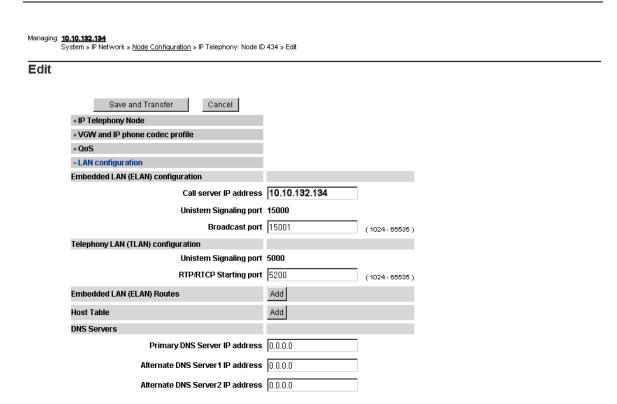
Managing: 10.10.132.134  System » IP Network » Node Configuration » IP Telephony: Node ID 434 » Edit					
Edit					
Save and Transfer Cancel					
+ IP Telephony Node					
+VGW and IP phone codec profile					
-QoS					
Diffserv Codepoint(DSCP) Control packets	40	(0-63)			
Diffserv Codepoint(DSCP) Voice packets	46	(0-63)			
Enable 802.1Q support					
802.1Q Bits value (802.1p)	6	(0.7)			

# **LAN Configuration on Nortel Communication server 1000**

View or Change LAN information. Enter Call Server IP address and leave all settings to default.

From Nortel Element Manager main window Select:- System / IP Network / Nodes: Servers, Media Cards / LAN

\_\_\_\_\_

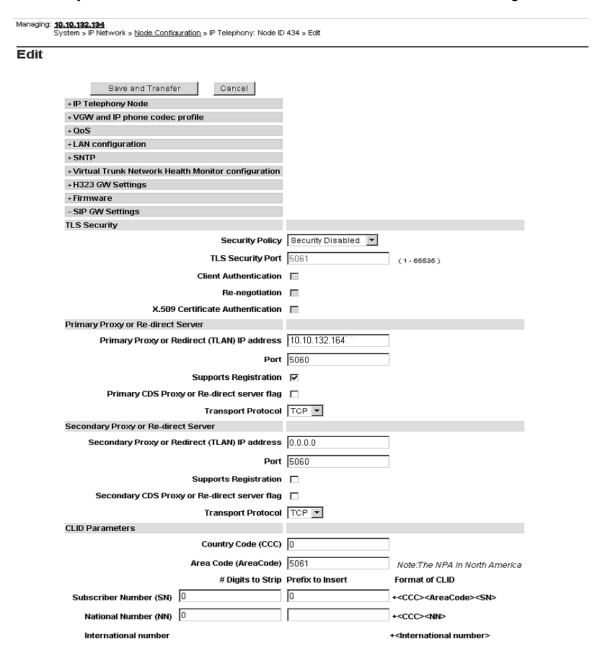


## SIP GW Configuration on Nortel Communication server 1000

View or Change SIP GW settings here. Since this is a co-resident the primary proxy redirect server has the same IP address as Signaling Server.

Note: Cisco Unified Communications Manager will use the Node IP address to communicate via SIP trunk.

#### From Nortel Element Manager main window Select:- System / IP Network / Nodes: Servers, Media Cards / SIP GW Settings



#### Signalling Server Configuration on Nortel Communication server 1000

Configure Signaling Server settings on this page.

Note: SIP Domain Name (encircled below) must match the Service Domain in Nortel SPS and Organization Top Level Domain in Cisco Unified Communications Manager Enterprise Parameters.

