

Ignition Server

Engineering

> Ignition Server Microsoft NAP with Active Directory Authentication Technical Configuration Guide

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Abstract

This Technical Configuration Guide outlines the configuration steps required to authenticate computers and users via Microsoft Active Directory through an Identity Engines Ignition Server and determine network access based on the end-points compliance state. The main components include the Avaya Wireless LAN 8100 Controller and Access Points, Avaya Ethernet Routing Switches, Avaya Ignition Server and an Active Directory user store running on a Microsoft Windows Server 2003 server.

The audience for this Technical Configuration Guide is intended to be Avaya Sales teams, Partner Sales teams and end-user customers.

Revision Control

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Table of Contents

Figures .		5
Tables		6
Conventi	ons	7
1. Ove	erview	8
1.1	Network Access Protection	9
2. Con	figuration Example	11
2.1	Components	11
2.2	Hardware & Software	12
2.3	Ignition Server	14
2.4	Avaya Wireless LAN 8100	68
2.5	Avaya Ethernet Routing Switch	76
2.6	Microsoft Windows 7	81
3. Veri	ification	94
3.1	Avaya Ethernet Routing Switch	94
3.2	Wireless LAN 8100	
4. Tro	ubleshooting	
4.1	Authentication	
4.2	CA Root Certificates	110
4.3	Active Directory Cache	112
5. Ref	erence Documentation	114



Figures

Figure 1.0 – Avaya Wireless Guest Management Solution	8
Figure 1.1 – Example Ignition Server Posture Profile	9
Figure 2.2 – Topology	12
Figure 2.3.2 – Active Directory	26
Figure 2.3.3.1 – Directory Sets	
Figure 2.3.4.1 – Virtual Groups	36



Tables

Table 2.2 – Hardware and Software	.13
Table 2.3.5.1 – Dynamic VLANs	.40
Table 2.3.8.1 – Authorization Policies	.52



Conventions

This section describes the text, image, and command conventions used in this document.

Symbols



Tip – Highlights a configuration or technical tip.



Note - Highlights important information to the reader.



Warning – Highlights important information about an action that may result in equipment damage, configuration or data loss.

Text

Bold text indicates emphasis.

Italic text in a Courier New font indicates text the user must enter or select in a menu item, button or command:

ERS5520-48T# show running-config

Output examples from Avaya devices are displayed in a Lucida Console font:

```
ERS5520-48T# show sys-info
```

Operation Mode:	Switch				
MAC Address:	00-12-83-93-в0-00				
POE Module FW:	6370.4				
Reset Count:	83				
Last Reset Type:	Management Factory Reset				
Power Status:	Primary Power				
Autotopology:	Enabled				
Pluggable Port 45:	None				
Pluggable Port 46:	None				
Pluggable Port 47:	None				
Pluggable Port 48:	None				
Base Unit Selection:	Non-base unit using rear-panel switch				
sysDescr:	Ethernet Routing Switch 5520-48T-PWR				
	HW:02 FW:6.0.0.10 SW:v6.2.0.009				
	Mfg Date:12042004 HW Dev:H/W rev.02				

ΑνΑγ

1. Overview

Microsoft Network Access Protection (NAP) is a set of operating system components that provide a platform for protected access to private networks. The NAP platform provides a way of detecting the health state of a Windows device that is attempting to connect to a network and will restrict access until the defined policy requirements for connecting to the network have been met.

The Avaya Ignition Server release 7.0 introduces support for Microsoft NAP which allows customers to perform end-point inspection on Microsoft Windows XP, Windows Vista and Windows 7 workstations with or without a Windows Server 2008 Microsoft Network Policy server:

- 1) Allows customers with Windows Server 2003 deployments to deploy NAP by leveraging the Ignition Server as the Health Authority (HA).
- 2) Allows customers with Windows Server 2008 environments to deploy NAP by leveraging the Ignition Server or Network Policy Server (NPS) as the Health Authority (HA).
- 3) Allows customers with Windows Server 2003 or Windows Server 2008 environments to deploy NAP in addition to Avaya's Authenticated Network Architecture (ANA).

The solution outlined in this guide allows customers with Windows Server 2003 or Windows Server 2008 environments to deploy NAP on wired and wireless networks using the Ignition Server as the RADIUS server and Health Authority. The Ignition Server provides PEAP authentication for users against Active Directory and will assign compliant users to a Corporate VLAN based on Active Directory group membership and non-compliant users to a Remediated VLAN.



Figure 1.0 – Avaya Wireless Guest Management Solution

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1.1 Network Access Protection

Network Access Protection (NAP) is a Microsoft technology for controlling network access for users based on the system health of a Windows workstation. With NAP system administrators define policies for system health requirements which the Windows host computers must comply before being permitted unrestricted access to the network. NAP policies can verify that security software such as Anti-Virus, Anti-Spyware and Firewall are operating and up to date and can also verify that the latest system updates are installed.



Tip – On the Avaya Ignition Server the Windows system components to validate are defined in a Posture Profiles while the actions to take are defined using Authorization Policies.

Posture						
Product	Enabled	Up to date	Comment			
Anti-Virus	~	✓	An antivirus application is active and up to date			
Anti-Spyware	v	v	An antispyware application is active and up to date Note: This option is "Not" applicable for Windows XP client			
Firewall	~		A firewall application is enabled for all network connections			
Windows Automatic Update	v		Automatic updating is enabled			
Windows Security Update Pr	otection					
Restrict access for clients the	at do not ha	ive all available	e security updates installed			
Specify the minimum security I	evel require	d for updates:	Critical only 🔹			
Maximum number of hours allo checked for new security updat	owed since :es:	client has	72			
By default, clients can receive s are required for deployment, se Windows server update serv Windows updates	ecurity upd lect one or ices	ates from Mici both of the fo	rosoft update. If additional sources llowing sources.			
Remediation						
Probation time:	2011.05	7 4 5 4 0 20				
	2011-05-17 15:19:30					
	(Clients w	ill be allowed r	network access till above specified time even if they are found as non-compliant			
URL for remediation server:	URL for remediation server:					
Auto remediate						

Figure 1.1 – Example Ignition Server Posture Profile



NAP allows network administrators to define levels of network access based on a client's identity, the Active Directory groups to which the client belongs, and the degree to which the client complies with corporate governance policy. Windows hosts that comply can be granted full un-restricted access to the network while hosts which fail compliance are provided with restricted network access with the necessary permissions required to become complaint. NAP also provides a mechanism for automatically bringing the client into compliance (a process known as remediation) and then dynamically increasing its level of network access.

The Avaya Ignition Server NAP solution consists of the following components:

- NAP Clients Are Windows hosts that report system health to a NAP enforcement point. NAP clients are provided Windows 7, Windows Vista, Windows XP with Service Pack 3 (SP3), Windows Server 2008, and Windows Server 2008 R2. NAP clients currently support PEAP for authentication and system health reporting.
- NAP Enforcement Point IEEE 802.1X capable devices such as an Avaya Ethernet Routing Switch or Avaya Wireless LAN 8180 controller.
- NAP Health Policy Server An Avaya Ignition Server that stores health requirement policies and provides health evaluation for NAP clients. Health requirement policies are configured by the Ignition Server administrator and can include settings that require that NAP client computers have the latest antivirus definitions and security updates installed, a personal firewall enabled, and other settings.
- Authentication, Authorization and Accounting Server (AAA) An Avaya Ignition Server that
 receives PEAP authentication requests from the NAP Enforcement Points and validates the users
 credentials and determines group membership against an Active Directory user directory.

A NAP deployment using an Avaya Ignition Server operates in a identical manner to a Microsoft Windows Server 2008 deployment with the exception that the Ignition Server is used as the AAA server and Health Policy Server:

- 1) When a NAP-capable client computer contacts a NAP enforcement point, it submits its current health state. The NAP enforcement point sends the NAP client's health state to the NAP health policy server on the Ignition Server for evaluation using the RADIUS protocol. The Ignition Server also provides PEAP authentication for the NAP client. Users can be authenticated locally or against an external directory such as Active Directory.
- 2) The Ignition Server evaluates the health state of the NAP client:
 - a. If the NAP client is determined to be compliant, the Ignition Server forwards a RADIUS Access-Accept with the users assigned un-restricted VLAN.
 - b. If the NAP client is determined to be non-compliant, the Ignition Server forwards a RADIUS Access-Accept with the users assigned restricted VLAN. A non-compliant NAP client on the restricted network may access remediation servers to install the necessary components and updates. After remediation is complete, the NAP client can perform a new health evaluation in conjunction with a new authentication request and be assigned to their un-restricted VLAN.

AVAYA

2. Configuration Example

2.1 Components

The Avaya Ignition Server Network Access Protection (NAP) solution outlined in this guide consists of the following software and hardware components:

- 1. Configuration and Management:
 - Ignition Dashboard Application A Windows based application used to configure and manage the Ignition Server that provides authentication, authorization and accounting as well as an interface into Active Directory.
- 2. Access Control:
 - *Ignition Server* Authenticates and authorizes NAP users who wish to connect to the network, captures accounting information and evaluates the health of the devices.
 - Active Directory User Directory The centralized user directory which is queried by the Ignition Server to authenticate and authorize end-users who wish to gain access to the wireless network.
- 3. Authenticators:
 - Avaya Ethernet Routing Switch 4500 Provides wired connectivity to corporate users which are authenticated using RADIUS against the Ignition Server.
 - Avaya Wireless LAN 8100 Provides wireless connectivity and mobility to corporate users which are authenticated using RADIUS against the Ignition Server.
- 4. Client:
 - Apple MacBook Pro (Bootcamp with Windows 7 Enterprise) End user device that connects and authenticates to the Avaya Ethernet Routing Switch 4500 or Wireless LAN.



2.2 Hardware & Software

The following diagram depicts the hardware and software components and the topology used to create this guide:



Figure 2.2 – Topology



The following table highlights the hardware and software outlined above used to create this guide:

Hardware and Software Components

Dell PowerEdge D610 Server - VMWare ESXi Version 4.1.0:

- 1. Avaya Ignition Server Version 07.00.00.020468
- 2. Microsoft Windows Server 2003 Enterprise Edition with Service Pack 2:
 - o Active Directory Services
 - Certificate Services
 - o DNS Services

Avaya Ethernet Routing Switch 5520-48T-PWR - Version 6.2.0.009

Avaya Ethernet Routing Switch 4550T - Version 5.4.1

Avaya Ethernet Routing Switch 4524GT - Version 5.4.1

Avaya WLAN 8100 Series - Version 1.0.1.007

- 1 x WLAN Controller 8180
- 3 x WLAN Access Point 8120

IBM Thinkpad T500 – Windows 7 Enterprise:

- Intel® WiFi Link 5100 AGN 802.11a/b/g PCI Express Wireless Adaptor
- Microsoft Windows Client with Intel Extensions

Table 2.2 – Hardware and Software

Αναγρ

2.3 Ignition Server

The following section outlines the configuration steps required to configure the Avaya Ignition Server to authenticate NAP users against Active Directory then assign a VLAN based on compliance state and Active Directory group membership:



Note - This guide assumes all certificates are issued from a common public or Enterprise certification authority. For this guide Microsoft Certificate Services configured as an Enterprise Root CA will be utilized.

2.3.1 **Digital Certificates**

As PEAP authentication is used by the NAP clients for authentication, a signed server certificate must be installed on the Ignition Server. The following section highlights the necessary steps required to request a certificate, sign the certificate then install the signed certificate on the Ignition Server.

