



Title: Avaya IP and DCP Terminal Product Transition Notice for Europe, Middle East, Africa (EMEA)

Scope: Introduction of Products that are Compliant with the EU Directive on the Restriction of Hazardous Substances (RoHS) Guidelines and Phase Out of Select non-Complaint Items

Products Included: IP, DCP, and CallMaster Terminals, Consoles, DSS's, Adjunct Modules, Terminal Power, and Mid-Span Power Units

Notification Date: 10 April, 2006

Summary of Notice Content

In support of the European Union (EU) Directive 2002/95/EC, on the Restriction of the use of Certain Hazardous Substances in Electrical and Electronic Equipment (RoHS), as well as the policies of the Norway, Iceland and Switzerland, Avaya is modifying its global product lines to be compliant with the directive, and will be transitioning to a replacement set of products that are compliant while ending the EMEA commercial availability of all non-compliant products. The directives are to go into effect on 1 July, 2006 and Avaya will be adjusting its portfolio starting on 5 June to allow sufficient time for all in-transit products to reach their destination prior to 1 July.

As part of this transition, Avaya is announcing the upcoming availability of two new IP phones, the 4601+ and 4602SW+, which will replace the 4601, 4602, and 4602SW. These new sets will feature additional memory, allowing for the ability to upgrade the phone firmware to take advantage of the latest product enhancements.⁽¹⁾

Suggested Action

As part of the product transition, it will be necessary for business partners and distributors to adjust their product price-list sheets to reflect the new set of products and the associated new material codes.

All orders for non-compliant materials must be placed and given a promised availability date of 15 June or earlier. Distributors, Partners, and Sales Teams with known orders for a later delivery should contact Avaya or read below for more information.

For all Avaya Sales Executives and Partners using the ASD Configurator, it will be of critical importance that when entering a new order, the user must select the appropriate destination country from the Tools menu on the Taskbar prior to selecting materials. This will ensure only the appropriate materials are made available.

Avaya Inc.

© 2006 Avaya Inc. All Rights Reserved. All trademarks identified by the © or ™ are registered trademarks or trademarks, respectively, of Avaya Inc. All other trademarks are the property of their respective owners.



Items With Like RoHS Versions. Non-Compliant Product End of Sale and New Compliant Product Made Available in EMEA on 5 June, 2006.

Current Non-RoHS Compliant Product		New RoHS Compliant Product	
Mat. Code	Description	Mat. Code	Description
700274590	2402 DCP Phone	700381973	2402 DCP Phone
700306483	2410 DCP Phone	700381999	2410 DCP Phone
700203599	2420 DCP Phone	700381585	2420 DCP Phone
700304926	4601IP Phone	700381890	4601+ ^(1,2) IP Phone
700304942	4601 White IP Phone		No RoHS compliant product. Grey 4601+ is recommended substitute
700221260	4602 IP Phone		No RoHS compliant product. 4602SW+ is recommended substitute
700257934	4602SW IP Phone	700381916	4602SW+ ⁽¹⁾ IP Phone
700274673	4610SW IP Phone	700381957	4610SW ⁽²⁾
700326051	4610SW-White IP Phone ⁽³⁾		No RoHS compliant product. 4610SW is like recommended substitute
700345192	4621SW IP Phone	700381544	4621SW IP Phone
700345200	4622SW IP Phone	700381569	4622SW IP Phone
700344526	4625SW IP Phone	700381551	4625SW IP Phone
700289820	4690 IP Soundstation	700411168	4690 IP Soundstation
700289838	4690 IP Soundstation with extended mics	700411176	4690 IP Soundstation with extended mics

Avaya Inc.

© 2006 Avaya Inc. All Rights Reserved. All trademarks identified by the © or ™ are registered trademarks or trademarks, respectively, of Avaya Inc. All other trademarks are the property of their respective owners.



700203656	EU24 1XU-A Expansion Module	700381817	EU24 1XU-A Expansion Module
700345275	EU24BL 2XU-A Backlighted Exp Module	700381825	EU24BL 2XU-A Backlighted Exp Module
700203672	200A (T/R) Module	700381643	200B Interface Module (T/R)
700203680	201A Recorder Interface Module	700381635	201B Recorder Interface Module
700203698	20A-003 Stand	700381650	20B-003 Stand
108544511	2EM-323 Expansion Module	700406523	6416/24D+M Gray Expansion Module
108544503	2EM-264 Expansion Module	700406515	6416/24D+M White Expansion Module
108716150	302D1-A-003	700381759	302D1-B-003 Telephone Console
108716168	302D1-A-264	700381767	302D1-B-264 Telephone Console
108716176	302D1-A-323	700381775	302D1-B-323 Telephone Console
108829599	26C1-B-003	700381783	26C1-C-003 Telephone Console
108829607	26C1-B-264	700381791	26C1-C-264 Telephone Console
108829581	26C1-B-323	700381809	26C1-C-323 Telephone Console
700275647	Call Master IV BL DOM	700381668	Call Master IV BL DOM
700275670	Call Master IV BL INT'L	700381692	Call Master IV BL INT'L
700275654	Call Master IV WH DOM	700381676	Call Master IV WH DOM
700275704	Call Master IV WH INT'L	700381700	Call Master IV WH INT'L
700206378	Call Master V DP GR	700381726	Call Master V DP GR ICON ⁽⁴⁾

Avaya Inc.

© 2006 Avaya Inc. All Rights Reserved. All trademarks identified by the © or ™ are registered trademarks or trademarks, respectively, of Avaya Inc. All other trademarks are the property of their respective owners.



700206063	Call Master V DP GR ICON	700381726	Call Master V DP GR ICON ⁽⁴⁾
-----------	--------------------------	-----------	---

⁽¹⁾ The 4601+ and 4602SW+ differ from their non-RoHS versions by the addition of supplemental flash memory. Future firmware releases indicated for the 4601+ and 4602SW+ will not download to the 4601, 4602, or 4602SW unless otherwise specified. The first firmware available on the 4601+ and 4602SW+ will be a special version of the current GA release, R2.3.

⁽²⁾ Grey only, all White versions will be discontinued

⁽³⁾ Sales of 4610SW-White version were ended effective January 2006

⁽⁴⁾ Call Master V Deep Gray and Call Master Deep Gray ICON will be replaced by the new RoHS ICON version.

Items Without RoHS Replacement Versions will go End of Sale on 5 June in EMEA

Code	Description
700250731	4630SW IP Phone
108332446	100A-266 Tip Ring Module for 6400s
700259369	POWER ADAPTER FOR IP 4602 AND 4620

Terminal Power 1151B1/B2 to 1151C1/C2

Effective **5 June, 2006** Avaya will no longer offer for sale the Avaya 1151B1 and 1151B2 Power Units in EMEA. These products will be replaced by the new 1151C1 and 1151C2 Power Units. These new 1151C1 and 1151C2 Power Units will be RoHS compliant and will be an EMEA offer in June and a global offer in July/August.

End of Sale		Migration Path	
Discontinued Mat Codes	Discontinued Products	Discontinued Mat Codes	Description
700227242	1151B1 power supply	700356447	PWR -1151C1 TERMINAL POWER W/CAT5
700237019	1151B2 power supply with battery backup		PWR-1151C2 TERM POWER



		700356454	W/BATTERY/CAT5
175707	1151B1 power supply w/CAT 5 cable	700356447	PWR -1151C1 TERMINAL POWER W/CAT5
177086	1151B2 power supply with battery backup & CAT 5 cable	700356454	PWR-1151C2 TERM POWER W/BATTERY/CAT5
175706	1151B1 power supply w/CAT 3 CORD	700356447	PWR -1151C1 TERMINAL POWER W/CAT5
177087	1151B2 power supply with battery backup & CAT 3 CABLE	700356454	PWR-1151C2 TERM POWER W/BATTERY/CAT5

The new 1151C1 & 1151C2 products will include a CAT5 cable. However, the old 1151B1 and 1151B2 included a standard North American power cord which is not included anymore (must be ordered separately or obtained elsewhere). Reason - The 1151B1 and 1151B2 were Global units that included a North American power cord. Other regions would receive the North American power cord in the box, throw it out and order or obtain the appropriate power cord for that country. This added to the cost to each unit and did not help the environment.

Country Power Cords	
US Plug (15A, 120V) 17505	405362641
Europe Plug (10A) 12013S	407786623
UK Plug (10A) 14012	407786599
Australia/NZ (10A) Plug 15012	407786631
India Plug (10A) SPC-P250CIM	407790591
Argentina	408161453
Japan	700405681

MidSpan Power Units

Effective **5 June, 2006** Avaya will no longer offer for sale the current Avaya 1152A1 MidSpan Power Units in EMEA. These products will be replaced by new 24 Port & 6



Port Power Units. These new replacement products will be RoHS compliant and will be an EMEA offer in June and a global offer later in the year.

We are reducing the number of products available from 7 to 3. We are eliminating the 24 port without SNMP, 12 port with and without SNMP, and the 1 port model. We are currently working on a 48 port model and hope to have it available later in the year.

End of Sale		Migration Path	
Discontinued Mat Codes	Discontinued Products	New Mat Codes	New Products
700180433	Mid Span 24 Port AC LAN Hub IP Phones*	700409717	24 Port MidSpan w/SNMP
700253099	Mid Span 24 Port AC LAN Hub IP Phones SNMP*	Discontinued	Use 24 Port MidSpan w/SNMP
700250525	Mid Span 12 Port AC Closet IP Phones*	Discontinued	Use 24 Port MidSpan w/SNMP
700253107	Mid Span 12 Port AC LAN Hub IP Phones SNMP*	Discontinued	Use 24 Port MidSpan w/SNMP
700253115	Mid Span 6 Port AC LAN Hub IP Phones*	700409675	6 Port MidSpan
700253123	Mid Span 6 Port AC LAN Hub IP Phones SNMP*	700409691	6 Port MidSpan w/SNMP
700287360	Power Supply Mid Span 1 Port AC LAN*	Discontinued	N/A

As with the 1151C1 and 1151C2 products, the new MidSpan Power units do not include a power cord so the following country specific power cords need to be added:

Country Power Cords	
US Plug (15A, 120V) 17505	405362641
Europe Plug (10A) 12013S	407786623
UK Plug (10A) 14012	407786599



Australia/NZ (10A) Plug 15012	407786631
India Plug (10A) SPC-P250CIM	407790591
Argentina	408161453
Japan	700405681

Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the CSD Manufacturer Support Commitment. Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long-term support please contact your Service Provider.

Schedule for Above Sets, Consoles, CallMasters and Adjuncts

Last date to place orders for materials to be discontinued	4 June, 2006
First date to place orders for new materials	5 June, 2006
Last date of non-RoHS shipments in EMEA	15 June, 2006
End of Manufacturer Support for EoS materials	7 August, 2007
Minimum Period of Support Availability after EoS	3 Years

Schedule Notes

At this point in time we anticipate availability of the new RoHS materials in EMEA on 5 June, 2006. Only the new RoHS compliant materials will be orderable after this date for EMEA delivery. If any new orders cannot be filled immediately, they will be put into backlog.

Pricing

There will be no price changes between the above Non-RoHS versions and its direct RoHS replacement.

Material Substitutions

In EMEA, we will no longer ship to customers and business partners any non-RoHS materials after 15 June, 2006. This is to prevent shipments that might still be in transit after 30 June from being held by customs. As of 5 June, 2006, Avaya will convert non-RoHS materials on open orders and open quotes to its RoHS "like"

Avaya Inc.

© 2006 Avaya Inc. All Rights Reserved. All trademarks identified by the © or ™ are registered trademarks or trademarks, respectively, of Avaya Inc. All other trademarks are the property of their respective owners.



material, if one exists for orders and quotes with a ship-to in EMEA and a ship-date after 15 June. For materials without a RoHS "like" material, the item will be removed from the order/quote. Customers who prefer to modify such orders to non-RoHS materials with an earlier delivery date should contact their Avaya representative.

In EMEA region only, Avaya may selectively begin to substitute RoHS compliant materials for to-be-end-of-sale non-RoHS compliant materials prior to the 5 June date as we work to ensure the most seamless transition for our customers and partners. Substitutions would be done only according to the material transition schedule described in this note.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

For additional information about Avaya Solutions please visit the www.avaya.com Web site.

Avaya Inc.

© 2006 Avaya Inc. All Rights Reserved. All trademarks identified by the © or ™ are registered trademarks or trademarks, respectively, of Avaya Inc. All other trademarks are the property of their respective owners.