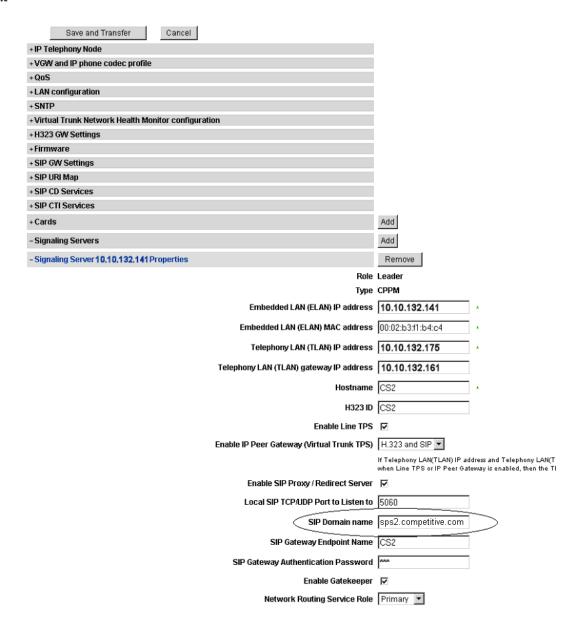
## From Nortel Element Manager main window

Select:- System / IP Network / Nodes: Servers, Media Cards / SIP GW Settings

Managing: 10.10.132.134

System » IP Network » Node Configuration » IP Telephony: Node ID 434 » Edit

#### Edit



# (MGC) Media Gateway Controller Configuration on Nortel Communication server 1000

Configure MGC if you need conferencing or non-IP clients to interop with CCM. Enter correct IP address for MGC and daughter board and use default settings for the rest.

## From Nortel Element Manager main window Select:- System / IP Network / Media Gateways

Managing: 10.10.132.134
System » IP Network » Media Gateways » IPMG 0 0 Media Gateway Controller (MGC) Configuration

#### IPMG 0 0 Media Gateway Controller (MGC) Configuration

- Media Gateway Controller	
Hostname	MGC *
Management LAN (ELAN) IP address	10.10.132.142
Management LAN (ELAN) gateway IP address	10.10.132.129
Management LAN (ELAN) subnet mask	255.255.255.224
Voice LAN (TLAN) IP address	10.10.132.180
Voice LAN (TLAN) gateway IP address	10.10.132.161
Voice LAN (TLAN) subnet mask	255.255.255.224
-DSP Daughterboard 1	
Type of the DSP Daughterboard	NODB 🔻
Voice LAN (TLAN) IP address	10.10.132.178
Voice LAN (TLAN) gateway IP address	10.10.132.161
Voice LAN (TLAN) subnet mask	255.255.255.224
Hostname	DB1 *
- DSP Daughterboard 2	
Type of the DSP Daughterboard	DB32 ▼
Voice LAN (TLAN) IP address	10.10.132.179
Voice LAN (TLAN) gateway IP address	10.10.132.161
Voice LAN (TLAN) subnet mask	255.255.255.224
Hostname	DB2
+VGW and IP phone codec profile	
+QoS	
+LAN configuration	
Submit Cancel VGW Channels	

## Nortel (SPS) SIP Proxy Server Configuration Sequence.

<sup>\*</sup> Mandatory fields of current configuration

# (SPS) SIP proxy Server System Wide Configuration on Communication server 1000

The (SPS) SIP Proxy Server uses a basic SIP structure for its configuration, which is applicable for SIP, H.323, and Network Connection Server (NCS) call completion. This structure is the basis of the single network dialing/numbering plan.

SPS/NRS System Wide Settings, Please use default values.

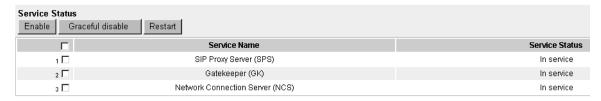
m Wide Settings	
SIP registration time to live timer: 300	(30-3600 Seconds)
H.323 gatekeeper registration time to live timer: 300	(30-3600 Seconds)
H.323 alias name:	k
Auto backup time: 23:49	(HH:MM)
Auto backup to secure FTP site enabled: 🖂	
Auto backup to secure FTP site's IP address:	
Auto backup secure FTP site's path:	
Auto backup secure FTP user name:	
Auto backup secure FTP password:	

## (SPS) SIP proxy Server Configuration on Communication server 1000

Managing: 10.10.132.164

System » NRS Server

#### NRS Server



#### Server Configuration

#### NRS Setting

Host name sps2

Primary TLAN IP address 10.10.132.164

Secondary TLAN IP address 0.0.0.0

Secondary server host name SecondaryHostName

Control priority 40

Server mate communication port 5005

Realm name realmName

Server role Primary

H.323 Gatekeeper Settings

Location request (LRQ) response timeout 3

#### SIP Server Settings

Mode proxy

Public name for non-trusted networks unknown

Public number for non-trusted networks 000-000

UDP Transport enabled 📝

Primary server UDP IP 10.10.132.164

Primary server UDP port 5060

Secondary server UDP IP 0.0.0.0

Secondary server UDP port 5060

 $\textbf{UDP maximum transmission unit (MTU)} \ 1500$ 

TCP Transport enabled 🔽

Primary server TCP IP 10.10.132.164

#### SPS/NRS Configuration continued.

SPS/NRS System Wide Settings, use defaults, no change required.

