

Avaya Solution & Interoperability Test Lab

# Configuring Avaya Communication Manager for H.323 Signaling and IP Trunks with Nortel Succession 1000 – Issue 1.0

# Abstract

These Application Notes present a sample configuration for a network comprised of an Avaya S8300 Media Server, Avaya G700 Media Gateway, and a Nortel Succession 1000. The focus is on the Avaya Communication Manager configuration for the H.323 signaling groups, IP trunk groups, and IP codec sets, and the corresponding Nortel Succession configuration of IP Peer Networking and Virtual Trunks. Using this configuration, Nortel digital telephones, Nortel IP Telephones, and Nortel IP Software Phones can call (and be called by) Avaya digital telephones, Avaya IP Telephones, and Avaya IP Softphones. Screens that describe the detailed status and communication paths of active calls are presented to reinforce the understanding of the configuration. These results should be applicable to other Avaya media servers and gateways.

# 1. Introduction

These Application Notes present a sample configuration for a network comprised of an Avaya S8300 Media Server, Avaya G700 Media Gateway, and a Nortel Succession 1000. The focus is on the Avaya Communication Manager configuration for the H.323 signaling groups, IP trunk groups, and IP codec sets, and the corresponding Nortel Succession configuration of IP Peer Networking and Virtual Trunks. Using this configuration, Nortel digital telephones, Nortel IP Telephones, and Nortel IP Software Phones can call (and be called by) Avaya digital telephones, Avaya IP Telephones, and Avaya IP Softphones. Screens that describe the detailed status and communication paths of active calls are presented to reinforce the understanding of the configuration. These results should be applicable to other Avaya media servers and gateways.

**Figure 1** depicts the network used to verify these Application Notes. The data network is kept simple to focus on the relevant server and H.323 IP Trunk configuration. Although the Nortel BCM is not the subject of these Application Notes, it is included in the configuration below the line in **Figure 1**. The network below the line is identical to the configuration presented in the previously published Application Notes [3] describing H.323 IP Trunks between Avaya Communication Manager and Nortel BCM.



Figure 1: Network Overview

Solution & Interoperability Test Lab Application Notes ©2005 Avaya Inc. All Rights Reserved. A five digit Uniform Dial Plan (UDP) is used to facilitate inter-system dialing. Unique ranges of extensions are associated with the Nortel Succession (535xx) and the Avaya S8300 Media Server (43xxx). The Avaya S8300 Media Server will route 535xx extensions to the Nortel Succession over an H.323 signaling group and IP trunk group, whose configuration is fully described. The Nortel Succession will in turn route 43xxx numbers to the Avaya S8300 Media Server. The Nortel Succession configuration is presented, inclusive of the Coordinated Dial Plan (CDP) feature that is similar to the Avaya UDP feature. The Avaya UDP configuration steps are not described, since there is no new routing consideration introduced by the presence of the Nortel Succession in the network. All servers are configured to pass 5 digit extensions over the IP Trunks (i.e., five digits are included in the Called Party Number Information Element in the Q.931 SETUP message).

# 2. Equipment and Software Validated

The following equipment and software were used for this sample configuration. For Avaya Communication Manager 2.1.1 (load 414.1), patch 7689 is required for the interoperability described in these Application Notes. Special Application SA8507 must also be enabled in the Avaya Communication Manager license file.

Network Component	Version Information		
Avaya S8300 Media Server running Avaya	2.1.1, Load 414.1 + Patch 7689,		
Communication Manager	with SA8507 turned on		
Avaya G700 Media Gateway Processor	22.16.0		
Avaya G700 VoIP	Firmware V42		
Avaya 4620 IP Telephone	2.0		
Avaya IP Softphone	5.1.4.6		
Nortel Succession Signaling Server	SSE 2.11.3		
Nortel Succession Call Server (NTDK20HA)	Version 2121 Release 3		
Nortel Succession Voice Gateway Media Card (Single	Firmware Release 6.7		
Slot 24 port NTV001BA card)			
Nortel i2002 IP Telephone (Registered to Succession)	0603B59		
Nortel i2004 IP Telephone (Registered to Succession)	0603B59		
Nortel i2050 Software Phone (Registered to	1.4.0 Build 346		
Succession)			
Nortel M3904 and M3904 Digital Telephones	N/A		
Nortel Business Communications Manager	BCM Release 3.0, specifically		
(BCM 200)	UM-111302-BCM30-RC2.2,		
	UNISTIM Terminal Proxy		
	Server version 30.120.20.21		
Nortel BCM Media Services Card (MSC)	Type MSC 1A \ HW Revision 3		
Nortel i2004 IP Telephone (Registered to BCM)	C502B41		

#### **Table 1 – Equipment Version Information**

# 3. Conventions

Native Avaya Communication Manager interfaces have been used to describe the configuration. Graphical and wizard interfaces are also available as an alternative. For example, additional information on the Avaya Installation Wizard and other wizards can be found at <u>http://support.avaya.com/avayaiw/</u>.

In these Application Notes, Avaya Communication Manager administration screens are shown with a gray shaded background. These administration screens are also referred to as "SAT" (System Access Terminal) screens in this document. In many instances, the original screens have been edited for brevity in presentation. Commands and fields requiring user input or special attention are highlighted in bold. Nortel Succession command line interface (CLI) screen captures are presented without background shading.

It is assumed that the appropriate license files have been installed on all products, and that login and password credentials for all products are available to the reader.

# 4. Configuring Avaya Communication Manager on the Avaya S8300 Media Server

This section presents configuration steps for the Avaya S8300 Media Server. Before proceeding, use the command "**display system-parameters special-applications**" and page forward to Page 4 to verify that Special Application SA8507 is enabled. SA8507 must be enabled to achieve the interoperability documented in these Application Notes. If SA8507 is not enabled, contact an authorized Avaya sales representative.

display system-parameters special-applications		Page	4	of	5	
SPECIAL APPLICATIONS						
(SA8481) - Replace Calling Party Number with ASAI ANI?	n					
(SA8500) - Expanded UUI Display Information?	n					
(SA8506) - Altura Interoperability (FIPN)?	n					
(SA8507) - H245 Support With Other Vendors?	У					
(SA8508) - Multiple Emergency Access Codes?	n					
(SA8510) - NTT Mapping of ISDN Called-Party Subaddress IE?	n					
(SA8517) - Authorization Code By COR?	n					
(SA8518) - Automatic Callback with Called Party Queuing?	n					
(SA8520) - Hoteling Application for IP Terminals?	n					
(SA8558) - Increase Automatic MWI & VuStats (S8700 only)?	n					
(SA8567) - PHS X-Station Mobility over IP?	n					
(SA8569) - No Service Observing Tone Heard by Agent?	n					
(SA8573) - Call xfer via ASAI on CAS Main?	n					
(SA8582) - PSA Location and Display Enhancements?	n					
(SA8587) - Networked PSA via QSIG Diversion?	n					
(SA8589) - Background BSR Polling?	n					
(SA8601) - Two-Digit AUX Reason Codes?	n					
(SA8621) - SCH Feature Enhancements?	n					
(SA8622) - Enhanced Call Pickup Alerting?	n					

Section 4.1 shows aspects of the configuration that are not unique to configurations involving Nortel Succession. The standard configuration of the G700 Media Gateway and S8300 Media Server are omitted; product documentation and other available Application Notes cover these

JRR; Reviewed:	Solution & Interoperability Test Lab Application Notes	4 of 53
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procedures. There are no special G700 Media Gateway considerations due to the presence of the Nortel Succession in this configuration. A reader experienced with the Avaya S8300 Media Server may wish to skip forward to Section 4.2, which illustrates the parameters used in the administration of the H.323 signaling group, IP trunk group, and IP codec sets used to connect with Nortel Succession.

# 4.1. Common Avaya Communication Manager VoIP Concepts

The "list ip-interface" command illustrates the IP configuration of the S8300 Media Server. The IP address and gateway address of the "PROCR" interface are configured using the S8300 Media Server Web utilities. The "PROCR" interface will be used as the near-end of the H.323 signaling group to the Nortel Succession. Avaya IP Telephones also register for service with this interface.

list ip-interface													
					IP	INTE	RFACES						
											Net		
ON Type	Slot	Code	Sfx	Node	Name		Subnet Mask	2	Gateway	Address	Rgn	VLAN	
y PROCR				2.2.1	0.78		255.255.255	5.0	2.2.10.1	L	1		

The "display media-gateway 1" screen shown below illustrates aspects of the G700 Media Gateway configuration in **Figure 1**. The "IP Address" field is a display only field that is not assigned via the SAT. The "IP Address" field will contain the address of the G700 Media Gateway processor, after it has registered with the Avaya S8300 Media Server as its controller. As noted in **Figure 1**, the IP address associated with the VoIP Media Processor "VoIP v0" on the G700 Media Gateway is 2.2.10.79. Note the use of Network Region 1 for the Avaya devices.

display media-ga	teway 1							
	MEDIA G	GATEWAY						
Number:	1		IP	Address:	2	.2	.10	.77
Type:	g700 F	W Vers	ion/HW	Vintage:	22	.16	.0	/3
Name:	Nortel-Interop-Test		MAC	Address:	00:	04:0	d:51	:8b:0d
Serial No:	04J239801972		Encry	pt Link?	У			
Network Region:	1		I	Location:	1			
Registered?	у с	Control	ler IP	Address:	2	.2	.10	.78
			Si	ite Data:				
Slot Mod	ule Type	Name	2					
V1: S83	00	ICC	MM					
V2:								
V3: MM7	12	DCP	MM					
V4:								
V8:								
V9: gat	eway-announcements	ANN	VMM					

# 4.2. Configuration Related to Nortel Succession Interoperability

This section focuses on the parameter settings for the H.323 signaling group, IP trunk group, and IP codec sets used to connect with Nortel Succession.

The following illustrates a subset of the "change node-names ip" screen that maps logical names to IP addresses. These node names are presented because they will appear in other screens, such as the screen defining the H.323 signaling group.

change node-names i	p		Page 1 of 1
	IP NODE NAM	1ES	
Name	IP Address Na	ame IP	Address
G700-VoIP-V0	2 .2 .10 .79		
Nortel-BCM	2 .2 .10 .88		
Succ-media-card	192.168.1 .31		
Succ-sig-svr	192.168.1 .30		
default	0 .0 .0 .0		
procr	2 .2 .10 .78		
succ-node-ip	192.168.1 .33		

Signaling Group 7 will be created using the command "**add signaling-group 7**" to establish an H.323 signaling link between the Avaya S8300 Media Server and the Nortel Succession. The signaling group number is not relevant; use any available number.

add signaling-group 7		Page 1 of 5	
	SIGNALING	GROUP	
Group Number: 7	Group Type:	h.323	
:	Remote Office?	n Max number of NCA TSC: 0	
	SBS?	n Max number of CA TSC: 0	
		Trunk Group for NCA TSC:	
Trunk Group for Chan	nel Selection:		
Supplementary Ser	vice Protocol:	a	
Т3	03 Timer(sec):	10	
Near-end Node Name:	procr	Far-end Node Name: succ-node-ip	
Near-end Listen Port:	1720	Far-end Listen Port: 1720	
	Fa	ar-end Network Region: 4	
LRQ Required?	n (	Calls Share IP Signaling Connection? n	
RRQ Required?	n	H245 Control Addr On FACility? n	
Media Encryption?	n	Bypass If IP Threshold Exceeded? n	
DTMF over IP:	out-of-band	Direct IP-IP Audio Connections? n	
		IP Audio Hairpinning? n	
		Interworking Message: PROGress	

The S8300 "procr" is the near-end of the signaling group. The far-end must be set to the Succession Node IP address (192.168.1.33), and not the IP address configured for the Succession Signaling Server (192.168.1.30). Retain the default near-end listen port (1720) and enter 1720 as the far-end listen port. The "Calls Share IP Signaling Connection" and the "Direct IP-IP Audio Connections?" fields must remain set to the default "n" setting, or interoperability problems will be experienced. The "IP Audio Hairpinning" field is also intentionally left at the default of "n".

