



End of Sale Notice

Notification Date: January 17, 2011
Effective Date: May 2, 2011
Subject: S8300C Server End of Sale Notice
Theatre/Region: Global

Summary

Avaya is announcing the End of Sale (EoS) of the S8300C server, effective 2 May 2011. The S8300C server is an Intel Celeron-based processor running the Linux operating system that was launched in 2007. It installs in the G700, G350 and G250 Media Gateways. The last supported release of Avaya Aura™ Communication Manager (CM) for the S8300C is CM 5.2.

The S8300D server, launched in 2009, is an Intel Core Duo-based processor with greater memory and processing capability to support System Platform and migrations to Communication Manager Release 6.0 and beyond. The S8300D server installs in the G700, G430, G450, G350 and G250 gateways. The S8300C server is replaced by the S8300D server.

Effective May 2, 2011 at the latest, Avaya will no longer sell (make commercially available) the S8300C servers. Should any of the following server codes stock out prior to May 2, 2011, appropriate notices will be provided as soon as possible. It is recommended that customers begin purchasing the S8300D server for new installations and upgrades. If customers have unique requirements for the S8300C Server, they are encouraged to place their orders as soon as possible to ensure availability.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
700407810	S8300C Server – GSA
700466006	S8300C Server – Non-GSA

Migration Strategy

Customers buying Communication Manager 5.2 with plans for future migration to CM 6.0 should be buying the S8300D server.

Material Code	Description
700447675	S8300D Server – GSA
700463532	S8300D Server – Non-GSA



Schedule

End of Sale Date (last day to order new systems)	2-May-2011
End of Manufacturer Support for SOFTWARE *	N/A
End of Manufacturer Support for HARDWARE *	2-May-2014
Last day to purchase a new Avaya services contract *	TBD
Targeted End of Services Support**	2-May-2017

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Supply Availability

Avaya will make every effort to supply the S8300C products for all orders, but cannot guarantee product availability through the End of Sale date. Avaya reserves the right to manage and/or limit order quantities, or to cancel orders if supply is no longer available. Customer orders will be fulfilled on a first-come, first-served basis. If supply is exhausted prior to the targeted End of Sale date in this notice Avaya will accelerate removal of the applicable product codes from price lists and associated order entry systems. If S8300C supply is no longer available requiring order cancellation, customers will be notified to re-order with the appropriate alternate server order code.

Additional Information

Avaya website: <http://www.avaya.com>

Avaya End-of-Sale Notices: <http://support.avaya.com>

Avaya Product Lifecycle Policy: <https://support.avaya.com/css/P8/documents/100081098>

Or <http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy