

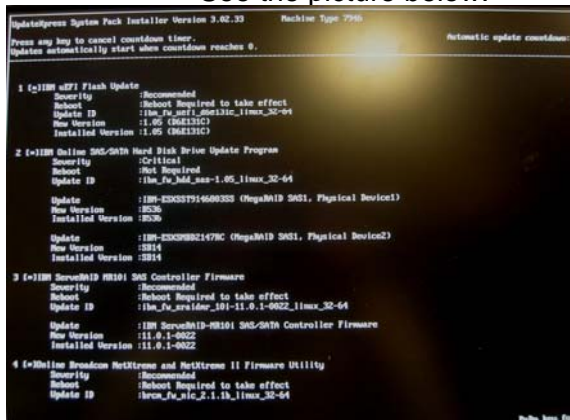
1 Introduction

Follow the procedures below to complete firmware updates for the S8800 hardware platform.

The utilities necessary to perform firmware updates are contained on the CD comcoded 700500814. This software can also be downloaded from <http://support.avaya.com> under "S8800 Downloads".

2 Firmware Update Procedure

- 21 Boot the target server with the CD comcoded 700500814. This CD will apply S8800 firmware updates for all Avaya products on the S8800 hardware platform.
- 22 Once the target server has fully booted to the CD, you will be presented with the menu below. Note: The main menu has a 60 second timeout (after 60 sec. all necessary updates will be automatically applied. Any keystroke stops this timer). You can also use this menu to determine if firmware updates need to be applied. See the picture below:



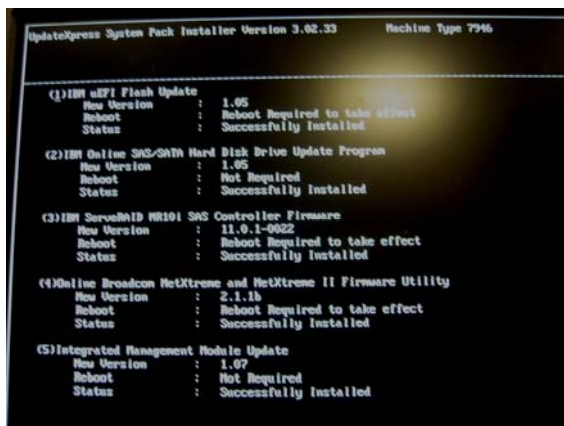
2.2.1 *NOTE: The tool will initially select (by putting an * in the item's bracket) only the updates that are required (i.e. the updates that are newer than the versions currently installed). You can either only apply the required updates, which saves time, or you can press "s" in the step below to select all available updates on the CD.*

23 Press "s" to select all available updates.

24 Once all available updates have been selected (an * will appear in the brackets next to the update number to show it is selected), press "a" to apply all selected updates.

25 Updates will take approximately 15-20 minutes to complete.

26 When updates have finished installing, you will be presented with the results menu shown below:



27 Examine the "Status" line for each update to ensure that it reports "Successfully Installed". This confirms the update was applied correctly.

2.7.1 If any updates report that they were NOT successfully installed, do the following steps:

- 2.7.1.1 Press “q” followed by “enter” again to quit and reboot the system.
- 2.7.1.2 When the CD automatically ejects, remove it from the CD/DVD drive.
- 2.7.1.3 Press the power button to turn the server off if it tries to reboot.
- 2.7.1.4 Remove the power cord from the back of the server briefly and then re-insert the power cord.
- 2.7.1.5 Power the server back on using the power button.
- 2.7.1.6 Immediately after powering on, insert the CD comcoded 700500814.
- 2.7.1.7 Once booted to the main menu again, apply all available updates again (reference sections 23 – 27).
- 2.7.1.8 If any updates still report that they have not installed successfully on the results screen, escalate to Avaya global services or an Avaya authorized business partner.

28 Press “q” followed by “enter” to exit the results menu.

29 Press “q” followed by “enter” again to quit and reboot the system (remove the CD from the CD/DVD drive after it automatically ejects).

210 Once the server reboots, power it off by pressing the front power button. Next, remove the power cable for approximately ten seconds, and then re-insert the power cable. Now power the server back on and continue with the Avaya product specific instructions.