JRR; Reviewed: GAK 3/15/2005 Solution & Interoperability Test Lab Application Notes ©2005 Avaya Inc. All Rights Reserved. In general, the "Far-end Network Region" field can be left blank, or it can be populated with a network region number. In these Application Notes, the "Far-end Network Region" field is populated to illustrate how different audio codecs can be used for intra-region calls among the Avaya devices, and inter-region calls over the IP Trunk to the Nortel Succession. Since "Direct IP-IP Audio Connections", also referred to as "shuffling", must remain disabled for the signaling group, calls between Avaya IP Telephones and Nortel devices will require the resources of the G700 media processors. The approach described below allows connections among Avaya IP devices in Network Region 1 to use G.711MU while media connections across the IP Trunk to Nortel IP devices will use G729AB. This may be an appropriate configuration in environments where the two servers are separated by a WAN, and it is desirable to conserve bandwidth over the WAN. (An alternative showing G.711MU over the IP Trunk is shown in Section 7). For Signaling Group 7, the "Far-end Network Region" field has been set to 4. Avaya Communication Manager will treat calls using this signaling group as calls between Network Region 1 and Network Region 4.

The signaling group created with the preceding screen will be associated with Trunk Group 7 in a subsequent step.

The "ip-network-region" and "ip codec set" screens are shown below to complete the example of using different codecs for intra-region (Avaya-Avaya) and inter-region (Avaya-Nortel) calls. For connections within region 1, the "Codec Set" field shown in bold on the first page of the form determines the codec set used.

change ip-network-region 1		Page	1 of	19
1	P NETWORK REGION			
Region: 1				
Location: 1 Home	Domain:			
Name: G700/S8300				
	Intra-region IP-IP Direct Audio	: yes		
AUDIO PARAMETERS	Inter-region IP-IP Direct Audio	: yes		
Codec Set: 1	IP Audio Hairpinning	? У		
UDP Port Min: 2048				
UDP Port Max: 3028	RTCP Reporting Enabled	? У		
	RTCP MONITOR SERVER PARAMETERS			
DIFFSERV/TOS PARAMETERS	Use Default Server Parameters	? У		
Call Control PHB Value: 34				
Audio PHB Value: 46				
802.1P/Q PARAMETERS				
Call Control 802.1p Priority: 7	7			
Audio 802.1p Priority: 6	AUDIO RESOURCE RESERVATIO	N PARAM	ETERS	
H.323 IP ENDPOINTS	RSVP E	nabled?	n	
H.323 Link Bounce Recovery? y				
Idle Traffic Interval (sec): 20	)			
Keep-Alive Interval (sec): 5				
Keep-Alive Count: 5				

Navigate to Page 3. The codec set configured for calls between Region 1 and Region 4 will be Codec Set 4, as shown by the bolded row in the following screen. In this example, no Call Admission Control bandwidth limits are configured for inter-region connections.

chang	ge ip	-networ	k-region	1		Page	3 of	19
			Inter	Network Region	Connection Managemen	t		
src	dst	codec	direct			Dynamic (	CAC	
rgn	rgn	set	WAN	WAN-BW-limits	Intervening-regions	Gateway	Y	
1	1	1						
1	2	2	У	:NoLimit				
1	3	3	У	:NoLimit				
1	4	4	У	:NoLimit				

Calls among the Avaya IP devices within Region 1 will use G.711MU with 2 Frames Per Packet. This represents the default configuration.

```
      change ip-codec-set 1
      Page 1 of 2

      IP Codec Set
      IP Codec Set

      Codec Set: 1
      Audio

      Audio
      Silence

      Frames
      Packet

      Codec
      Suppression

      Per Pkt
      Size(ms)

      1:
      G.711MU

      n
      2

      2:
      20

      3:
      4:

      5:
      6:

      6:
      7:

      Media
      Encryption

      1:
      none
```

Calls to and from the Nortel Succession use Codec Set 4 because Signaling Group 7 to the Nortel Succession specifies the "Far-end Network Region" field to be Region 4, and calls between Region 1 and Region 4 are configured to use Codec Set 4. For interoperability for calls requiring the Nortel Succession Media Card, such as calls over the IP Trunk to Nortel digital telephones, the audio codec must be set to G.729B or G.729AB (i.e., not G.729A).

```
change ip-codec-set 4
                                                                 Page
                                                                        1 of
                                                                               2
                          IP Codec Set
    Codec Set: 4
   AudioSilenceFramesPacketCodecSuppressionPer PktSize(ms)
1: G.729AB
                            2
                                      20
               n
 2:
3:
 4:
 5:
 6:
 7:
    Media Encryption
1: none
```

Although the configuration presented here shows how to achieve G.729AB across the IP Trunk, note that G.711MU was also verified successfully, as shown in Section 7.

JRR; Reviewed: GAK 3/15/2005 Solution & Interoperability Test Lab Application Notes ©2005 Avaya Inc. All Rights Reserved. Next, a trunk group is established using the command "add trunk-group" for calls to and from the Nortel Succession. Most fields can be left at their defaults. Data has been entered in the fields shown in bold.

add trunk-group 7			Page 1 of 22
	TRUNK GROUP		
Group Number: 7	Group Type:	isdn	CDR Reports: y
Group Name: To Succession	COR:	1	TN: 1 TAC: 107
Direction: two-way	Outgoing Display?	n	Carrier Medium: IP
Dial Access? n	Busy Threshold:	255	Night Service:
Queue Length: 0			
Service Type: tie	Auth Code?	n	TestCall ITC: rest
Far	End Test Line No:		
TestCall BCC: 4			
TRUNK PARAMETERS			
Codeset to Send Dis	play: 6 Codeset	t to Send	National IEs: 6
Max Message Size to	Send: 260 Charge	Advice: r	lone
Supplementary Service Prot	ocol: a Digit H	Handling (	(in/out): enbloc/enbloc
Trunk Hunt: cycl	ical		
		Digit	al Loss Group: 18
Incoming Calling Number - De	lete: Insert:		Format: unk-unk
Bit Rate: 1200	Synchroniz	zation: as	sync Duplex: full
Disconnect Supervision - In	?y Out?n		
Answer Supervision Timeout:	0		

Navigate to Page 2. The "Send Calling Number" field can be set to "y" to allow the calling party number to be included in calls from Avaya to Nortel, subject to the usual rules governing the inclusion and content of this information (i.e., not unique to Nortel, and not presented here). Although the "Send Connected Number" field is shown set to "y", the Nortel Succession software tested does not display the connected number on a display-equipped telephone.

add trunk-group 7 Page 2 of 22 TURES ACA Assignment? n Measurea: none Internal Alert? n Maintenance Tescs: Data Restriction? n NCA-TSC Trunk Member: Send Name: y Send Calling Number: TRUNK FEATURES Measured: none Wideband Support Maintenance Tests? y Maintenance Tests? y Send Calling Number: y Used for DCS? n Suppress # Outpulsing? n Format: private Outgoing Channel ID Encoding: preferred UUI IE Treatment: service-provider Replace Restricted Numbers? n Replace Unavailable Numbers? n Send Connected Number: y Modify Tandem Calling Number? n Send UUI IE? y Send UCID? n Send Codeset 6/7 LAI IE? y Network (Japan) Needs Connect Before Disconnect? n SBS? n

Navigate to Page 6, and add the trunk members, as shown below. The keyword "ip" is entered in the "Port" field, and the signaling group number is entered in the "Sig Grp" field. The number of rows or trunk members added here will determine the number of simultaneous calls allowed on the IP trunk group linking the Avaya S8300 Media Server with the Nortel Succession. After this

form is submitted, Avaya Communication Manager will assign a trunk number as a port identifier (e.g., T00007 and T00008 in this case, as seen in the verification screens in Section 7.)

add trunk-grou TRUNK GROUP	ıp 1		Page 6 d	of 22			
GROUP MEMBER A	ASSIGNMENTS	Administered Members (min/max): 0/0 Total Administered Members: 0					
Port 1: ip 2: ip	Code Sfx Name	Night	Sig Grp 7 7				

Next, the signaling group is associated with the IP trunk group. Using the command "change signaling-group 7", enter the number 7 in the "Trunk Group for Channel Selection" field.

```
change signaling-group 7
                                                              Page
                                                                     1 of 5
                              SIGNALING GROUP
Group Number: 7
                            Group Type: h.323
                         Remote Office? n
                                                  Max number of NCA TSC: 0
                                   SBS? n
                                                   Max number of CA TSC: 0
                                                Trunk Group for NCA TSC:
      Trunk Group for Channel Selection: 7
         Supplementary Service Protocol: a
                        T303 Timer(sec): 10
       Near-end Node Name: procr
                                           Far-end Node Name: succ-node-ip
     Near-end Node Name: procr
Near-end Listen Port: 1720
                                        Far-end Listen Port: 1720
                                     Far-end Network Region: 4
             LRQ Required? n
                                      Calls Share IP Signaling Connection? n
             RRO Required? n
                                             H245 Control Addr On FACility? n
                                           Bypass If IP Threshold Exceeded? n
         Media Encryption? n
             DTMF over IP: out-of-band
                                            Direct IP-IP Audio Connections? n
                                                      IP Audio Hairpinning? n
                                             Interworking Message: PROGress
```

Traditional Avaya UDP call routing is established such that dialed number 535xx is routed to a route pattern containing Trunk Group 7, passing the dialed 535xx digits to the Nortel Succession.

The command "save translation" must be entered to save the configuration.

# 5. Nortel Succession Configuration

This section illustrates the relevant Nortel configuration used to verify these Application Notes. Please consult the Nortel Networks product documentation referenced in Section 9 for additional information. The documents "IP Peer Networking" [1] and "Signaling Server: Installation and Configuration" [2] are especially relevant to these Application Notes.

IP Peer Networking can use an H.323 Gatekeeper to manage a numbering plan for the network. For the simple network depicted in **Figure 1**, the numbering plan associated with the Avaya devices has the form 43xxx. The Succession Call Server can be configured to steer calls of the form 43xxx to an IP Virtual Trunk using the Coordinated Dial Plan (CDP) feature. The

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Succession Gatekeeper, co-resident on the Succession Signaling Server in this configuration, can similarly be configured to direct dialed digits of the form 43xxx to the Avaya S8300 Media Server. In these Application Notes, the Avaya S8300 Media Server is configured as a "non-RAS endpoint" in the Nortel Succession Gatekeeper. An alternative would be to configure Avaya Communication Manager as a zone gatekeeper, and the configuration differences for this alternative are briefly summarized in Section 5.12.

The Succession Signaling Server provides the H.323 Gateway function for "Virtual Trunks" that correspond logically to the Avaya H.323 IP trunk configuration described in Section 4.2. The Succession Signaling Server also provides the "Terminal Proxy Server" (TPS) function for the Nortel IP Telephones associated with the Succession. Finally, the Signaling Server includes a web interface called "Element Manager" for managing the configuration of the Signaling Server and Gatekeeper.

The configuration steps below follow the order specified by the procedures in Reference [1]. Configuration will be performed using the "Element Manager", accessed via a web browser.

# 5.1. Launch Element Manager and Log in

In the configuration depicted in **Figure 1**, the Nortel Node IP address is 192.168.1.33. A web browser can connect to <u>http://192.168.1.33</u> as shown below. The "CS IP Address" (in this case, 192.168.0.1) is the private ELAN IP Address of the Succession Call Server, and should be automatically populated from prior basic system configuration. Click the **Login** button.

🚰 Login to Element Manager - Microsoft Internet Explorer	
<u>Elle Edit View Favorites Iools H</u> elp	(f)
↔ Back • → • ③ ④ 🐴 ◎ Search 📓 Favorites ⑧ Media 🔇 🖏 • 🎒 🖬 • 🗎	
Address 🕘 http://192.168.1.33/cgi/pwd.cgi?c=Pubkey&h=context/admin/login&l=en	▼ 🖓 Go Links »
N CRTEL NETWORKS	<u> </u>
Element Manager	
User ID admin1	
Password Head	
CS IP Address 192.168.0.1	
Login Reset	

The System Information page is displayed as shown below. Note that this Succession Signaling Server is the "Primary Gatekeeper" and has the role of "Leader". The left side of this screen will be referred to as the Navigation Tree.

