



Product Support Notice

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PSN # PSN002116u

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Severity/risk level

High

Urgency

Immediately

Name of problem Avaya one-X Speech Patch – 1XS400002

Products affected

Avaya one-X Speech 4.0

Problem description

Patch 1XS400002 is a cumulative patch and includes the updates in Patch 1XS400001. Patch 1XS400001 or higher is required for the Avaya one-X Speech 4.0 system to be on the GA software.

Summary of issues fixed in this patch

- The Administration station MMC hangs when the operation is canceled from the Select Computer Dialog box
- Domino: The Bulk add feature does not fill in all the necessary information for user login.
- While reading an e-mail if there is a meeting request, it reads the text twice.
- If the debug level is set to 7, the VAserver logs can cause the system to run out of disk space.
- “Give me a demo” does not work in GA release of 4.0 for UK English.

Resolution

Install Patch 1XS400002

Follow the steps to obtain the patch

- Go to <http://support.avaya.com>.
- Select "DOWNLOAD CENTER ".
- After you have logged in to the DOWNLOAD CENTER, select Avaya one-X Speech, Release 4.0, then Avaya one-X Speech Patch – 1XS400002.

Workaround or alternative remediation

n/a

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

n/a

Service-interrupting?

Yes

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

For additional support, contact your Authorized Service Provider. Depending on your coverage entitlements, additional support may incur charges. Support is provided per your warranty or service contract terms unless otherwise specified.

Avaya Support Contact	Telephone
U.S. Remote Technical Services – Enterprise	800-242-2121
U.S. Remote Technical Services – Small Medium Enterprise	800-628-2888
U.S. Remote Technical Services – BusinessPartners for Enterprise Product	877-295-0099
BusinessPartners for Small Medium Product	Please contact your distributor.
Canada	800-387-4268
Caribbean and Latin America	786-331-0860
Europe, Middle East, and Africa	36-1238-8334
Asia Pacific	65-6872-8686

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