



End of Sale Notice

Notification Date: September 15, 2010
Effective Date: December 6, 2010
Subject: End of Sale – BCM Release 5.0 including:
BCM50 & BCM450 5.0, NCM 5.0, SRG50
5.0, and BCM50e/be hardware versions
Region: Global

Summary

With the general availability of Business Communications Manager (BCM) 6.0, Network Configuration Manager 6.0 and Survivable Remote Gateway 50 6.0, Avaya is announcing the End of Sale the following release 5.0 products, effective December 6, 2010. The last time guaranteed order date for all affected codes is November 1, 2010.

- Business Communications Manager 50 (BCM50) 5.0 - Base Systems, Documentation and Upgrades
- Business Communications Manager 450 (BCM450) 5.0 - Base Systems, Documentation and Upgrade
- Business Communications Manager 200/400 (BCM200/400) 5.0 Hardware and Software Upgrade Kits
- Survivable Remote Gateway 50 (SRG50) 5.0 – Base Bundles, Documentation, and Upgrades
- Network Configuration Manager (NCM) 5.0

In addition, Avaya is discontinuing the BCM50e and BCM50be hardware version of the BCM50 platform which will no longer be offered with BCM 6.0.

Please Note: This announcement is for BCM 5.0 specific products only, as Avaya recently introduced the BCM Release 6.0 for the BCM and SRG portfolio.

Transition Summary

- BCM50 6.0, BCM450 6.0, NCM 6.0 and SRG50 6.0 is generally available for ordering since September 15, 2010.
- Effective **December 6, 2010**, the codes listed in the *Discontinued Order Codes* will no longer be orderable from Avaya.
- The **Last Time Guaranteed Order** date for the codes listed in the *Discontinued Order Codes* section is **November 1, 2010**. After this date, the codes will remain open for ordering as long as inventory is available.
- With BCM 6.0 Avaya will no longer offer the **BCM50e and BCM50be** products with integrated Ethernet router. The BCM50e and BCM50be will be discontinued with the other BCM 5.0 products. Existing BCM50e and BCM50be systems can be upgraded to the BCM 6.0 release.



- Avaya will provide support for the BCM 5.0, NCM 5.0 and SRG50 5.0 software release and the BCM50e and BCM50be based on the [Avaya Life Cycle Management](#) policy. Please refer to the *Manufacturer's Support* section below for more details.
- Existing BCM 5.0 systems and older can be upgraded to BCM 6.0

Discontinued Order Codes and Migration Strategy

Beginning December 6, 2010, the following codes will no longer be orderable from Avaya:

End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
NT9T6505E5	BCM50 5.0 (no power cord included)	NT9T6506E5	BCM50 6.0 (no power cord included)
NT9T6505BBNA	BCM50 5.0 North American Base System Bundle	NT9T6506BBNA	BCM50 6.0 North American Base System Bundle -Power Cord included
NT9T6105E5	BCM50e 5.0 (no power cord included)	N/A	N/A
NT9T6105BBNA	BCM50e 5.0 North American Base System Bundle	N/A	N/A
NT9T6531E5	BCM50b 5.0 (no power cord included)	NT9T6541E5	BCM50b 6.0 (no power cord included)
NT9T6535E5	BCM50be 5.0 (no power cord included)	N/A	N/A
NTC03100SXE6	Global BCM450 5.0 Standard Base System	NTC03100SWE6	Global BCM450 6.0 Standard Base System
NTC06501BUE6	BCM450 5.0 Standard System (NA)	NTC06601BUE6	BCM450 6.0 Standard System and NA Power Cord Bundle
NTC03100TXE6	Global BCM450 5.0 Redundant Base System	NTC03100TWE6	Global BCM450 6.0 Redundant Base System
NTC06511BUE6	Global BCM450 5.0 Redundant (NA)	NTC06611BUE6	Global BCM450 6.0 Redundant Base System and NA power cord bundle