🖻 Element Manager - Microsoft Internet Explorer						
<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp	Eile Edit View Favorites Iools Help					
🗢 Back 🔹 🔿 👻 😰 🚮 🔯 Search 📷	Favorites 🎯 Media 🧭 🛃 🍜 👿 - 📄					
Address 🙆 http://192.168.1.33/cgi/pwd.cgi			🖓 Go 🛛 Links 🎇			
	Site: 192.168.0.1 >					
♥ System Status	System Information					
Call Server	Information About the Sy	/stem You Have Logged Into				
• IP Telephony	Product	sse				
Configuration	SW version	sse-2.11.3				
	Platform Name ISP 1100					
Software Opgrade Patching	Build Date Monday December 15 14:12:13 EST 2003					
Sustem Utility	System Host Name	Succession				
Administration	System Location	Interop Lab				
> Support	System Contact	Avaya				
🥙 Logout	Web Server Version	WindWeb/2.0				
	H323 ID	271				
	Set TPS	TRUE				
	Virtual Trunk TPS	TRUE				
	Gatekeeper configuration	Primary GateKeeper				
	Role	Leader				
	Call Server Type	Succession 1000/M				
	Call Server Version	2121				
	Call Server Release	300				
	Call Server Redundancy State	NOT APPLICABLE				
	Call Server CPU and Health State	NOT APPLICABLE				
🙆 Done		Local	intranet			

# 5.2. Configure the Customer Data Block

Select **Configuration**  $\rightarrow$  **Customer Explorer** from the Navigation Tree.

🚰 Element Manager - Microsoft Internet	Explorer		_ 8 ×
<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp			1
수 Back 🔹 🔿 🖌 🙆 👔 🖓 Search	👔 Favorites 🛞 Media 🧭 🛃 - 🎒 🔟 - 🗐		
Address 🕘 http://192.168.1.33/cgi/pwd.cgi	<b>v</b>	<i>i</i> co	Links »
NETWORKS	Site: 192.168.0.1 > Configuration > Customer Explorer		
<ul> <li>✓ System Status</li> <li>● Call Server</li> <li>● IP Telephony</li> </ul>	Choose a Customer Number: 1 💌 to Add		
Configuration	Customer: 00 Total routes: 19 Total members: 25 Edit Add route		
<ul> <li>Customer Explorer</li> <li>D-Channel</li> <li>Common Equipment</li> <li>Digital Trunk Interface</li> <li>IP Telephony</li> </ul>			

Click the **Edit** button associated with the customer.

ĝMedia 🔇 🖏 - ᢖ 🗹 - 🚍				
🗿 Media 🧭 🛃 🖌 🍠 🞯 - 🚍				
		•	] ∂°⊙	Links »
192.168.0.1 > Configuration > Customer Explorer >				
ustomer 00 Property Configur	ation			
Basic Configuration				
Input Description		Input Value		
tomer Data Block (CDB) (TYPE)	CDB	Read Only		
tomer number (CUST)	00	Read Only		
Attendant Billing number (ANAT)	111			
Listed Directory Number (ANLD)	1111			
ions (OPT)	Edit			
Feature options (FTR_DATA)				
listed Directory Number options N_DATA)				
SDN and ESN Networking options iT_DATA)				
Night service options (NIT_DATA)				
Feature Packages				
-				
ubmit Refresh Delete Cancel				
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13 of 53 ACM-Succession.doc Click Feature Packages. Scroll down the resulting screen and select Integrated Services Digital Network Package: 145. Check the Integrated Services Digital Network (ISDN) checkbox, as shown below.

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	Vintegrated Services Digital Network	Package: 145
NØRTEL	Input Description	Input Value
NETWORKS	Dial Access Prefix on CLID table entry option (DAPC)	
	Integrated Services Digital Network (ISDN)	
▼ System Status	- Virtual Private Network Identifier (VPNI)	0 Range: 1 - 16383
Call Server	- Private Network Identifier (PNI)	0 Range: 1 - 16383
IP Telephony	- Node DN (PINX_DN)	
V Configuration	- Multi-location Business Group (MBG)	0 Range: 0 - 65535
Customer Explorer	- Business Sub Group Consult-only (BSGC)	65535 Range: 0 - 65535
<ul> <li>D-Channel</li> <li>Common Equipment</li> </ul>	- Prefix 1 (PFX1)	
Digital Trunk Interface	- Prefix 2 (PFX2)	
IP Telephony	- Home Number Plan Area code (HNPA)	Range: 200 - 999
Flex. Code Restriction	- Prefix for Central Office (HNXX)	Range: 100 - 9999
Zone	- Local steering code (LSC)	
Network Numbering Plan	- Calling Number Type (CNTP)	CLID feature displays the set s Prime DN (PDN) 💌
Software Upgrade	- Redirection Count for ISDN calls (RCNT)	5 -
Patching	- CLID information for incoming/outgoing calls	No manipulation is done (NO)
System Utility	- Public Service Telephone Networks (PSTN)	
Administration	Elevible Services	Package: 152
A Logout	Natural Attandant Comice	Backage: 450 Uppguippod To Order
	- Network Attendant Service	Package, 139 Unequipped
	Flexible Numbering Plan	Package: 160
	Traffic Monitoring	Package: 168 Unequipped To Order
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<u>e</u>		

Scroll to the bottom of the page and click the Submit button.

## 5.3. Configure the D-Channel

Select **Configuration**  $\rightarrow$  **D-Channel** from the Navigation Tree. The resulting screen will depend on whether any D-Channels have been previously configured. In the screen capture below, D-Channels 3 and 11 have been previously configured. D-Channel 11 is associated with the IP trunk to the Avaya system. The text below is written as if the D-Channel had not been previously configured.



In the **Choose a D-Channel Number** drop-down, select an unused D-Channel number and click the **to Add** button.

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NØRTEL	Basic Configuration				
NETWORKS	Input Description	Input Value			
	Action Device And Number (ADAN) (TYPE)	DCH Read Only			
	D channel Card Type (CTYP)	D-Channel is over IP (DCIP) 🔹 *			
💙 System Status	Designator (DES)	succ			
Call Server	Recovery to Primary (RCVP)				
IP Telephony	User (USR)	Integrated Services Signaling Link Dedicated (ISLD) 💌			
Configuration	Interface type for D-channel (IFC)	Meridian Meridian1 (SL1)			
Customer Explorer	D-Channel PRI loop number (DCHL)				
Common Equipment	Primary Rate Interface (PRI)	more PRI			
Digital Trunk Interface	Secondary PRI2 loops (PRI2)				
IP Telephony	Meridian 1 node type (SIDE)	Slave to the controller (USR)			
<ul> <li>Flex. Code Restriction</li> <li>Inc. Digit Conversion</li> </ul>	Release ID of the switch at the far end (RLS)	25 💌			
<ul> <li>Inc. Digit Conversion</li> <li>Zone</li> </ul>	Central Office switch type (CO_TYPE)	100% compatible with Bellcore standard (STD) 💌			
Network Numbering Plan	Integrated Services Signaling Link Maximum (ISLM)	200 Range: 1 - 382			
Software Upgrade	Basic options (BSCOPT)				
Patching	Advanced options (ADVOPT)				
System Utility	Feature Packages				

JRR; Reviewed: GAK 3/15/2005

Solution & Interoperability Test Lab Application Notes ©2005 Avaya Inc. All Rights Reserved. 15 of 53 ACM-Succession.doc With reference to the prior screen, from the **D-channel Card Type (CTYP)** drop-down field, select **D-Channel is over IP (DCIP).** From the **User (USR)** drop-down, select **Integrated Services Signaling Link Dedicated (ISLD).** From the **Interface type for D-channel (IFC)** drop-down, select **Meridian Meridian1 (SL1).** Optionally, to set the "Remote Capabilities", click on **Basic options (BSCOPT)** followed by the **Edit** button next to **Remote Capabilities (RCAP).** 



A screen allowing parameters such as Network Name Display method is displayed. Scroll down and check the box for **Network name Display method 2 (ND2)** (not pictured). Click the **Return – Remote Capabilities** button at the bottom of the page, followed by the **Submit** button to save the changes.

# 5.4. Configure Zones

Zones can be used for bandwidth management. In this respect, the zone concept is similar to the Avaya Communication Manager "network region" (see Section 4.2). A zone must be configured prior to the virtual route.

Select **Configuration**  $\rightarrow$  **Zone** from the Navigation Tree.

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GAK 3/15/2005	



Choose an unused zone number from the drop-down, and click **to Add**, or select one of the previously defined zones to expand the menu, as shown above for Zone 0. Zone 2 will be associated with the IP route to the Avaya S8300 Media Server.

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	Site: 192.168.0.1 > Configuration > Zone List > Zone 2 >	6				
	Zone Basic Property and Bandwidt	h Management				
💙 System Status						
Call Server	Input Description	Input Value				
IP Telephony	Zone Number (ZONE):	2				
Configuration	Intrazone Bandwith (INTRA_BW):	10000				
Customer Explorer	Intrazone Strategy (INTRA_STGY):	Best Quality (BQ)				
D-Channel	Interzone Bandwith (INTER, BW):					
Common Equipment	Interzone Stratemy (INTER_STGY)	Best Bandwidth (BB)				
<ul> <li>Digital Trunk Interface</li> <li>ID Talankany</li> </ul>						
<ul> <li>IP Telephony</li> <li>Elex Code Postriction</li> </ul>	Branch Office Support (789N)					
Inc. Digit Conversion	Department (7DES)					
<ul> <li>Zone</li> </ul>	มของการแบบกา (2023).	1050300				
Network Numbering Plan	Submit Refresh Delete Cancel					

From the **Zone Basic Property and Bandwidth Management** page, observe the options. The **Intrazone Strategy** has been left at the default value of **Best Quality (BQ).** From the **Interzone Strategy** drop-down, the value **Best Bandwidth (BB)** has been selected. This approach is similar to the Avaya configuration in Section 4.2. All other parameters are shown with their default values. Enter text in the **Description** field if desired, and click the **Submit** button.

JRR; Reviewed: GAK 3/15/2005

# 5.5. Configure Virtual Route

Select **Configuration**  $\rightarrow$  **Customer Explorer** from the Navigation Tree.

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	Customer Explore	ər				
💙 System Status						
Call Server		Choose a Cust	omer Number: 1 💌	to Add		
♥ Configuration	Customer: 00	Total routes: 19	Total members: 25	Edit Add route		
Customer Explorer						

Click the Add route button associated with the customer.

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	Basic Configuration		
NØRTEL	Input Description	Input Value	
NETWORKS	Route Data Block (RDB) (TYPE)	RDB Read Only	
	Customer number (CUST)	00 Read Only	
	Route Number (ROUT)	*	
💙 System Status	Designator field for trunk (DES)		
Call Server	Trunk Type (TKTP)	TIE trunk data block (TIE)	▼ *
IP Telephony	Incoming and Outgoing trunk (ICOG)	Incoming and Outgoing (IAO) 💌	
V Configuration	Access Code for the trunk route (ACOD)	7111 *	
Customer Explorer	The route is for a virtual trunk route (VTRK)		
D-Channel Common Equipment	- Zone for codec selection and bandwidth management (ZONE)	2 Range: 0 - 255	
Digital Trunk Interface	- Node ID of signaling server of this route (NODE)	271 Range: 0 - 9999	
IP Telephony	- Protocol ID for the route (PCID)	H323 (H323) 💌	
<ul> <li>Flex. Code Restriction</li> <li>Inc. Digit Comparison</li> </ul>	Integrated Services Digital Network option (ISDN)		
<ul> <li>Inc. Digit Conversion</li> <li>Zone</li> </ul>	- Mode of operation (MODE)	Route uses ISDN Signaling Link (ISLD)	-
Network Numbering Plan	- D channel number (DCH)	11 Range: 0 - 159	
Software Upgrade	- Interface type for route (IFC)	Meridian M1 (SL1)	<b>•</b>
➤ Patching	- Private Network Identifier (PNI)	0 Range: 0 - 32700	
System Utility	- Network Calling Name Allowed (NCNA)		
Administration	- Network Call Redirection (NCRD)	V	
Support	Trunk Route Optimization (TRO)		
<sup>46</sup> Logout	- Recognition of DTI2 ABCD FALT signal for ISL (FALT)		
	- Channel Type (CHTY)	B-channel (BCH)	
	- Call Type for outgoing direct dialed TIE route (CTYP)	Unknown Call type (UKWN)	-
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Solution & Interoperability Test Lab Application Notes ©2005 Avaya Inc. All Rights Reserved. Under **Basic Configuration** in the prior screen, select a **Route Number** from the drop-down. In these Application Notes, Route Number 11 is associated with the IP virtual route to the Avaya S8300 Media Server. From the **Trunk Type** drop-down, select **TIE Trunk Data Block (TIE)**. Once "TIE" is selected, additional options appear. Check the box **The route is for a virtual trunk route (VTRK)**. Enter a zone number (e.g., 2) in the **Zone for codec selection and bandwidth management (ZONE)** field. Enter the node id (e.g., 271) in the **Node ID of signaling server for this route (NODE)** field. Confirm the auto-filled **Protocol ID for the route (PCID)** is set to **H323 (H323)**. Check the boxes for **Integrated Services Digital Network (ISDN)**, **Network Calling Name Allowed (NCNA)**, and **Network Call Redirection (NCRD)**. In the **Mode of operation (MODE)** drop-down, select **Route uses ISDN Signaling Link (ISLD)**. Enter the D-channel number configured previously (e.g., 11). Scroll to the top of the page and enter an **Access code for the trunk route (ACOD)**. Other options can be set according to customer considerations, or left at their default settings. When finished, click the **Submit** button.