2.3.1.1 Certificate Signing Request (CSR)

Before a signed certificate can be issued and installed on the Ignition Server a public key and certificate signing request (CSR) must be generated. The CSR provides the certificate authority with the necessary information required to generate a signed certificate which will downloaded and installed on the Ignition Server. The signed certificate will be used for PEAP authentication but may also be used for Ignition Server Administration:

Administration <u>H</u> elp		
😳 Configuration 🛃 Monitor 💥	Iroubleshoot	
Configuration	Current Site: AvayaLabs	
E- 🚟 AvayaLabs	Sites	Actions
B Ide.avayarabs.iocar	Name: AvayaLabs	
Access Policies	Carriero Linearen Cartificaturo Calendulad Badhura	
Directories	Services Licenses Certaincates Logging Scheduled Backups	
🕀 🌌 Provisioning	Certificates Certificate Requests Protocol Root Certificates Certificate Revocation List	
🗄 🍈 Guest Manager	Name Date Generated	
	New	

New:



2 In the *Name* field enter the hostname and domain name of the Ignition Server. Select the *Key Length* value 2048 then set the *Algorithm* to *RSA*. Click *Next*:

Certificate Request Wizard	
Certificate Name and Encryption Parameters Certificate Subject Attributes	Certificate Name and Encryption Parameters i Please fill in name, and select the key length and encryption algorithm.
Generated Certificate Request	Name: ide.avayalab
	Key Length: 0 512 Bytes
	○ 1024 Bytes
	Alqorithm: ORSA
	Back Next Finish Cancel

3 In the Common Name (CN) field enter the hostname and domain name of the Ignition Server. Enter appropriate Company, Regional and Contact information then select Next:

Certificate Request Wizard							
Certificate Name and Encryption Parameters Certificate Subject Attributes	Certificate Subject Attributes j Please fill in the attributes as applicable. 'Common Name' is required.						
Generated Certificate Request							
	Common Name (CN):	ide.avayalabs.local					
	Department (OU):	Avaya Data Solutions					
	Company (O):	Avaya Inc.					
	Location (L):	Johnson City					
	State (ST):	TN					
	Country (C):	US (United States)					
	Email (EC):	klmarshall@avaya.com					
	Domain (DC):						
	Back Next Finish Car	ncel					



4 A certificate signing request will be generated. Click *Save To File* (recommended) or *Copy to Clipboard* then click *Finish*:



Note – Check with you network administrator to determine the appropriate key length before generating the CSR. Most CAs require a 2048 bit key.

Note – The value provided in the CN field will be presented to the 802.1X client during authentication and may be used by the 802.1X client to validate the identity of the RADIUS authentication server.

2.3.1.2 Certificate Signing

A certificate signing request (CSR) can be signed by a private certificate authority (CA) that is operated and maintained by the enterprise organization or an external public CA which charges a fee for each server certificate issued. In most enterprise organizations a private CA will be deployed which allows certificates to be generated and maintained for internal devices and users. Examples of private CAs include Microsoft Certificate Services, Novell Certificate Authority and OpenSSL

The following provides an example of how to sign a CSR using Microsoft Certificate Services deployed as an Enterprise Root CA using Web Enrollment:



1 Using a web browser connect to Windows Server Web Enrollment web site, enter your credentials then select the task *Request a Certificate*:

Microsoft Active Directory Certificate Services -- AVAYALABS CA1

Welcome

Use this Web site to request a certificate for your Web browser, e-mail client, or other program. By using a certificate, you can verify your identity to people you communicate with over the Web, sign and encrypt messages, and, depending upon the type of certificate you request, perform other security tasks.

You can also use this Web site to download a certificate authority (CA) certificate, certificate chain, or certificate revocation list (CRL), or to view the status of a pending request.

For more information about Active Directory Certificate Services, see Active Directory Certificate Services Documentation.

Select a task: Request a certificate

View the status of a pending certificate request Download a CA certificate, certificate chain, or CRL

2 Select the option *advanced certificate request*:

Microsoft Active Directory Certificate Services - AVAYALABS CA1

Request a Certificate

Select the certificate type: User Certificate

Or, submit ar advanced certificate request.



3 Select the option Submit a certificate request by using a base-64-encoded CMC or PKCS#10 file, or submit a renewal request by using a base-64-encoded PKCS#7 file:

Microsoft Active Directory Certificate Services -- AVAYALABS CA1

Advanced Certificate Request

The policy of the CA determines the types of certificates you can request. Click one of the following options to:

Create and submit a request to this CA.

Submit a certificate request by using a base-64-encoded CMC or PKCS #10 file, or submit a renewal request by using a base-64-encoded PKCS #7 file,

4 In the *Saved Request* form field, paste the base-64 encoded text generated by the certificate signing request (CSR) on the Ignition Server. In the *Certificate Template* field select the Web Server template (or an alternative pre-defined user defined template) then click *Submit*:

Submit a Cert	Directory Certificate Services AVAYALABS CA1
Fo submit a sav source (such as	red request to the CA, paste a base-64-encoded CMC or PKCS #10 certificate request or PKCS #7 renewal request generated by an ext a Web server) in the Saved Request box.
Saved Request:	
Base-64-encoded ertificate request CMC or PKCS #10 or PKCS #7): Certificate Temp	TIBDKPB&xAkoz2UvsKWe7XEYCwDwoOqifpPseGjh / YbXnbMtg/nHNxKCXceTllr9WuImfW0QoPw2/JjeB 4q+fVXjoysiMk7Hhj873FnunY0gihJwO9hk6BXcC FXDsi5R2Boj28accj9e9Sj9auca25sz77HbDtsq4 =END CERTIFICATE REQUEST
Attributes:	۲ ۲ ۲
	Submit >



5 Select the encoding option *Base 64 encoded* then click *Download certificate*. Click *Save* then specify a filename and path for the certificate followed by a second *Save*:

Certificate Issu	ed					
The certificate y	ou requested was issued t	to you.				
© DI <u> Down</u>	ER encoded or Base Bload certificate Bload certificate chain Bload certificate chain	64 encoded				
n the top	right of the wi	ndow select <i>H</i> d	ome to take yo	u to the main pa	ge. Select the	encod
n the top option <i>Ba</i> ilename a	right of the wi se 64 encoded and path for th	ndow select Ho then click Dov e certificate fol	ome to take yo vnload CA cer lowed by a see	u to the main pa <i>tificate</i> . Click Sa cond <i>Save</i> :	ge. Select the ve then speci	e encod fy a
n the top option <i>Ba</i> ilename a <i>Microsoft</i> Active D	right of the wi se 64 encoded and path for th rectory Certificate Services -	ndow select Ho then click Dow e certificate fol avayaLabs cat	ome to take yo vnload CA cer lowed by a see	u to the main pa <i>tificate</i> . Click <i>Sa</i> cond <i>Save</i> :	ge. Select the ve then speci	e encod fy a _{Home}
n the top option <i>Ba</i> ilename a <i>Microsoft</i> Active D Download a C/ To trust certificat	right of the wi se 64 encoded and path for th irectory Certificate Services - Certificate, Certificate	ndow select <i>Ho</i> then click <i>Dov</i> e certificate fol AVAYALABS CA1 Chain, or CRL	ome to take yo vnload CA cer lowed by a sec	u to the main pa <i>tificat</i> e. Click <i>Sa</i> cond <i>Save</i> :	ge. Select the ve then speci	e encod fy a _{Home}
n the top option <i>Ba</i> ilename a <i>Microsoft</i> Active D <u>Download a C/</u> To trust certificat	right of the wi se 64 encoded and path for th rectory Certificate Services - Certificate, Certificate es issued from this certific cA certificate. certificate of	ndow select Ho then click Dow e certificate fol AVAYALABS CA1 Chain, or CRL cation authority, install this t	ome to take yo vnload CA cer lowed by a sec CA certificate chain. tificate and encoding me	u to the main pa <i>tificate</i> . Click <i>Sa</i> cond <i>Save</i> :	ge. Select the	e encod fy a <u>Home</u>
n the top option <i>Ba</i> ilename a <i>Microsoft</i> Active D <u>Download a C/</u> To trust certificat To download a C CA certificate:	right of the wi se 64 encoded and path for th rectory Certificate Services - A Certificate, Certificate es issued from this certific A certificate, certificate of	ndow select <i>Ho</i> then click <i>Dow</i> e certificate fol AVAYALABS CA1 Chain, or CRL cation authority, install this of thain, or CRL, select the ce	ome to take yo vnload CA cer lowed by a sec CA certificate chain. rtificate and encoding me	u to the main pa <i>tificate</i> . Click <i>Sa</i> cond <i>Save</i> : thod.	ge. Select the	e encod fy a Home
n the top option Ba ilename a <i>Microsoft</i> Active D <u>Download a C/</u> To trust certificat To download a C <u>CA certificate</u> :	right of the wi se 64 encoded and path for th irectory Certificate Services A Certificate, Certificate es issued from this certifi CA certificate, certificate of Current [AVAYALABS CA1]	ndow select Ho I then click Dow e certificate fol AVAYALABS CA1 Chain, or CRL cation authority, install this of thain, or CRL, select the ce	ome to take yo vnload CA cer lowed by a sec CA certificate chain. rtificate and encoding me	u to the main pa <i>tificate</i> . Click Sa cond Save: ^{thod.}	ige. Select the	e encod fy a Home
n the top option Ba ilename a <i>Microsoft</i> Active D Download a C/ To trust certificat To download a C CA certificate:	right of the wi se 64 encoded and path for th irectory Certificate Services - A Certificate, Certificate es issued from this certifi A certificate, certificate of CA certificate, certificate of	ndow select <i>Ho</i> then click <i>Dow</i> e certificate fol AVAYALABS CA1 Chain, or CRL cation authority, install this use thain, or CRL, select the ce	ome to take yo vnload CA cer lowed by a sec CA certificate chain. rtificate and encoding me	u to the main pa t <i>ificate.</i> Click Sa cond Save:	ige. Select the	e encod fy a <u>Home</u>
n the top option Ba ilename a <i>Microsoft</i> Active D Download a C/ To trust certificat To download a C CA certificate:	right of the wi se 64 encoded and path for th rectory Certificate Services - A Certificate, Certificate es issued from this certific cA certificate, certificate of carter (AVAYALABS CA1)	ndow select Ho then click Dow e certificate fol AVAYALABS CA1 Chain, or CRL cation authority, install this of thain, or CRL, select the ce	ome to take yo vnload CA cer lowed by a sec CA certificate chain. rtificate and encoding me	u to the main pa <i>tificate</i> . Click Sa cond Save:	ige. Select the	e encod fy a Home



Note – To be installed on the Ignition Server, the signed certificate and corresponding CA root certificate must be issued in a base-64 encoded format.



2.3.1.3 Install CA Root Certificate

A CA root certificate allows a device to validate certificates issued from the certificate authority. While a CA certificate is not required on the Ignition Server to support PEAP, it is required if you plan on deploying EAP-TLS which uses certificates issued to computers and users. As a best practice it is recommended to install the CA certificate on a device when the server certificate is installed.

To install a CA root certificate on the Ignition Server:

1 Within Ignition Dashboard select Site-Name > Certificates > Protocol Root Certificates. Click Import Root Certificate:

A Ignition Dashboard		- • ×
<u>A</u> dministration <u>H</u> elp		
Configuration Monitor 💥 Iro	ubleshoot	
Configuration	Current Site: AvayaLabs	
Avsyalabs de.avayalabs.local de.avayalabs.local Site Configuration B Sccess Policies Authenticators	Sites Name: AvayaLabs Services Licenses Certificates Logging Scheduled Backups	Actions 🔻
Directories Sectorial	Certificates Certificate Requests Protocol Root Certificates Certificate Revocation List	
🖲 🏚 Guest Manager	Import Root Certificate	
	Name Type Date Generated Expiration Date	
	View Delete	

2 Select the *path* and *filename* for the base-64 encoded CA root certificate issued by your certificate authority then click *Open*:

A Open	
Look In: 🗀	Desktop 🔹 🛍 🔀 🖿
Computer Network Libraries Network Libraries Kimarshall Document EPIC My Docum Presentatio	Projects Note: Solution:
Products	
Files of <u>T</u> ype:	All Files
	Open Cancel



3 The CA root certificate for the CA that issued the server certificate will now be installed:



Note – To be installed on the Ignition Server, the CA root certificate must be issued in a base-64 encoded format.



2.3.1.4 Install Signed Server Certificate

Once the server certificate has been signed by the certificate authority (CA), it can be installed on the Ignition Server and used for PEAP authentication and Administration.

