

# Avaya One-X® Deskphone H.323 Release 6.2.1 Readme

This file is the Readme for the Avaya One-X<sup>®</sup> Deskphone H.323 Release 6.2.1 for the 9608, 9611G, 9621G, and 9641G IP deskphones. This file describes the contents of the June 2012 release software distribution package.

H.323 6.2.1 software is supported on the 9608, 9611G, 9621G and 9641G IP deskphones only and when used with Avaya Aura<sup>®</sup> Communication Manager, IP office and B5800 Branch Solution. The H.323 6.2.1 software will not load or operate on any other models.

To upgrade your 9600-Series IP deskphones:

- **1.** Unzip the zip file in the root directory of your HTTP server.
- 2. Make the adjustments required by your environment to your 46xxsettings.txt file.
- **3.** Reset your Avaya 9600-Series IP deskphone.

# **Avaya IP Office Compatibility**

Avaya One-X® Deskphone H.323 Release 6.2.1 supports IP Office 7.0 latest SP, 8.0

# Avaya B5800 Compatibility

Avaya One-X® Deskphone H.323 Release 6.2.1 supports Avaya B5800 6.1 SP3.

# Avaya Aura® Communication Manager Compatibility

Although the 9608,9611G, 9621G and 9641G IP deskphones are supported on Avaya Aura® Communication Manager 5.2.1 and later, use the latest Communication Manager release with these models of IP deskphones. See the "Communication Manager Software & Firmware Compatibility Matrix" at http://support.avaya.com for the supported software/firmware versions of the Media Server, Media Gateway, and circuit packs.

CM 6.2 is the minimum version required for native support of the 9608,9611G,9621G and 9641G IP deskphones.

 For CM releases prior to 6.2, administer the 9608, 9611G, 9621G and 9641G IP deskphone as a 9650 IP deskphone.

CM 5.2.x is the minimum version required to support the following features:

- PE DUP functionality.
- Enhanced support for Station Lock feature to lock local applications like Contacts, Call Log or A-Menu.
- Mark calls in missed call log when they are redirected.

For more details see the H.323 configuration section in the CM Administration Guide which you can download from <a href="http://support.avaya.com">http://support.avaya.com</a>.

# H.323 6.2 Deskphones General Quality Improvement

Avaya has made significant improvements to our development and testing processes within H.323 Release 6.2. Hundreds of engineers have been engaged in testing and inspecting H.323 6.2 software in order to deliver a high quality, stable, reliable, and feature rich solution upon which you can rely on for your critical business success.

Avaya employs a highly disciplined quality approach end to end; from improved software development practices, extensive code inspection, enhanced product verification and widespread live user trials. Stabilizing the foundation of the product has been the highest priority with special emphasis on quality as the number one goal of the release. This release of software reflects the most demanding and stringent practices and criteria ever used with an endpoints program in Avaya's history.

Avaya increased the focus on real-world solution testing by replicating customer network topologies and use case scenarios spanning the solution to thoroughly exercise how the phones are used by our customers. Extensive live system trials were part of the qualification process: the H.323 6.2 software has been deployed on thousands of phones and dozens of sites and unique live environments, far exceeding any previous endpoints trial. The new enhancements to logging and diagnostics available in this release will enable Avaya to address any issues that may arise more quickly and effectively than with previous releases.

Avaya fully recognizes the responsibility and trust you place in us in achieving your business success. To deliver you a high quality, stable, reliable, and feature rich solution with the 96x1 IP deskphones we have undergone the utmost rigor with H.323 Release 6.2 to deliver the highest quality solution possible.

In addition to adding the new features which are described in the next section, stabilizing the foundation of the product has continued to be our highest priority target also for release 6.2.1.

# New Features in H.323 6.2.1

# **Bidirectional wireless headset support**

The SP1 Release for H323 6.2 includes support for ringing on certain wireless headsets from Jabra and Plantronics. You can enable ringing on the wireless headset using this feature. To enable and use this feature, the base unit of the wireless headset should be connected to the phone and you must configure SET HEADSETBIDIR=1 in the settings file.

When you switch on the base unit the either of the following scenarios may result.

- 1. When user goes off-hook with the headset or switches from non-headset device to headset, the wireless headset will be activated.
- 2. When user goes on-hook with headset or switches from headset device to non-headset, the wireless headset is deactivated.

When an incoming call arrives:

- If the phone is in idle state, a ringing tone is heard in the wireless headset.
- If the phone is already in a headset call, a short beep is heard in the wireless headset.

# Controlling headset by settings file

The HEADSYS parameter is re-introduced.

HEADSYS specifies whether the telephone will go on-hook if the headset is active when a Disconnect message is received.

The default value of HEADSYS is tied to the value of CALLCTRSTAT.

If CALLCTRSTAT has value 1 (meaning the phone is a call center phone), then the default of HEADSYS is 1; If CALLCTRSTAT has value 0 (meaning the phone likely not a call center phone), then the default of HEADSYS is 0. In either case, though, the administrator would have the normal ability to override defaults by explicitly setting HEADSYS in the settings file.

Note: Customers using Call center features without configuring "CALLCNTRSTAT", should have "HEADSYS" parameter set to "1".

# H.323 6.2.1 Package Content

The H.323 6.2.1 package contains all the files necessary to upgrade Avaya new or previously installed IP deskphones to H.323 6.2.1 load.

The following files are included in each package:

- S9608\_11HALBR6\_2\_1\_19\_V452.tar The 6.2.1 H.323 phone application tar file for 9608 and 9611G models.
- S9621\_41HALBR6\_2\_1\_19\_V452.tar The 6.2.1 H.323 phone application tar file for the 9621G and 9641G models.
- S96x1\_UKR\_V13r47\_V13r47.tar The 6.2.1 H.323 Kernel and root file system tar file.
- 96x1Hupgrade.txt This file is downloaded by the 9608/9611G/9621G/9641G IP deskphones and instructs the phones on how to upgrade. DO NOT EDIT this file. You MUST USE the 96x1Hupgrade.txt file included in this package to upgrade an H.323 software
- Sixteen predefined language files for phone display:

- o mlf\_S96x1\_V75\_arabic.txt
- o mlf\_S96x1\_V75\_chinese.txt
- o mlf\_S96x1\_V75\_dutch.txt
- o mlf S96x1 V75 english large.txt
- o mlf\_S96x1\_V75\_french\_can.txt
- o mlf\_S96x1\_V75\_french\_paris.txt
- mlf\_S96x1\_V75\_german.txt
- o mlf\_S96x1\_V75\_hebrew.txt
- o mlf\_S96x1\_V75\_italian.txt
- o mlf\_S96x1\_V75\_japanese.txt
- o mlf S96x1 V75 korean.txt
- o mlf\_S96x1\_V75\_portuguese.txt
- o mlf\_S96x1\_V75\_russian.txt
- o mlf\_S96x1\_V75\_spanish.txt
- o mlf S96x1 V75 spanish latin.txt
- o mlf\_S96x1\_V75\_template\_english.txt
- av\_csca\_pem\_2032.txt (Avaya Call Server Root Certificate)
- av prca pem 2033.txt (Avaya Product Root CA certificate)
- release.xml

The signatures in the signatures subdirectory of the .zip distribution packages are only intended to be used by the file server, and the file server that is on the CM6.0 Utility Server is the only file server that currently supports this.

System specific parameters should be entered into the 46xxsettings.txt file which is available for separate download at http://support.avaya.com

The H.323 6.2.1 package is available in the following versions:

- Versions with encryption enabled
  - 96x1-IPT-H323-R6\_2\_1\_19-051712.zip
  - o 96x1-IPT-H323-R6 2 1 19-051712.tar
- Versions with encryption disabled
  - o 96x1-IPT-H323-R6\_2\_1\_19U-051712.zip
  - o 96x1-IPT-H323-R6\_2\_1\_19U-051712.tar

# H.323 6.2.1 Known Issues

The following table includes desk phone known issues:

ID	Issue Description
28416123	When the FBONCASCREEN parameter is enabled and the user adds a new
	directory, the screen remains on "directory" state and call control soft keys are not
	available.
	<b>Solution</b> : Press <b>PHONE</b> hard key twice to return to phone screen.
65619189	When the AGTTRANSLTO is set to "to" and the language on CM is not English,
	the associated VDN greeting is not played.
	<b>Solution</b> : Use English for VDN rules.
92501510	When the value of MYCERTRENEW parameter is set at the settings file, 96x1

	Phones do not always renew the downloaded CA certificate.
	<b>Solution:</b> Reboot the phone to renew the CA certificate.
11267365	When failing from LSP to main on TTS environment, phone gets dial tone only
	after 10 minutes.
	<b>Solution</b> : Press speaker button 5-6 times.
56507845	If the HTTP server is down, and the user is registered by static IP address and
	modifies call server IP address, changes are not reflected on the phone.
	<b>Solution</b> : Verify that the HTTP server is up and running before making
	administrative changes.
63578285	If a phone is ringing while a failover between primary and secondary CMs in a
	Processor Ethernet duplicate setup occurs, the ringing for the current call will stop.
	The phone will keep alerting silently until the call is answered or disconnected
	<b>Solution:</b> The ringing will continue to function properly in the next call.
78450542	Arabic language is not supported on the 9608 deskphones.
85569712	After upgrade or a downgrade and changes to CM configuration, labels are not
	updated on Button Module for a specific scenario.
	Solution: Perform a "Clear" operation.
69651553	Certificate is not downloaded with a 46xxsettings file of small size.
	<b>Solution:</b> Verify that the 46xx setting file size is smaller than the certificate file.
	Use the official settings file from the Avaya support site as a base template.
83587034	When moving between states "After call" and "Auto-in", an Incorrect status line
	information appears.
	This problem is observed on 9611G phones only.
	<b>Solution</b> : Change the extension's configuration on CM to be administered as a
	9650.
	CM Fixes (MR defsw100727) were delivered to the following releases:
	· CM 6.0.1 SP04.00
	· CM 5.2.1 SP10.00
97360938	If CM reboots while an agent is logged in and in Aux-work mode, the headset will
	remain in off hook mode although the headset led turns off
	<b>Solution:</b> The LED will start functioning after the first incoming or outgoing call.
21499159	In a contact center environment where unnamed registration is enabled, if an agent
	is logged into the phone, and then the same extension is used on another phone,
	then the unnamed registration screen will not appear.
	<b>Solution</b> : Reboot the phone.
33578198	If the caller on the far end disconnects a call, while an agent greeting is being
	played, then the caller for next incoming call will not hear the automatic greeting.
	<b>Solution</b> : In such a case, the agent will not hear the automatic greeting and will be
	able to respond.

# H.323 6.2.1 Resolved Issues

H.323-6.2.1 release provides continued improvement and optimization to key audio functions as well as stability, robustness and reliability.

The following table includes the resolved issues which are relevant when the phone is administered by a Communication Manager, Call Center or IP Office:

ID	Issue Description
56634582	White line border on screen saver.
36628959	9608G running 6.2 issues with DHCP option 242.
12617865	On rare occasions, audio is heard on both the headset and the handset.
35630173	When using BT headset with 9641G phone calls are disconnected.
58605145	When using Russian language, incorrect speed is shown in network information menu (100M instead of 1G).
63642585	Agent greetings cannot be cleared from the phone using the menu.
	<ul> <li>Details: SP1 provides support for a new setting file parameter as detailed below:</li> <li>Adding new parameter AGTGREETLOGOUTDEL, with a default value of 0.</li> <li>If AGTGREETLOGOUTDEL equals 1, then the agent greeting will be removed upon agent logout. (This implies that it is obtained from the server during each login).</li> </ul>
	If AGTGREETLOGOUTDEL equals 0 or is not present in settings file, agent file data will not be removed.
75575846	phones delayed boot on specific cases.
59568782	Irregular behavior of status line on 96x1 phones on main screen during agent login/logout or when moving between agent states.
99627349	US Zip codes not working with the new Weather API.
75630486	Wrong German translation for "History". Subject to user interpretation.
78633286	Screen Saver image stays in one place and no longer moves around.
41625235	Weather application issue.
15635045	Station file on the HTTP server gets overwritten with agent greeting data in a certain scenario.
65634985	Voice quality issues, echo, feedback and noise in specific sceanarios.
75649325	Agent greeting is playing to active call when another call arrives on bridged appearance.
15582212	Headset does not turn off after agent logs off from a 9641G deskphone, without making any call.
96638852	Ability to change configuration such that additional release button would not appear in the first page of soft keys.
	<b>Details</b> : The AGTACTIVESK parameter in the settings file can be used to configure the appearance of the Release and Transfer softkeys on the Agent's deskphone. This feature is applicable only when the Agent's deskphone is in the Active Call state.

	When AGTACTIVESK is set to 0 the Release button will appear on the <u>first</u> row of softkeys and Transfer button will be appear on the <u>second</u> row of softkeys.  When AGTACTIVESK is set to 1 the Release button will be appear on the
	<b>second</b> row of softkeys and Transfer button will appear on the <b>first</b> row of softkeys.
	When AGTACTIVESK is set to 2, the Release button is not displayed at all. Only the Hold/Conf./Transfer/Drop softkeys are displayed.
	Note: The default value of AGTACTIVESK is 0.
58436956	missing authentication when using APS created Secure Backup Application.
68599369	Contact names are not fully displayed when using Korean language.
35588378	In deskphone when VPNCODE is configured with 7 digits, user is not able to go into VPN menu by giving access code in A menu.
73610075	Button phones: Topline is not getting updated on the phone screen and on Feature screen when phone screen width is half and user switches from phone screen to feature screen and vice versa.
67630045	When using BT headset with 9641G phone and answering via speaker or handset, calls are disconnected.
85385975	9621G and 9641G in VPN mode, do not respond to PING command (FW 6.016S / 6.016T) when used in VPN mode.
85429345	Phone automatically logs in to USB credentials even if the user does not press Login button.
65542445	Unsaved greetings are displayed in agent greeting list screen.
33585258	When the extension of a registered phone with BM12 is taken by another phone, the "Login" soft key is missing and the phone cannot register by any name again.
86633666	EEPROM values incorrect leading to incorrect handset and headset audio levels.
95634045	PC port of the phone is not working after undocking the laptop.
75613086	Ring-Ping does not work with rich ring-style on 96x1 phones.
48589825	Text Entry Request is missing when trying to customize Set Absence Text on 9621G Deskphone.
59612354	HEADSYS parameter does not function in Release 6.2, as it had worked previously.
45595276	Several translation issues for Japanese and Large text.
36448687	Corrupted XML push messages are not handled properly by the phone.

# H.323 6.0/6.1/6.2 resolved Issues

Issues resolved in previous service packs, which are also included in this version:

ID	Issue Description
	Upgrading the 9621G to different service packs while using CM Utility server
wi00920894	with HTTPS is now possible.
	In rare cases, an incoming call would cause the 9641G phone to ring
wi00920421	continuously and then reboot. The issue is now resolved.
	Transfer of audio and text to 9611G and 9608 phones possible now with ANS
wi00920911	push server.
	The phone now displays the corresponding name for an incoming call from an
wi00920945	existing contact.
	A call to an idle phone after its backlight turns off, results in continuous ringing
wi00920625	and a reboot sometimes. The issue is now resolved.
	Incorrect EHS timing values were causing issues with some headsets. The issue
wi00920514	is now resolved.
	Contacts pairing was not working on incoming calls if a + sign was used with
wi00920973	the number, example +919850881431. The issue is now resolved.
:00000745	When the user presses the contacts button while on "Extension in use #to
wi00920746	register" screen, a continuous error beep was heard. The issue is now resolved.
	Configuring a 9608 phone having a station name greater than 16 chars long,
:00010541	would result in the topline displaying the call timer with last digit missing. The
wi00919541	issue is now resolved.
	On an incoming call to a phone having the Send All Calls (SAC) feature
wi00020524	activated, timer gets stuck on Top line Status Message (TSM), if SAC button is
wi00920524	pressed immediately after ending call. This issue is now resolved.
wi00920339	On 9641G sets, the weather application information can now be saved.
:00010040	On the web browser of the 964G touch screen phones, the alignment for the
wi00919048	check boxes and option buttons is now correct.
wi00920796	For 9608 and 9611G phones, call timer on TSM would be overlapped by Caller
W100920790	info. The issue is now resolved.
	After logout, the Extension field was not be pre-populated with last used extension, if parameter QKLOGINSTAT is set to \"0\"in the 46xxsettings file.
wi00920980	The issue is now resolved.
wi00921082	Audio quality for narrow band handset in 9641G has been improved.
wi00020804	The contacts edit number field has been increased to display up to 18 numbers
wi00920804	on the 9621G & 9641G phones.

	H.323 6.0 SP4.1 TTS causes a registration issue where the TcP socket is not yet
wi00920985	completed.
W100720702	The Phone screen was not being updated properly when SBMs (Button
wi00921023	Modules) are attached sometimes. The issue is now resolved.
	The 964G phone updated with H.323 R6.0 SP4.1 would sometimes stop
	responding and reboot after last call of several calls. The issue is now resolved.
	Related issue wi00919714: After setting personal ring-tones and rebooting,
	another ring-tone would be active. The issue is now resolved and personal
wi00920902	ringtone is played as per the selection.
wi00921124	A resource leakage that led to outage of descriptors has been fixed.
	On phones, personalized ringtone would not be saved when the phone was
	logged out and then logged in from another extension. The issue is now
wi00920604	resolved.
wi00920808	AUDIOSTHS and AUDIOSTHD parameters are now working.
wi00921125	You can now perform HTTP backup if port other than 80 is set.
	9641G using H.323 6.0 SP4.1 (6.016T) with Button Module attached and with
	setting of PHNSCRALL1 would lock up and reset during transfer. The issue is
wi00925034	now resolved.
wi00920220	Phone user configured volume settings are now retained between reboots.
	Improved AGC response now maintains comfortable voice levels for contact
wi00921079	center phones.
:00021170	The World clock and Weather application working now in VPN scenario on
wi00921178	setting WLMPORT value other than 8080.
	On receiving a call from a softphone in shared control, the phone does not
wi00919760	display redial option for call although call was displayed in history. The issue is now resolved.
W100717700	SNMP query (MIB walk) working properly when device is registered for
wi00920697	SNMP at CM.
wi00924478	Contact name can now display more than 12 characters.
wi00920806	For second incoming call, ring alert was too short. The issue is now resolved.
W100720000	In some configurations, the user would experience high level of jitter
wi00921165	influencing voice quality. The issue is now resolved.
	When user presses headset button to answer call, the handset equalizer profile
wi00929219	was activated resulting in audio quality issue. The issue is now resolved.
wi00921080	Improved AGC for phones.
wi00924755	9608 deskphone fails to upgrade over VPN when VLAN tagging is used.
	9608 deskphones would truncate some Korean words specified in
wi00920306	mlf_xxx_korean.txt file. The issue is now resolved.
wi00925787	VPN NAT-T inter-operatibility issue with Cisco ASA 8.2 is now resolved.
	On the 9641G, feature buttons were not displayed for administered options
wi00924494	where 2 Button Modules were connected.
	The AUDIOENV parameter in settings file now works as configured to manage
wi00932018	the transmit gain of headset audio.
	9608 and 9621G phone would stop responding if WMLIDLE TIME and URI
wi00928107	parameters were set in 46xxsetting file. The issue is now resolved.

wi00932894	The phone would ring continuously even after dropping the call when using priority calling FAC. The issue is now resolved.
**100922091	In some cases, after using the phones for long period, the user would experience
wi00929218	slowness in response time. The issue is now resolved.
W100727210	Improved interoperability with Plantronic wired headsets (Models AWH45ON
wi00932612	& AWH55) in on/off hook state and with on hook signals.
W100732012	Topline push now working properly in phones through Avaya push demo
wi00930715	server. (only applicable for patch 6.017C users)
W100930713	Incoming alert is now displayed on UI for incoming call while screen saver is
wi00927313	on. (only applicable for patch 6.017C users)
W100927313	The phone plays the selected personalized ring only applicable for patch 6.017C
wi00927605	users.
39305254	Upgrading 9621G deskphone may fail while using HTTPS in certain cases.
00220600	The phone enters a loop if both LLDP MED Network policy TLV & VLAN
80328689	NAME TLV are advertised in the Extreme switch simultaneously.
31356847	In some cases, softkeys are not updated after pressing drop softkey
500 60107	Incoming ringtone alert for 1st CA gets stopped at all, when user toggles 2nd
52369137	CA while the first CA is busy in incoming call.
71207027	There is about 1 second of speech drop-out in the phone every ten seconds. The
71297037	RTP is clean.
IPT00057229	Bad audio quality after upgrade from 12S to 12Y.
22298658	Garble on shuffled calls (Bad timestamp issue).
42262258	date and time freezes on the display.
21264849	Stutter dial tone after upgrade from SP2 to 12t in Extended Rebind state.
IPT00057417	The same SSRCs are used by more than one phone within minutes of each other
	9608 & 9611G: Noise on active call, when second call is ringing at 2nd
IPT00055467	appearance.
51205348	No dialtone on 9608/11 phones.
IPT00056118	9611G deskphone with 802.1x authentication enabled does not switch to voice VLAN from data VLAN.
24227474	
34235456	Phone loops and reboots after displaying \"Retrevial in Progress\"
	Phone does not contact the HTTP server if the DHCP has HTTPSRVR entry as
IPT00057473	FQDN.15
IPT00057398	ARP sent every 40 seconds at customer site.
	\"USB Device Detected\" warning displayed on phone screen intermittently,
IPT00056561	even if no USB device is attached.
IPT00057384	Complete softkey button sometimes not seen during transfer operation.
	When vlanTest set to less than 10, phones move from voice VLAN to Data
IPT00057390	VLAN.
62378447	fails on ESS interchange scenario.
	phones SDES information in RTCP packets contains some non-printable
67306649	characters.

21287449	Calls establishment fail on 9608 deskphone in SLS mode in G430, on 6.0 SP3.
IPT00057011	No ARQs are sent to ESS when TCP link lost while user is on call.
55524638	loses track of TCP-KA failures when failover happens while on a Call + user presses Switch FBs.
IPT00056489	Audio quality needs an improvement - Audio parameter modifications for 96x1 speaker device.
IPT00056494	H.323 DHCP release for the data VLAN is broadcast but not unicast.
IPT00057367	DTMF tone stuck during dialing.
IPT00057618	Last feature button is \"duplicated\" and unusable.
IPT00055882	While transferring or making a conference call the highlight of 2nd call-appr changes to 1st call-appr when CM audit runs.
23171621	deskphones have stutter dial tone when going off hook with receiver or SPEAKER.
IPT00056619	deskphones: Improper call log history display for long numbers.
43241649	deskphones: Login fails when restoring truncated _96xxdata.txt
21281549	Network performance goes down when PC with 1 Gbit port is connected to the PC port of 9641G phone
33307369	deskphones do not update ringer after transfer for external calls.
IPT00056036	9641G deskphones fwd icon not shown on the topline.
32247179	Very slow performance of WML on 96x1 deskphones running R6.0.
21290449	On 9608 deskphones, Japanese Unicode label is not shown correctly with Phone Display Language set to English.
98307269	\"enter\" is not seen on VPN login screen using 9608 with German translation

# 6.2 Resolved Items

ID	Issue Description
46357777	The call-forward icon for Team Button is not displayed.
31331036	For phones administered as a team, the on hook/off hook status of a member phone is not updated on the
	9621G & 9641G deskphones unless Phone button is pressed.
89379447	On 9608 deskphones, in some cases, the display screen may appear to shift a line downwards causing the softkeys to disappear from view.
23315823	Sometimes there is short delay in DTMF tones played when digits are dialed.
99333887	In rare cases, while using the speakerphone mode for dialing, the DTMF tone for last digit double chirps, that makes the end user feel that the number has been misdialed.
32478014	The phone does not reset its IP address, after it receives DHCPNAK message from the server.
29341954	In rare cases the phone stops responding while in screen saver mode.

