



# TECHNICAL NOTE

No: 1145-1201

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**Product:** CajunView™ 4.0.x

**General:** CajunView 4.0.x Support in HP/OV NNM 6.2

## **General Description:**

*This document applies to CajunView 4.0 and 4.0.10.*

1. When Installing CajunView 4.0 for Solaris on a Sun station with HP/OV NNM 6.2 all applications will run correctly without further user intervention.

2. When installing CajunView 4.0 for Windows® NT®/2000 on a PC Station with NNM 6.2 installed, the following applications fail to launch:

- P550/P880 Device Manager
- VLANMaster
- Multi Port Configuration and Port Group Editor (submenu of ConfigMaster)

The following three background processes (Services) will also fail to run:

- HPOVAdaptor
- HPOVTrapAdaptor
- P550SvcController

## **Explanation:**

1. HP has changed the default installation directory in NNM 6.2 for Windows NT/2000 from **C:\Openview** to: **C:\Program Files\HP Openview\** which uses spaces in the directory path.

2. The CajunView installation process uses HP's *ovaddobj* utility to register the following three services to the **C:\Program Files\HP Openview\NNM\conf\ovsuf** file:

*ovaddobj C:\Program Files\HP Openview\NNM\lrf\HPOVAdaptor.lrf*

*ovaddobj C:\Program Files\HP Openview\NNM\lrf\HPOVTrapAdaptor.lrf*

*ovaddobj C:\Program Files\HP Openview\NNM\lrf\P550ServiceController.lrf*

3. The *ovaddobj* command will fail because of the spaces in the new LRF filename path (**Program Files\ HP Openview**).

The result will be that the following three services will fail to register:

HPOVAdaptor.lrf

HPOVTrapAdaptor.lrf

P550ServiceController.lrf

### ***Resolution:***

**After installing CajunView 4.0, follow the procedure below in order to register the above three processes:**

1. Open a Command Prompt window on the Windows NT/2000 station.

2. Change the current directory to Program Files\HP Openview\NNM\lrf by typing the following at the command prompt:

***cd C:\Program Files\HP Openview\NNM\lrf***

3. Stop all HP/OV processes by typing:

***ovstop -c***

4. Execute the following commands at the command prompt:

***ovaddobj HPOVAdaptor.lrf***

***ovaddobj HPOVTrapAdaptor.lrf***

***ovaddobj P550ServiceController.lrf***

This will register the above three services by adding them to the ovsuf file, found under Program Files\HP Openview\NNM\conf.

5. Restart the NNM services:

***ovstart -c***