

IVR (Conversant and Interactive Response) Nuance Compatibility Information

Last Updated: June 1, 2004

The table below shows the versions of Nuance, Verifier and Vocalizer that work with the different versions of Conversant and IR.

Nunace – Nuance Core Version.

NPC – Nuance Proxy Client

	Conversant V8/R9	IR 1.0	IR 1.2	IR 1.2.1
Nuance/NPC	7.0/2.1*	7.0/2.1*	7.0/2.1*	8.5/3.6
	8.0/3.0	8.0/3.2	8.0/3.2	
	8.0/3.1	8.0/3.4	8.0/3.4	
	8.0/3.2	8.5/3.5	8.5/3.5	
	8.0/3.4	8.5/3.6	8.5/3.6	
	8.5/3.5			
	8.5/3.6			
Verifier²/NPC	3.0/3.2	3.0/3.2	3.0/3.2	3.5/3.6
	3.0/3.4	3.0/3.4	3.0/3.4	
	3.5/3.5	3.5/3.5	3.5/3.5	
	3.5/3.6	3.5/3.6	3.5/3.6	
Vocalizer%	2.0♦	3.0.x	3.0.x	3.0.x
	3.0.x			

* Nuance 7.0/NPC 2.1 does not support VXML extensions for standard mulaw

" Verifier is built into the Nuance Core. So if you receive 8.5 of the Nuance Core you also have 3.5 of Verifier.

% Vocalizer is only supported with TAS.

♦ The support is through Access TTS Software.

Versions of Nuance Core that are required:

NPC	Nuance Core
2.1	7.0.4 SP22
3.0	8.0 GA
3.1	8.0 SP020510
3.2	8.0 SP020802

3.4	8.0 SP030411
3.5	8.5 GA
3.6	8.5 GA

It is recommended that customers running IR 1.2 or IR 1.2.1 upgrade from Nuance 7.0 to Nuance 8.0 or Nuance 8.5.