



End of Sale Notice

Notification Date: 4-April-2012

Effective Date: 4-June-2012

Subject: End of Sale – Software Communication System (SCS)

Theatre/Region: Global

Summary

Avaya is announcing the End of Sale (EoS) of the Avaya Software Communication System and accessories. The End of Sales will take effect starting on June 4, 2012 but will allow for customers to purchase system expansions until June 4, 2015. This bulletin also announces the end of support calendar for the product.

Avaya expects to fulfill all orders for the affected products which are currently open. Stock has been reserved for service and warranty purposes.

Effective **June 4, 2012** Avaya will no longer sell (make commercially available) the Avaya Software Communication System and accessories.

Transition Summary

- Effective June 4, 2012 the SCS product will be End of Sales in the context of new system purchases. For most regions, this is no change from the previous status, as new SCS system sales were only allowed in Malaysia, Brazil and Japan before this date (and since October 2010).
- SCS customers in all regions will still be allowed to purchase SCS licenses and SCS-specific IP 1200 phones for the purpose of expanding their system. Such purchases will be allowed until June 4, 2015.
- On June 4, 2012, the Audiocodes Gateways Avaya product codes - which were created for ease of ordering in the context of SCS product purchases - will be set to MRSD status - which means that orders will only be taken until stock is depleted.
- Avaya will continue to support the SCS product as follows. Full software manufacturer support will be provided until June 4, 2013. SCS Support contract will be available for purchase until June 4, 2015. End of Service support for the SCS product will take place on June 4, 2016.



Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description	End of Sales Transition
NT9B01CT	eAuth SCS User Authorization Code	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NT9B01CU	eAuth SCS User Authorization Code High Availability	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NT9B01CV	eAuth SCS User Authorization Code Power Systems	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NT9B01CW	eAuth SCS User Authorization Code High Availability Power Systems	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NTBU1229	SCS Starter Bundle 30 Users Analog Trunk	End of Sales June 4, 2012
NTBU1231	SCS Starter Bundle 30 Users Dual T1 E1 PRI Trunk	End of Sales June 4, 2012
NTBU1232	SCS Starter Bundle 30 Users 4 Port BRI Trunk	End of Sales June 4, 2012
NTBU1235	SCS Starter Bundle 30 Users 12 Ch T1 E1 PRI Trunk	End of Sales June 4, 2012
NTBU1233	SCS500 R2.0 Demo Bundle Small Form Factor	End of Sales June 4, 2012
NTBU1234	SCS500 R2.0 Demo Bundle IBM Power Systems	End of Sales June 4, 2012
NTE801UQ	SCS EMEA Demo Bundle	End of Sales June 4, 2012
NTE801UR	SCS EMEA Power Systems Demo Bundle	End of Sales June 4, 2012
NTYS18CC70E6	1210 IP Deskphone Charcoal w/ Icon Keys (SIP w/o ps) for SCS 500 only	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NTYS18DC70E6	1210 IP Deskphone Charcoal w/ Eng Text Keys (SIP w/o ps) for SCS 500 only	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NTYS19CC70E6	1220 IP Deskphone Charcoal w/ Icon Keys (SIP w/o ps) for SCS 500 only	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NTYS19DC70E6	1220 IP Deskphone Charcoal w/ Eng Text Keys (SIP w/o ps) for SCS 500 only	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NTYS20CC70E6	1230 IP Deskphone Charcoal w/ Icon Keys (SIP w/o ps) for SCS 500 only	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NTYS20DC70E6	1230 IP Deskphone Charcoal w/ Eng Text Keys (SIP w/o ps) for SCS 500 only	End of Sales June 4, 2012 but allow expansion purchases until June 4, 2015
NT5S05AHE5	AudioCodes MediaPack(TM) 114 VoIP gateway 4 port FXS	MRSD June 4, 2012. End of Sales when stock depleted



Material Code	Description	End of Sales Transition
NT5S05AJE5	AudioCodes MediaPack(TM) 118 VoIP gateway 8 port FXS	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05AKE5	AudioCodes MediaPack(TM) 124 VoIP gateway 24 port FXS	Already End of Sales
NT5S05ALE5	AudioCodes MediaPack(TM) 114 VoIP gateway 4 port FXO	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05AME5	Audiocodes MediaPack(TM) 118 VoIP gateway 8 port FXO	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05ANE5	AudioCodes Mediant(TM) VoIP Gateway 6 channels T1 E1 PRI	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05APE5	AudioCodes Mediant(TM) VoIP Gateway 12 channels T1 E1 PRI	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05AQE5	AudioCodes Mediant(TM) VoIP Gateway 1 T1 PRI E1	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05ARE5	AudioCodes Mediant(TM) VoIP Gateway 2 T1 PRI E1	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05AUE5	AudioCodes Mediant(TM) VoIP Gateway 4 BRI spans	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05AVE5	AudioCodes Mediant(TM) VoIP Gateway 8 BRI spans	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05AS	AudioCodes Mediant(TM) Upgrade license Digital 6 channels T1 E1 PRI to 12 channels	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05AT	AudioCodes Mediant(TM) Upgrade license Digital 12 T1 E1 PRI channels to full T1 E1 PRI	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05BBE5	AudioCodes Mediant(TM) Digital Voice Module Single span 1 E1 T1 voice module FRU	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05BCE5	AudioCodes Mediant(TM) Digital Voice Module Dual span 2 E1 T1 voice module FRU	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05BDE5	AudioCodes Mediant(TM) BRI Module Quad S T ports 4 port voice module FRU	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05BEE5	AudioCodes Mediant(TM) CPU module for Mediant chassis FRU	MRSD June 4, 2012. End of Sales when stock depleted
NT5S05AAE5	Software Communication System Small Form Factor	End of Sales June 4, 2012
NT5S05BAE5	SCS Small Form Factor Dell Optiplex Power Supply FRU	End of Sales June 4, 2012
NT5S05AZ	Ingate SIParator(R) 19 10 additional traversal licenses	End of Sales June 4, 2012
NT5S05BD	Ingate SIParator(R) 50 10 additional traversal licenses	End of Sales June 4, 2012



System Expansion post-End of Sale

New system sales will end on the date indicated, however, for some products, the capacity of installed systems may be increased based on the continued availability of order codes for any System Expansions.

SCS software licenses and SCS-specific IP 1200 phones will continue to be available to SCS customers in all regions for the purpose of expanding their system until June 4, 2015.

Audiocodes Gateways Avaya product codes - which were created for ease of ordering in the context of SCS product purchases - will be available after June 4, 2012 only until stock is depleted.

Migration Strategy

Customers and partners are encouraged to consider the IP Office product as replacement for their SCS system over time. IP Office provides a full suite of Unified Communications capabilities for the Small and Medium Enterprise.

Channel Partner please contact your Avaya account manager for the possibility of special discounts for migration of SCS systems to IP Office.

<http://www.avaya.com/usa/product/ip-office>

Schedule

End of Sale Date (last day to order new systems)	June 4, 2012
End of Manufacturer Support for SOFTWARE *	June 4, 2015
End of Manufacturer Support for HARDWARE *	n/a***
Last day to purchase system expansions	June 4, 2015 ****
Last day to purchase a new Avaya services contract *	June 4, 2015
Targeted End of Services Support**	June 4, 2016

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

*** No hardware support service is provided for the SCS IP 1200 phones – except for the Avaya warranty which continues to apply. No hardware support service is provided by Avaya for the Audiocode gateways, Polycom phones or Dell servers in scope of the SCS product – this except for the Avaya warranty which continues to apply.

**** SCS software licenses and SCS IP 1200 phones orders for system expansion will be processed until June 4, 2015

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until June 4, 2015 but within the limits imposed by the June 4, 2016 End of Service Support date.



Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy