



Avaya one-X® Mobile Telephony and UC Clients device compatibility list

The following list includes the makes and models of mobile devices that are currently certified and qualified to support the Avaya one-X® Mobile client applications.

May 2012 Update

NOTE:

Effective October 1st, 2009 – all older devices that are no longer being sold in the market by the carrier or the device manufacturer plus 90 days thereafter, are no longer going to be supported by Avaya one-X® Mobile. Only the devices that are listed in the tables for the below (Telephony client and UC client) are to be supported and maintained for bug-fixes, field escalations, and service packs.

Current supported devices as of May 2012:

- [- Avaya one-X® Mobile UC 6.1 Client](#)
- [- Avaya one-X® Mobile UC 5.2 Client](#)
- [- Avaya one-X® Mobile CS1K Lite Client](#)
- [- Avaya one-X® Mobile SIP for iOS](#)
- [- Avaya one-X® Mobile Lite for iOS](#)
- [- Avaya one-X® Mobile Telephony Client](#)
- [- Avaya one-X® Mobile Unsupported Devices](#)

New phones and devices are added to this list regularly. Please check with your Account Executive for the most updated list. If a particular mobile phone or device that your company has deployed is not listed on this list, it is possible that it is compatible, but just needs to be tested. Please contact your Account Executive with the details and they can request the device be included in the certification process.



[Main Page](#)

Avaya one-X® Mobile UC 6.1 client: The UC client uses the Avaya one-X® Client Enablement Services server (packet-data signaling) and provides UC features such as Visual Voicemail, Corporate Directory Lookup, Presence and uses data callback for outbound dialing.

Notes:

1. Avaya one-X® Mobile Release 6.1.2 supports mid-call features such as Conference and Transfer.
2. As of Release 6.1.2, the supported devices list is correct for both the Lite mode and UC mode of Avaya one-X® Mobile. The Lite mode is supported with the EC500 feature of Communication Manager.
3. BlackBerry locked configuration feature is supported only with Avaya one-X® Mobile Release 6.1 and Release 6.1.1 for BlackBerry clients. These clients must be provisioned via OTA download from the Client Enablement Services server. The Avaya one-X® Mobile app versions posted on BlackBerry AppWorld for Release 6.1.2 do not support the Locked Configuration feature.

Testing/Certification: The Avaya one-X® Mobile clients have been tested on selected US carriers; however, the clients are carrier independent and should also work on other worldwide phones.

Note: The devices listed in this column refer to Avaya one-X® Mobile clients only. The newly certified devices are only tested with the current (active) Avaya one-X® Client Enablement Services server release such as Release 6.1.

Manufacturer	Model	Client Type
Apple	iPhone 3G/3GS	Apple iOS 4.3+
Apple	iPhone 4/4S	Apple iOS 4.3+
BlackBerry	Bold-9000	RIM OS 5
BlackBerry	Bold-9650	RIM OS 6
BlackBerry	Bold-99xx	RIM OS 7
BlackBerry	Bold-97xx	RIM OS 5/6/7
BlackBerry	Storm-9550	RIM OS 5
BlackBerry	Curve-8520	RIM OS 5
BlackBerry	Curve-8530	RIM OS 5
BlackBerry	Curve-8900	RIM OS 5
BlackBerry	Curve-9300	RIM OS 6
BlackBerry	Torch-9800	RIM OS 6
Motorola	Droid 2	Android OS 2.2/2.3
Motorola	A953	Android OS 2.2/2.3
Motorola	Atrix 4G	Android OS 2.2/2.3
HTC	MyTouch 4G	Android OS 2.2/2.3
HTC	Desire HD	Android OS 2.2/2.3
HTC	Desire S	Android OS 2.2/2.3
HTC	EVO 4G	Android OS 2.2/2.3
Samsung	Nexus	Android OS 4
Samsung	Galaxy	Android OS 2.2/2.3
Samsung	Galaxy S	Android OS 2.2/2.3
Samsung	Galaxy S II	Android OS 2.2/2.3/4.0
Dell	Venue	Android OS 2.2/2.3
LG	Revolution	Android OS 2.3
LG	Optimus 3D	Android OS 2.3



[Main Page](#)

Avaya one-X® Mobile UC 5.2 client: The UC client uses Avaya one-X® Mobile server (packet-data signaling) and provides UC features such as Visual Voicemail, Corporate Directory Lookup, and uses data callback for outbound dialing. This client does not provide mid-call features.

Testing/Certification: The Avaya one-X® Mobile clients have been tested on selected US carriers; however, the clients are carrier independent and should also work on other worldwide phones.

NOTE: The devices listed in this column refer to Avaya one-X® Mobile clients only. The newly certified devices are only tested with the current (active) Avaya one-X® Mobile server release such as Release 5.2 Service Pack 5.

Manufacturer	Model	Client Type
Apple	iPhone/3G/3GS/4	Apple (App Store)
BlackBerry	8820	RIM
BlackBerry	8830	RIM
BlackBerry	Curve-8310	RIM
BlackBerry	Curve-8320	RIM
BlackBerry	Curve-8330	RIM
BlackBerry	Curve-8520	RIM
BlackBerry	Curve-8900	RIM
BlackBerry	Bold-9000	RIM
BlackBerry	Storm-9530	RIM
BlackBerry	Tour-9630	RIM
BlackBerry	Pearl-8130	RIM
HTC	TouchDual	Windows Mobile
HTC	TouchPro	Windows Mobile
HTC	TouchDiamond	Windows Mobile
HTC	S740	Windows Mobile
Nokia	6120	Java
Nokia	6301	Java
Nokia	6500 Classic	Java
Nokia	6500-Classic	Java
Nokia	7310	Java
Nokia	7500	Java
Nokia	E51	Java
Nokia	E66	Java
Nokia	E71	Java
Nokia	N96	Java
Nokia	E72	Java
Nokia	E75	Java
Palm	755P	Palm OS
Palm	Centro	Palm OS
Samsung	BlackJackII(i617)	Windows Mobile
Samsung	Ace-i325	Windows Mobile
SonyEricsson	K850i	Java

Manufacturer	Model	Client Type
BlackBerry	Storm 2-9520	RIM
BlackBerry	Perl-9105	RIM
BlackBerry	Curve-9300	RIM
BlackBerry	Bold-9650	RIM
BlackBerry	Bold-9700	RIM
BlackBerry	Torch-9800	RIM
HTC	TouchPro 2	Windows Mobile
HTC	TouchDiamond 2	Windows Mobile
HTC	HD2	Windows Mobile



[Main Page](#)

Avaya one-X® Mobile Lite client for Communication Server 1000

(CS1K) : The Avaya one-X® Mobile Lite client application uses the Mobile Extension feature and FFCs of Avaya Communication Server 1000 to provide UC features.

Testing/Certification: The Avaya one-X® Mobile Lite clients have been tested on selected US carriers; however, the clients are carrier independent and should also work on other worldwide phones.

NOTE: The devices listed in this column refer to Avaya one-X® Mobile Lite clients only. The newly certified devices are only tested with the Avaya Communication Server 1000 Release 7.5.

