



Title: End of Sale Notification for ANALOG, DIGITAL, AND 4690 IP CONFERENCE PHONES

Notification Date: August 24, 2009

Effective **November 9, 2009** Avaya will no longer offer for sale the following Analog, Digital, and IP Conference Phones.

ANALOG POLYCOM CONFERENCE PHONES	
700437247	Polycom Analog SoundStation2 w/o Display
700373533	Polycom Analog SoundStation2 (110V)
700373574	Polycom SoundStation2 for Other Europe
700373590	Polycom SoundStation2 for Ger/Swe/Nor
700373608	Polycom SoundStation2 EX for Ger/Swe/Nor
700373616	Polycom SoundStation2 for UK
700373624	Polycom SoundStation2 EX for UK
DIGITAL AVAYA 2490 CONFERENCE PHONES	
700396591	Avaya 2490 CONFERENCE PHONE FOR N.A.
700396609	2490 CONFERENCE PHONE FOR UK
700396617	2490 CONFERENCE PHONE FOR EMEA
700447733	2490 CONFERENCE PHONE FOR Australia
700447741	2490 CONFERENCE PHONE FOR Japan
700445729	2490 CONFERENCE PHONE FOR Taiwan
700448764	2490 CONFERENCE PHONE FOR Korea
700445380	2490 CONFERENCE PHONE FOR China
IP AVAYA 4690 CONFERENCE PHONES	
700411168	Avaya 4690IP
700411176	Avaya 4690IP with Extension Microphones
700304108	Power Kit for 4690 (RoHS compliant)

Reason for EOS:

Customers are migrating away from analog and digital conference phones to phones that work more effectively with their IP networks. In addition, Avaya is upgrading its 4690 IP Conference Phone to newer technology.

Migration Strategy

November 9, Avaya will introduce the 1692 IP conference phone to replace the 4690 and for customers who are migrating their analog and digital conference phones to IP. The Avaya 1692 IP Conference Phone is a H.323 hands-free telephone that delivers the extensive set of Avaya Communication Manager features directly to the conference room. In addition to telephony capabilities, it offers conferencing features such as 360 degree coverage, two optional extended microphones for expanded coverage, and full-duplex operation. Its 12-foot microphone pickup is 20% greater than the 4690. The 1692 also offers excellent audio, and its "RF hardening" eliminates the interference from mobile phones. The phone's high-resolution display enables robust call information and multi-language support. It supports Power over Ethernet, but an optional AC Power Supply can be purchased separately.

The 1692 will be available through a Controlled Introduction as of September 11 for customers needing to test the phone prior to General Availability in November. All orders must have prior approval of Paula Goldstein (pgoldstein@avaya.com).



Avaya will continue to offer the following Analog conference phones (and optional extension microphones for increased conference room coverage):

ANALOG POLYCOM CONFERENCE PHONES	
700373541	Polycom Analog SStation 2 EX (110V)
700373582	Polycom SoundStation2 EX for Other Europe
700373681	Polycom SoundStation2 EX for 220V countries
EXTENSION MICROPHONES	
700373558	Polycom SoundStation2 & 2490 EX Mics
700373566	Polycom SoundStation2 EX Mics (EMEA)

In addition, Polycom Analog conference phones and the Avaya 2490 Digital conference phones will continue to be available directly from Polycom distribution channels.

The Polycom SIP conference phones, the SoundStation IP 6000 and IP 7000, have been compliance tested with Avaya Communication Manager and Avaya SIP Enablement Services (SES) as well as IP Office through DevConnect and are also available directly from Polycom distribution channels. The Application Notes are available on the DevConnect portal at: https://devconnect.avaya.com/public/search/d_advanced_search.jsp?keywords=application+notes+polycom+ip+SIP+Enablement&cbxCategories=1&r=1

Schedule

End of Sale (EoS)	Nov 2009
Minimum Period of Support Availability after EoS	Nov 2012

Minimum Period of Support Availability

The Minimum Period of Support Availability represents the minimum period of time after the product end of sale date, during which Avaya will make available support. Avaya will end manufacturer support of the Polycom Analog Conference Phones and the Avaya Digital and IP Conference Phones in November 2012. Support may be extended past that period at the discretion of Avaya Global Services or Avaya Business Partners. For additional information concerning long-term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.