# 5.6. Configure Virtual Trunks

Select **Configuration**  $\rightarrow$  **Customer Explorer** from the Navigation Tree. Select the customer to expand the list of routes. Click the **Add Trunk** button beside the desired route (e.g., Route 11).

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N@RTEL		Choose	a Customer Number: 1	to Add	-
NETWORKS	Customer: 00	Total routes: 19	Total members: 25	Edit Add route	
	> Route: 0	Type: TIE	Description: QSIG	Edit Add trunk	
♥ System Status	Route: 1	Type: COT	Description: NONE	Edit Add trunk	
Call Server	Route: 2	Type: COT	Description: NONE	Edit Add trunk	
IP Telephony	Route: 3	Type: TIE	Description: NONE	Edit Add trunk	
Configuration	Route: 4	Type: TIE	Description: NONE	Edit Add trunk	
Customer Explorer	Route: 5	Type: TIE	Description: NONE	Edit Add trunk	
<ul> <li>D-Channel</li> <li>Common Equipment</li> </ul>	Route: 6	Type: DID	Description: NONE	Edit Add trunk	
Digital Trunk Interface	Route: 7	Type: WAT	Description: NONE	Edit Add trunk	
🔮 IP Telephony	Route: 8	Type: WAT	Description: NONE	Edit Add trunk	
Flex. Code Restriction	Route: 9	Type: WAT	Description: NONE	Edit Add trunk	
Inc. Digit Conversion Zone	Route: 11	Type: TIE	Description: SUCC	Edit Add trunk	

In the **Trunk data block (TYPE)** drop-down, select **IP Trunk (IPT1).** In the **Terminal Number (TN)** field, enter an unused TN (e.g., **062 00**). Consult [1] for a discussion of TN numbers and virtual loops for IP terminals and trunks. In the **Extended Trunk (XTRK)** dropdown, select **Virtual trunk (VTRK).** In the **Route Number, Member number (RTMB)** field, enter the configured route from Section 5.5 followed by a space and the configured trunk member (e.g., **11 1**). Fill the remaining fields according to customer preference. Repeat this procedure for each trunk member. Alternatively, to add multiple trunk members in a single operation, use the **Multiple trunk input number (MTINPUT)** drop-down. When finished, click the **Submit** button.

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System Status	Input Description Mutiple trunk input number (MTINDUT)				
Call Server	Trunk data block (TVDE)				
	Torminal Number (TN)				
		*			
Customer Explorer     D Channel	Designator field for trunk (DES)				
Common Equipment	Extended Trunk (XTRK)	Virtual trunk (VTRK)			
Digital Trunk Interface	Customer number (CUST)	00 Read Only			
IP Telephony	Route number, Member number (RTMB)	11.1 *			
Flex. Code Restriction	Card Density (CDEN)				
Inc. Digit Conversion	Start arrangement Incoming (STRI)	Immediate (IMM)			
Zone	Start arrangement Outgoing (STRO)	Immediate (IMM)			
Network Numbering Plan	Trunk Group Access Restriction (TGAR)	1			
Software Upgrade	Channel ID for this trunk. (CHID)	25 Range: 1 - 382			
Patching	Increase or decrease the member numbers (INC)	Increase channel and member number (YES) 💌			
System Utility Administration	Class of Service (CLS)	Edit			
> Support	Advanced Trunk Configurations	_			
A Logout	5				
	Submit Cancel				
	Mandatory fields of current configuration				
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The following Customer Explorer screen shows the results after two virtual trunk members have been added to Route 11. Configure the same number of virtual trunk members in Succession as have been configured as trunk members in the corresponding Avaya Communication Manager trunk group (i.e., Trunk Group 7 in Section 4.2).

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	Customer: 00	Total routes: 19	Total members: 25	Edit Add route
	> Route: 0	Type: TIE	Description: QSIG	Edit Add trunk
ner workto	Route: 1	Type: COT	Description: NONE	Edit Add trunk
	Route: 2	Type: COT	Description: NONE	Edit Add trunk
▼ System Status	Route: 3	Type: TIE	Description: NONE	Edit Add trunk
Call Server	Route: 4	Type: TIE	Description: NONE	Edit Add trunk
IP Telephony	Route: 5	Type: TIE	Description: NONE	Edit Add trunk
Configuration	Route: 6	Type: DID	Description: NONE	Edit Add trunk
Customer Explorer	Route: 7	Type: WAT	Description: NONE	Edit Add trunk
<ul> <li>D-Channel</li> <li>Common Equipment</li> </ul>	Route: 8	Type: WAT	Description: NONE	Edit Add trunk
Digital Trunk Interface	Route: 9	Type: WAT	Description: NONE	Edit Add trunk
IP Telephony	🕅 Route: 11	Type: TIE	Description: SUCC	Edit Add trunk
<ul> <li>Flex. Code Restriction</li> <li>Inc. Digit Conversion</li> </ul>	Member: 1	TN: 062 0 00 00	Description: SUCC	Edit Multi - Del
<ul> <li>Zone</li> </ul>	Member: 2	TN: 062 0 00 01	Description: SUCC	Edit
Network Numbering Plan	Route: 40	Type: MUS	Description: NONE	Edit Add trunk
Software Upgrade	Route: 41	Type: AWR	Description: NONE	Edit Add trunk
Patching System Utility	Route: 42	Type: RAN	Description: NONE	Edit Add trunk
Administration	Route: 43	Type: RAN	Description: NONE	Edit Add trunk
Support	Route: 44	Type: PAG	Description: NONE	Edit Add trunk
🥙 Logout	Route: 50	Type: FEX	Description: NONE	Edit Add trunk
	Route: 51	Type: FEX	Description: NONE	Edit Add trunk
	Route: 52	Type: FEX	Description: NONE	Edit Add trunk
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# 5.7. Enable Desired Networking Options for the Call Server

These Application Notes use the Coordinated Dial Plan (CDP) feature to steer calls from the Nortel Succession to the IP Trunk to Avaya Communication Manager. The Nortel CDP feature together with the Avaya Communication Manager Uniform Dial Plan (UDP) feature enable Nortel and Avaya telephone users to dial 5-digit extensions to reach one another. Of course, other numbering plan options are also possible.

To ensure that CDP is enabled, select Network Numbering Plan  $\rightarrow$  Call Server from the Navigation Tree. Select ESN Access Codes and Parameters (ESN).



Scroll down to the bottom of the resulting screen and check **Coordinated Dial Plan Feature for this customer (CDP)**. Scroll to the bottom of the page and click **Submit**.

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NETWORKS	Routing Controls (RTCL):			
	Check for Trunk Group Access Restrictions (TGAR):			
System Status		07-0 08-0 09-0 10-0 11-0 12-0 13-0		
	NCOS Map (NMAP):	14-0 15-0 16-0 17-0 18-0 19-0 20-0		
	(items seperated by a space)			
Network Numbering Plan		35-0 36-0 37-0 38-0 39-0 40-0 41-0	-	
Call Server	Maximum number of Supplemental Digit restriction		_	
Gatekeeper	blocks (MXSD):	999		
Software Upgrade	Maximum number of Incoming Trunk Group exclusion tables (MXIX):	100		
System Utility	Maximum number of Free Calling area screening tables (MXFC):	100		
Administration	Maximum number of Free Special number screening tables (MXFS):	100		
<sup>#</sup> Logout	One or two digit NARS/BARS Access Code 1 (AC1):	9		
	NARS/BARS Dial Tone after dialing AC1 or AC2 access codes (DLTN):			
	Expensive Route Warning Tone (ERWT):			
	- Expensive Route Delay Time (ERDT):	6		
	Extended Time of Day schedule (ETOD):			
	Maximum number of LOC codes (NARS only) (MXLC):	999		
	Maximum number of Special Common Carrier entries (MSCC):			
	One or two digit NARS Access Code 2 (AC2):			
	Coordinated Dialing Plan feature for this customer (CDP):			
	- Maximum number of Steering Codes (MXSC):	100		-
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The default parameters for Network Control must be turned on. From the Navigation Tree, select Network Numbering Plan  $\rightarrow$  Call Server. Select Network Control Parameters (NCTL).



Select the Edit button next to Network Control Basic Parameters.

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<ul> <li>&gt; System Status</li> <li>&gt; Configuration</li> <li>✓ Network Numbering Plan</li> </ul>	Network Control Basic Parameters Edit	

On the resulting page, click the **Submit** button to accept the default parameters.

# 5.8. Configure Route List Block

Configure the Route List Block that will be used to route calls over the virtual trunk route. From the Navigation Tree, select Network Numbering Plan  $\rightarrow$  Call Server. Next, select Route List Block.



In the resulting **Route List Blocks** page, enter an unused route list block index in the text box and click the **to Add** button. Route List Block Index 11 will be associated with the IP trunk to the Avaya S8300 Media Server.



In the **Route Number (ROUT)** drop-down, select the appropriate route (e.g., **11**). Other parameters can be set according to customer preference or left at their default values. Click the **Submit** button.

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NETWORKS	Input Description Entry Number for the Route List (ENTR): Local Termination entry (LTER): Route Number (ROUT): Skip Conventional Signaling (SCNV): Use Tene Detector (TDET):	Input Value	
<ul> <li>System Status</li> <li>Configuration</li> <li>Network Numbering Plan</li> <li>Call Server</li> <li>Gatekeeper</li> <li>Software Upgrade</li> <li>Patching</li> <li>System Utility</li> <li>Administration</li> <li>Support</li> <li>Logout</li> </ul>	Time of Day Schedule (TOD):         Entry is a VNS Route (VNS):         Conversion to LDN (CNV):         Expensive Route (EXP):         Facility Restriction Level (FRL):         Digit Manipulation Index (DMI):         ISL D-Channel Down Digit Manipulation Index (ISDM):         Free Calling Area Screening Index (FCI):         Free Special Number Screening Index (FSNI):         Business Network Extension Route (BNE):         Strategy on Congestion (SBOC):         QSIG Alternate Routing Causes (COPT):         ISDN Drop Back Busy (DBB):         ISDN Off-Hook Queuing Option (IOHQ):         Off-Hook Queuing Allowed (CBQ);         Submit       Refresh	Image: Constraint of the second state of the seco	
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# 5.9. Configure Steering Codes

From the Navigation Tree, select **Network Numbering Plan**  $\rightarrow$  **Call Server**. Under the Coordinated Dialing Plan heading, select **Distant Steering Code (DSC)**.



Enter the leading digits of a CDP number (e.g., 43) in the **Please enter a distant steering code** text box, and click the **to Add** button.



Solution & Interoperability Test Lab Application Notes ©2005 Avaya Inc. All Rights Reserved. 26 of 53 ACM-Succession.doc In the **Flexible Length number of digits (FLEN)** text box, enter the number of digits used in the CDP. In these Application Notes, a 5-digit dialing plan is illustrated. In the **Route List to be accessed for trunk steering code (RLI)** drop-down, select the appropriate route (e.g., **11**). Click the **Submit** button.



# 5.10. Configure Codecs

From the Navigation Tree, select **Configuration**  $\rightarrow$  **IP Telephony**.

