

PSN# PSN001245u

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Severity/risk level Medium

Urgency When convenient

Name of problem SRTP (Secure RTP) and 46xx SIP

Products affected

4600 SIP Telephones - Release 2.2.2

Problem description

If Communication Manager 4.0 is configured with SRTP then any 46xx SIP phones MUST be upgraded with SIP patch R2.225. If the 46xx SIP phones are not upgraded, they will continuously reboot.

Resolution

The 46xx SIP patch R2.225 is available for download via this link: [http://support.avaya.com/patch/R2\\_225.zip](http://support.avaya.com/patch/R2_225.zip)

Workaround or alternative remediation

Remarks

### Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

### Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

**For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.**

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
Asia Pacific	65-6872-8686

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