BCM 5.0 Upgrades and Documentation

End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
BCM50 Upgrades			
NTAT0150	BCM 2.0 to 5.0 Upgrade Kit	NTAT0162	BCM50 2.0+3.0 to 6.0 Software Upgrade Kit (includes Upgrade Software DVD + Upgrade Guide + BCM 6.0 Documentation Kit+ Upgrade Authorization Code)
NTAT0152	BCM 3.0 to 5.0 Upgrade Kit		
NTAT0151	BCM 2.0 to 5.0 Upgrade Kit - EMEA	NTAT0163	BCM50 2.0+3.0 to 6.0 Software Upgrade Kit - EMEA (includes Upgrade Software DVD + Upgrade Guide + BCM 6.0 Documentation Kit + Upgrade Authorization Code)
NTAT0153	BCM 3.0 to 5.0 Upgrade Kit - EMEA		
NTKC1207	BCM50 2.0 to 5.0 Software Upgrade Paper Auth Code	NTKC1240	BCM50 2.0+3.0 to 6.0 Software Upgrade Paper Authorization License
NTKC1209	BCM50 3.0 to 5.0 Software Upgrade Paper Auth Code		
NTKC1208	BCM50 2.0 to 5.0 Software Upgrade Paper Auth Code - EMEA	NTKC1241	BCM50 2.0+3.0 to 6.0 Software Upgrade Paper Authorization License - EMEA
NTKC1200	BCM50 3.0 to 5.0 Software Upgrade Paper Auth Code - EMEA		
NTAT0150	BCM50 2.0 to 5.0 Software Upgrade Electronic Auth	NTKC1246	BCM50 2.0+3.0 to 6.0 Software Upgrade Electronic Authorization License
NTAT0152	BCM50 3.0 to 5.0 Software Upgrade Electronic Auth		
NTAT0151	BCM50 2.0 to 5.0 Software Upgrade Electronic Auth Code - EMEA	NTKC1247	BCM50 2.0+3.0 to 6.0 Software Upgrade Electronic Authorization License – EMEA
NTAT0153	BCM50 3.0 to 5.0 Software Upgrade Electronic Auth Code -		



End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
BCM450 Upgrades			
NTC04010SX	BCM 450 1.0 to 5.0 Software Upgrade Kit	NTC04010SW	BCM 450 1.0+5.0 to 6.0 Software Upgrade Kit (includes Upgrade Software DVD + Upgrade Guide + BCM 6.0 Documentation Kit + Upgrade Authorization Code)
NTC04011SX	BCM 450 1.0 to 5.0 Software Upgrade Kit - EMEA	NTC04011SW	BCM 450 1.0+5.0 to 6.0 Software Upgrade Kit - EMEA (includes Upgrade Software DVD + Upgrade Guide + BCM 6.0 Documentation Kit + Upgrade Authorization Code)
NTC01104KC	BCM450 1.0 to 5.0 Software Upgrade Paper Authorization License	NTC01600KC	BCM450 6.0 Upgrade from BCM450 1.0 + 5.0 Paper Authorization License
NTC01105KC	BCM450 1.0 to 5.0 Software Upgrade Paper Authorization License - EMEA	NTC01601KC	BCM450 6.0 Upgrade from BCM450 1.0 + 5.0 Paper Authorization License - EMEA
NTC02035KC	BCM450 1.0 to 5.0 Software Upgrade Electronic Authorization License	NTC02061KC	BCM450 6.0 Upgrade from BCM450 1.0+ 5.0 Electronic Authorization License
NTC02036KC	BCM450 1.0 to 5.0 Software Upgrade Electronic Authorization License - EMEA	NTAT0166	BCM450 6.0 Upgrade from BCM450 1.0+5.0 Electronic Authorization License - EMEA
BCM200/400 Upgrades			
NTC06521KTE6	BCM400 4.0 to 5.0 Hardware and Software Upgrade Kit	NTC06621KTE6	BCM400 4.0 to 6.0 Hardware and Software Upgrade Kit
NTC06522KTE6	BCM400 4.0 to 5.0 Hardware & Software Upgrade Kit incl. RAID	NTC06622KTE6	BCM400 4.0 to 6.0 Hardware and Software Upgrade Kit including RAID
NTC06524KTE6	BCM200 4.0 to 5.0 Hardware and Software Upgrade Kit	NTC06624KTE6	BCM200 4.0 to 6.0 Hardware and Software Upgrade Kit
NTC06525KTE6	BCM200 4.0 to 5.0 Hardware and Software Upgrade Kit incl. RAID	NTC06625KTE6	BCM200 4.0 to 6.0 Hardware and Software Upgrade Kit including RAID
BCM 5.0 Documentation			
NTAT0156	BCM 5.0 Documentation Kit - English	NTAT0160	BCM 6.0 Documentation Kit - English
NTAT0158	BCM 5.0 Documentation Kit - French	NTAT0161	BCM 6.0 Documentation Kit - French
BCM 450 IVR Solution			
NTC04030SX	BCM450 IVR 2.1 Management and IVR Tools CD Kit	NTC04030SW	BCM450 IVR 2.1 Management and IVR Tools CD Kit, v2 (Avaya branded – no change in functionality)