To install a signed certificate on the Ignition Server issued from a private or public CA:

1	Within Ignition Dashboard select Site-Name > Certificates > Certificates. Click Import
	Certificate:

Configuration	Current Site: Avayal.abs
Avayalabis A	Sites Act Name: AvayaLabs Services Licenses Certificates Logging Scheduled Backups Certificates Certificate Requests Protocol Root Certificate Revocation List Import Certificate Active Certificate Information Information
	Name Type Date Generated Expiration Date Bound to Services default_topp_cert RSA 2010-10-21 2025-12-31 SOAP Port Cert default_ticret RSA 2010-10-21 2025-12-31 UP Port Cert default_ticret RSA 2010-10-21 2025-12-31 UP Port Cert
	View] Deite

2 Select the *path* and *filename* for the base-64 encoded signed server certificate issued by your certificate authority then click *Open*:

▲ Open	
Look <u>I</u> n: 🗀 Deskto	p 🔹 🛍 🐸 🔡 📇
 Computer Network Libraries kImarshall Documentation EPIC My Documents Presentations Products 	 Projects avayalabs-ca.cer Embarq.txt Home Services.xlsx ide.cer
File <u>N</u> ame: Ide.ce Files of <u>T</u> ype: All Fil	es



3 Your signed server certificate will now be installed:

A Ignition Dashboard		×
Administration Help		
🔅 Configuration 🛃 Monitor 💥 Ir	Iroubleshoot	
Configuration	Current Site: AvayaLabs	
AvayaLabs	Sites Actio	ins 🔻
Getavayalabs.local Site Configuration	New Angle	
E Access Policies	Name: AvaçaLaos	
Authenticators Directories	Services Licenses Certificates Logging Scheduled Backups	
Provisioning	Certificates Certificate Requests Protocol Root Certificates Certificate Revocation List	
🗄 🍈 Guest Manager	Innot Catificate	
	Admin Certificate: default_ui_cert Modify	
	Name Type Date Generated Expiration Date Bound to Services	
	default_soap_cert RSA 2010-10-21 2025-12-31 SOAP Port Cert	
	ide.avayalabs.local RSA 2011-05-05 2013-05-04	
	neignifonueffent iver son-n-st sosa-ts-at	
	View] Delete	
		-00-

Note – To be installed on the Ignition Server, the signed server certificate must be issued in a base-64 encoded format.

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2.3.1.5 Set Admin Certificate (Optional)

The Ignition Dashboard application uses TLS to provide a secure channel between the Ignition Server and Ignition Dashboard application. By default the Ignition Server uses a self-signed certificate which cannot be validated by the Ignition Dashboard application. In addition to being used for PEAP authentication, the signed server certificate can also be used for Ignition Server administration.

To configure the Ignition Server to use the signed certificate for the Admin Certificate:

1 Within Ignition Dashboard select Site-Name > Certificates > Certificates. Click Modify:

Iministration <u>H</u> elp						
Configuration Monitor X Iro	ubleshoot					
Augual abr	Current Site: AvayaLabs					4.1
ide.avayalabs.local i	Name: AvayaLabs					Actions
🗄 🍏 Authenticators	Services Licenses	Certificates	Logging Schedul	ed Backups		
Directories	Certificates Certi	ficate Reque	ts Protocol Root Cer	tificates Certificate F	levocation List	
	Admin Certificate:	default_ui_o	ert Modify			
	Name	Туре	Date Generated	Expiration Date	Bound to Services	
	default_soap_cert	RSA	2010-10-21	2025-12-31	SOAP Port Cert	
	default_ui_cert	RSA J DSA	2010-10-21	2025-12-31	UI Port Cert	
	default tunnel ce	nt RSA	2011-03-03	2015-03-04		
			Vie	w Delete		

2 Using the *Admin Certificate* pull-down menu select the signed certificate installed in the previous step then click *OK*:

A Set Admin Certificate	×
Select the certificate to be used as the admin The admin certificate is used to secure comm	ertificate. unication with the Iqnition appliance.
Admin Certificate: ide.avayalabs.local 🔻	
	ncel



3 Click Yes to confirm:



4 Within Ignition Dashboard select Administration > Root Certificates:

A Ignition Dashboard		
<u>Administration</u> <u>H</u> elp		
<u>L</u> ogin	roubleshoot	
Logout		
<u>R</u> oot Certificates		
Site G Manage your root ce	tificates	
Preferences		
Exit		

5 Select the *path* and *filename* for the base-64 encoded CA root certificate issued by your certificate authority and enter an Alias name. Click *Add*:

🛃 Add Root Certificate	×
Pathname of root certificate file:	
C:\Users\kImarshall\Desktop\avayalabs-ca.cer	Browse
Alias for this root certificate:	
avayalabs ca	
Add	



6 The CA root certificate for the CA that issued the server certificate will now be installed:

Alias	Name (CN)	Organization (O)
root2	www.avaya.com	Avaya
root1	DefaultAdmin	Identity Engines Inc
avayalabs ca	AVAYALABS CA1	
motolabs	MOTOLABS CA	

Note – Once you change the Admin Certificate, you must install the corresponding CA root certificate in the Ignition Dashboard application. Failure to install the correct CA root certificate will result in a connection failure.

2.3.2 Directory Services

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Rather than maintain a separate user database on the Ignition Server for each PEAP user, the Ignition Server can query an existing external user directory such as Active Directory. Directory Services defines the necessary configuration parameters that allow the Ignition Server to communicate with an external user directory store such as the Active Directory Server IP address, directory path information and bind parameters.

The Ignition Server can communicate with Active Directory using Lightweight Directory Access Protocol (LDAP) as well as the NT LAN Manager (NTLM) protocol. LDAP is used to validate user's credentials using PAP and CHAP authentication protocols while NTLM is used to validate user's credentials using MSCHAPv2:



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2.3.2.1 Configuration Step

For this configuration step a Microsoft Windows Server 2003 Domain Controller will be added to the Directory Services on the Ignition Server with the following parameters defined:

- 1) The Name will be set to Active Directory to match the directory type.
- The Service Account Name will be set to ide which is a bind user account for the Ignition Server created in Active Directory.
- The Service Account Password will be set to avayalabs that matches password defined for the ide user account predefined in Active Directory.
- The NetBIOS Domain will be set to AVAYALABS which matches the NetBIOS domain name for the Active Directory Domain.
- 5) The *AD Domain Name* will be set to *avayalabs.local* which matches the Active Directory Domain name.
- 6) The Directory Root DN will be set to the default value DC=avayalabs, DC=local.
- 7) The User Root DN will be set to the default value DC=avayalabs, DC=local.
- 8) The *Primary Server IP Address* will be set to **192.168.10.50** which is the host IP address assigned to Microsoft Windows Server 2003 Domain Controller.
- 9) The *Port* will be set to the default value 389.
- 10) The **NETBIOS Server Name** will be set to **W3KSERVER-DC1** which matches the NetBIOS name assigned to the Microsoft Windows Server 2003 Domain Controller.
- 1 Within Ignition Dashboard select Configuration > Directories > Directory Services. Click New:





2 In the Choose Service Type window select Active Directory then click Next:



3 In the Service Configuration Options window select Automatically Configure then click Next:





4 In the Connect To Active Directory window enter the AD Domain Name, Service Account Name and Password. Click Next:

Create Service Wizard Choose Service Type Service Configuration Options Connect To Active Directory Configure Active Directory Created Active Di		
 ✓ Choose Service Type ✓ Service Configuration Options Connect To Active Directory Configure Active Directory Created Active Directory Summary ✓ AD Domain Name: © evaluates Active Directory Summary ✓ AD Domain Name: © evaluates Active Directory Summary ✓ Make sure the appliance has been configured with a DNS server. 	A Create Service Wizard	
	Create Service Wizard ✓ Choose Service Type ✓ Service Configuration Options ✓ Connect To Active Directory Configure Active Directory Created Active Directory Summary	Connect To Active Directory Please provide the following information needed to connect to the active directory. AD Domain Name: Service Account Name: Service Account Password Make sure the appliance has been configured with a DNS server.
A Back D Next Finish Cancel		G. Back P. Next Finish Cancel

Note – To communicate with Active Directory DNS must be enabled and configured on the Ignition Server. DNS can be configured by clicking *Appliance-Name > System > DNS*.

Note – In this example an Active Directory account called *ide* with the password *avayalabs* has been pre-defined in Active Directory and is a member of the *Domain Admins* group. Account options have also been set to lock the account password so that it cannot change.

Note – While the bind user account has been made a member of the **Domain Admins** group, the bind user account can be a member of the **Domain Users** group as long as it has the necessary privileges required to **Create Computer Objects** in the domain (<u>http://technet.microsoft.com/en-us/library/cc754478.aspx</u>).



le Properties 🔋 🗴	ide Properties
Remote control Terminal Services Profile COM+ Member Of Dial-in Environment Sessions General Address Account Profile Telephones Organization	Remote control Terminal Services Profile COM+ General Address Account Profile Telephones Organization Member Of Dial-in Environment Sessions
User logon name: ide @avayalabs.local ▼ User logon name (pre- <u>W</u> indows 2000): AVAYALABS\ Log On Io □ Ageount is locked out Account gptions:	Member of: Name Active Directory Folder Domain Admins avayalabs.local/Users Domain Users avayalabs.local/Users
□ User must change password at next logon □ User cannot change password □ Password never expires □ Store password using reversible encryption	Add <u>R</u> emove
Account expires • Never • End of: Sunday • January	Set Primary group: Domain Users Set Primary Group Just
OK Cancel Apply	OK Cancel Apply

5 In the Connect to Active Directory window select the Security Protocols type Simple then enter the IP address of the Active Directory Domain Controller. Click Next:

Create Service Wizard			×
Create Service Wizard Choose Service Type Configuration Options Connect To Active Directory Configure Active Directory Configure Active Directory Created Active Directory Summary	Connect To Active Directory No IP addresses were found Please provide the followin Service Account Name: Service Account Password: Security Protocol: IP Address: Port:	I in the specified domain. g information needed to connect to the Active Dir ide Simple 192.168.10.50 389	ectory.
	FOIL		
	🗐 Back 🗗	Next Finish Cancel	



6 In the *Configure Active Directory Window* set the *Name* to *Active Directory*. Click the icon next to the *NETBIOS Server Name* field to resolve the NETBIOS server name. Verify the Active Directory configuration by selecting *Test Configuration*:

	Configure Active Directory			
Choose Service Type	Successfully joined the do	main.		
 Service Configuration Options 	Please provide the required information needed to configure the active directory.			
Connect To Active Directory Connect To Active Directory Configure Active Directory Created Active Directory Summary	Settings Name: Active D	Directory		
	Security Protocol: Simple			
	Joined Domain As			
	NetBIOS Domain:	AVAYALABS	6	3
	AD Domain Name:	avayalabs.local	6	3
	Service Account Name:	ide	6	3
	Service Account Password:	•••••	6	3
	Primary Server		Secondary Server =	
	IP Address: 192	2.168.10.50	IP Address:	
	Port: 389	9 🔒	Port:	389
	NETBIOS Server Name: W	BKSERVER-DC1	NETBIOS Server Na	ime:
		Test Confi	guration	
	DN Configuration			
	Directory Root DN:	DC=avayalabs,DC=local		Browse
	User Root DN:	DC=avayalabs,DC=local		Browse
	Netlogon Account Root DN	4:		Browse
	Accept all users in the fo	prest		
		Net Court		

7 If the Active Directory configuration is correct and the test successful, the following dialog message will be displayed. Click *OK* then *Next*:





8 A summary of the Active Directory configuration will be displayed. Click *Finish*:



9 A Directory Service called Active Directory has now been added to the Ignition Server:

A Ignition Dashboard		
Administration Help		
Sonfiguration Monitor 💥 <u>I</u>	roubleshoot	
Configuration	Current Site: AvayaLabs	
E- 🖏 AvayaLabs	Directory Services	
🛁 ide.avayalabs.local	Name	Directory Type
Site Configuration	Action Directory	Internal Detailers
Authenticators	Active Directory	Acave Directory
🖹 🗐 Directories		
Directory Sets		
Directory Services		
E Wittual Manning		
Provisioning		
🗄 🍓 Guest Manager		
	New	
]	



2.3.3 Directory Sets

Directory sets are an ordered list of user lookup services used by the Ignition Server when it processes authentication requests. The directory set determines where the user account information is located (i.e. local, Active Directory, LDAP etc.), which service is used to retrieve the user's account information, and which service is used to retrieve authorization data such as attributes and group membership.

2.3.3.1 Configuration Step

For this configuration step a directory set named *Active Directory* will be created that will authenticate and authorize PEAP users against the *Active Directory* user store:



1 Within Ignition Dashboard select Configuration > Directories > Directory Sets. Click New:





2 Set the Name to Active Directory then click Add:

Name: Active Directory					
Directory Set Entries					
User Lookup Service	Authentication Service	Fallthrough if Unable to Connect	Fallthrough if User Not Found	Fallthrough if Authentication Failed	1
		Add			
		OK Cancel			

3 Set the User Lookup Service and Authentication Service to the Directory Service named Active Directory then click OK:

A Directory Set Entry	×
${f i}$ Please select a directory service and an authentication server for the directory set entry.	
User Lookup Service: Active Directory 🔻	
Authentication Service: Active Directory	
QK Cancel	



4 Use the default values then click OK:

Directory Set			-	_	 X
Name: Active Directory					
Directory Set Entries					
User Lookup Service	Authentication Service	Fallthrough if Unable to Connect	Fallthrough if User Not Found	Fallthrough if Authentication Failed	
Active Directory	Active Directory		v		
		<u>A</u> dd			
		OK Cancel			

5 A Directory Set called Active Directory has now been added to the Ignition Server:

A Ignition Dashboard		- 0 X
Administration Help		
🔅 Configuration 🛃 Monitor 💥 I	roubleshoot	
Configuration	Current Site: AvayaLabs	
E- CAvayaLabs	Directory Sets	
ide.avayalabs.local	Name	
	Active Directory	
Directories		
Directory Sets		
Directory services Internal Store		
🗉 🧩 Virtual Mapping		
🖶 🌌 Provisioning		
🗄 🍈 Guest Manager		
	New Edit	
1		



2.3.4 Virtual Groups

Virtual groups provide a mechanism that allows the Ignition Server to map external groups stored in the Active Directory tree to virtual groups within the Ignition Server. The virtual groups can be used by the Access Policy to determine if the user is authorized to access the system as well as assign return attributes to the authenticator such as VLAN assignments.

2.3.4.1 Configuration Step

For this configuration step Virtual Groups called **Sales**, **Marketing**, **Engineering** and **Domain Computers** will be created that map to their corresponding Active Directory groups. Based on the computer and users Active Directory group membership, the Access Policy (created later) will apply authorization restrictions as well as assign VLAN membership.



Figure 2.3.4.1 – Virtual Groups



Note – The Active Directory Groups must be present in the Active Directory tree prior to mapping the Virtual Groups.

Note – If an Active Directory group is not visible on the Ignition Server, you can force a cache refresh by selecting *Monitor > Ignition-Server-Name > Directory Services Status > Refresh Cache*.


1 Within Ignition Dashboard select Configuration > Virtual Mapping > Virtual Groups. Click Actions > Add a New Virtual Group:

(
A Ignition Dashboard			
Administration Help			
Configuration Monitor % Tr	oubleshoot		
Carfingation	Concerned Siltery, Assessed allo		
Configuration			
ide.avavalabs.local	Virtual Groups Actions	Virtual Group Details	
E- Site Configuration	iname		
🗄 🛃 Access Policies			
Authenticators			
Directories			
Directory Sets			
🗄 🔊 Internal Store			
🖻 🛷 Virtual Mapping			
User Virtual Attril			
Device Virtual At			
🗄 🎍 Guest Manager			
	•		•

2 Add a virtual group for each Active Directory group which PEAP computers and users are assigned in Active Directory. In this example EAP users are assigned to Active Directory Groups called *Sales*, *Marketing* and *Engineering* while the computers are assigned to the Active Directory group named *Domain Computers*:

Add Virtual Group	Add Virtual Group
OK Cancel	OK Cancel
Add Virtual Group	Add Virtual Group
Virtual Group Name: Engineering	Virtual Group Name: Domain Computers
OK Cancel	



3 Highlight the Virtual Group called Sales then select a Add:

A Ignition Dashboard			
Administration Help			
Sonfiguration Monitor 💥 Ir	oubleshoot		
Configuration	Current Site: AvayaLabs		
E- C AvayaLabs	Virtual Groups Actions 🔻	Virtual Group Details	
🚔 ide.avayalabs.local	Name	Name: Sales	
E- Site Configuration	Sales Markatina	Ivarrie, Sales	
	Engineering		
Authenticators	Domain Computers	Mapped Groups	
B-M Directory Sets		Directory Service	Group DN
Directory Services		Directory service	Group Div
🕀 🔊 Internal Store			
🖻 🔗 Virtual Mapping			
🍄 Virtual Groups			
- 🔛 User Virtual Attril			
🔤 🔤 Device Virtual At			
Provisioning			
🗄 📵 Guest Manager			
		Add	
		Addin	
4	•	-	

4 Set the *Directory Service* named *Active Directory* then in the Active Directory tree locate the Active Directory group to map the Virtual Group too. Click *OK*. In this example the *Virtual Group* called *Sales* is mapped to its corresponding Active Directory Group *CN=Sales,CN=Users,DC=avayalabs,DC=local*:

A Map Groups	×
Directory Service Active Directory 🗸	
📔 🗄	
CN=HelpServicesGroup	•
CN=Cert Publishers	
CN=DoslindateProxy	
Chill Entermine Admins	
CN=Sales	
CN=DHCP Administrators	
CN=DHCP Users	
CN=Domain Controllers	
CN=DnsAdmins	
CN=Domain Guests	
CN=Domain Admins	
CN=CERTSVC_DCOM_ACCESS	
CN=Engineering	
DU=Domain Controllers	
	•

	Discotory Consider	Crewe DNI
Active Directory	Directory Service	CN=Sales.CN=Users.DC=avavalabs.DC=10



5 Select the *Marketing* Virtual Group then click *Add*. Select the *Directory* Service named *Active Directory* then in the Active Directory tree locate the Active Directory group name to map the Virtual Group too. Click *OK*. In this example the *Virtual Group* called *Marketing* is mapped to its corresponding Active Directory Group *CN=Marketing,CN=Users,DC=avayalabs,DC=local*:



CN=Marketing, CN=Users, DC=avayalabs, DC=local

6 Select the Engineering Virtual Group then click Add. Select the Directory Service named Active Directory then in the Active Directory tree locate the Active Directory group name to map the Virtual Group too. Click OK. In this example the Virtual Group called Engineering is mapped to its corresponding Active Directory Group CN=Engineering,CN=Users,DC=avayalabs,DC=local:

A Map Groups		x
_		_
Directory Service	Active Directory	-
	•••	-
		:=
- 4	CN=HelpServicesGroup	^
	CN=Cert Publishers	
- 4	CN=Schema Admins	
	CN=IIS_WPG	
- 4	CN=Domain Users	
- 4	CN=DnsUpdateProxy	
- 4	CN=Enterprise Admins	
-4	CN=Sales	
	CN=DHCP Administrators	
-4	CN=DHCP Users	
- 4	CN=Marketing	
	💁 CN=Domain Controllers	
	CN=DnsAdmins	
-4	CN=Domain Computers	
	CN=Domain Guests	
	🎍 CN=Domain Admins	
- 4	CN-CERTSVC_DCOM_ACCESS	
	CN=Engineering	
📕 🚽 📥 c	U=Domain Controllers	
🗼 🗄 📩 C	N=Builtin	-

ctive Directory	Directory Service	CN-Engineering	Group DN CN-Users DC-avavala	hs DC-loca
eave prectory		-civi-Engineering	, cra=oscrs, DC=avayara	5,50=1008





Mapped Groups		
	Directory Service	Group DN
Active Directory		CN=Domain Computers,CN=Users,DC=avayalabs,DC=loc

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2.3.5 Virtual LANs

NAP users connected to an Avaya Ethernet Switch or Wireless Access Point can be assigned to a dynamic VLAN based on NAP compliance and Active Directory group membership. VLAN information is forwarded to the Authenticator with the RADIUS *Access-Accept* and can include the VLAN ID or VLAN name. Avaya Ethernet Routing Switches support VLAN information using an ID while the Wireless LAN 8180 Wireless Controllers support VLAN names. The Ignition Server determines the format of the VLAN information based on the vendor device template assigned to the Authenticator.

2.3.5.1 Configuration Steps

For this configuration step three VLANs will be defined for NAP compliant **Sales**, **Marketing** and **Engineering** users and non-compliant NAP users:

NAP Compliance State	Group Membership	VLAN ID	VLAN Name
Compliant	Sales	11	Sales
Compliant	Marketing	12	Marketing
Compliant	Engineering	13	Engineering
Non-Compliant	N/A	14	Remediated

Table 2.3.5.1 – Dynamic VLANs



1 Within Ignition Dashboard select Configuration > Provisioning > Outbound Values. Click New:

Ignition Dashboard		
Administration <u>H</u> elp		
Seconfiguration Monitor 🖇	Troubleshoot	
Configuration	Current Site: Avairal and	
Here Avaval abs	Outbound Voluer	
- a ide.avavalabs.local	Vutouni yanues	
🗄 🌆 Site Configuration	Admin-Access	
🗄 🎩 Access Policies	NAS-Prompt	
🗄 🚿 Authenticators	Session-Timeout	
🗉 🔊 Directories		
🖶 🎒 Provisioning		
- 🍊 Inbound Attribut	es l	
- 💑 Outbound Attrib	ute	
Cutbound Values		
🗄 🍈 Guest Manager		
	New. Edit. Delete	
38888		

2 In the Outbound Value Name field enter Sales then click New:





3 Select the *Global Outbound Attribute* type *VLAN*. In the *VLAN Label* field enter *Sales* then in the VLAN ID field enter *11*. Click *OK* then *OK*:

Choose Global Outbou	nd Attribute: VLAN	Outbound Value Name: Sales
Fixed Value		Outbound Attribute Value VLAN VLAN Label = Sales VLAN ID = 11
VLAN Label:	Sales	
VLAN ID:	11	
O Attribute Value	User Attributes	
	rmali-address first-name last-name network-usage office-location role	New Edit Delete
Based on the settings a	title user-id tthe device template level, either the VLAN Label or ID will be sent. are case consitive for some authenticators	OK Cancel

4 Click New. In the Outbound Value Name field enter Marketing then click New:

Cutbound Value Details		×
Outbound Value Name: Marketing		
Outbound Attribute	Value	
New		
	OK Cancel	

5 Select the *Global Outbound Attribute* type *VLAN*. In the *VLAN Label* field enter *Marketing* then in the VLAN ID field enter 12. Click *OK* then *OK*:

Outbound Value Inst	ance	Outbound Value Details Outbound Value Name: Marketing
 Fixed Value VLAN Label: VLAN ID: 	Marketing 12	Outbound Attribute Value VLAN VLAN Label = Marketing, VLAN ID = 12
 Attribute Value 	User Attributes	
Based on the settings a	t the device template level, either the VLAN Label or ID will be sent.	New) Edit Delete OK Cancel
Note that VLAN labels	are case sensitive for some authenticators.	



6 Click New. In the Outbound Value Name field enter Engineering then click New:



7 Select the *Global Outbound Attribute* type *VLAN*. In the *VLAN Label* field enter *Engineering* then in the VLAN ID field enter *13*. Click *OK* then *OK*:

VLAN Label:	Engineering	
VLAN ID:	13	
O Attribute Value	User Attributes	
	email-address	
	last-name	
	network-usage	
	role	
	title	



8 Click New. In the Outbound Value Name field enter Remediated then click New:

A Outbound Value Details		x
Outbound Value Name: Remediated		
Outbound Attribute	Value	
New		
(OK Cancel	



9 Select the *Global Outbound Attribute* type *VLAN*. In the *VLAN Label* field enter *Remediated* then in the VLAN ID field enter *14*. Click *OK* then *OK*:

			ound Attribute	Value	1
) Fixed Value		VLAN	VLAN Lab	el = Remediated, VLAN ID = 14	
VLAN Label:	Remediated				
VLAN ID:	14				
Attribute Value	User Attributes				
	email-address first-name last-name network-usage				
	office-location role title user-id		New Edit D	elete	
ased on the settings a lote that VLAN labels	t the device template level, either the VLAN Label or ID	will be sent.	OK Can	el	

10 Outbound VLAN definitions for *Sales, Marketing, Engineering* and *Remediated* users have now been defined:

A Ignition Dashboard	
Administration Help	
Sonfiguration Monitor 💥 Ire	oubleshoot
Configuration	Current Site: AvayaLabs
Comparation Compa	Cuthound Values Name Admin-Access Engineering Marketing NAS-Prompt Remediated Sales Session-Timeout



Note – For dynamic VLAN assignment to be successful, the VLANs must be present on the Avaya Ethernet Routing Switches and Wireless LAN 8180 Controllers.

Note – Only Windows Vista and Windows 7 support different VLAN IDs for Computers and Users. Windows XP requires both Computers and Users to be assigned to the same VLAN.



2.3.6 **Posture Profiles**

Avaya Identity Engines Ignition Server can be required to verify the health and security of a Windows workstation before a user is permitted access to the network. Posture Profiles defines the criteria that the Ignition Server uses to verify the health and compliance of the Windows workstations. Based on the Statement of Health (SoH) received from the Windows workstation, an Access Policy can permit access or remediate the device.

2.3.6.1 Configuration Steps

For this configuration step a Posture Profile named *NAP* will be created with the following parameters defined:

- 1) Verify Anti-Virus, Anti-Spyware, Firewall and Windows Automatic Updates are enabled.
- 2) Verify Anti-Virus and Anti-Spyware software is up to date.
- 3) Verify *Critical updates* are installed.
- 4) Enable Auto remediate to automatically correct non-compliant workstations.

1	Within Ignition Dashboard select Configuration > Access Policies > Posture Profiles. Click
	New:

▲dministration Help Image: Configuration Image: Configuration Image: Configuration <t< th=""><th>A Ignition Dashboard</th><th></th><th></th><th></th></t<>	A Ignition Dashboard			
Configuration Configuration Current Site: Avagalabs Avagalabs Profile Name Select a profile from the list of postures. Profile Name Select a profile from the list of postures. Profile Name Profile Name Select a profile from the list of postures. Profile Name Profile Name Select a profile from the list of postures. Profile Name Select a profile from the list of postures. Profile Name Select a profile from the list of postures. Profile Name Select a profile from the list of postures. Profile Name Select a profile from the list of postures. Profile Name Select a profile from the list of postures. Profile Name Select a profile from the list of postures.	<u>A</u> dministration <u>H</u> elp			
Configuration Current Site: Avayalabs Avayalabs Select a profile from the list of postures. Ste Configuration Access Policies Posture Profile Profile Name Select a profile from the list of postures. MAC Auth MAC Auth MAC Auth Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a profile from the list of postures. Image: Select a posture from the list of postures.	Configuration Monitor 💥 Irc	ubleshoot		
Avayalabis ide.avayalabis.ocal Access Policies Protine Name Portine Name Protine Name Protine Name Protine Name Protine Name Select a profile from the list of postures.	Configuration	Current Site: AvayaLabs		
	AvayaLabs ide.avayalabs.local Ste Configuration	Profile Name	Select a profile from the list of postures.	



2 Enter the name *NAP* then click *OK*:



3 Highlight the *Posture Policy* then select *Edit*:

Administration Heip						
Sonfiguration Monitor X In	oubleshoot					
Configuration	Current Site: AvayaLabs	5				
- C AvayaLabs	Profile Name	Posture Profile Name: NA	P			
- Site Configuration	NAP	TNC Configuration N	AP Configura	tion		
🖯 📕 Access Policies		Eachie Continuous I				
🖻 🛂 RADIUS		Enable Continuous N	lonitoring			
🖹 🔁 Posture Profiles		Posture				D
💷 NAP		Anti-Virus	Installed	Real-Time Not Infected	Last Scan	Data File
E MAC Auth		Anti-Smarpen			Any	Any
🕀 👪 TACACS+		Artu-Spyware			Any	Any
🖻 🚿 Authenticators		rirewall				
🕀 🗄 default		Remediation				
Directories		Vulnerability	Product	Action	M	lessage
	New Edit					
		Selected Security Pro	ducts			
		Category	uuco	Vendor	Product	Version



4 Select the NAP Configuration tab. Enable the appropriate Postures to check then enable the option Restrict access for clients that do not have all available security updates installed. Select the minimum Security Level then specify the number of Hours allowed between security updates. Enable the option Auto remediate then click OK:

A Edit Posture Profile			-	x		
Posture Profile Name: NAP						
TNC Configuration NAP Cor	nfiguration					
Posture						
Product	Enabled U	p to date	Comment			
Anti-Virus	>	💌 🛛 An a	antivirus application is active and up to date			
Anti-Spyware		Not	antispyware application is active and up to date e: This option is "Not" applicable for Windows XP client			
Firewall	>	A fir	rewall application is enabled for all network connections			
Windows Automatic Update		Aut	omatic updating is enabled			
Windows Constant Indote De	-tti					
Windows Security Opdate Pro	οτεςτιοη					
Specify the minimum security l	at do not nave a	rundates	inty updates installed			
Specify the minimum security is	eveniequireu io	Cri	tical only			
checked for new security updat	owed since clien :es:	nt has 72				
By default, clients can receive so	ecurity undates	from Microsoft	undate. If additional sources			
are required for deployment, se	lect one or both	n of the followir	ng sources.			
Windows server update servi	ices					
Windows updates						
Remediation						
Probation time:	2011-05-17 15	5:19:30				
	(Clients will be	allowed netwo	rk access till above specified time even if they are found as non-complia	ntì.		
URL for remediation server:						
Auto remediate	-					
OK Cancel						



5 A Profile Posture has been created on the Ignition Server:





2.3.7 Access Policies

Access Policies contain a set of Authorization Rules that govern user authentication, defines supported EAP types and the search order for user lookups. Access Policies control if a user will be permitted access to the network as well as how the authentication transaction is to be performed.

2.3.7.1 Configuration Steps

For this configuration step an Access Policy named *EAP Users* will be created with the following parameters defined:

- 1) **PEAP** authentication support will be enabled using **EAP-MSCHAPv2**.
- 2) The signed server certificate named *ide.avayalabs.local* will be used for TLS.
- 3) The Directory Set name Active Directory will be used for user authentication.

1 Within Ignition Dashboard select Configuration > Access Policies > RADIUS. Click New:



2 Enter the name NPS Users then click OK:

A New Access Policy		x
Access Policy Name:		
NPS Users		
	OK <u>C</u> ancel	



3 Highlight the Access Policy then click Edit:

A Ignition Dashboard		- • • ×
Administration Help		
Configuration Monitor 💥 I	roubleshoot	
Configuration	Current Site: AvayaLabs	
E- CAvayaLabs	Access Policies	
ide.avayalabs.local	Access Policy Names	
	NPS Users	
MAC Auth		
E-La TACACS+		
🕀 🏭 Provisioning		
🗄 🍈 Guest Manager		
	New Rename Edit Delete	
	9	=0=

4 Enable the *PEAP* type *EAP-MSCHAPv2*. Select the signed server *Certificate* installed earlier then click *Next*:

Access Policy Wizard - Edit	NPS Users	×
Authentication Policy	Authentication Policy i Indicate which inner/outer protocols will be supported in this Access Policy	
Access Policy Summary	Authentication Protocols (Outer/Inner) PEAP EAP-MSCHAPv2 EAP-GTC EAP-TLS FTTLS PAP NONE EAP-MSCHAPv2 EAP-MDS	
	Certificate: ide.avayalabs.local	-
	 ♥ TLS_DHE_DSS_WTH_3DES_EDE_CBC_SHA ♥ TLS_RSA_WTH_3DES_EDE_CBC_SHA ♥ TLS_RSA_WTH_RC4_128_MDS ♥ TLS_RSA_WTH_RC4_128_SHA ♥ TLS_RSA_WTH_AES_128_CBC_SHA 	
	Back P. Next Finish Cancel	



5 Enable the option *Enable Default Directory Set* then select the *Directory Set* named *Active Directory*. Click *Next*:

Access Policy Wizard - Edit	NPS Users			×
 Authentication Policy Identity Routing Policy Access Policy Summary 	Identity Routing Policy You can setup authenticator container o selection, or you can simply use the defa Realm-Directory Set Mapping Finable Default Directory Set Directory Set Active Directory	r realm-based rules for Directory Se hult Directory Set	t j	-
	Authenticator Container	Realm	Directory Set	
	New			
	Back Next	Finish Cancel		

6 Verify the parameters then click *Finish*:

✓ Authentication Policy ✓ Identity Routing Policy	cess Policy Summary The Access Policy will be updated with the follo	wing settings.	
Access Policy Summary	Access Policy Name: NPS Users		
	Authentication Policy		
	PEAP: EAP-MSCHAPv2		
	Identity Routing		
	Default Directory Set: Active Directory		
	Authenticator Container	Realm	Directory Set
	Edit Authorization Policy When Wizard is Con	anlete	



2.3.8 Authorization Policies

Access Policies contain one or more Authorization Policies that contain a set of rules that govern which computers and users are granted access to the network, restrictions that determine when computers and users can access a network as well as return attributes such as VLAN membership. The Ignition Server can also evaluate user attributes, device attributes, and the context of the access request in order to decide whether to authorize a user.

2.3.8.1 Configuration Steps

For this configuration step an *Authorization Policy* for *Sales*, *Marketing* and *Engineering* users will be added to the *Access Policy* named *NAP Users*. The authorization attributes defined in this example will assign VLAN membership based on Active Directory group membership and NAP compliance state:

Rule Name: Sales	
Action	Check Posture
User Group Member (Exact Match)	Sales
NAP Compliant Outbound Value (VLAN)	Sales
NAP Non-Compliant Outbound Value (VLAN)	Remediated
Rule Name: Marketing	
Action	Check Posture
User Group Member (Exact Match)	Marketing
NAP Compliant Outbound Value (VLAN)	Marketing
NAP Non-Compliant Outbound Value (VLAN)	Remediated
Rule Name: Engineering	
Action	Check Posture
User Group Member (Exact Match)	Engineering
NAP Compliant Outbound Value (VLAN)	Engineering
NAP Non-Compliant Outbound Value (VLAN)	Remediated

Table 2.3.8.1 – Authorization Policies



1 Within Ignition Dashboard select Configuration > Access Policies > RADIUS > NPS Users. Under RADIUS Authorization Policy click Edit:



2 Click Add:

les	Selected Rule Details		
Name Enabled Action	Rule Name:	Bule Enabled	
	THE POINTS	Note Endoted	
	(Constraint) AND/OR	
	Action O Allow		
	Check Posture		
	NAP		
	Summary		
d Copy Remove			
le Puler Apply			
Allow Deny 			
visioning: Admin-Access			



3 Enter the name Sales then click OK:



4 Click *New* to add constraints:

Edit Authorization Policy	while the and the large	
Rules	Selected Rule Details	
Name Enabled Action Sales V Deny	Rule Name: Sales	inabled
	(Constraint) AND/0	OR
		<u>N</u> ew
	A due	
	Atlow	
	Deny Check Posture	
	Summary	
Add Copy Remove	IF THEN Deny	
If No Rules Apply		
Allow O Deny		
Admin-Access		
	OK Cancel	

5 Select the *Attribute Category* type *User* then the *Attribute* named *group-member*. Select the condition type *Exactly Matches*. Click *Add* then select the *Virtual Group* named *Sales*. Click *OK* then *OK*:

Constraint Details	<u>×</u>
Match The Following Rule: Attribute Category: User Authentication Service Name Authentication Service Name Lookup Service Name Lookup Service Name Lookup Service Type account-locked email-address enable-max-retries enable-start-time Start-time Bas-name max-retries network-usage office-location password-expiration role start-time	Attribute: group-member Data type: integer Description: User's group membership (internal store) Exactly Matches Static Value Dynamic Value of Attribute Sales Add
UK	Current



6 Check the option type *Check Posture* and enable the *Check Posture* option *NAP* and disable the *Check Posture* option *TNC*. Assign the *Posture/Remediation Profile* named *NAP*. Edit the *NAP Compliant* provisioning option and assign the *Outbound Value* called *Sales*:

A Edit Authorization Policy	-	Challenge	— X
Rules Name Enabled Action Sales Check Posture		Selected Rule Details Rule Name: Sales	led
		(Constraint) AND/OR	
Add Copy Bernove		User.group-member exactly matches [Sales] V	Mex
If No Rules Apply Allow O Deny Provisionina: Admin-Access		If Nap Non-Compliant Remediate Without Any Outbound Value If Posture Not Available Do Not Send Any Outbound Value	
		OK Cancel	
	A Cho	ose Provisioning Option(s)	

Choose Provisioning Option(s)	
Nap Compliant	
Provision With	All Outbound Values
Sales	Engineering
	Marketing NAS-Prompt
ОК	



7 Edit the *NAP Non-Compliant* provisioning option and assign the *Outbound Value* called *Remediated*:

C Edit Authorization Policy	point () building			<u> </u>
Name Enabled Action Sales Check Posture Add Copy Bemove If No Rules Apply Allow © Deny Provisionina:	Selected Rule Details Rule Name: Sales Rule Name: Sales Image: Constraint) *	Rule Enabled AND/OR Edit Edit	New Insert Edit Delete
	OK Cancel			
	Choose Provisioning Option(s) Nap Non-Compliant Compliant Comp			
	ок			

8 Click Add to create a new rule. Enter the name Marketing then click OK:





9 Click *New* to add constraints:

A Edit Authorization Policy	-	Lange and the	Samples Strengthered			×
Rules		Selected Rule Details				
Name Enabled Action Sales Check Posture		Rule Name: Marketing			Rule Enabled	
Marketing 🗸 Deny		marchante. marketing				
		(Constraint)	AND/OR	
						<u>N</u> ew
						Insert
						<u>E</u> dit
		Action				
		Allow Denv				
		O Check Posture				
		V TNC				
		NAP				
		<u>,</u>				
		IF THEN Denv				
Add Copy Remove						
If No Rules Apply						
O Allow O Deny						
Provisioning: Admin-Access 👻						
			OK Cancel			