Primary server TCP port 5060
Secondary server TCP IP 0.0.0.0
Secondary server TCP port 5060
TCP maximum transmission unit (MTU) 1500
TLS Transport enabled
Primary server TLS IP 10.10.132.164
Primary server TLS port 5061

Secondary server TLS IP 0.0.0.0 Secondary server TLS port 5061 TLS maximum transmission unit (MTU) 1500

Transport Layer Security (TLS) Settings

Maximum session cache 2048000

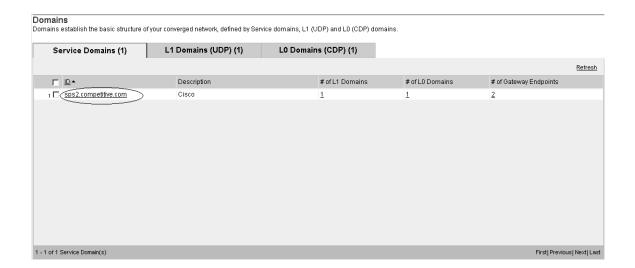
Client authentication 🗏

Network Connection Server (NCS) Settings

Primary NCS port 16500 Secondary NCS port 16500 Primary NCS timeout 10 SPS / SIP Configuration continued.

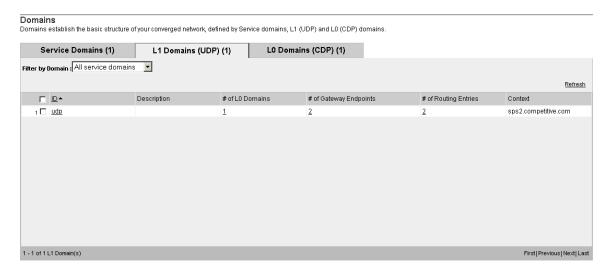
#### Service Domain Configuration on Nortel Communication server 1000

Note: Service Domain Name (encircled below) must match the SIP Domain in Nortel SS and Organization Top Level Domain in Cisco Unified Communications Manager Enterprise Parameters.



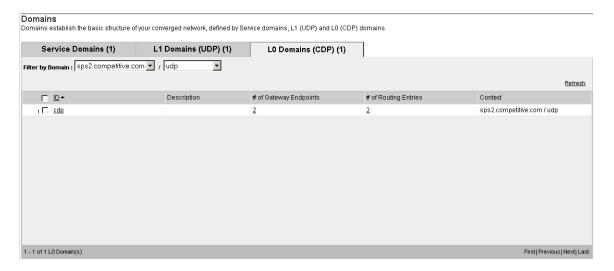
#### L1 (UDP) Domain Configuration on Nortel Communication server 1000

Note: Create UDP Domain under Service Domain Name that match the Top Level Domain in Cisco Unified Communications Manager Enterprise Parameters.



### L0 (CDP) Domain Configuration on Nortel Communication server 1000

Note: Create UDP/CDP Domain under Service Domain Name that matches the Top Level Domain in Cisco Unified Communications Manager Enterprise Parameters.



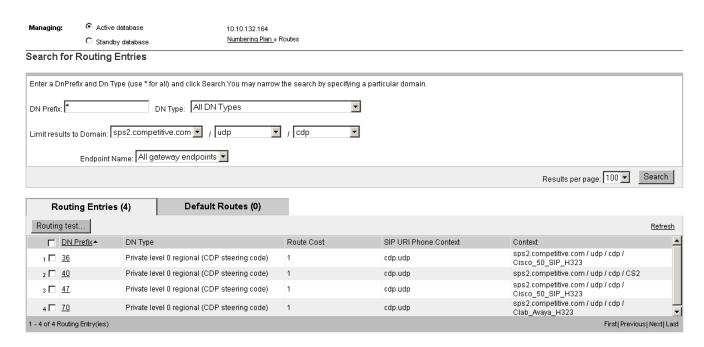
## SIP Gateway Endpoint Configuration on Nortel Communication server 1000

Enter Endpoint name, description, Enter the IP address of Cisco Callmanger. Select Static SIP endpoint, use TCP for transport and default SIP port of 5060.