Network Configuration Manager 5.0

End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
NTC04004SX	NCM 5.0 (250 Systems) (Supports BCM 450 400 50)	NTC04004SW	NCM 6.0 (250 Systems) (Supports BCM 450 400 50)
NTC04008SX	NCM 5.0 (1000 Systems) (Supports BCM 450 400 50)	NTC04008SW	NCM 6.0 (1000 Systems) (Supports BCM 450 400 50)
NTC040012SX	NCM 5.0 (2000 Systems) (Supports BCM 450 400 50)	N/A	N/A – Please order NCM 6.0 with 1000 systems plus the upgrade from 1000 to 2000 systems
NTC04016SX	NCM 5.0 (1000 to 200 Systems Upgrade) (Supports BCM 450 400 50)	NTC04016SW	NCM 6.0 (1000 to 2000 upgrade) (Supports BCM 450 400 50)

BCM Hard Drive Replacement

End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
BCM 50		BCM50 & 450	
NT9T4144E6	BCM50 5.0 HDD FRU	NT9T4242E6	BCM50 450 Multi Image Hard Drive FRU (BCM50 R1 R2 R3 R5 R6 and BCM450 R1 R5 R6)
NT9T4124E5	BCM50 3.0 HDD FRU		
NT9T4009E5	BCM50 2.0 HDD FRU		
NT9T4006E5	BCM50 1.0 HDD FRU		
BCM450			
NTC03120SXE6	BCM450 5.0 HDD FRU		
NTC03120SYE6	BCM450 1.0 HDD FRU		

North American Marketing Bundles

End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
BCM50			
NTBU3174	NA BCM50 5.0 (4x8x2x2 IP with VM8) Bundle.	NTBU4174	NA BCM50 6.0 (4x8x2x2 IP with VM8) Bundle. North American Power Cord included
NTBU3175	NA BCM50e 5.0 (4x8x2x2 IP with VM8) Bundle.	N/A	N/A
NTBU3184	NA BCM50 5.0 IP Bundle (4x0x2x8 IP with VM8) Bundle.	NTBU4184	NA BCM50 6.0 IP Bundle (4x0x2x8 IP with VM8) Bundle. North American Power Cord included
NTBU3185	NA BCM50e 5.0 IP Bundle (4x0x2x8 IP with VM8) Bundle.	N/A	N/A



End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
BCM450			
NTC06502BUE5	NA BCM450 5.0 Standard - 32 Digital Station Bundle	NTC06602BUE5	NA BCM450 6.0 Standard -32 Digital Station Bundle
NTC06503BUE5	NA BCM450 5.0 Standard 0-32 IP Station Bundle	NTC06603BUE5	NA BCM450 6.0 Standard -32 IP Station Bundle
NTC06504BUE5	NA BCM450 R5 Standard-Digital Trunk 4x48x0x8 IP with VM48 Bundle	NTC06604BUE5	NA BCM450 R6 Standard-Digital Trunk 4x48x0x8 IP with VM48 Bundle
NTC06506BUE5	NA BCM450 5.0 Standard - 96 IP Station Bundle	NTC06606BUE5	NA BCM450 6.0 Standard -96 IP Station Bundle
NTC06512BUE5	NA BCM450 5.0 Redundant - 32 Digital Station Bundle	NTC06612BUE5	NA BCM450 6.0 Redundant -32 Digital Station Bundle
NTC06513BUE5	NA BCM450 5.0 Redundant - 32 IP Station Bundle	NTC06613BUE5	NA BCM450 6.0 Redundant -32 IP Station Bundle
NTC06514BUE5	NA BCM450 R5 Redundant - Digital Trunk and 4x48x0x8 IP with VM48 Bundle	NTC06614BUE5	NA BCM450 R6 Redundant -Digital Trunk and 4x48x0x8 IP with VM48 Bundle
NTC06516BUE5	NA BCM450 5.0 Redundant -96 IP Station Bundle	NTC06616BUE5	NA BCM450 6.0 Redundant -96 IP Station Bundle
NTC06509BU	BCM450 5.0 Demo Bundle	N/A	N/A
NTBU3179	BCM50e 5.0 Demo Bundle	N/A	N/A

EMEA Marketing Bundles

End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
BCM50			
NTE803JA03	BCM50 TDM Starter – PRI Trunks + GASI	NTE803JA04	BCM50 TDM Starter - PRI Trunks + GASI
NTE801SB03	BCM50b TDM Starter – 4 Ext BRI Trunks + GASI	NTE801SB04	BCM50b TDM Starter - 4 Ext BRI Trunks + GASI
NTE801SD03	BCM50be TDM Starter – 4 Ext BRI Trunks + GASI	N/A	N/A
NTE801SE02	BCM50b Charcoal TDM Starter – 4 Ext BRI Trunks + GASI	NTE801SE04	BCM50b Charcoal TDM Starter - 4 Ext BRI Trunks + GASI
NTE801SG02	BCM50be Charcoal TDM Starter – 4 Ext BRI Trunks + GASI	N/A	N/A
NTE801SH02	BCM50b IP Starter – 4 Ext BRI Trunks + GASI	NTE801SH04	BCM50b IP Starter - 4 Ext BRI Trunks + GASI
NTE801SK02	BCM50be IP Starter – 4 Ext BRI Trunks + GASI	N/A	N/A
NTE801SM03	BCM50 TDM Starter – 4 Ext BRI Trunks + GASI	NTE801SM04	BCM50 TDM Starter - 4 Ext BRI Trunks + GASI



End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
NTE801SP03	BCM50e TDM Starter – 4 Ext BRI Trunks + GASI	N/A	N/A
NTE801SQ02	BCM50 Charcoal TDM Starter – 4 Ext BRI Trunks + GASI	NTE801SQ04	BCM50 Charcoal TDM Starter - 4 Ext BRI Trunks + GASI
NTE801SS02	BCM50e Charcoal TDM Starter – 4 Ext BRI Trunks + GASI	N/A	N/A
NTE801ST02	BCM50 IP Starter – 4 Ext BRI Trunks + GASI	NTE801ST04	BCM50 IP Starter - 4 Ext BRI Trunks + GASI
NTE801SV02	BCM50e IP Starter – 4 Ext BRI Trunks + GASI	N/A	N/A
NTE803JC03	BCM50e TDM Starter – PRI Trunks + GASI	N/A	N/A
NTE803JD02	BCM50 Charcoal TDM Starter – PRI Trunks + GASI	NTE803JD04	BCM50 Charcoal TDM Starter - PRI Trunks + GASI
NTE803JF02	BCM50e Charcoal TDM Starter – PRI Trunks + GASI	N/A	N/A
NTE803JG02	BCM50 IP Starter – PRI Trunks + GASI	NTE803JG04	BCM50 IP Starter - PRI Trunks + GASI
NTE803JJ02	BCM50e IP Starter – PRI Trunks + GASI	N/A	N/A
NTE803JK03	BCM50 TDM Starter – PRI Trunks + ATA	NTE803JK04	BCM50 TDM Starter - PRI Trunks + ATA
NTE803JM03	BCM50e TDM Starter – PRI Trunks + ATA	N/A	N/A
NTE803JN02	BCM50 Charcoal TDM Starter – PRI Trunks + ATA	NTE803JN04	BCM50 Charcoal TDM Starter - PRI Trunks + ATA
NTE803JQ02	BCM50e Charcoal TDM Starter – PRI Trunks + ATA	N/A	N/A
NTE803JR02	BCM50 IP Starter – PRI Trunks + ATA	NTE803JR04	BCM50 IP Starter - PRI Trunks + ATA
NTE803JT02	BCM50e IP Starter – PRI Trunks + ATA	N/A	N/A
NTE803JU03	BCM50b TDM Starter – 2 Int BRI Trunks + GASI	NTE803JU04	BCM50b TDM Starter - 2 Int BRI Trunks + GASI
NTE803JW03	BCM50be TDM Starter – 2 Int BRI Trunks + GASI	N/A	N/A
NTE803JX02	BCM50b Charcoal TDM Starter – 2 Int BRI Trunks + GASI	NTE803JX04	BCM50b Charcoal TDM Starter - 2 Int BRI Trunks + GASI
NTE803JZ02	BCM50be Charcoal TDM Starter – 2 Int BRI Trunks + GASI	N/A	N/A
NTE803KA02	BCM50b IP Starter – 2 Int BRI Trunks + GASI	NTE803KA04	BCM50b IP Starter - 2 Int BRI Trunks + GASI



End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
NTE803KC02	BCM50be IP Starter – 2 Int BRI Trunks + GASI	N/A	N/A
NTE803KD03	BCM50b TDM Starter – 2 Int BRI Trunks + ATA	NTE803KD04	BCM50b TDM Starter - 2 Int BRI Trunks + ATA
NTE803KF03	BCM50be TDM Starter – 2 Int BRI Trunks + ATA	N/A	N/A
NTE803KG02	BCM50b Charcoal TDM Starter – 2 Int BRI Trunks + ATA	NTE803KG04	BCM50b Charcoal TDM Starter - 2 Int BRI Trunks + ATA
NTE803KJ02	BCM50be Charcoal TDM Starter – 2 Int BRI Trunks + ATA	N/A	N/A
NTE803KK02	BCM50b IP Starter – 2 Int BRI Trunks + ATA	NTE803KK04	BCM50b IP Starter - 2 Int BRI Trunks + ATA
NTE803KM02	BCM50be IP Starter – 2 Int BRI Trunks + ATA	N/A	N/A
NTE803KN03	BCM50b TDM Starter – 4 Ext BRI Trunks + ATA	NTE803KN04	BCM50b TDM Starter - 4 Ext BRI Trunks + ATA
NTE803KQ03	BCM50be TDM Starter – 4 Ext BRI Trunks + ATA	N/A	N/A
NTE803KR02	BCM50b Charcoal TDM Starter – 4 Ext BRI Trunks + ATA	NTE803KR04	BCM50b Charcoal TDM Starter - 4 Ext BRI Trunks + ATA
NTE803KT02	BCM50be Charcoal TDM Starter – 4 Ext BRI Trunks + ATA	N/A	N/A
NTE803KU02	BCM50b IP Starter – 4 Ext BRI Trunks + ATA	NTE803KU04	BCM50b IP Starter - 4 Ext BRI Trunks + ATA
NTE803KW02	BCM50be IP Starter – 4 Ext BRI Trunks + ATA	N/A	N/A
NTE803KX03	BCM50 TDM Starter – 4 Ext BRI Trunks + ATA	N/A	N/A
NTE803KZ03	BCM50e TDM Starter – 4 Ext BRI Trunks + ATA	N/A	N/A
NTE803LA02	BCM50 Charcoal TDM Starter – 4 Ext BRI Trunks + ATA	N/A	N/A
NTE803LC02	BCM50e Charcoal TDM Starter – 4 Ext BRI Trunks + ATA	N/A	N/A
NTE803LD02	BCM50 IP Starter – 4 Ext BRI Trunks + ATA	N/A	N/A
NTE803LF02	BCM50e IP Starter – 4 Ext BRI Trunks + ATA	N/A	N/A
NTE803LG03	BCM50 TDM Starter – 4 GATI + 2 GASI	NTE803LG04	BCM50 TDM Starter - 4 GATI + 2 GASI
NTE803LJ03	BCM50e TDM Starter – 4 GATI + 2 GASI	N/A	N/A