49494945	Phone fails to establish call while register in Standard Local Survivability (SLS).
41460834	On rare occasions, the phone might stop responding or reboot while configuring the CRAFT menu.
90451047	When a user tries to delete characters entered in the login screen, the display is not updated though the characters are deleted. This only occurs on the button phones (9608 and 9611G).
64466050	QTest is not supported.
23403673	If automatic exclusion is enabled on the phone and you disable exclusion while on a call, the Conference, Hold, Transfer and Drop soft keys are replaced by a Bridge button.  Note: The new CM release will fix this issue.
65505605	In TTS and non-TTS environments where there LSP servers have different gatekeeper IDs, the phone only tries to connect to the first LSP.
18490835	In 9608/9611G deskphone on the Contacts page, during add or edit contact, when user returns again to the page of adding new symbols, the cursor might disappear.
93519818	Display username does not work when the username starts from I such as in Irene.
86560457	A non administrated button in the CM is ignored instead of being placed as an empty button on the phone screen.
58561821	Headset RX volume is not loud enough. Gain levels should be increased by 2 to 5dB.
23562791	If the user removes the headset and starts a fresh discovery after successful Bluetooth pairing, BTPI_EVT_SEARCH_RES is received 10 times (shows the same MAC address in every event) and then btpid receives fatal signal 11.
27591464	No voice path after 200 simple calls.
22453438	Corrupted Prompt Line.
71429592	If the phone reboots while in visiting user mode, the phone does not log in automatically after startup.
35468849	Auto dial labels on BM connected to 9608 deskphone are shown incorrectly
12252327	deskphones do not respond to RSVP requests.
77277777	deskphone time is drifting without external sync messages.
28278264	deskphones SBM button updates problem after power-cycle.
21342890	The UI is not refreshed in the CC Environment
78360719	Posted messages do not work properly with 9608/9611 in split screen mode.
24386278	deskphone subscribes to push server when registering in unnamed mode
10390748	parameter "PERSONALWAV" default value is 9. It should be 1.
36391387	Softkey label is truncated in WML browser.
89408911	AGC settings file values are stored in HTTP backup file even though no change was made by the user.
45412438	9641G phone requests an 802.1X password even though the 802.1X authentication is disabled on the switch.

28425867	The 9621/9641G deskphone truncates the second digit from weather
	temperature.
38428679	On the 9608 deskphone functions are missing, e.g. transfer, as the display has
1510005	been shifted down by one line.
17430827	Delay in dialed digits being displayed on phone.
27431180	The DTMF feedback and display of digits are delayed in split screen mode on
20.4242.55	9611G deskphone.
39431266	Sluggish response of key press in power save mode.
92432416	The deskphone doesn't prefer to take DHCP Offer with Option 242
82452077	The PHONE screen is not changed to main menu screen in response to an off-
	hook or an incoming call.
47467692	WML proxy authentication doesn't work.
17470384	9611 deskphone cannot save contacts to USB flash drive.
22493589	The ZipTone is not heard as audio cut-through is almost 400ms.
17493659	AGC parameters in setting file do not have any effect on the phone.
50497173	After 6.020S installation, when the guest login time expires during a call, the
	phone will reboot and will drop the call.
12510889	Distorted dial tone after an off hook (outgoing calls are enabled).
19513476	The phone boots up with a blank screen.
26522937	Very slow performance of WML on 96x1 deskphones with R6.0.
51527170	Pulsating dial tone and fragmented rtp audio.
48537183	Calls answered on speaker have low volume.
33548368	deskphone user hears "click" when shuffling is turned on.
28598190	Contacts Backup/Restore fails on 96X1 6.2
32491637	Call Center environment - Users must preview the complete greeting from the
	start to the end. Stopping the preview in the middle prevents the user from
	playing this greeting during a call.
21436379	Call Center environment - the Release soft key button is missing while the agent
	is in ring back state while establishing a call. This only happens if the parameter
	RINGBKFEATURES is set to null and agent greetings are not used.
89467363	Call Center environment - reviewing an agent greeting during a call results in no
	audio path for the call.
IPT0005749	Call Center agents do not hear zip tones for incoming ACD call.
1 27.42500.4	D. I. II. ID O.C. II.
27425994	Bad audio on IP Office call server.
34366474	Cannot register a 9608 deskphone to B5800/IP Office with French character in button label.
32514257	When the DHCP server is down, reusing the previous received IP address from
	the server is not supported.
62470049	Using Sleep mode on a phone over VPN might cause to the phone to reboot or
	not operate correctly.

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## Upstream Author: Andrew G. Morgan <morgan@linux.kernel.org>

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### racoon2

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(For example, a function in a library to compute square roots has a purpose that is entirely well-defined independent of the application. Therefore, Subsection 2d requires that any application-supplied function or table used by this function must be optional: if the application does not supply it, the square root function must still compute square roots.)

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If distribution of object code is made by offering access to copy from a designated place, then offering equivalent access to copy the source code from the same place satisfies the requirement to distribute the source code, even though third parties are not compelled to copy the source along with the object code.

A program that contains no derivative of any portion of the Library, but is designed to work with the Library by being compiled or linked with it, is called a "work that uses the Library". Such a work, in isolation, is not a derivative work of the Library, and therefore falls outside the scope of this License.

However, linking a "work that uses the Library" with the Library creates an executable that is a derivative of the Library (because it contains portions of the Library), rather than a "work that uses the library". The executable is therefore covered by this License .Section 6 states terms for distribution of such executables.

When a "work that uses the Library" uses material from a header file that is part of the Library, the object code for the work may be a derivative work of the Library even though the source code is not. Whether this is true is especially significant if the work can be linked without the Library, or if the work is itself a library. The threshold for this to be true is not precisely defined by law.

If such an object file uses only numerical parameters, data structure layouts and accessors, and small macros and small inline functions (ten lines or less in length), then the use of the object file is unrestricted, regardless of whether it is legally a derivative work. (Executables containing this object code plus portions of the Library will still fall under Section 6.)

Otherwise, if the work is a derivative of the Library, you may distribute the object code for the work under the terms of Section 6.

6. As an exception to the Sections above, you may also combine or link a "work that uses the Library" with the Library to produce a work containing portions of the Library, and distribute that work under terms of your choice, provided that the terms permit modification of the work for the customer's own use and reverse engineering for debugging such modifications.

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- b) Use a suitable shared library mechanism for linking with the Library. A suitable mechanism is one that (1) uses at run time a copy of the library already present on the user's computer system, rather than copying library functions into the executable, and (2)will operate properly with a modified version of the library, if the user installs one, as long as the modified version is interface-compatible with the version that the work was made with.
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For an executable, the required form of the "work that uses the Library" must include any data and utility programs needed for reproducing the executable from it. However, as a special exception, the materials to be distributed need not include anything that is normally distributed (in either source or binary form) with the major components (compiler, kernel, and so on) of the operating system on which the executable runs, unless that component itself accompanies the executable.

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- b) You must cause the files modified to carry prominent notices stating that you changed the files and the date of any change.
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(For example, a function in a library to compute square roots has a purpose that is entirely well-defined independent of the application. Therefore, Subsection 2d requires that any application-supplied function or table used by this function must be optional: if the application does not supply it, the square root function must still compute square roots.)

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a) Accompany the work with the complete corresponding machine-readable source code for the Library including whatever changes were used in the work (which must be distributed under Sections 1 and 2 above); and, if the work is an executable linked with the Library, with the complete machine-readable "work that uses the Library", as object code and/or source code, so that the user can modify the Library and then relink to produce a modified executable containing the modified Library. (It is understood that the user who changes the contents of definitions files in the Library will not necessarily be able to recompile the application to use the modified definitions.)

- b) Use a suitable shared library mechanism for linking with the Library. A suitable mechanism is one that (1) uses at run time a copy of the library already present on the user's computer system, rather than copying library functions into the executable, and (2)will operate properly with a modified version of the library, if the user installs one, as long as the modified version is interface-compatible with the version that the work was made with.
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