Manufacturer	Model	Client Type
BlackBerry	Bold-9000	RIM OS 5
BlackBerry	Bold - 9650	RIM OS 6
BlackBerry	Bold - 99xx	RIM OS 7
BlackBerry	Bold - 97xx	RIM OS 5/6/7
BlackBerry	Storm-9550	RIM OS 5
BlackBerry	Curve-8520	RIM OS 5
BlackBerry	Curve-8530	RIM OS 5
BlackBerry	Curve-8900	RIM OS 5
BlackBerry	Curve - 9300	RIM OS 6
BlackBerry	Torch-9800	RIM OS 6
Motorola	Droid 2	Android OS 2.2/2.3
Motorola	A953	Android OS 2.2/2.3
Motorola	Atrix 4G	Android OS 2.2/2.3
HTC	MyTouch 4G	Android OS 2.2/2.3
HTC	Desire HD	Android OS 2.2/2.3
HTC	Desire S	Android OS 2.2/2.3
HTC	EVO 4G	Android OS 2.2/2.3
Samsung	Nexus	Android OS 4
Samsung	Galaxy	Android OS 2.2/2.3
Samsung	Galaxy S	Android OS 2.2/2.3
Samsung	Galaxy S II	Android OS 2.2/2.3/4.0
Dell	Streak	Android OS 2.2/2.3
Dell	Venue	Android OS 2.2/2.3
LG	Revolution	Android OS 2.3
LG	Optimus 3D	Android OS 2.3



[Main Page](#)

Avaya one-X® Mobile SIP for iOS : The iOS based client application uses the SIP capabilities and provides features such as dial plan integration, Voice over Wi-Fi on a corporate wireless enabled, Avaya Avaya Aura® SIP environment, call control, contact management, and Avaya Aura® Session Manager failover.

Testing/Certification: The Avaya one-X® Mobile SIP for iOS clients have been tested on selected US carriers; however, the clients are carrier independent and should also work on other worldwide phones.

NOTE: The devices listed in this column refer to Avaya one-X® Mobile clients only. The newly certified devices are only tested with

~ Avaya Aura® Communication Manager 6.0 and Avaya Aura® Session Manager 6.0 or 6.1

~ Avaya Aura® Communication Manager 6.2 and Avaya Aura® Session Manager 6.2

Manufacturer	Model	Client Type
Apple	iPOD touch 4th Generation	iOS 4.3 or later
Apple	iPhone 3GS	iOS 4.3 or later
Apple	iPhone 4	iOS 4.3 or later
Apple	iPhone 4S	iOS 4.3 or later
Apple	iPad 1	iOS 4.3 or later
Apple	iPad 2	iOS 4.3 or later
Apple	iPad 3	iOS 4.3 or later



[Main Page](#)

Avaya one-X® Mobile Lite for iOS : The iOS based lite client application Release 1.5.5 uses either the EC500 FNEs of Communication Manager or the Mobile Extension FFCs of Communication Server 1000 to provide the end users advanced telephony features such as one number reachability, single voice mail, mid call control, contacts integration etc.

Testing/Certification: The Avaya one-X® Mobile Lite for iOS clients have been tested on selected US carriers; however, the clients are carrier independent and should also work on other worldwide phones.

Manufacturer	Model	Client Type
Apple	iPhone	iOS 3.0
Apple	iPhone 3G	iOS 4.0
Apple	iPhone 3GS	iOS 4.0 or later
Apple	iPhone 4	iOS 4.3 or later
Apple	iPhone 4S	iOS 5.0 or later



[Main Page](#)

Avaya one-X® Mobile Telephony client: The Telephony client uses Feature Name Extensions (circuit-side signaling) for outbound calling and provides mid-call features such as Transfer, Conference. This client does not provide UC features such as Visual Voicemail, etc.

Avaya one-X® Mobile Telephony client supports Avaya Communication Manager and Avaya IP Office systems. Avaya one-X® Mobile does not require the Avaya one-X® Mobile server.