End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
NTE803LK02	BCM50 Charcoal TDM Starter – 4 GATI + 2 GASI	NTE803LK04	BCM50 Charcoal TDM Starter - 4 GATI + 2 GASI
NTE803LM02	BCM50e Charcoal TDM Starter – 4 GATI + 2 GASI	N/A	N/A
NTE803LN02	BCM50 IP Starter – 4 GATI + 2 GASI	NTE803LN04	BCM50 IP Starter - 4 GATI + 2 GASI
NTE803LQ02	BCM50e IP Starter – 4 GATI + 2 GASI	N/A	N/A
NTE803LR03	BCM50 TDM Starter – 4 GATI + ATA	NTE803LR04	BCM50 TDM Starter - 4 GATI + ATA
NTE803LT03	BCM50e TDM Starter – 4 GATI + ATA	N/A	N/A
NTE803LU02	BCM50 Charcoal TDM Starter – 4 GATI + ATA	NTE803LU04	BCM50 Charcoal TDM Starter - 4 GATI + ATA
NTE803LW02	BCM50e Charcoal TDM Starter – 4 GATI + ATA	N/A	N/A
NTE803LX02	BCM50 IP Starter – 4 GATI + ATA	NTE803LX04	BCM50 IP Starter - 4 GATI + ATA
NTE803LZ02	BCM50e IP Starter – 4 GATI + ATA	N/A	N/A
BCM450			
NTE802BA01	BCM 450 32 IP User Standard Starter Package	NTE802BA02	BCM 450 32 IP User Standard Starter Package
NTE802BB01	BCM 450 32 IP User Unified Communications Ready Starter Package	NTE802BB02	BCM 450 32 IP User Unified Communications Ready Starter Package
NTE802BC01	BCM 450 32 IP User 10 Agent Contact Centre Starter Package	NTE802BC02	BCM 450 32 IP User and 10 Agent Contact Centre Starter Package
NTE802BF01	BCM 450 32 TDM User Standard Starter Package	NTE802BF02	BCM 450 32 TDM User Standard Starter Package
NTE802BG01	BCM 450 32 TDM User Unified Communications Ready Starter package	NTE802BG02	BCM 450 32 TDM User Unified Communications Ready Starter package
NTE802BH01	BCM 450 32 TDM User 10 Agent Contact Centre Starter Package	NTE802BH02	BCM 450 32 TDM User and 10 Agent Contact Centre Starter Package
NTE802BQ01	BCM450 EMEA Demo System Software Package	NTE802BQ02	BCM 450 EMEA Demo System Package