🚈 Element Manager - Microsoft Internet	Explorer	<u>_ 8 ×</u>
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Address 🕘 http://192.168.1.33/cgi/pwd.cgi		▼ 🖉 Go Links ».
NETWORKS	Site: 192.168.0.1 > Configuration >	6
<ul> <li>System Status</li> <li>Configuration</li> <li>Customer Explorer</li> <li>D-Channel</li> <li>Common Equipment</li> <li>Digital Trunk Interface</li> <li>IP Telephony</li> </ul>	Node Summary          New Node       to Add         Import Node Files         Node: 271       Node IP: 192.168.1.33	

🖉 Element Manager - Microsoft Internet Explo	rer	6
<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp		
🗢 Back 🔹 🤿 🖉 🚱 🖓 Search 👔	Favorites 🎯 Media 🧭 🛃 🍎 👿 🚽 📃	
Address 🚳 http://192.168.1.33/cgi/pwd.cgi		✓  c Go Links <sup>3</sup>
N 2 RTEL NETWORKS	Site: 192.168.0.1 > Configuration > Node Summary > IP Tr Edit	Telephony: Node ID 271 >
<ul> <li>System Status</li> <li>Configuration</li> <li>Customer Explorer</li> <li>D-Channel</li> <li>Common Equipment</li> <li>Digital Trunk Interface</li> <li>IP Telephony</li> <li>Flex. Code Restriction</li> <li>Inc. Digit Conversion</li> <li>Zone</li> <li>Network Numbering Plan</li> <li>Software Upgrade</li> <li>Patching</li> <li>System Utility</li> <li>Administration</li> <li>Support</li> <li>Logout</li> </ul>	Save and Transfer       Cancel         Node       Node         Node ID       Voice LAN (TLAN) Node IP address         Management LAN (ELAN) gateway IP address         Management LAN (ELAN) subnet mask         Voice LAN (TLAN) subnet mask         Voice LAN (TLAN) subnet mask         SNMP         VGW Profile         QoS         LAN configuration         SNTP         OM Thresholds         Gatekeeper         Firmware         Cards         Signaling Servers	271 192.168.1.33 192.168.0.254 255.255.255.0 255.255.255.0 Add Add
	Save and Transfer Cancel	
ê		Local intranet

Click the **Edit** button. The Edit page displays, illustrating the basic configuration of the node.

Click **VGW Profile**. Select the check boxes for the desired codecs. In these Application Notes, G729AB is illustrated for calls between Avaya and Nortel users.

🚰 Element Manager - Microsoft Internet Explo	rer			[	_ 8 ×
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Address i http://192.168.1.33/cgi/pwd.cgi			<b>•</b>	i ∂°⊙	Links »
NØRTEL	Management LAN (ELAN) gateway IP address	192.168.0.254			
NETWORKS	Management LAN (ELAN) subnet mask	255.255.255.0			
	Voice LAN (TLAN) subnet mask	255.255.255.0			
	SNMP	Add			
System Status Configuration	VGW Profile				
Customer Explorer	Enable Echo canceller				
D-Channel	Echo canceller tail delay	128 💌			
Common Equipment	Voice activity detection threshold	-17	Range: -20 to +10		
<ul> <li>Digital Frank Interface</li> <li>IP Telephony</li> </ul>	ldle noise level	-65	Range: -327 to +327		
Flex. Code Restriction	DTMF Tone detection				
Inc. Digit Conversion	Enable V.21 FAX tone detection	V			
<ul> <li>Zone</li> <li>Network Numbering Plan</li> </ul>	FAX maximum rate (bps)	14400 💌			
Software Upgrade	FAX playout nominal delay	100	Range: 0 to 300		
Patching	FAX no activity timeout	20	Range: 10 to 32000		
System Utility Administration	FAX packet size	30 💌			
> Support	Codec G711	Select 🗹			
🥙 Logout	Codec G729A	Select 🗹			
	Codec G729AB	Select 🗹			
	Codec G723.1	Select 🔲			
	Codec G711 CLEAR CHANNEL	Select 🗹			
	Codec T38 FAX	Select 🗹			
é			🛛 🖉 Local i	ntranet	

Click on each codec if additional special configuration of the codec is desired. The following screen shows the expanded view for G729AB, although all values are left at their defaults.

🚰 Element Manager - Microsoft Internet Explorer					_ 8 ×
<u>F</u> ile <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp					
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Address 🗃 http://192.168.1.33/cgi/pwd.cgi				• 🗟	Links »
	VGW Profile				
NØRTEL	Enable Echo canceller				
NETWORKS	Echo canceller tail delay	128 💌			
	Voice activity detection threshold	-17	Range: -20 to +10		
System Status	Idle noise level	-65	Range: -327 to +327		
Configuration	DTMF Tone detection				
Customer Explorer	Enable V.21 FAX tone detection	V			
<ul> <li>D-Channel</li> <li>Common Equipment</li> </ul>	FAX maximum rate (bps)	14400 💌			
<ul> <li>Digital Trunk Interface</li> </ul>	FAX playout nominal delay	100	Range: 0 to 300		
🧧 IP Telephony	FAX no activity timeout	20	Range: 10 to 32000		
Flex. Code Restriction Inc. Digit Conversion	FAX packet size	30 💌			
Zone	Codec G711	Select 🗹			
Network Numbering Plan	Codec G729A	Select 🗹			
Software Upgrade	<sup>™</sup> Codec G729AB	Select 🗹			
Patching	Codec Name	G729AB			
<ul> <li>Administration</li> </ul>	Voice payload size (ms/frame)	20 💌			
> Support	Voice playout (jitter buffer) nominal delay	40 💌			
🥙 Logout	Changing the value above may cause automatic adjustmen	t			
	Voice playout (jitter buffer) maximum delay	80 💌			
	Changing the value above may cause automatic adjustmen	t			
	VAD				
	Codec G723.1	Select 🔲			
	Codec G711 CLEAR CHANNEL	Select 🗹			
é			🎼 L	ocal intranet	

When finished, scroll to the bottom of the screen, and click the **Save and Transfer** button. A series of pages may display, indicating the progress and result of the operation.

# 5.11. Verify the Gatekeeper and Signaling Server Configuration

Although a thorough treatment of installation and configuration of the Gatekeeper software is beyond the scope of these Application Notes, this section presents the essential Gatekeeper configuration used in the network of **Figure 1**.

From the Navigation Tree, select Configuration  $\rightarrow$  IP Telephony. From the resultant Node Summary web page, click Edit.

Click on **Gatekeeper** to expand the options. As can be seen from the screen below, the **Primary gatekeeper IP address** is set to 192.168.1.30, which is the TLAN IP address of the Succession Signaling Server running the Gatekeeper application. Note that the IP address entered into this field is not the Node IP address.

🚰 Element Manager - Microsoft Internet Explor	er				_ 8 ×
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Address 🕘 http://192.168.1.33/cgi/pwd.cgi			1	<u>-</u> ∂‱	Links »
	Management LAN (ELAN) gateway IP address	192.168.0.254			
	Management LAN (ELAN) subnet mask	255.255.255.0	]		
	Voice LAN (TLAN) subnet mask	255.255.255.0			
	SNMP	Add			
💙 System Status	≻ VGW Profile				
Call Server	> QoS				
• IP Telephony	LAN configuration				
Configuration	> SNTP				
<ul> <li>Customer Explorer</li> <li>D-Channel</li> </ul>	> OM Thresholds				
Common Equipment	<sup>V</sup> Gatekeeper				
Digital Trunk Interface	Primary gatekeeper IP address	192.168.1.30	]		
<ul> <li>IP Telephony</li> <li>Flex. Code Restriction</li> </ul>	Alternate gatekeeper IP address	0.0.0.0	]		
Inc. Digit Conversion	Primary Network Connect Server IP address	192.168.1.30	]		
Zone	Primary Network Connect Server Port number	16500	Range: 1024 to 65535		
Network Numbering Plan Software Upgrade	Alternate Network Connect Server IP address	0.0.0.0			
Patching	Alternate Network Connect Server Port number	16500	Range: 1024 to 65535		
System Utility	Primary Network Connect Server timeout	10	Range: 1 to 30		
<ul> <li>Administration</li> <li>Support</li> </ul>	> Firmware				
🥙 Logout	≻ Cards	Add			
	Signaling Servers	Add			
	Save and Transfer Cancel				
http://192.168.1.33/fs/nav/navtree.htm#H_25_1_;	2		Loc	al intranet	<b>F</b>

Click on **Signaling Servers**, and then click on the appropriate signaling server properties. The screen below illustrates the configuration for the network in **Figure 1**. Observe that the Terminal Proxy Server (TPS) and virtual trunk TPS are enabled, and the H323 ID is the text string "271". This is the primary gatekeeper. If configuration is being performed rather than simply observed, click the **Save and Transfer** button at the bottom of the screen, and reboot the Signaling Server.



# 5.12. Gatekeeper Database Configuration

In these Application Notes, a simple Gatekeeper database is configured to cause dialed digits of the form 43xxx to be routed to the Avaya S8300 Media Server. The approach can be generalized for any numbering plan. The Avaya S8300 Media Server will be defined as a "non-RAS endpoint". This section will describe only those aspects of the Gatekeeper configuration that are relevant to the communication with the Avaya S8300 Media Server.

When the Avaya system is added as a non-RAS endpoint, no H.323 "Location Request" (LRQ) will be sent before initiating call setup. An alternative approach would be to define the Avaya system as a zone gatekeeper. Although not specifically illustrated in these Application Notes, this summary paragraph is provided to summarize the alternative approach, which has also been verified. If the IP address of the S8300 Media Server were defined in the Nortel Gatekeeper as a zone gatekeeper, the Avaya system would not need to be added as a non-RAS endpoint nor

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Solution & Interoperability Test Lab Application Notes ©2005 Avaya Inc. All Rights Reserved. 32 of 53 ACM-Succession.doc would it be necessary to define the numbering plan (e.g., 43xxx) that the Avaya system can terminate. However, an additional signaling group would be required in Avaya Communication Manager. This additional signaling group would have its far-end set to the TLAN IP of the Nortel Succession Signaling Server that would appear as the source IP of the LRQ. The near-end and far-end listen ports for this additional signaling group would be set to 1719 (for RAS). The additional signaling group could be associated with the same trunk group (e.g., trunk group 7) used for the outbound calls from Avaya to Nortel. That is, inbound and outbound calls could effectively use the same Avaya IP trunk group, even though outbound calls (to Nortel) would use Signaling Group 7 as defined in Section 4.2, while inbound calls (from Nortel) would use the additional RAS LRQ signaling group summarized in this paragraph.

## 5.12.1. Log in to the Gatekeeper using Element Manager

One means to log in to the Gatekeeper configuration web pages is via Element Manager. From the Navigation Tree, select **Network Numbering Plan**  $\rightarrow$  **Gatekeeper**.



Click the **Next** button. When the Login window displays, enter an appropriate **User Name** and **Password** and click **OK**. A welcome page similar to the following will display.

🚰 Gatekeeper - 192.168.1.30 - Admin - Microsoft Ir	iternet Explorer		<u>_8×</u>
<u>File Edit View Favorites Tools H</u> elp			10 A
← Back ▾ ⇒ ▾ ② ② 집 🖄 ③ Search 🗽 Favor	ites 🛞 Media 🧭 🗳 🖉 🕶		
N 2 RTEL NETWORKS	Welcome to Suc	ccession 3.0	6
CK Active DB Admin	Welcome to Succes	sion 3.0	]
GK Standby DB Admin	Software Version	2.11.03	
Logout	Hardware Platform	ISP1100 Signaling Server	
	Web Server Version	WindWeb/2.0	
	Gatekeeper Gatekeeper Role	Primary Gatekeeper	
	Gatekeeper Status	Gatekeeper Active	
	Alternate GK IP	0.0.0.0	
	Alternate GK Status	No Alternate Gatekeeper configured	

#### 5.12.2. Configure the Standby Database

The Gatekeeper maintains two databases. Configuration changes are made to the standby database. When configuration is completed on the standby database, the standby database can be cutover to become the active database.

To configure a CDP domain, select **GK Standby DB Admin**  $\rightarrow$  **CDP Domains**  $\rightarrow$  **Create** from the Navigation Tree. Enter a CDP Domain Name (e.g., CDP\_271) and click the **Create** button.

🚰 Gatekeeper - 192.168.1.30 - Admin - Microsoft I	nternet Explorer	X
<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp		
🗘 Back 🔹 🤿 😴 🚱 🔯 🔯 Search 🕋 Favo	rites 🛞 Media 🧭 🛃 - 🎒 🔜 - 🗐	
N CRTEL NETWORKS	Create CDP domain	6
<ul> <li>GK Active DB Admin</li> <li>GK Standby DB Admin</li> <li>Database Actions</li> <li>Test Numbering Plan</li> <li>Configuration Summary</li> <li>Database Restore</li> </ul>	CDP domain information CDP Domain Name CDP_271 Create	

To add the S8300 Media Server as a "non-RAS endpoint", select **GK Standby DB Admin**  $\rightarrow$  **H323 Endpoints**  $\rightarrow$  **Add non-RAS Endpoint** from the Navigation Tree.

Enter a descriptive name in the **Legacy Alias Name** field, and enter the IP Address of the Avaya S8300 Media Server in the **Legacy IP address** field. In this case, the name "To-Avaya-non-LRQ" is used, and the IP address of the S8300 Media Server is 2.2.10.78, as shown in **Figure 1**. Click the **Create Legacy** button.

🚰 Gatekeeper - 192.168.1.30 - Admin - Microsoft In	_ & ×		
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N 2 RTEL NETWORKS	Add Non-RAS End	lpoint	6
	Endpoint Information		
✓ GK Active DB Admin ✓ GK Standby DB Admin	Legacy Alias Name	To-Avaya-non-LRQ	
Database Actions     Track Number Stress	Legacy IP address	2.2.10.78	
Configuration Summary	CDP Domain Name	CDP_271 -	
<ul> <li>Database Resulté</li> <li>System Wide Settings</li> <li>GK Zones</li> </ul>	Create Legacy		

Next, configure the numbering plan entries that will be associated with this endpoint. From the Navigation Tree, select **GK Standby DB Admin**  $\rightarrow$  **Numbering Plan Entries**  $\rightarrow$  **Create**. From the **Endpoint** drop-down, select the appropriate name (e.g., To-Avaya-non-LRQ).

🚰 Gatekeeper - 192.168.1.30 - Admin - Microsoft Ir	iternet Explorer	_ 8 ×
<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp		100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100
🗢 Back 🔹 🤿 🚽 🔯 🖄 🔞 Search 🔅 Favor	ites 🐠 Media 🧭 🛃 - 🎒 👿 - 📄	
N 2 RTEL NETWORKS	Select an Endpoint to add an Entry	0
<ul> <li>View Der Routes by Type</li> <li>View Def Routes by Endpoint</li> <li>View System Wide Settings</li> <li>View Network Zone GK's</li> <li>Test Numbering Plan</li> <li>OOS Actions</li> <li>Configuration Summary</li> <li>OMM</li> <li>Password Change</li> <li>Database Backup</li> <li>GK Standby DB Admin</li> <li>Database Actions</li> <li>Test Numbering Plan</li> <li>Configuration Summary</li> <li>Database Restore</li> <li>System Wide Settings</li> <li>GK Zones</li> <li>CDP Domains</li> <li>H323 Endpoints</li> <li>Numbering Plan Entries</li> <li>Create</li> </ul>	Select Endpoint To-Avaya-non-LRQ V Select	

Click the **Select** button.

In the Number text box, enter the leading digits of the dialed number to be directed to the Avaya S8300 Media Server. In these Application Notes, all numbers of the form 43XXX are directed to the non-RAS endpoint named "To-Avaya-non-LRQ". The default for the **Type** field can be retained. Click the **Create** button.

🚰 Gatekeeper - 192.168.1.30 - Admin - Microsoft In	ternet Explorer		
<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp			
🖙 Back 🔹 🔿 💉 😰 👔 🚮 🔯 Search 💿 Favor	ites 🎯 Media 🧭 🛃 - 🎒 🕅 -	3	
	Add Entry		0
View Def Routes by Type	Endpoint Information	on	
<ul> <li>View System Wide Settings</li> <li>View Network Zone GK's</li> <li>Toot Numboring Dian</li> </ul>	Alias Name	To-Avaya-non- LRQ	
<sup>●</sup> 00S Actions	CDP Domain Name	CDP_271	
Configuration Summary	Legacy IP address	2.2.10.78	
<ul> <li>OMM</li> <li>Password Change</li> </ul>	Default Country Code Prefix	None	
Vatabase Backup	Private Number Prefix	None	
Database Actions	Public Number Prefix	None	
<ul> <li>Test Numbering Plan</li> <li>Configuration Summary</li> <li>Database Restore</li> <li>System Wide Settings</li> <li>GK Zones</li> <li>CDP Domains</li> <li>H323 Endpoints</li> <li>Numbering Plan Entries</li> <li>Create</li> <li>Modify / Delete</li> </ul>	Numbering Plan En       Number     43       Type     privateNum       EntryCost     1	tries ber.localNumber [CDP]	

#### 5.12.3. Test the Standby Database

Before making the standby database the active database, it may be desirable to test the numbering plan. From the Navigation Tree, select **GK Standby DB Admin**  $\rightarrow$  **Test Numbering Plan**. In the **Number Query** text box, enter the extension of an Avaya telephone, such as 43209. In the **Origination Endpoint** drop-down, select the endpoint corresponding to the Nortel Succession devices (e.g., 271). Click the **Query** button.

🚰 Gatekeeper - 192.168.1.30 - Admin - Microsoft In	ternet Explorer	_ 8 ×
<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp		
🗢 Back 🔹 🔿 🖌 🙆 👔 🖓 🔞 Search 💿 Favori	tes 🎯 Media 🧭 🖏 - 🎒 👿 - 📃	
View Entres by Endpoint View Entries by Endpoint View Entries by Type View CDP domains View Def Routes by Type View Def Routes by Endpoint View System Wide Settings View Network Zone GK's Test Numbering Plan OOS Actions	Enter Numbering Plan Translation Query Parameters for Standby Database Enter Numbering Plan Translation Query Parameters Number Query 43209 Type privateNumber.localNumber [CDP] Originating Endpoint 271 Query	0

JRR; Reviewed: GAK 3/15/2005

Solution & Interoperability Test Lab Application Notes ©2005 Avaya Inc. All Rights Reserved. 36 of 53 ACM-Succession.doc A screen similar to the following should display, indicating that the call will be directed to the Avaya S8300 Media Server.

🚰 Gatekeeper - 192.168.1.30 - Admin - Microsoft Int	ernet Explorer						
File Edit View Favorites Tools Help	a Mandia Malei	_ /4 (00) _ []					
	es Innedia 🖓 L2						
	Numberir	ng Plan Translation R	esults	•			
View Entries by Endpoint	Query Para	meters	]				
<ul> <li>View Entries by Type</li> <li>View CDP domains</li> <li>View Def Pourtee by Type</li> </ul>	Number Query	43209					
<ul> <li>View Def Routes by Type</li> <li>View Def Routes by Endpoint</li> <li>View System Wide Settings</li> </ul>	Туре	privateNumber.localNumber [CDP]					
<ul> <li>View Network Zone GK's</li> <li>Test Numbering Plan</li> </ul>	Originating Endpoint	271					
<ul> <li>OOS Actions</li> <li>Configuration Summary</li> </ul>	Registration Status	Registered					
<ul> <li>OMM</li> <li>Password Change</li> </ul>	Tandem Endpoint						
GK Standby DB Admin	Numbering Blan Translation Results						
<ul> <li>Test Numbering Plan</li> <li>Configuration Summary</li> </ul>	Alias Nan	ne Registration Status	Number Cost Factor				
Database Restore	To-Avaya-nor	-LRQ Legacy Endpoint	43 1				

#### 5.12.4. Cutover the Standby Database

When satisfied that the standby database is proper, the standby database can be made the active database. From the Navigation Tree, select **GK Standby DB Admin**  $\rightarrow$  **Database Actions.** 



To swap the active and standby databases, retaining the uniqueness of each, click the **Cutover** button. To make the standby database active and also synchronize the databases so that the

JRR; Reviewed: GAK 3/15/2005 Solution & Interoperability Test Lab Application Notes ©2005 Avaya Inc. All Rights Reserved. 37 of 53 ACM-Succession.doc primary and standby databases are identical, click the **SingleStepCutoverCommit** button. In the example below, the **Cutover** button was used.



# 5.12.5. Test the Active Database

Before making calls, it may be desirable to check the active database. Similar procedures to those described in Section 5.12.3 may be used to test the active database after cutover. From the Navigation Tree, select **GK Active DB Admin**  $\rightarrow$  **Test Numbering Plan**, and follow the procedures shown in Section 5.12.3.

# 6. Verification

Verification of the configuration described in these Application Notes included:

- Calls between Nortel IP telephones and Software Phones controlled by the Nortel Succession and Avaya IP Telephones and Softphones registered to the Avaya S8300 Media Server. Successful calls can be made in both directions across the IP Trunk using either G.729AB or G.711MU. As mentioned previously, "shuffling" of the media to "ip-direct" must be disabled.
- Calls between Nortel IP telephones and Software Phones controlled by the Nortel Succession and Avaya digital telephones connected to the Avaya G700 Media Gateway. Successful calls can be made in both directions using G.711MU or G.729AB. This result may be extrapolated to other non-IP devices connected to the G700 Media Gateway (e.g., analog telephones, PSTN trunks, etc.).
- Calls from Nortel IP telephones and Nortel digital telephones into an Avaya Meet-Me conference configured on the Avaya S8300 Media Server. After the welcome announcement prompts the caller for the conference password, digits pressed on any of the Nortel telephone keypads (to enter the conference password) are processed properly, and the Nortel telephones can participate in the conference. This verification is included to show that Avaya applications requiring DTMF collection can collect the digits using out-of-band signaling from the IP Trunk interface to the Nortel server. The IP Trunk interface serving the Nortel telephones can be muted using the Avaya Communication Manager "fe-mute" feature button, and the Nortel telephone can use the "#" key to unmute the trunk. Far-end mute is a feature that can be used to allow unwanted music on

hold or noisy audio sources to be muted at the Avaya trunk interface by a displayequipped telephone or softphone.

- Calls from Avaya IP Telephones, Avaya IP Softphones, and Avaya digital telephones interacting with the Call Pilot voice messaging system of the Nortel Succession. Digits pressed on the Avaya telephone keypads are processed properly by the Nortel voice messaging application. This verification is included to show that Nortel applications requiring DTMF can collect the digits using out-of-band signaling from the IP Trunk interface to the Avaya server.
- Ringback tone to the originator of calls is heard when appropriate in all cases.
- Calling party number can be displayed for calls in either direction:
  - For calls from an Avaya telephone to a Nortel telephone, the Nortel telephone can display the number of the Avaya caller, provided the Avaya server is provisioned to send this information. The screen capture from the Nortel i2050 Software Phone in Section 7.5 illustrates the calling number of the Avaya caller.
  - For calls from a Nortel telephone to an Avaya telephone, the Avaya telephone can display the calling party number, when sent by the Nortel Succession. The screen capture from the Avaya IP Softphone in Section 7.5 illustrates the calling number of the Nortel caller.

# 7. Detailed Information for Active Calls

To reinforce the understanding of the configuration, the following subsections show detailed status for representative calls.

# 7.1. Avaya IP Telephone Calls Nortel IP Telephone

This section presents details for a call involving the Avaya 4620SW IP Telephone with IP address 2.2.10.201 (x43210) and the Nortel IP Telephone with IP address 192.168.1.106 (x53507). Avaya IP telephones are registered with the S8300 Media Server, whose address is 2.2.10.78. Nortel IP telephones are registered with the Nortel Succession Node IP, whose address is 192.168.1.33.

Observe the final audio path for the call, shown in the Avaya "status station" screen below. The first media path shown, between the Avaya IP Telephone and the Avaya G700 Media Gateway VoIP at 2.2.10.79, is within Network Region 1. Recall that Codec Set 1 has been configured for intra-region calls, and Codec Set 1 contains G.711MU at 2 Frames Per Packet (20 msec audio). The second media path shown is from the G700 VoIP at 2.2.10.79 to the Nortel IP Telephone. This connection was configured as an inter-region call between Network Region 1 and Network Region 4, due to the "Far-end Network Region" field being set to 4 for the signaling group to the Nortel Succession Node IP. Codec Set 4, which contained G.729AB, is configured for calls between Regions 1 and 4. Recall that the G700 Media Gateway VoIP remains in the communication path because "Direct IP-IP Audio Connections" or "shuffling" has been turned off on the signaling group to the Nortel Succession. With the software loads shown in **Table 1**, it is necessary to turn off shuffling.

status station 43210	Page 5 of 6
CONNECTED PORTS	
src port: S00001	
	MP HP
ip-start: 2. 2. 10.201:2816	
ip-end: 2. 2. 10. 79:2112	001V103
audio: G.711MU encryption:none ss:off pkt:2	20ms
ip-start: 2. 2. 10. 79:2114	001V102
ip-end: 192.168. 1.106:5200	
audio: G.729A+B encryption:none ss:off pkt:2	20ms
dst port: T00007	

The following screen shows the results of the Nortel **npmShow** command issued from a telnet session into the Nortel Succession Node IP.

oam> <b>npmShow</b>	
Npm status:	Active
Active GateKeeper:	192.168.1.30 (primary)
GateKeeper registration status:	registered, TTL: 25 secs, re-register: 15 secs
Channels Busy / Idle / Total:	1 / 381 / 382
Stack version:	RadVision 4.1.0.19
Channel tracing:	-1
Signaling Server H323 ID :	271
Chan Direction CallState RxState MS Fax DestNum RemoteIP	TxState Codec AirTime FS
25 Terminate Connected Connecto	ed Connected G_729AB_20MS 257 yes

The following illustrates the first page of the Avaya "status trunk" screen for this same call. This is included to illustrate the H.245 and Q.931 signaling from the S8300 Media Server (2.2.10.78) to the Nortel Succession Node IP Address (192.168.1.33).

status trunk 7/1		Page 1 of 2
	TRUNK STATUS	
Trunk Group/Member: 0007/	001 Servio	ce State: in-service/active
Port: T0000	7 Maintenar	nce Busy? no
Signaling Group ID:	CA-TS	SC state: not allowed
Connected Ports: S0000	1	
Port	Near-end IP Addr : Po	ort Far-end IP Addr : Port
Signaling: 01A0017	2. 2. 10. 78 : 10	0879 192.168. 1. 33 : 1720
H.245: 01A0017	2. 2. 10. 78 : 10	D880 192.168. 1. 33 : 1369
G.729A+B Audio: 1	2. 2. 10. 79 : 21	114 192.168. 1.106 : 5200
H.245 Tunneled in Q.931?	no	
Audio Connection Type:	ip-tdm	

#### 7.2. Nortel IP Telephone Calls Avaya IP Telephone

The following Avaya screens show status for a call from a Nortel IP telephone to an Avaya IP Telephone.

```
status trunk 7/1
                                                           Page 1 of
                                                                        2
                         TRUNK STATUS
Trunk Group/Member: 0007/001 Service State: in-service/active
Port: T00007 Maintenance Busy? no
                                    CA-TSC state: none
Signaling Group ID:
  Connected Ports: S00001
                Port Near-end IP Addr : Port Far-end IP Addr : Port
       Signaling: 01A0017 2. 2. 10. 78 : 1720 192.168. 1. 33 : 1370
         H.245: 01A0017 2. 2. 10. 78 : 10885 192.168. 1. 33 : 1371
G.729A+B Audio: 1
                          2. 2. 10. 79 : 2116 192.168. 1.106 : 5200
 H.245 Tunneled in Q.931? no
   Audio Connection Type: ip-tdm
```

The next screen shows Page 2. Observe that the packet size negotiates to 10ms for calls from Nortel to Avaya.

status trunk 7/1 Page 2 of 2 CONNECTED PORTS src port: T00007 MP ΗP ip-start: 192.168. 1.106:5200 ip-end: 2. 2. 10. 79:2116 001V102 audio: G.729A+B encryption:none ss:off pkt:10ms ip-start: 2. 2. 10. 79:2118 ip-end: 2. 2. 10.201:2816 001V103 audio: G.711MU encryption:none ss:off pkt:20ms dst port: S00001

The next screen shows the information for this call available from the "npmShow" command from the Nortel Succession Signaling Server CLI.

```
oam> npmShow
                 Active
192.168.1.30 (primary)
Npm status:
Active GateKeeper:
GateKeeper registration status: registered, TTL: 25 secs, re-register: 8 secs
Channels Busy / Idle / Total: 1 / 381 / 382
                RadVision 4.1.0.19
Stack version:
Channel tracing:
                          -1
Signaling Server H323 ID : 271
Chan Direction CallState RxState TxState Codec
                                                      AirTime FS
MS Fax DestNum RemoteIP
---- -----
                         ____ _____
-- --- -----
 26 Originate Connected Connected G_729AB_10MS
                                                         300 yes
 no 43210 2.2.10.78
```

Solution & Interoperability Test Lab Application Notes41 of 53©2005 Avaya Inc. All Rights Reserved.ACM-Succession.doc

## 7.3. Nortel Digital Telephone calls Avaya Digital Telephone

This section illustrates details for a call between an Avaya digital telephone (i.e., example of a non-IP Telephone) connected to port 1v301 on the G700 Media Gateway and the Nortel M3904 Digital Phone with extension 53501. The Nortel digital telephone dialed the Avaya digital telephone (x43000). Observe the Q.931 and H.245 signaling path is between the Avaya S8300, whose IP address is 2.2.10.78 (near-end of Signaling Group 7), and the Nortel Succession Node IP, whose IP address is 192.168.1.33 (far-end of Signaling Group 7). The audio path is from the G700 VoIP media processor, whose IP address is 2.2.10.79, to the Nortel Succession Media Card with IP Address 192.168.1.31.

status trunk 7/1			Page 1 of 2
	TRUNK ST	TATUS	
Trunk Group/Member: 0007/0	01	Service Stat	e: in-service/active
Port: T00007		Maintenance Bus	sy? no
Signaling Group ID:		CA-TSC stat	e: none
Connected Ports: 001V30	1		
Port	Near-end I	P Addr : Port	Far-end IP Addr : Port
Signaling: 01A0017	2. 2. 1	0. 78 : 1720	192.168. 1. 33 : 1372
H.245: 01A0017	2. 2. 1	0. 78 : 10890	192.168. 1. 33 : 1373
G.729A+B Audio: 1	2. 2. 1	.0. 79 : 2120	192.168. 1. 31 : 5206
H.245 Tunneled in Q.931?	no		
Audio Connection Type:	ip-tdm		

The following screen shows Page 2.

status trunk 7/1	Page	2 of	2
CONNECTED PORTS			
src port: T00007			
	MP	HP	
ip-start: 192.168. 1. 31:5206			
ip-end: 2. 2. 10. 79:2120	001V102		
audio: G.729A+B encryption:none ss:off pkt:10ms			
dst port: 001V301			

The next screen shows the information available from the "npmShow" command from Nortel Succession for this call. The screen has been edited to remove common information.

oam> <b>npmSh</b>	W					
Chan Direc	ion CallState	RxState	TxState	Codec	AirTime	FS
MS Fax Des	Num RemoteIP					
26 Origi	ate Connected	Connected	Connected	G_729AB_10MS	315	yes
s no 430	0 2.2.10.78					-

# 7.4. Avaya Digital Telephone calls Nortel Digital Telephone

The following screen shows a status screen for a call from Avaya digital telephone extension 43000 to Nortel digital telephone 53501.

 Page 1 of 2

 TRUNK STATUS

 Trunk Group/Member: 0007/002
 Service State: in-service/active

 Port: T00008
 Maintenance Busy? no

 Signaling Group ID:
 CA-TSC state: not allowed

 Connected Ports: 001V301
 Port

 Port
 Near-end IP Addr : Port

 Signaling: 01A0017
 2.

 P.2
 10.

 Maintenance
 192.168.

 Connected Ports: 001V301
 Port

 Port
 Near-end IP Addr : Port

 Far-end IP Addr : Port
 5102.168.

 Signaling: 01A0017
 2.

 R.245: 01A0017
 2.

 Signaling: 1
 2.

 Port
 10.

 R.245: 101017
 2.

 Port
 10.

 Signaling: 1
 2.

 Port
 10.

 Signaling: 01A0017
 3.

 Port
 10.

 Port
 10.

The following screen shows Page 2.

 status trunk 7/2
 Page
 2 of
 2

 CONNECTED PORTS

 MP
 HP

 ip-start:
 192.168.
 1.
 31:5210
 001V102

 ip-end:
 2.
 10.
 79:2122
 001V102

 audio:
 G.729A+B
 encryption:none
 ss:off
 pkt:20ms

 dst
 port:
 001V301

The next screen shows the information available from the "npmShow" command from Nortel Succession for this call. Again, the screen has been edited to remove common information.

# 7.5. Calls Involving Nortel IP Software Phone or Avaya IP Softphone

#### 7.5.1. Example of Call Using Nortel i2050 Software Phone

The following screens illustrate details for a call between an Avaya digital telephone connected to port 1v301 in the G700 Media Gateway and the Nortel i2050 Software Phone, loaded on a computer whose IP address is 192.168.1.6. The Avaya digital telephone is extension 43000, and the Nortel i2050 Software Phone is extension 53509. In this example, the Avaya digital set dialed 53509. This call does not illustrate any new concept; it is presented to include status of a call involving the Nortel i2050 Software Phone.

status trunk 7/1		Page 1 of 2
	TRUNK STATUS	
Trunk Group/Member: 0007/	001 Service State	: in-service/active
- Port: T0000	7 Maintenance Busy	? no
Signaling Group ID:	CA-TSC state	: not allowed
Connected Ports: 001V3	01	
Port	Near-end IP Addr : Port F	ar-end IP Addr : Port
Signaling: 01A0017	2. 2. 10. 78 : 11023 1	92.168. 1. 33 : 1720
H.245: 01A0017	2. 2. 10. 78 : 11024 1	92.168. 1. 33 : 1421
G.729A+B Audio: 1	2. 2. 10. 79 : 2248 1	92.168. 1. 6 : 5200
H.245 Tunneled in 0.931?	no	
Audio Connection Type:	ip-tdm	

Page 2 shows further details of the IP audio path, using G.729AB between the Nortel IP Software Phone (192.168.1.6) and the G700 Media Gateway VoIP (2.2.10.79).

status trunk 7/1	Page	2	of	2	
CONNECTED PORTS					
src port: T00007					
	MP	HP			
ip-start: 192.168. 1. 6:5200					
ip-end: 2. 2. 10. 79:2248	001V103				
audio: G.729A+B encryption:none ss:off pkt:20ms					
dst port: 001V301					

The following is a screen capture of the Nortel i2050 Software Phone while this call was in progress. Note that the caller identification (43000) of the Avaya originator is displayed.

😰 i2050 Software Phone	
<u>File Vi</u> ew <u>M</u> acro <u>H</u> elp	
@ @ @ @ @	$) \bigcirc$
Succession 12/20 0	6:02PM
43000	
Trans Conf Forward	More
	$\geq$
1 2^ABC 3 <sup>DEF</sup>	
4 GHI 5.KL 6MN0	
<b>7</b> <sup>Pars</sup> <b>8</b> <sup>TUV</sup> <b>9</b> <sup>WXY2</sup> 63509	
* 0 # 53500	
NORTEL NETWORKS	1.

The next (edited) screen shows the information available from the "npmShow" command from the Nortel Succession Signaling Server CLI, while this call was in progress.

#### 7.5.2. Example of Call Using Avaya IP Softphone

The following screen illustrates details for a call from a Nortel IP Telephone to an Avaya IP Softphone, loaded on a computer whose IP address is 2.2.10.215. The Avaya IP Softphone is

JRR; Reviewed:	Solution & Interoperability Test Lab Application Notes	45 of 53
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logged in as extension 43210, and the Nortel IP Telephone is extension 53506. In this example, the Nortel IP Telephone called extension 43210. This call does not illustrate any new concept; it is presented to include status of a call involving the Avaya IP Softphone.

```
status station 43210
                                                            Page
                                                                  5 of
                                                                         6
                           CONNECTED PORTS
         src port: S00001
                                                          MP
                                                                 ΗP
         2. 2. 10.215:2048
ip-start:
 ip-end: 2. 2. 10. 79:2276
                                                        001V103
  audio: G.711MU encryption:none ss:off pkt:20ms
ip-start: 2. 2. 10. 79:2274
                                                        001V102
 ip-end: 192.168. 1.103:5200
  audio: G.729A+B encryption:none ss:off pkt:10ms
         dst port: T00007
```

The following is a screen capture of the Avaya IP Softphone while this call was in progress. Note that the caller identification (53506) of the Nortel originator is displayed.

m	CA	LL FR	ROM		53506	5							
<u>F</u> ile	<u>E</u> dit	<u>C</u> all	<u>V</u> iew	<u>T</u> ools	<u>A</u> udio	Instant	Mess	aging	<u>S</u> etting	s <u>H</u>	elp		
	Drop	닐	Hold	<b>ŀ(</b> Tra	nsfer 🔻		nferen	ice					
N	umber:				» 👻 i	<b>9</b>	80		▼ 1Ш	ی 🕲	- 📓		
≫	Ξ	Ē	ß	P k	č 🛛 🎤	▼ 1₀	ដ⊹		- 😤 -				<u>Q</u> -
₽	00:00	):33	a=	CALL F	ROM	535	06					Ha	ngup
Read	y								<b>E</b> &	• <	(k 🔾	5:03	PM //

