



Title: End of Sale Notification for CAS QUANTUM Call Accounting Software

Notification Date: February 16, 2005

VeraSMART call accounting software, from DeveloperConnection member Veramark, replaces the current QUANTUM software. VeraSMART is a modular, web-based telemanagement platform that helps businesses optimize performance, proactively manage carrier relationships and boost employee productivity.

Effective June 6, 2005, Avaya will no longer sell (make commercially available) the QUANTUM call accounting software.

Discontinued SAP Material Code

SAP Code	Description	
700201429	CAS QUANTUM Software Module	LIC:CU

Migration Strategy

Avaya now offers VeraSMART call accounting software from DeveloperConnection member Veramark. More information about VeraSMART is available on the [Avaya DeveloperConnection web site](#).

Schedule

End of Sale (EoS)	June 6, 2005
Minimum Period of Support Availability after EoS	18 months

Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product. Support may be extended past that period at the discretion of Veramark Technologies.

Service and Warranty

Avaya is not responsible for support beyond the warranty period. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers.

For additional Information about Avaya Solutions please visit the [Avaya Business Solutions](#) Web site.