Manufacturer	Model	Avaya one-X® Mobile Version	Device Firmware
Nokia	E51	v4.6.6	220.34.37 RM-244
Nokia	E63	v4.6.6	
Nokia	E66	v4.6.6	210.21.007
Nokia	E71	v4.6.6	210.21.006, RM-346
Nokia	6121	v4.6.6	VO4.09 RM-308
Apple	iPhone/3G/3GS	1.0.9	3.0.1
Nokia	E52	v4.7.5	021.013
Nokia	E55	v4.7.5	022.009
Nokia	E72	v4.7.5	021.024
Nokia	E75	v4.7.5	201.12.01
Nokia	6220 Classic	v4.7.5	04.13
			1.95.720.2 WWE/Windows
HTC	Touch Pro 2	2.0.2	Mobile 6.1
			1.40.707.2(49069) WWE/Windows
HTC	Touch Diamond 2	2.0.2	Mobile 6.1



[Main Page](#)

Avaya one-X® Mobile UC client: The UC client uses Avaya one-X® Mobile server (packet-data signaling) and provides UC features such as Visual Voicemail, Corporate Directory Lookup, and uses data callback for outbound dialing. This client does not provide mid-call features.

Use it at your own risk: Avaya does not officially support these devices and thus no bug fixes or service packs will be applicable for these devices. There will be no support offered by Avaya for the Avaya one-X® Mobile client on these non-supported devices.

Manufacturer	Model	Client Type
BlackBerry	8703e	RIM
BlackBerry	7250	RIM
BlackBerry	7130c	RIM
BlackBerry	7290	RIM
BlackBerry	8700c	RIM
HP	6515a	Windows Mobile
HP	6920	Windows Mobile
HP	6925	Windows Mobile
HP	iPaq-910	Windows Mobile
HTC	3100	Windows Mobile
HTC	3125	Windows Mobile
HTC	8525	Windows Mobile
HTC	P3300	Windows Mobile
HTC	P4350	Windows Mobile
HTC	P6500	Windows Mobile
HTC	S620	Windows Mobile
HTC	S630	Windows Mobile
HTC	S710	Windows Mobile
HTC	S730	Windows Mobile
HTC	Touch	Windows Mobile
HTC	Touch Cruise	Windows Mobile
HTC	TyTN	Windows Mobile
HTC	TyTN II	Windows Mobile
HTC	Mogul	Windows Mobile
HTC	PPC 6700	Windows Mobile
HTC	EVO 3D	Windows Mobile



[Main Page](#)

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Manufacturer	Model	Client Type
HTC	XV6900	Windows Mobile
LG	CU225	Java
Motorola	Q	Windows Mobile
Motorola	Q9c	Windows Mobile
MWg	AtomLife	Windows Mobile
MWg	AtomV	Windows Mobile
MWg	UBIQUIO-501	Windows Mobile
MWg	UBIQUIO-503G	Windows Mobile
MWg	Zincli	Windows Mobile
Nokia	5310	Java
Nokia	5310 XpressMusic	Java
Nokia	6247	Java
Nokia	6500-Slide	Java
Nokia	8800 Arte	Java
Nokia	N80	Java
Nokia	N95-3 NAM	Java
Palm	650	Palm
Palm	680	Palm
Palm	700P	Palm
Palm	755P	Palm
Palm	Centro	Palm
Palm	Treo750w	Windows Mobile
Palm	650	Palm
Palm	680	Palm
Palm	700W	Windows Mobile
Palm	700WX	Windows Mobile
Palm	800W	Windows Mobile



[Main Page](#)

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Manufacturer	Model	Client Type
Samsung	830W	Windows Mobile
Samsung	i760	Java



[Main Page](#)

Avaya one-X® Mobile Telephony client: The Telephony client uses Feature Name Extensions (circuit-side signaling) for outbound calling and provides mid-call features such as Transfer, Conference. This client does not provide UC features such as Visual Voicemail, etc.

Use it at your own risk: Avaya does not officially support these devices and thus no bug fixes or service packs will be applicable for these devices. There will be support offered by Avaya for the Avaya one-X® Mobile client on these non-supported devices.

Manufactu	Model	Avaya one-X® Mobile Version	Device Firmware
HTC	Touch Pro	1.0.28	Windows Mobile 6
HTC	Diamond Pro	1.0.28	Windows Mobile 6