Managing:	<ul> <li>Active database</li> </ul>	10.10.132.164	
	C Standby database	Numbering Plan » Endpoints »	Gateway Endpoint
Edit Gatew	ay Endpoint ( sps2	.competitive.com / udp / cdp )	
		End point name: [	Cisco_50_SIP_H323 *
			A
		Description:	▼!
		Trust Node:	
		Tandem gateway endpoint name: [	Not configured
		Endpoint anthentication enabled:	Authentication off 🔽
		Authentication password:	
		E.164 country code:	
		E.164 area code:	
		E.164 international dialing access code:	
		E.164 international dialing code length:	
		E.164 national dialing access code:	
		E.164 national dialing code length:	
		E.164 local (subscriber) dialing access code:	
		E.164 local (subscriber) dialing code length:	
	Pr	ivate L1 domain (UDP location) dialing access code:	
	Private	code. L1 domain (UDP location) dialing code length:	
	Timate	Private Special number 1:	
		Private Special number 1 dialing code length:	
		Private Special number 2:	
		Private Special number 2 dialing code length:	
		Static endpoint address type:	<del></del>
		Static endpoint address:	
			Not RAS H.323 endpoint
			Static SIP endpoint 🔽
		SIP TCP transport enabled:	
		SIP TCP port:	
		SIP UDP transport enabled	
		SIP UDP por	•
		SIP TLS transport enabled	
		SIP TLS por	
		Persistent TCP support enable	
		End to end security support Network Connection Server enabled	
		Network Connection Server enabled Redundancy enabled	
		Main endpoint name	
		Redundant endpoint name	: Not configured

SIP Routing Enteries Configuration on Nortel Communication server 1000

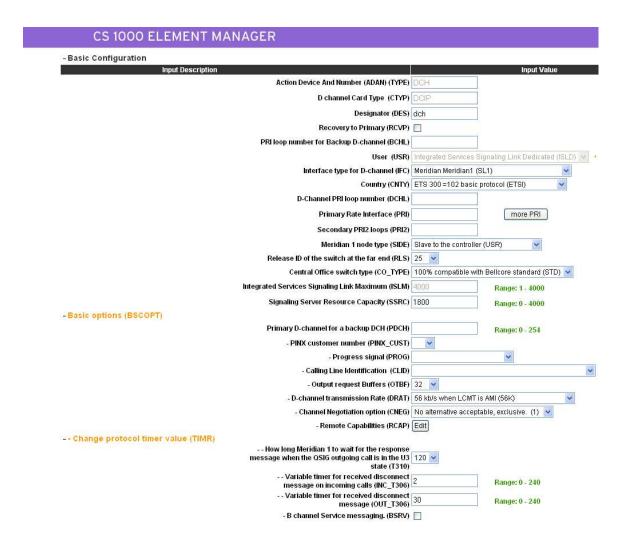
#### 36XXX is a SIP route to CCM



#### Nortel Call Server Configuration Sequence.

## IP D-channel Configuration on Nortel Communication server 1000

Use EM to configure D-channel



# D-channel Configuration continued.

-Advanced options (ADVOPT)			
	- Layer 3 call control message count per 5 second time interval (ISDN_MCNT)	300	Range: 60 - 350
	- Number of Status Enquiry Messages sent within 128 ms (SEMT)	1 2	
	- Map channel number to timeslots on a PRI2 loop (QCHID)	▼	
- H323 Overlap Signaling Settings (H323)			
	- Overlap Receiving (OVLR)		
	- Overlap Sending (OVLS)		
	Overlap Timer (OVLT)	<u>~</u>	
	- Multilocation Business Group Allowed (MBGA)		
	- Network Attendant Service Allowed (NASA)	V	
Link Access Protocol for D-channel (LAPD)			
	Interface guard Timer or DCHI only (T23)	20 🕶	
	Retransmission Timer (T200)	3 🕶	
	Maximum Time allowed without frames being exchanged (T203)		
	Maximum Number of retransmissions (N200)	3 🗸	
	Maximum Number of octets in information element (N201)	260	Range; 4 - 260
	Maximum number of outstanding unacknowledged frames (K)	7	
	Maximum number of status inquires when remote is busy (N2X4)	10 🐷	
- Feature Packages			
- Digital Private Network Signaling System 1		Package: 123	
Input Description			Input Value
	Digital Private Network Signaling (DPNS)		
-Virtual Network Services		Package: 183	
Input Description			Input Value
	Virtual Network Services Network Signalling option (VSIG)		
	Virtual Network Services Maximum (VNSM)		Range: 1 - 300
	Virtual Network Services Customer number (VNSC)	0 🕶	
	Virtual Network Services Private Network Identifier (VNSP)		Range: 0 - 32700
	Virtual Network Services Network Call Party Name Display (VCNA)		
	Virtual Network Services Network Call Redirection (VCRD)		

You can also use CLI to configure D-Channel: Use LD 17 to configure D-channel signalling between Call Server and Signalling Server.

ADAN **DCH 10** CTYP DCIP DES vtrk USR ISLD **ISLM 4000** SSRC 1800 OTBF 32 NASA NO IFC SL1 CNEG 1 RLS ID 25 **RCAP ND3 MBGA NO** H323 **OVLR NO OVLS NO** 

## Super-Loop Configuration on Nortel Communication server 1000

Use EM to configure super-loops

# CS 1000 ELEMENT MANAGER

Managing: 10.10.132.134
System » Core Equipment » <u>Superloops</u> » Superloops 0 Property Configuration

## Superloops 0 Property Configuration

Input Description		Input Value
Superloop (SUPL)	000	
Superloop Type (SUPT)	IPMG	
Shelf 0		
Input Description		Input Value
Zone number (ZONE0)	000	Range: 0 - 255
IP based Media Gateway 0 (IPMG0)	0	
ELAN IP address (IPR0)	10.10.132.142	
IPMG Type (TYP0)	MGC	*
ELAN Passthrough Port (CE0)	CE	
Faceplate ELAN Port (E10)	1E	
Backplane ELAN Connection (E0)	Е	
TLAN Passthrough Port (CT0)	СТ	
Faceplate TLAN Port (T20)	2T	
Backplane TLAN Connection (T0)	Т	
Shelf 1		
Input Description		Input Value
Zone Number (ZONE1)		Range: 0 - 255
IP based Media Gateway 1 (IPMG1)	1	
ELAN IP Address (IPR1)		
IPMG Type (TYP1)	MGC	*
ELAN Passthrough Port (CE1)	CE	
Faceplate ELAN Port (E11)	1E	
Backplane ELAN Connection (E1)	1ELAN	
TLAN Passthrough Port (CT1)	CT	
Faceplate TLAN Port (T21)	2T	
Backplane TLAN Connection (T1)	2TLAN	

Super-Loop Configuration continued.

## Superloops 96 Property Configuration

Input Description	Input Value
Superloop (SUPL)	096
Superloop Type (SUPT)	Virtual

## Superloops 100 Property Configuration



You can also use CLI to configure Super-Loops: Use LD 97 to configure Super-Loops, Super-Loops are required for Virtual Trunks.

#### SUPL SUPT SLOT XPEC0 XPEC1 IPMG ZONE0/1 IPR0/1

000	IPMG 001	000	10.10.132.142	(SUPL for MGC)
096	VIRTUAL			(Virtual SUPL)
100	VIRTUAL			(Virtual SUPL)

### SIP Routes and Trunks Configuration on Nortel Communication server 1000

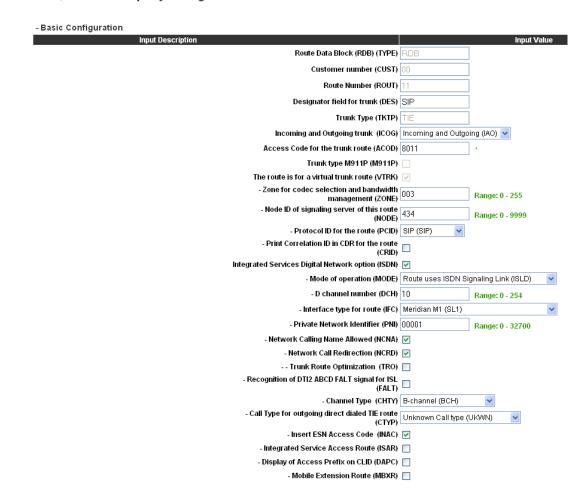
Use EM to configure Routes and Trunks

#### CS 1000 ELEMENT MANAGER

Managing: 10.10.132.134

Routes and Trunks » Routes and Trunks » Customer 0, Route 11 Property Configuration

#### **Customer 0, Route 11 Property Configuration**



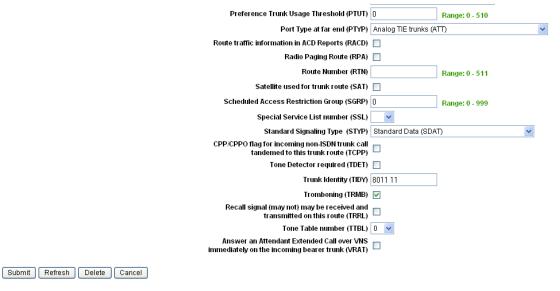
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# Routes and Trunks Configuration continued.

- Basic Route Options	
Input Description	Input Value
Billing Number Required (BILN)	
Call Detail Recording (CDR)	
Controls or timers (CNTL)	
Conventional (Tie trunk only) (CNVT)	
Incoming DID Digit Conversion on this route (IDC)	
Multifrequency Compelled or MFC Signaling (MFC)	No MFC (NO)
Process Notification Networked Calls (PNNC)	
- Network Options	
Input Description	Input Value
Electronic Switched Network pad control (ESN)	
Signaling arrangement (SIGO)	DTI data calls plus all other types (ESN5)
Route Class (RCLS)	Route Class marked as external (EXT) 💌
Off-Hook Queuing (OHQ)	
Off-Hook Queue Threshold (OHQT)	0 🕶
Authcode (AUTH)	
- General Options	
Input Description	Input Value
M1 is the only Controlling Party on incoming calls (CPDC)	
Dial Tone on originating calls (DLTN)	
Hold failure threshold (HOLD)	02 02 40
Trunk Access Restriction Group (TARG)	01
Alternate trunk route for outgoing trunks (STEP)	Range: 0 - 511
Actual outgoing toll digits to be ignored for Code Restriction (OABS)	
Display IDC Name (DNAM)	
Enable Equal Access Restrictions (EQAR)	
ACD DNIS route (DNIS)	
Include DNIS number in CDR records (DCDR)	

# Routes and Trunks Configuration continued.

dvanced Configurations	
Input Description	Input
Malicious Call Trace Alarm is allowe external calls (A	
Allow last Re-directing Number (A	ARDN) ARDN (NO) 🔻
ANI identifier number (A	ANTK)
AC15 Timed Reminder Recall (A	ATRR)
Auto terminate (A	AUTO)
Collect Call Blocking Allowed (C	CCBA)
Call Forward Restriction (C	CFWR)
Maximum number of CNI digits (C	CLEN) 1 💌
Time (in seconds) that an extension is allow ring or be On-hold or Call Park before the	
is disconnected (	
North American Distinctive Ringing for inco calls (D	
Home Local Number (F	HLCL)
Home National Number (H	HNTN)
In-Band Automatic Number Identification	route (IANI)
Incoming Identifier Send	I (ICIS)
Internal/external definition (	(IDEF) Use network info (NET)
Identify Originating Party (I	(IDOP)
Insert (	(INST)
Manual Outgoing trunk route (M	MANO)
Manual Route (	(MNL)
Music On-Hold (	(MUS)
North American Toll scheme (N	NATL) 🗹
Outgoing Identifier Send (	(OGIS) 🗹
Off-Hook Timer Delay (O	
Outpulsing Route (	
Pseudo Answer (P	. 🗖
Periodic Clearing Signal (F	
Priority Level (F	PLEV) 2 💌



You can also use CLI to configure Routes and Trunks:

Use LD 14 to configure SIP Trunks, One Virtual Trunk is required for each connection. (MSNV) Media Security should be Never.

DES SIP TN 100 0 02 00 VIRTUAL TYPE IPTI CDEN 8D CUST 0 XTRK VTRK ZONE 000 LDOP BOP **NMUS NO** TRK ANLG NCOS 0 **RTMB 11 1** CHID 33 TGAR 0 STRI/STRO IMM IMM SUPN YES AST NO IAPG 0 CLS UNR DTN CND ECD WTA LPR APN THFD XREP SPCD MSNV (SRTP=Never) P10 NTC MID TKID AACR NO **DATE 12 NOV 2006** 

Routes and Trunks Configuration continued Use LD 16 to configure SIP Route.

TYPE RDB CUST 00 **ROUT 11 DES SIP TKTP TIE M911P NO** ESN NO RPA NO **CNVT NO** SAT NO **RCLS EXT VTRK YES** ZONE 000 **PCID SIP CRID YES NODE 434** DTRK NO **ISDN YES** MODE ISLD DCH 10 IFC SL1 PNI 00001 **NCNA YES** NCRD YES

> TRO YES FALT NO CTYP UKWN INAC YES

**ISAR NO** DAPC NO PTYP ATT **AUTO NO DNIS NO** DCDR NO **ICOG IAO SRCH LIN** TRMB YES **STEP ACOD 8011** TCPP NO TARG 01 CLEN 1 **BILN NO OABS INST** ANTK SIGO STD STYP SDAT MFC NO **ICIS YES OGIS YES** PTUT 0 TIMR ICF 1920 OGF 1920 EOD 13952 DSI 34944 NRD 10112 DDL 70 ODT 4096 **RGV 640** GTO 896 GTI 896 SFB 3 NBS 2048 NBL 4096 IENB 5 TFD 0 VSS 0 VGD 6 **EESD 1024** SST 50 DTD NO SCDT NO 2 DT NO **NEDC ORG** FEDC ORG

**CPDC NO** 

**DLTN NO** 

HOLD 02 02 40

SEIZ 02 02

SVFL 02 02

**DRNG NO** 

CDR NO

**NATL YES** 

SSL

**CFWR NO** 

**IDOP NO** 

**VRAT NO** 

MUS NO

PANS YES

MANO NO

OHQ NO

OHQT 00

CBQ NO

AUTH NO

TDET NO

TTBL 0

ATAN NO

OHTD NO

PLEV 2

OPR NO

ALRM NO

ART 0

**PECL NO** 

DCTI 0

TIDY 8011 11

ATRR NO

TRRL NO

SGRP 0

**CCBA NO** 

ARDN NO

ANIE 0

CAC\_CIS 3

AACR NO

Routes and Trunks Configuration continued Use LD 86 to configure (RLI) Route List Block. RLI for SIP calls.

**RLI 11** ENTR<sub>0</sub> LTER NO **ROUT 11** TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON VNS NO **SCNV NO** CNV NO EXP NO FRL 0 **DMI 10** ISDM 0 FCI 0 FSNI 0 DORG NO **SBOC NRR IDBB DBD IOHQ NO** OHQ NO CBQ NO ISET 0

NALT 5 MFRL 0 OVLL 0

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MGC Trunk Configuration on Nor	tel Communication server 1000
Use EM to configure MGC	

Nortel Communication Server 1000 Rls 6.0 Configuration Guide

July 2009

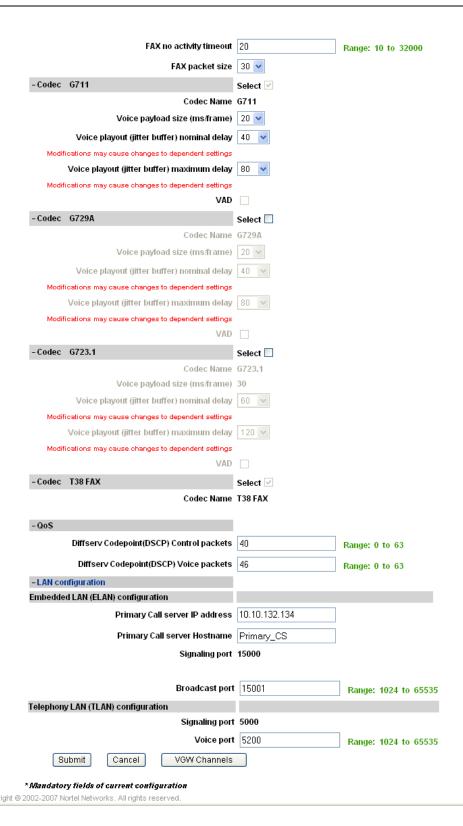
# CS 1000 ELEMENT MANAGER

Managing: 10, 10, 132, 134 System » IP Network » <u>Media Gateways</u> » IPMG 0 0 Media Gateway Controller (MGC) Configuration

#### IPMG 0 0 Media Gateway Controller (MGC) Configuration

- Media Gateway Controller		
Hostname	MGC	*
Management LAN (ELAN) IP address	10.10. 32.142	
Management LAN (ELAN) gateway IP address	10.10. 32.129	
Management LAN (ELAN) subnet mask	255.255.255.224	
Voice LAN (TLAN) IP address	10.10. 32.180	
Voice LAN (TLAN) gateway IP address	10.10. 32.161	
Voice LAN (TLAN) subnet mask	255.255.255.224	
-DSP Daughterboard 1		
Type of the DSP Daughterboard	NODB 🕶	
Voice LAN (TLAN) IP address	0.0.0.0	
Voice LAN (TLAN) gateway IP address	10.10.132.161	
Voice LAN (TLAN) subnet mask	255.255.255.224	
Hostname	DB1	A
- DSP Daughterboard 2		
Type of the DSP Daughterboard	DB32 💌	
Voice LAN (TLAN) IP address	10.10. 32.179	
Voice LAN (TLAN) gateway IP address	10.10.132.161	
Voice LAN (TLAN) subnet mask	255.255.255.224	
Hostname	DB2	*
- VGW and IP phone codec profile		
Enable Echo canceller	<b>V</b>	
Echo canceller tail delay	64 🕶	
Voice activity detection threshold	1	Range: 0 to 4
ldle noise level	0	Range: 0 to 1
DTMF Tone detection	<b>▽</b>	
Enable Modem/Fax pass through mode	✓	
Enable V.21 FAX tone detection	✓	
Fax TCF Method	2	Range: 1 to 2
FAX maximum rate (bps)	14400 🕶	
FAX playout nominal delay	100	Range: 0 to 300

NORTEL CONFIDENTIAL 60 Distribution



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You can also use CLI to configure Routes and Trunks:

Use LD 14 to configure Trunks for MGC, One Virtual Trunk is required for each channel. 32 Virtual trunks for low density MGC daughter board and 96 for high density.

```
DES Low Density DB
TN 000 0 00 01 VIRTUAL (Channel #1)
TYPE VGW
CUST 0
XTRK DB32
ZONE 000
```

DES Low Density DB
TN 000 0 00 02 VIRTUAL (Channel #2)
TYPE VGW

CUST 0 XTRK DB32 ZONE 000

. . .

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DES Low Density DB
TN 000 0 00 32 VIRTUAL (Channel #32)
TYPE VGW
CUST 0
XTRK DB32
ZONE 000

## CDP Steering Code Configuration on Nortel Communication server 1000

Use EM to configure CDP

CS 1000 ELEMENT MANAGER		
Managing: 10.10.132.134  Dialing and Numbering Plans » <u>Electronic Switched Network (ESN)</u> » Customer 00 » Coordi	nated Dialing Plan (CDP) » <u>Distant Steering Code List</u> » Distant Steering C	
Distant Steering Code		
Input Description	Input Value	
Distant Steering Code (DSC):	36	
Flexible Length number of digits (FLEN):	5 (0-10)	
Display (DSP):	Local Steering Code (LSC)	
Remote Radio Paging Access (RRPA):		
Route List to be accessed for trunk steering code (RLI):	11 💌	
Collect Call Blocking (CCBA):		
maximum 7 digit NPA code allowed (NPA):		
maximum 7 digit NXX code allowed (NXX):		
Submit Refresh Delete Cancel		

You can also use CLI to configure CDP

DSC 36 (36XXX is SIP route to Cisco Unified Communications Manager)

FLEN 5 DSP LSC RRPA NO **RLI 11** CCBA NO NPA

NXX

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