

PSN# PSN001183u

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Name of problem ASG Guard and ASG Defender and the new 2007 Daylight Saving Time in USA and Canada

Products affected

ASG Guard and ASG Defender

Problem description

Starting in March 2007, Daylight Saving Time in the United States and Canada will begin on the second Sunday in March and end on the first Sunday in November. This document explains how to ensure that the ASG Guard II and ASG Defender products are ready for the change.

Resolution

Updated 2/1/2007.

1. Contact your Avaya Sales Rep and place an order for the ASG DST update using material code 408181758.
2. The quantity should be 1 and the manually rated price should be \$100.00 per ASG unit to be updated.
3. Ion Networks will do the update remotely over a dial-up connection to the ASG unit.

Contact Ion Networks @ 908-546-3900 (Option 8: Tech. Support)

Workaround or alternative remediation

Remarks

## Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Must be done by Ion Networks as noted above.

Service-interrupting?

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

**For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.**

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
Asia Pacific	65-6872-8686

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