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AVAYA

End of Sale Notice Update for Avaya S8500C Server

On October 6, 2008, Avaya announced that effective February 2, 2009, Avaya will no longer sell the S8500C server. **Avaya has decided to extend sales of the S8500C server until December 31, 2009, subject to quantities of S8500C servers being available to fulfill orders.**   This End of Sale notice is effective for all channels and all regions. This move by Avaya is a result of the natural progression of our server product line. This is a positive move for the market and results in improved capability and quality of our products.

The S8500C can now be ordered through December 31, 2009, subject to server availability. End of Manufacturer Support dates are also being extended to the dates listed below.

Hardware: Discontinued SAP Codes

SAP Code	Description	End of Sale Effective Date	End of Manufacturer Support [1]
195406	S8500C Server for CM, SES	December 31, 2009	December 31, 2012
195826	S8500C ESS and LSP Server for CM	December 31, 2009	December 31, 2012

Enterprise Portal link for S8500C information:
https://enterpriseportal.avaya.com/ptlWeb/gs/products/P0275

BusinessPartner Portal link for S8500C information:
https://partner.avaya.com/ptlWeb/gs/products/P0275

Offer Strategy

Avaya offers the Avaya S8510 Server which provides an alternative solution for the S8500C Server. **The S8510 Server requires a minimum of Communication Manager 5.1 / SES 5.1 software.**

SAP Code	Description
216260	S8510 Server for CM

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[1] http://support.avaya.com/elmodocs2/prodtran/20050601_Avaya_Manufacturer_Support_Policy.pdf

216261	**S8510 ESS and LSP Server for CM**
216960	**S8510 Server for SES**
223570	**S8510 server for CM for China only**
223572	**S8510 ESS and LSP Server for CM for China only**
223573	**S8510 server for SES for China only**

Enterprise Portal link for S8510 information:

https://enterpriseportal.avaya.com/ptlWeb/gs/products/P0520

BusinessPartner Portal link for S8510 information:

https://partner.avaya.com/ptlWeb/gs/products/P0520

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Next Steps:
Please position the Avaya S8510 Server to your customers who require an S8500 series server. The S8510 Server has the equivalent functionality to the S8500C, plus the S8510 offers a 2nd RAID HDD and an optional 2nd power supply. Additionally, the S8510 server is the base platform for many Avaya applications.

Any questions can be sent to the Product Manager, Neil Gallensky at neg@avaya.com or contact your Regional Product Manager.

Currently Supported Releases

Release	Product	Notes
CM 3.1.2 / SES 3.1.2	S8500C	Minimum CM / SES release required for S8500C
CM 5.1 / SES 5.1	S8510	Minimum CM / SES release required for S8510
CM 5.x / SES 5.x	S8500C	Anticipated future upgrade support for the S8500C will continue through CM / SES 5.x.

Minimum Period of Support
The Minimum Period of Support represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya's Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty
Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or

other service providers. Additional information concerning Avaya Services can be found on Services Offer Information web site http://support.avaya.com/japple/css/japple?PAGE=Home   and on the Avaya internal portal under Services.

For additional Information about Avaya solutions, please visit the Avaya business Solutions web site (www.avaya.com).