



IP Office Technical Tip

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Region: GLOBAL

Avaya IP Office Microsoft CRM Integration

This is to advise Business Partners that the current Avaya IP Office Microsoft CRM integration software is compatible with Microsoft Dynamics CRM 3.0 only. It is not currently compatible with the recently released Microsoft CRM 4.0 software.

Integration with Microsoft Dynamics CRM 4.0 will be supported in a future release and announced when available.

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