# 7.6. Status for Nortel IP Devices

The following commands can be executed from the CLI of the Succession Signaling Server. The following screen shows the registration of the Nortel IP Telephones shown in **Figure 1**, using the "isetShow" command from the CLI. Observe the registered status of the i2002, i2004, and i2050 Software Phone depicted in **Figure 1**.

oam> isetShow Set Information \_\_\_\_\_ IP Address Type RegType State Up Time Set-TN egd-TN HWID FWVsn UNIStimVsn SrcPort DstPort Regd-TN 192.168.1.103 i2002 Regular online 6 03:40:34 061-01 

 192.168.1.103
 i2002
 Regular online
 6 03:40:34
 061-01

 061-01
 18000ae40860fc6600
 0603B59
 2.8
 5100
 5000

 192.168.1.104
 i2004
 Regular online
 6 01:26:39
 061-04

 061-04
 18000ae40829b16600
 0602B59
 2.8
 5100
 5000

 192.168.1.105
 i2004
 Regular online
 6 01:25:31
 061-00

 061-00
 18000ae40829a26600
 0602B59
 2.8
 5100
 5000

 192.168.1.106
 i2002
 Regular online
 6 01:25:31
 061-00

 061-05
 18000ae40860f86600
 0603B59
 2.8
 5100
 5000

 192.168.1.106
 i2002
 Regular online
 5 05:18:19
 061-05

 061-05
 18000ae40860f86600
 0603B59
 2.8
 5100
 5000

 192.168.1.6
 i2050
 Regular online
 0 00:10:28
 061-02

 061-02
 18000bdb03ee7e6600
 1400346
 2.6
 5100
 5000

 Total sets = 5

The following screen shows the status of the Terminal Proxy Server, using the "tpsShow" command available from the CLI.

```
oam> tpsShow
Node ID : 271
Is master : 1
Up time : 7 days, 22 hours, 8 mins, 12 secs (684492 secs)
Platform : ISP 1100
TPS Service : Yes
IP TLAN : 192.168.1.30
IP ELAN : 192.168.0.3
IP ELAN : 192.168.0.3
ELAN Link : Up
Sets Connected: 5
Sets Reserved : 0
oam>
```

The following screen shows the status of the virtual trunks, using the "vtrkShow" command. In this case, the command was executed with a call actively using one of the virtual trunks.

```
oam> vtrkShow
_____
IND TN DCH PROTOCOL CHID CUST ROUTE MEMB ICOG VOIP ESN5 PRFX SAT
NCOS STATUS
_____
0 062-00 011 MCDN->EST 025 00 011 001 IO H323 NO ---- NO
00 CS BUSY
1 062-01 011 MCDN->EST 026 00 011 002 IO H323 NO ---- NO
00 CS IDLE
_____
VTRK State = Active
_____
VTRK Status = Enabled
```

Solution & Interoperability Test Lab Application Notes n & Interoperability Test Lab Application Notes 47 of 53 ©2005 Avaya Inc. All Rights Reserved. ACM-Succession.doc

47 of 53

The following screen shows summary information on the status of the Succession Media Card, using the "itgCardShow" command available from the CLI of the Media Card (i.e., telnet to 192.168.1.31). In this case, the command was executed with a call actively using one of the virtual trunks.

```
IPL> itgCardShow
       Index: 2Type: EXRole: FoNode: 27
                       : EXUT
: Follower
                        : 271
       Node
       Leader IP : 192.168.1.33
Card IP : 192.168.1.31
Card TN : Slot 14
       Card State : ENBL
       Uptime : 7 days, 3 hours, 56 mins, 40 secs (619000 secs)
Codecs : G711Ulaw(default), G711Alaw, G729A, G729AB, G711CC, T38FAX
ELAN (ixpMac1) stat: 10 Mbps, Half duplex (Carrier OK)
TLAN (ixpMac0) stat: 100 Mbps, Full duplex (Carrier OK)
value = 1 = 0x1
```

The following screen shows summary information on the voice gateway status of the Succession Media Card, using the "vgwShow" command available from the CLI of the Media Card (i.e., telnet to 192.168.1.31). In this case, the command was executed with a call actively using one of the virtual trunks to the Avaya system.

```
IPL> vgwShow
VGW Service is: Enabled
Chan ChanState DspMode Codec Tn Reg AirTime rxTsap
  txTsap
____ _____
_____
 5 Busy Voice G.729AB-20 0x0c49 yes 1458 192.168.1.31:5210
 2.2.10.79:2122
value = 98 = 0x62 = 'b'
```

As previously mentioned, calls among the Avaya endpoints in "ip-network-region 1" will use G.711MU while calls across the IP Trunk will use G.729AB. The following screens illustrate the similar concept for calls among the Nortel endpoints.

The following screen shows summary information on the voice gateway status of the Succession Media Card, using the "vgwShow" command available from the CLI of the Media Card (i.e., telnet to 192.168.1.31). In this case, the command was executed with two calls active. The G.729AB resource is being used for a virtual trunk call with the Avaya system. The G.711 resource is being used for a call involving a Nortel IP Telephone (192.168.1.103) and a Nortel digital telephone.

IPL> vgwShow								
VGW Service is:	Enabled							
Chan ChanState txTsap	DspMode	Codec	Tn	Reg	AirTime	rxTsap		
8 Busy	Voice	G.711-20	0x0c88	yes	371	192.168.1.31:5216	1	
92.168.1.103:520	0 0							
12 Busy	Voice	G.729AB-20	0x0cc8	yes	243	192.168.1.31:5224		
2.2.10.79:2126								
value = $98 = 0x6$	52 = 'b'							

## 7.7. Multiple Calls Active over the Avaya-Nortel IP Trunk

The following screens were captured while two calls were active over the Avaya – Nortel IP Trunk. In this example, two Nortel IP Telephones and one Avaya IP Telephone were dialed into an Avaya Meet-Me Conference. (If one call at a time can be placed over the IP Trunk, but problems arise when a second concurrent call is attempted, verify the "Calls Share Signaling Connection" parameter is set to "no" on the Avaya signaling group.) The following screen shows that both members of Trunk Group 7 are active.

status t	runk 7					
		TRUNK GR	ROUP	STATUS		
Member	Port	Service State	Mtce	Connecte	d Ports	
			Busy			
0007/001	T00007	in-service/active	no	T00008	S00001	
0007/002	T00008	in-service/active	no	T00007	S00001	

All participants in the conference were required to enter a passcode, and therefore success of this call requires that Avaya Communication Manager can properly interpret the out-of-band DTMF signals from the Nortel Succession.

status meet-me-vdn 43801			
	GENERAL STA	TUS	
		Service State	e: active
Extension: 4380	1		
Connected Ports: T00007	T00008	S00001	

The following "status station" screens illustrate the media paths. Observe the two separate G.729A+B sessions over the two IP Trunks, and the use of G.711MU from the Avaya IP Telephone to the Avaya G700 VoIP resource.

status station 43210	Page 5 of 7
CONNECTED PORTS	
src port: S00001	
	MP HP
ip-start: 2. 2. 10.201:2816	
ip-end: 2. 2. 10. 79:2138	001V104
audio: G.711MU encryption:none ss:off pkt:20ms	5
ip-start: 2. 2. 10. 79:2134	001V102
ip-end: 192.168. 1.103:5200	
audio: G.729A+B encryption:none ss:off pkt:10ms	5
dst port: T00007	

The following screen is another page for this same call. Note the second trunk port (T00008).

status station 43210	Page 6 of 7	
CONNECTED PORTS		
src port: S00001		
	MP HP	
ip-start: 2. 2. 10.201:2816		
ip-end: 2. 2. 10. 79:2138	001V104	
audio: G.711MU encryption:none ss:off pkt:20ms	3	
ip-start: 2. 2. 10. 79:2136	001V103	
ip-end: 192.168. 1.106:5200		
audio: G.729A+B encryption:none ss:off pkt:10ms	3	
dst port: T00008		

The next (edited) screen shows the information available from the "npmShow" command from Nortel Succession for this same call.

# 7.8. Example of Call Using G.711MU over the IP Trunk

As stated previously, the configuration screens presented in these Application Notes show how to achieve G.729AB over the IP Trunk. A compressed codec like G.729AB might be chosen to conserve bandwidth for VoIP calls over the IP Trunk. Other codecs are also supported. For example, the following screen shows a call from an Avaya IP Telephone to a Nortel IP Telephone across the IP Trunk using G.711MU. G.711MU might be configured to optimize voice quality when ample bandwidth is available. To vary codec selection, the configured Avaya

JRR; Reviewed:	Solution & Interoperability Test Lab Application Notes	50 of 53
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Communication Manager "ip-codec-set" can be changed (see Section 4.2), along with Nortel Succession parameters associated with inter-zone behavior (see Section 5.4).

```
status station 43210
                                                              Page 5 of 6
                            CONNECTED PORTS
         src port: S00001
                                                            MP HP
ip-start: 2. 2. 10.201:2816
ip-end: 2. 2. 10. 79:2150
                                                          001V102
  audio: G.711MU
                      encryption:none ss:off pkt:20ms
ip-start: 2. 2. 10. 79:2152
                                                          001V103
  ip-end: 192.168. 1.106:5200
  audio: G.711MU encryption:none ss:off pkt:20ms
         dst port: T00007
```

The next (edited) screen shows the information available from the "npmShow" command from the Nortel Succession Signaling Server CLI for this same call.

```
oam> npmShow
Chan Direction CallState RxState TxState Codec
                                              AirTime FS
MS Fax DestNum RemoteIP
    _____
                  -- --- ----- ------
 25 Terminate Connected Connected G_711_u_law_20MS_NOVAD
                                                297 yes
 no 53507 2.2.10.78
```

## 7.9. Example of Call Using Encryption Among the Avaya IP Devices

If it is desired to use media encryption among the Avaya IP devices, encryption can be enabled for the codec set used for the intra-region connections (e.g., codec set 1 in Section 4.2). For example, the following status screen illustrates a call from an Avaya 4620 IP Telephone to a Nortel IP Telephone where the bolded Avaya intra-region connections use G.711MU and AES encryption, while the connection over the IP Trunk to Nortel continues to use G.729AB and no encryption.

```
status station 43210
                                                         Page 5 of 6
                         CONNECTED PORTS
        src port: S00001
                                                        MP
                                                               HP
ip-start: 2. 2. 10.201:2816
 ip-end: 2. 2. 10. 79:2050
                                                      001V103
  audio: G.711MU
                    encryption:aes ss:off pkt:20ms
ip-start: 2. 2. 10. 79:2052
                                                      001V102
 ip-end: 192.168. 1.106:5200
  audio: G.729A+B encryption:none ss:off pkt:20ms
        dst port: T00008
```

For detailed configuration procedures for media encryption, the interested reader may wish to consult the Application Notes listed as reference [4] in Section 9.

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# 8. Conclusion

As illustrated in these Application Notes, Avaya Communication Manager can interoperate with Nortel Succession using H.323 Trunks, inclusive of basic calling and out-of-band DTMF collection. Compared with other interoperable H.323 Trunk configurations, the main Avaya Communication Manager configuration differences for interoperability with the Nortel Succession are as follows. First, Special Application SA8507 must be enabled. Second, Direct IP-IP audio connections, often referred to as "shuffling", must be disabled on the Avaya H.323 signaling group. Finally, if compression using a G.729 variant is desired for calls involving the Nortel Succession Media Card, the Avaya "ip-codec-set" must be configured for "G.729B" or "G.729AB" rather than the generic "G.729" or "G.729A".

# 9. References

The following documents from the Succession Meridian Electronic Reference Library CD (Disk 1 of 2, NTLH91AA A0518482) contain information relevant to these Application Notes:

[1] IP Peer Networking, Document Number 553-3001-213.

[2] Signaling Server: Installation and Configuration, Document Number 553-3001-212

Avaya product documentation can be found at http://support.avaya.com

The following references are among the many Application Notes available at <a href="http://www.avaya.com/gcm/master-usa/en-us/resource">http://www.avaya.com/gcm/master-usa/en-us/resource</a>

[3] "Configuring Avaya Communication Manager on an Avaya S8300 Media Server with Nortel Business Communications Manager (BCM 200), using H.323 Signaling and IP Trunks – Issue 1.0".

[4] "Configuring Avaya Communication Manager for Media Encryption, Issue 1.0".

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