10 Select the Attribute Category type User then the Attribute named group-member. Select the condition type Exactly Matches. Click Add then select the Virtual Group named Marketing. Click OK then OK:

tatch inte Following Kule: Authentication Service Authentication Service Name Authentication Service Type Lookup Service Name Lookup Service Name Lookup Service Name Lookup Service Name Lookup Service Name account-locked email-address enable-max-retries enable-max-retries enable-max-retries enable-start-time fortune fo	Attribute: group-member Data type: integer Description: User's group membership (internal store) Exactly Matches Static Value Dynamic Value of Attribute Marketing Add Delete
role start-time	



11 Check the option type *Check Posture* and enable the *Check Posture* option *NAP* and disable the *Check Posture* option *TNC*. Assign the *Posture/Remediation Profile* named *NAP*. Edit the *NAP Compliant* provisioning option and assign the *Outbound Value* called *Marketing*:

A Edit Authorization Policy	-	Lange of the local barry barry barry	×
Edit Authorization Policy Rules Name Enabled Sales Check Posture Manketing Deny		Selected Rule Details Rule Name: Marketing Image: Rule Enabled (Constraint) AND/OR * User.group-member exactly matches [Marketing] * *	New Insert Edit Delete
Add Copy <u>Bemove</u> If No Rules Apply Allow O Deny Provisionim: Admin-Access		Action Posture/Remediation Profile NAP Edit. Compliancy Condition Provision with Edit Two Compliant Two Compliant NAP Compliant	
		OK Cancel	
	A Choos	se Provisioning Option(s)	

Nap Compliant			
Marketing	× >	All Outbound Values Admin Access Engineering NAS-Prompt Remediated	
ОК			



12 Edit the *NAP Non-Compliant* provisioning option and assign the *Outbound Value* called *Remediated*. Click *OK*:

		Selected Rule Details					
Name Enabled Action							
les V Check Posture arketing V Denv		Rule Name: Marketing				Rule Enabled	
		(Constraint Sember exactly matches (Marketing))	AND/OR	
		eringroup in	,				Ne
		Action	Posture/Remediation Profile: NAP			▼ Edit	
		O Allow	Compliancy Condition	Provision with		Edit	
		 Check Posture 	TNC Compliant			×	
		TNC	NAP Compliant Marketing				
		✓ NAP	NAP Non-Compliant Remediated			<u>9</u>	
			No Posture				
		Summary					
d Copy Remove		IF User.group-member	exactly matches [Marketing] THEN Chec bound Values Marketing	k Posture Profile NAP			
		If Nap Non-Compliant Reme	diate Using Remediated				
Allow Denv		If Posture Not Available Do	Not Send Any Outbound Value				
násionina: Admin-Access							
			OK Cancel				
	A Cho	ose Provisioning Option	(s)	×			
		In Constitut					
	Napr	von-Compliant					
		Provision	Mith All Out	bound Values			
		Remediate		Access			
	🕘 🔿 🗛	now	Engine	erina 🕺 🔛			
	• A 0 D	eny 📃	Market	ing			

13 Click Add to create a new rule. Enter the name Engineering then click OK:





14 Click *New* to add constraints:

iles			Selected Rule Details			
Name	Enabled	Action				
les		Check Posture	Rule Name: Engineering			Rule Enabled
arketing		Demo				
gineening	- T	locity	(Constraint)	AND/OR
						<u>N</u> ew.
						Insert
			Action			
			Allow			
			Denv			
			Check Posture			
			✓ INC			
			NAP			
			Summary			
id Cop	v Rem	iove	IF THEN DONY			
No Rules App	dy					
Allow De 	nv					
	1					
	Admin	-Access				

15 Select the *Attribute Category* type *User* then the *Attribute* named *group-member*. Select the condition type *Exactly Matches*. Click *Add* then select the *Virtual Group* named *Engineering*. Click *OK* then *OK*:

Match The Following Rule: Attribute Category: User Authentication Service Name Authentication Service Type Lookup Service Type Lookup Service Name Lookup Service Name Lookup Service Name Lookup Service Name Lookup Service Service mail-address enable-max-retries enable-max-retries enable-start-time Toto-max- max-retries network-usage office-location password-expiration retwork-usage office-location password-expiration retwork-usage office-location password-expiration retwork-usage	Attribute: group-member Data type: integer Description: User's group membership (internal store) Exactly Matches Static Value Opynamic Value of Attribute Engineering
---	--



16 Check the option type *Check Posture* and enable the *Check Posture* option *NAP* and disable the *Check Posture* option *TNC*. Assign the *Posture/Remediation Profile* named *NAP*. Edit the *NAP Compliant* provisioning option and assign the *Outbound Value* called *Engineering*:

A Edit Authorization Policy	Annual State State State State		×
Rules Enabled Action Sales ✓ Check Posture Marketing ✓ Check Posture Engineering ✓ Deny	Selected Rule Details Rule Name: Engineering C Constraint C Constraint	Rule Enabled	
Add Copy Bernove If No Rules Apply Allow O Deny Provsioning: Admin-Access		Edit	New
	OK Cancel		
	Choose Provisioning Option(s)		

A Choose Provis	ioning Option(s)				
Nap Compliant					
	Provision With	AII O	utbound Values		
	Engineering	Kark	in Access keting	333	
		NAS- Rem	-Prompt ediated	-	
	·				
	0	к			
			-		



Edit the *NAP Non-Compliant* provisioning option and assign the *Outbound Value* called *Remediated*. Click *OK* then *OK*: 17

ulas.	Selected Bule Details			
Name Enabled Action Sales ✓ Check Posture Marketing ✓ Check Posture Engineering ✓ Deny	Selected Nulle Details Rule Name: Engineering		Rule Enabled	
	(Constraint)	AND/OR	
	User.group-member exactly matches [Engineering]	Ť	Y	
	Action Posture/Remediation Profile: NAP		Edit	
	Compliancy Condition Provision with Concerned State Concerned State TNC Compliant TNC Compliant TNC NAP Compliant Engineering NAP NAP Compliant Remediated No Posture		Edit ×	
Add <u>Copy</u> <u>Remove</u> If No Rules Apply Allow O Deny Provisionina: Admin-Access *	Summary IF User group-member exactly matches [Engineering] THEN Check Posture Profile NAP If Nap Compliant Send Outbound Values Engineering If Nap Non-Compliant Remediate Using Remediated If Posture Not Available Do Not Send Any Cutbound Value			
	OK Cancel			
	Choose Provisioning Option(s)			



18 Authorization rules for *Sales*, *Marketing* and *Engineering* users have now been added to the Access Policy:





2.3.9 Authenticators

Avaya Ethernet Routing Switches and Wireless LAN 8180 Wireless Controllers that forward RADIUS authentication requests to the Ignition Server are called Authenticators. Each Avaya Ethernet Routing Switch or Wireless LAN 8180 Wireless Controller that uses the Ignition Server to authenticate PEAP users and computers must be defined as an authenticator. One entry can be created for each Authenticator or alternatively for larger deployments a bundle can be created which allows one Authenticator entry to service multiple Authenticators.

Each Authenticator entry includes a friendly name, IP address, RADIUS shared secret, authenticator type, Access Policy association and vendor information which defines the check and return attributes and VLAN format the device supports.

2.3.9.1 Configuration Steps

For this configuration an Authenticator entry will be defined for a stack of Ethernet Routing Switch 4500s and a Wireless LAN 8180 Controller:

1 Within Ignition Dashboard select Configuration > Authenticators > default. Click New:





2 Enter the required parameters for the Wireless LAN 8180 Controller (example below) then click *OK*:

Name	Set to the hostname of the Wireless LAN 8180 Controller.
IP Address	Set to the Wireless System Interface IP Address on the Wireless LAN 8180 Controller.
Authenticator Type	Set to Wireless.
Vendor	Set to Nortel.
Device Template	Set to generic-nortel which forwards the VLAN information as a Name.
RADIUS Shared Secret	Set to <i>avayalabs</i> which matches the shared secret defined on the Wireless LAN 8180 Controller.
Access Policy	Set to NAP Users.

Authenticator Deta	ails	X
Name:	wc8180-1.avayalabs.local	Enable Authenticator
IP Address:	192.168.10.30	Bundle
Container:	default	
Authenticator Type:	Wireless	
Vendor:	Nortel Device	Template: generic-nortel 🔫
RADIUS Settings	TACACS+ Settings	
RADIUS Shared Sec		Show
Enable RADIU	IS Access	
Access Policy:	NPS Users	
Enable MAC A	Auth	
Access Policy:	default-radius-device	_
Do Not Use P		
	word	
	OK Cancel	



3 Click New to define an additional Authenticator. Enter the required parameters for the Ethernet Routing Switch 4500 (example below) then click *OK*:

Name	Set to the <i>hostname</i> of the Ethernet Routing Switch 4500 or Stack.
IP Address	Set to the <i>management</i> IP Address assigned to the Ethernet Routing Switch 4500 or Stack.
Authenticator Type	Set to <i>Wired</i> .
Vendor	Set to Nortel.
Device Template	Set to ers-switches-nortel which forwards the VLAN information as an ID.
RADIUS Shared Secret	Set to avayalabs which matches the shared secret defined on the Ethernet Routing Switch 4500 or Stack.
Access Policy	Set to NAP Users.

Authenticator Deta	ils		×
Name:	ers4500-1.avayalabs.local		Enable Authenticator
IP Address:	192.168.10.19		Bundle
Container:	default		
Authenticator Type:	Wired 👻		
Vendor:	Nortel	Device Template:	ers-switches-nortel 🔻
RADIUS Settings	TACACS+ Settings		
RADIUS Shared Sec	ret: ••••••	Show	
Enable RADIU	S Access		
Access Policy:	NPS Users		
Enable MAC A	luth		
Access Policy:	default-radius-device		-
O Not Use Pa			
	vord	Show	
		uncel	



Note – When adding a stack of switches as an Authenticator, you must define the stack IP address and not the switch IP address.



4 The Wireless LAN 8180 Wireless Controller and Avaya Ethernet Routing Switch 4500 have now been added as Authenticators to the Ignition Server:

A Ignition Dashboard								- • X
Administration Help								
S Configuration Monitor X	Troubleshoot							
Configuration	Current Site: AvayaLabs	_	_	_	_	_	_	
🖃 🐨 AvayaLabs	Authenticator Summary							Actions 🔻
ide.avayalabs.local	Include descendants of selec	Include descendants of selected container						
Bar Site Configuration	Name	ID Address	Rundla	Enabled	PADIUS	Mac Auth	TACACS	Container
🖻 🚿 Authenticators	wc8180-1.avayalabs.local	192.168.10.30		×.	×.			default
🕀 📔 default	ers4500-1.avayalabs.local	192.108.10.19		V	~			default
Provisioning								
🗄 🍓 Guest Manager								
-								
			New Edit					
	J							
								=00=

AVAYA

2.4 Avaya Wireless LAN 8100

The following section outlines the configuration steps required to configure the Avaya WC8180 wireless controller to provide secure 802.1X authenticated access to wireless PEAP users and computers with dynamic VLAN assignments using the Ignition Server for RADIUS services:

2.4.1 Base Configuration

The Avaya 8100 series Wireless Controller requires basic network configuration before it can provide wireless services to users. The Wireless Controller will be configured with the necessary management and user VLANs as well as the virtual IP addresses required for management and Access Point communications. In addition wireless services need to be configured and enabled so that the Avaya 8100 series Wireless Controller can manage Avaya 8100 series Access Points and serve Wireless LANs.

2.4.1.1 Configuration Steps

For this configuration step a factory defaulted WC8180 Wireless Controller will be configured with the following basic parameters:

- 1. *Management* VLAN ID 10, *Sales* VLAN ID 11, *Marketing* VLAN ID 12, *Engineering* VLAN ID 13 and *Remediated* VLAN ID 14 will be created:
 - a. VLAN *10* will be assigned the IP address *192.168.10.30/24* and will be assigned to uplink port *26*.
 - b. IP routing will be **enabled**.
- 2. A static default route will be defined pointing to the **192.168.10.1** IP address assigned to the private internal interface on the firewall.
- 3. A valid license file will be uploaded.
- 4. Wireless services will be enabled:
 - a. The *Interface-ip address* will be set to the management IP address **192.168.10.30**.
 - b. The WC8180 will be configured as *MDC capable* with the password *AvayaLabs12!*@ assigned.
 - c. The WC8180 will join the wireless domain named AVAYALABS.
 - d. The wireless domain will be configured with the country code US.
 - e. The wireless domain will be configured to automatically promote-discovered-aps.
 - f. Mobility VLANs named **Sales**, **Marketing, Engineering** and **Computers** will be created and mapped to their respective VLAN IDs.