SRG50 5.0

End of Sale Product		Replacement Product	
PEC	Description	PEC	Description
SRG50			
NTDW92EA	SRG50 Rls5.0 Global CS1000 Bundle (includes base unit with required software and docs) with Expansion	NTDW92FA	SRG50 Rls6.0 Global CS1000 Bundle (includes base unit with required software and docs) with Expansion
NTDW93EA	SRG50 Rls5 NA CS1000 Bundle (includes base unit with required software and docs)	NTDW93FA	SRG50 Rls6.0 NA CS1000 Bundle (includes base unit with required software and docs)
NTDW94EA	SRG50 Rls5 Global BRI2 CS1000 Bundle (includes BRI base unit with required software and docs)	NTDW94FA	SRG50 Rls6.0 Global BRI2 CS1000 Bundle (includes BRI base unit with required software and docs)
NTKC0968	Electronic Authorization Code Converts BCM50 Rls5 to SRG50 Rls5 and enables all relevant SRG50 feature keycodes for CS1000	NTKC0975	Electronic Authorization Code Converts BCM50 Rls6 to SRG50 Rls6 and enables all relevant SRG50 feature keycodes for CS1000
NTKC0969	Electronic Authorization Code Converts SRG50 Rls2 to Rls5 for CS1000	NTKC0976	Electronic Authorization Code Converts SRG50 Rls2 or Rls3 to Rls6 for CS1000
NTKC0970	Electronic Authorization Code Converts SRG50 Rls3 to Rls5 for CS1000		
NTM498EA	Paper Authorization Code Converts BCM50 Rls5 to SRG50 Rls5 and enables all relevant SRG50 feature keycodes for CS1000	NTM498FA	Paper Authorization Code Converts BCM50 Rls6.0 to SRG50 Rls6.0 (80 Survivable IP users etc) for CS1000
NTM499EA	Paper Authorization Code Converts SRG50 Rls2 to Rls5 for CS1000	NTM499GA	Paper Authorization Code Converts SRG50 Rls2.0 or Rls3.0 to Rls6.0 for CS1000
NTM499FA	Paper Authorization Code Converts SRG50 Rls3 to Rls5 for CS1000		
NTM496FA	SRG50 Rls2 to Rls5 SW Upgrade Kit for CS1000 (incl Auth code and BCM Upgrade kit and SRG50 Docs)	NTM496HA	SRG50 Rls2.0 or Rls3.0 to Rls6.0 SW Upgrade Kit for CS1000 (incl Auth code, SRG Docs, BCM Upgrade SW and Docs)
NTM496GA	SRG50 Rls3 to Rls5 SW Upgrade Kit for CS1000 (incl Auth code and BCM Upgrade kit and SRG50 Docs)		
NTM494DA	SRG50 Rls5 Doc CD	NTM494EA	SRG50 Rls6.0 Doc CD



Schedule

End-of-Sale announcement	September 15, 2010
Last Time Order Date (orders received after this date are subject to product availability)	November 1, 2010
End of Sales or Last Ship Date	December 6, 2010
Minimum Period of Manufacturer's Support Availability after End-of-Sale	<i>See below</i>

Manufacturer's Support

The Minimum Period of Support availability represents the minimum period of time after the product End of Sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support Commitment. For *hardware* support, this period is three (3) years after the End of Sale date. The software support is based on subsequent software release and the overall BCM portfolio roadmap.

Avaya will provide support for the BCM 5.0, NCM 5.0 and SRG50 5.0 software release and the BCM50e and BCM50be based on the [Avaya Life Cycle Management](#) policy.

Software Manufacturer's Support for the BCM 5.0 software

Based on the Avaya LCM policy, software support will be provided for the current software release (n) and the previous software release (n-1).

With the General Availability of BCM 6.0, the BCM 5.0 software becomes the n-1 release and software support will be provided for BCM50 5.0, BCM450 5.0, BCM200/400 5.0, NCM 5.0 and SRG50 5.0.

The software support will include technical support, bug fixes, documentation availability, repair and replacement media and availability of existing and new patches.

Hardware Manufacturer's Support for the BCM50e and BCM50be

Based on the Avaya LCM policy, Avaya will provide Hardware Manufacturer's Support for the BCM50e and BCM50be platform for three years following the End of Sales plus an additional three years of Extended Hardware support. Avaya will provide software support for BCM50e and BCM50be based on the operated software release.

End of Hardware Manufacturer's Support for BCM50e and BCM50be	December 2013
End of Extended Hardware Manufacturer's Support for BCM50e and BCM50be	December 2016

Additionally, Avaya is providing BCM customers with Extended Services Support for hardware and software for a minimum of three (3) additional years after the Manufacturer's Support period.

The Avaya Life Cycle Management policy is available here:

http://support.avaya.com/css/appmanager/public/support?_nfpb=true&_pageLabel=WNContent_Public&contentid=C20091120112456651010



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements.

Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers.

Avaya Manufacturer Support Policy:

http://support.avaya.com/Support_Policy

Additional Information

Avaya website

www.avaya.com/small