1 Using the AACLI access the global configuration context:

WC8180# configure terminal WC8180(config)#



2 Create VLANs 10-14 and assign port membership:

```
WC8180 (config) # vlan create 10 name Mgmt type port
WC8180 (config) # vlan create 11 name Sales type port
WC8180(config) # vlan create 12 name Marketing type port
WC8180(config)# vlan create 13 name Engineering type port
WC8180 (config) # vlan create 14 name Remediated type port
WC8180 (config) # vlan members remove 1 1-26
WC8180(config) # vlan members add 10-14 26
WC8180(config) # vlan mgmt 10
WC8180(config)# show vlan
Id Name
                     Туре
                             Protocol
                                            User PID Active IVL/SVL Mgmt
____ _____
  VLAN #1
                     Port
                             None
                                            0x0000
                                                    Yes
                                                          IVL
                                                                 NO
1
      Port Members: NONE
10 Mgmt
                                            0x0000
                                                    Yes
                                                          IVL
                      Port
                             None
                                                                 Yes
      Port Members: 26
11 Sales
                      Port
                             None
                                            0x0000
                                                    Yes
                                                          IVL
                                                                 NO
      Port Members: 26
                                            0x0000
12 Marketing
                                                          IVL
                     Port
                             None
                                                    Yes
                                                                 NO
      Port Members: 26
```

```
Port Members: 26

13 Engineering Port None 0x0000 Yes IVL

Port Members: 26

14 Remediated Port None 0x0000 Yes IVL

Port Members: 26
```

Total VLANs: 6

3 Assign virtual IP addresses to VLAN 10 and mark VLAN 10 for management:

NO

NO



4 Globally enable *IP Routing*:

WC8180(config)# ip routing
WC8180(config)# show ip routing

IP Routing is enabled IP ARP life time is 21600 seconds

5 Define a static *Default Route* that points to the core router on VLAN 10:

WC8180(config)# *ip route 0.0.0.0 0.0.0.0 192.168.10.1 1* WC8180(config)# *show ip route*

		Ip Route	======= 2			=====		
DST	MASK	NEXT	COST	VLAN	PORT	PROT	TYPE	PRF
0.0.0	0.0.0.0	192.168.10.1	1	14	12	S	IB	5
192.168.10.0	255.255.255.0	192.168.10.30	1	10		С	DB	0

Total Routes: 2

6 If necessary upload a license file. Once installed the WC8180 will need to be reset:

WC8180(config)# copy tftp license address 192.168.10.6 filename license.dat

License successfully downloaded.

NOTE: system must be rebooted to activate license.

```
WC8180(config)# boot
```

7 Using the AACLI access the *wireless* configuration context. Set the *interface-ip* to the virtual IP Address assigned to VLAN *10* and enable wireless services:

```
WC8180> enable
WC8180# configure terminal
WC8180(config)# wireless
WC8180(config-wireless)# interface-ip 192.168.10.30
WC8180(config-wireless)# enable
WC8180(config-wireless)# show wireless
Status : Enabled
Interface IP : 192.168.10.30
```

TCP/UDP base port : 61000



8 Configure the WC8180 as *MDC-Capable* and define a *password*:

WC8180(config-wireless) # controller mdc-capable

% Domain password should be between 10-15 characters long.

% Password must contain a minimum of 2 upper, 2 lowercase letters

% 2 numbers and 2 special characters like !@#\$%^&*()

Enter domain password: AvayaLabs12!@

Verify Domain password: AvayaLabs12!@

9 Create and join the *Wireless Domain* using the password defined in the previous step:

WC8180(config)# end

```
WC8180# wireless controller join-domain domain-name AVAYALABS mdc-address 192.168.10.30
```

Enter Domain Secret: AvayaLabs12!@

WC8180# show wireless controller domain-membership

Domain	Name	:	AVAYALABS
Domain	Role	:	Active MDC
Domain	Action Status	:	Join Success
Action	Failure Reason	:	None

10 Access the wireless configuration context. Create a *Mobility VLAN* for the Sales, Marketing and Engineering users and Remediated:

WC8180# configure terminal

WC8180(config) # wireless

```
WC8180(config-wireless# domain mobility-vlan Sales
WC8180(config-wireless# domain mobility-vlan Marketing
WC8180(config-wireless# domain mobility-vlan Engineering
WC8180(config-wireless# domain mobility-vlan Remediated
WC8180(config-wireless# show wireless domain mobility-vlan
```

Mobility VLAN Name	Status
default-MVLAN	Active
Sales	Active
Marketing	Active
Engineering	Active
Remediated	Active



11 Map the *Mobility VLANs* to the *Local VLANs*:

WC8180(config-wireless#	switch vlan-map Sales lvid 11
WC8180(config-wireless#	switch vlan-map Marketing lvid 12
WC8180(config-wireless#	switch vlan-map Engineering lvid 13
WC8180(config-wireless#	switch vlan-map Remediated lvid 14
WC8180(config-wireless#	show wireless switch vlan-map

Mobility VLAN Name	LVID	Role	Weight	Track
Sales	11	None	1	NONE
Marketing	12	None	1	NONE
Engineering	13	None	1	NONE
Remediated	14	None	1	NONE
default-MVLAN	0	None	1	NONE

12 Define a *country-code* and enable then option to *Automatically Promote Discovered APs*. Finally *synchronize* the configuration:

WC8180(config-wireless# domain
WC8180(config-wireless# country-code us
WC8180(config-wireless# domain auto-promote-discovered-ap
WC8180(config-wireless# end
WC8180# wireless controller config-sync
WC8180# show wireless domain info
Country : US
AP QoS Mode : Disabled

Roaming Timeout	:	30 seconds
TSPEC Violation Report Interval	:	300 seconds
Auto Promote Discovered AP	:	Enabled
AP Image Update Download Group Size	:	5 %
AP Image Update Reset Group Size	:	5 %
AP Reset Group Size	:	5 %


2.4.2 **RADIUS** Profiles

The Avaya 8100 series Wireless Controller can authenticate quest users against one or more RADIUS servers assigned to a RADIUS profile. The RADIUS profiles are then assigned to one or more network profiles that require 802.1X, MAC or captive-portal authentication. The Avaya 8100 series Wireless Controller will then direct all RADIUS authentication requests to the available servers defined in the RADIUS profile.

2.4.2.1 Configuration Steps

For this configuration step a RADIUS authentication profile named *IDE* will be created with the Ignition Server added as a RADIUS server. The following RADIUS parameters will be defined:

- 1) The IP Address set to 192.168.10.52 which matches the IP Address assigned to the Admin Port on the Ignition Server.
- The RADIUS Shared Secret set to avayalabs which matches the RADIUS shared secret defined on the Ignition Server in section 2.3.8.

Using the AACLI access the Wireless Security configuration context: 1

WC8180 (config-wireless) # security

2 Create a RADIUS Profile with the id 1 named IDE and set the type to Auth:

WC8180(config-security) # radius profile IDE type auth

WC8180(config-security) # show wireless security radius profile

Total radius profiles: 1, auth: 1, acct: 0

Radius Profile Туре

```
----- -----
IDE
```

Authentication

Create a RADIUS Server entry with the IP Address assigned to the Ignition Server and assign 3 it to the RADIUS Profile named IDE. When asked enter and confirm the secret avayalabs:

WC8180(config-security)# radius server 192.168.10.52 IDE secret

Enter server secret: avayalabs

Verify server secret: avayalabs

WC8180 (config-security) # show wireless security radius server

Total radius servers: 1 Server TP Radius Profile Port# Priority _____ 192.168.10.52 IDE 1812 1



2.4.3 Network Profiles

Network Profiles define the wireless service parameters that radios advertise to wireless users. Each network profile defines the SSID name advertised to users, the mobility VLAN users are assigned, the authentication type and encryption ciphers. In addition the network profile defines the QoS mode and parameters for the wireless service.

2.4.3.1 Configuration Steps

For this configuration step *Network Profile 2* will be created with the following parameters will be defined:

- 1) The *Profile Name* set to *AVAYA-IDE* which for consistency matches the SSID name.
- 2) The SSID set to AVAYA-IDE which is advertised to wireless clients.
- 3) User Validation set to RADIUS and the RADIUS profile named IDE assigned.
- 4) **WPA2** security with **CCMP** encryption will be enabled.

1 Using the AACLI access the Wireless Network Profile 2 configuration context:

WC8180(config-security) # network-profile 2

```
2 Set the Profile Name and SSID Name to AVAYA-DOT1X and define the Mobility VLAN name:
```

WC8180(config-network-profile) # profile-name AVAYA-DOT1X

WC8180(config-network-profile)# ssid AVAYA-DOT1X

3 Set the User Validation mode to RADIUS and assign the RADIUS Profile named IDE:

WC8180(config-network-profile) # user-validation radius

WC8180 (config-network-profile) # radius authentication-profile IDE

4 Enable 802.11i security with CCMP encryption:

WC8180(config-network-profile)# security-mode wpa-enterprise
WC8180(config-network-profile)# wpa2 versions-supported WPA2 cipher-suite CCMP
WC8180(config-network-profile)# show wireless network-profile 2 detail

```
Network Profile ID: 2
Name : AVAYA-DOT1X
SSID : AVAYALAB-DOT1X
Hide SSID : No
Mobility Vlan Name :
No Response to Probe Request : Disabled
User Validation : RADIUS
Local User Group : Default
RADIUS Authentication Profile Name : IDE
RADIUS Accounting Profile Name
RADIUS Accounting Mode : Disabled
Security Mode : WPA-Enterprise
MAC Validation : Disabled
WPA Versions : WPA2
WPA Encryption : CCMP
WPA2 Pre-Authentication : Enabled
WPA2 Pre-Authentication Limit : 0
WPA2 Key Caching Holdtime (minutes) : 10
Session Key Refresh Period (seconds) : 0
Group Key Refresh Period (seconds)
Wireless ARP Suppression : Disabled
                                            0
```

Αναγρ

2.4.4 AP Profiles

Administrator's provision managed Access Points using AP profiles. AP profiles allow a common set of configuration parameters to be defined and applied to large groups of APs. Each AP profile is AP model specific and assigns radio profiles, network profiles and QoS mappings to Access Points assigned to the AP profile.

Each Access Point radio supports up to 16 Virtual Access Points (VAPs) each of with are assigned a unique MAC address and look like a single Access Point. Each radio can support a maximum of 16 network profile assignments.

2.4.4.1 Configuration Steps

For this configuration step Network Profile 2 will be assigned to radios using the default AP Profile 1:

- 1) Network Profile 2 will be assigned to VAP 1 on Radio 1 (5GHz).
- 2) Network Profile 2 assigned to VAP 1 on Radio 2 (2.4GHz).

1 Using the AACLI access the Wireless AP Profile 1 configuration context:

WC8180(config-wireless)# **ap-profile 1**

```
2 Assign Network Profile 2 to VAP 1 on Radios 1 & 2:
```

```
WC8180(config-ap-profile) # network 1 1 profile-id 2
WC8180(config-ap-profile) # network 2 1 profile-id 2
WC8180(config-ap-profile) # show wireless ap-profile network 1
 _____
AP Profile Id Radio Id VAP Id Network Profile Id Radio Operation
                               ----- -----
            1
                 1
      1
                             2
                               On
      1
            2
                 1
                             2
                               On
      -----
```

3 Connect the Avaya 8100 series Access Points to the network and verify they are managed:

WC8180 (config-wireless) # show wireless ap status

ΑΡ ΜΑΟ	AP IP	Controller IP	Status	Need Image Upgrade
5C:E2:86:0F:A3:C0	192.168.10.110	192.168.10.30	Managed	NO
5C:E2:86:0F:C6:20	192.168.10.111	192.168.10.30	Managed	No
5C:E2:86:10:4A:C0	192.168.10.112	192.168.10.30	Managed	No

AVAYA

2.5 Avaya Ethernet Routing Switch

The following section outlines the configuration steps required to configure an Avaya Ethernet Routing Switch to provide secure PEAP authenticated access with dynamic VLAN assignments to wired hosts using the Ignition Server for RADIUS services.



Note – This configuration example only provides the basic configuration parameters only. Please reference the Small, Medium, Large and Super Large Campus Technical Solution Guides available at<u>http://support.avaya.com/css/Products/P0846/All_Documents</u> for Avaya's Ethernet Routing Switch best practices and implementation recommendations.

2.5.1 Base Configuration

The stack of Avaya Ethernet Routing Switches requires basic network configuration before it can provide wired services to users. The stack of Avaya Ethernet Routing Switches will be configured with the necessary management and users VLANs as well as a stack IP address which will be used for management access and RADIUS communications.

2.5.1.1 Configuration Steps

For this configuration step a factory defaulted stack of Avaya Ethernet Routing Switch 4500s will be configured with the following basic parameters:

- 1. *Management* VLAN ID 10, *Sales* VLAN ID 11, *Marketing* VLAN ID 12, *Engineering* VLAN ID 13 and *Remediated* VLAN ID 14 will be created:
 - a. VLAN 10 will be defined as the management VLAN.
 - b. The IP address 192.168.10.19/24 and will be assigned to the stack.
 - c. A default gateway 192.168.10.1 will be assigned to the stack.

1 Using the AACLI access the global configuration context:

ERS4500# configure terminal

```
2 Create the Management, Sales, Marketing and Engineering VLANs 10 - 14:
```

```
ERS4500(config)# vlan create 10 name Mgmt type port
ERS4500(config)# vlan create 11 name Sales type port
ERS4500(config)# vlan create 12 name Marketing type port
ERS4500(config)# vlan create 13 name Engineering type port
ERS4500(config)# vlan create 14 name Remediated type port
```

3 Assign VLAN 10 as the Management VLAN:

ERS4500(config) # vlan mgmt 10

3 Remove all ports from the default VLAN *1*:

```
ERS4500(config) # vlan members remove 1 all
```



4 Enable 802.1Q tagging on uplink port *1/48*:

ERS4500(config) # vlan ports 1/48 tagging tagall
ERS4500(config) # vlan ports 1/48 filter-untagged-frame enable

5 Add VLANs 10 – 13 to the uplink port 1/48 then set the PVID to 10:

```
ERS4500(config) # vlan members add 10-14 1/48
ERS4500(config) # vlan ports 1/48 pvid 10
ERS4500(config) # show vlans
```

6 Verify VLAN configuration:

ERS4500 (config) # show vlans

```
Id Name
                       Protocol
                Туре
                                  User PID Active IVL/SVL Mgmt
1
 VLAN #1
                 Port
                       None
                                  0x0000 Yes
                                            IVL
                                                   NO
     Port Members: NONE
10 Mgmt
                                  0x0000
                                        Yes
                                             IVL
                Port
                       None
                                                   Yes
     Port Members: 1/48
11 Sales
                 Port
                       None
                                  0x0000
                                         Yes
                                             IVL
                                                   NO
     Port Members: 1/48
12 Marketing
                                  0x0000
                                         Yes
                                             IVL
                 Port
                       None
                                                   NO
     Port Members: 1/48
13 Engineering
                                  0x0000
                Port
                       None
                                         Yes
                                             IVL
                                                   NO
     Port Members: 1/48
14 Remediated
                                  0x0000 Yes
                 Port
                       None
                                             IVL
                                                   NO
     Port Members: 1/48
Total VLANs: 6
ERS4500 (config) # show vlan interface vids 1/48
       Filter
              Filter
      Untagged Unregistered
Unit/Port Frames
              Frames PVID PRI Tagging
                                     Name
1/48
      Yes
           Yes
                     10 0 TagAll
                                     Unit 1,Port 48
ERS4500(config) # show vlan interface info 1/48
Unit/Port VLAN VLAN Name
                      VLAN VLAN Name
                                    VLAN VLAN Name
_____ ___ ____
1/48
                     11 Sales
     10 Mgmt
                                     12 Marketing
      13 Engineering
                     14 Remediated
_____ ___ ____
```



7 Assign a stack IP address, mask and default gateway:

```
ERS4500(config)# ip address stack 192.168.10.19
ERS4500(config)# ip address netmask 255.255.255.0
ERS4500(config)# ip default-gateway 192.168.10.1
```

ERS4500(config) # show ip

Bootp/DHCP Mode: BootP When Needed

	Configured	In Use	Last BootP/DHCP
Stack IP Address:	192.168.10.19	192.168.10.19	0.0.0.0
Switch IP Address:	0.0.0.0		0.0.0.0
Stack Subnet Mask:	255.255.255.0	255.255.255.0	0.0.0.0
Default Gateway:	192.168.10.1	192.168.10.1	0.0.0.0

2.5.2 RADIUS

Avaya Ethernet Routing Switches support RADIUS authentication servers which can be used to provide secure authenticated management access in addition to port based access control. The stack of Avaya Ethernet Routing Switches require a primary RADIUS server to be defined before wired EAPOL authentication can be enabled on the access layer ports. The Avaya Ethernet Routing Switches will be configured with the necessary RADIUS parameters that will allow the stack of Avaya Ethernet Routing Switches to communicate and forward EAPOL authentication requests to the Ignition Server.

2.5.2.1 Configuration Steps

For this configuration step the Ignition Server will be defined as a RADIUS server on the stack of Avaya Ethernet Routing Switch 4500s:

- 1. The Ignition Server's Admin IP address **192.168.10.52** will be added as the **Primary RADIUS Server**.
- 2. The RADIUS shared secret *avayalabs* will be defined which matches the RADIUS shared secret defined on the Ignition Server in section 2.3.8.
- 1 Configure the Ignition Server's Admin IP address *192.168.10.52* as the primary RADIUS server IP and specify the RADIUS shared secret *avayalabs*:

ERS4500(config)# radius-server host 192.168.10.52

ERS4500(config)# radius-server key

Enter key: **avayalabs**

Confirm key: **avayalabs**

2 Verify the RADIUS server configuration:

ERS4500 (config) # **show radius-server**

```
Password Fallback: Disabled
Primary Host: 192.168.10.52
Secondary Host: 0.0.0.0
Port: 1812
Time-out: 2
Key: *************
Radius Accounting is Disabled
AcctPort: 1813
```

2.5.3 EAPOL

Avaya Ethernet Routing Switches support the Extensible Authentication Protocol over LAN (EAPOL) encapsulation standard to provide port based access control. This concept uses the Extensible Authentication Protocol (EAP) as described in the IEEE 802.1X standard. EAPOL filters traffic based on source MAC address. Unauthorized hosts are unable to receive traffic from authorized devices or the network until the host successfully authenticate. Authentication hosts can be assigned to the native VLAN assigned to the access port or alternatively can be assigned to a dynamic VLAN provided by the RADIUS server.

By default Avaya Ethernet Routing Switches support a single EAPOL host per port; however Avaya includes support for a number of EAPOL enhancements which allows a port to assign Guest VLANs, support multiple EAPOL hosts, support a mix of EAPOL and non EAPOL hosts and support non EAPOL enabled hosts such as Printers or Access Points.

2.5.3.1 Configuration Steps

For this configuration step the access layer ports 1/1-47 and 2/1-24 on the stack of Avaya Ethernet Routing Switch 4500s will be enabled for EAPOL authentication with re-authentication support. For this example the default Single Host Single Authentication (SHSA) implementation will be used:

- 1. EAPOL on access layer ports 1/1-47 and 2/1-24 will be configured as Auto.
- 2. EAPOL *re-authentication* will be enabled on access layer ports 1/1-47 and 2/1-24 using the default timer 3600 seconds.
- 3. EAPOL will remain disabled on the uplink port **1/48** which will be set to the default value *Forced Authorized*.

1 Enable EAPOL on access ports 1/1-47,2/1-24 and enabled re-authentication:

ERS4500(config)# interface fastEthernet all

ERS4500(config-if)# eapol port 1/1-47,2/1-24 status auto

ERS4500(config-if)# eapol port 1/1-47,2/1-24 re-authentication enable

2 Configure the uplink port 1/47 as Forced Authorized:

```
ERS4500(config-if) # eapol port 1/48 status authorized
```

ERS4500(config-if)# exit

ERS4500 (config) # **show eapol**



Admin Status: Auto Auth: No Admin Dir: Both Oper Dir: Both ReAuth Enable: Yes ReAuth Period: 3600 Quiet Period: 60 Xmit Period: 30 Supplic Timeout: 30 Server Timeout: 30 Max Req: 2 RDS DSE: No Admin Status: F Auth Auth: Yes Admin Dir: Both Oper Dir: Both ReAuth Enable: No ReAuth Period: 3600 Quiet Period: 60 Xmit Period: 30 Supplic Timeout: 30 Server Timeout: 30 Max Req: 2 RDS DSE: No

Access Ports 1/1-48,2/1-24

Uplink Port 1/48

3 Globally enable EAPOL:

ERS4500(config)# eapol enable
ERS4500(config)# show eapol

EAPOL Administrative State: Enabled Port-mirroring on EAP ports: Disabled

Note – Details for enabling multihost EAPOL options can be located in the product documentation as well as various technical configuration guides available for download at http://support.avaya.com/css/Products/P0846/All_Documents.

AVAYA

2.6 Microsoft Windows 7

2.6.1 Root CA Certificate Installation

For this configuration step a base-64 encoded CA root certificate will be installed in Windows 7 so that Windows 7 can validate the signed server certificate issued to the Ignition Server during PEAP authentication:

1 Using *Explorer* double click the CA root certificate to install. This will open the *Certificate*:







2 Verify the CA root certificate you are installing is correct then click *Install Certificate*:



3 Click Next:





4 Select the option *Place all certificates in the following store* then click *Browse*. Select *Trusted Root Certificate Authorities* then click *OK*. Click *Next*:



5 Click *Finish* to add the CA root certificate to the users *Trusted Root Certificate Authorities* certificate store:

Certificate Import Wizard	X						
	Completing the Certificate Import Wizard						
	The certificate will be imported after you click Finish.						
	You have specified the following settings:						
	Certificate Store Selected by User Trusted Root Certifica						
	Content Certificate						
	4						
	< Back Finish Cancel						



Note – If the server certificate installed on the Ignition Server was issued from Microsoft Certificate Services configured as an Enterprise Root CA and the Windows 7 workstation was added to the domain after Certificate Services was installed, the CA root certificate will be been automatically installed when the Windows 7 workstation was added to the domain.



2.6.2 Network Access Protection Agent Service

The Network Access Protection Agent service must be enabled before the Windows 7 workstation can participate in a network with Network Access Protection (NAP) enforcement enabled. The Network Access Protection Agent Service is disabled by default but can be stated on an individual Windows 7 workstation using the following procedure:

1 In Windows 7 click *Start > All Programs > Accessories > Run*. Enter *SERVICES.MSC* then click *OK*. Locate the service *Network Access Protection Agent*, right-click then select *Properties*:

O Services			-			- - X		
File Action View	Help							
Services (Local)	Services (Local)							
Netwo	Network Access Protection Agent	Name	Description	Status	Startup Type	Log On As 🔺		
	Stop the service Restart the service Description: The Network Access Protection (NAP) agent service collects and manages health information for client computers on a network. Information collected by NAP agent is used to make sure that the client computer has the required software and settings. If a client computer is not compliant with health policy, it can be provided with restricted network access until its configuration is updated. Depending on the computers might be automatically	Microsoft .NET Fr Microsoft .NET Fr Microsoft .NET Fr Microsoft SCSIni Microsoft Softwar Multimedia Class Net. Tcp Port Shari Network Connecti Network Connecti Network Connecti Network Connecti Network Store Int Office Software Pr Office Software Pr Office Files	Microsoft Microsoft Microsoft Manages In Manages so Enables rela Provides abi Manages o Identifies th Collects an This service Saves install Dhe Offline The Offline	Started Started Started Started Started Started Started	Disabled Automatic (D Automatic (D Manual Automatic Disabled Automatic Manual Automatic Manual Automatic Manual Manual Automatic	Local Syste Local Syste Local Syste Local Syste Local Syste Local Syste Local Syste Local Syste Local Service Network S Local Syste Network S Network S Network S		
	updated so that users quickly regain full network access without having to manually update their computer.	 Parental Controls Peer Name Resolu Peer Networking 	This service Enables serv Enables mul		Manual Manual Manual	Local Service Local Service Local Service		
		Reer Networking I	Provides ide		Manual	Local Service 🚽		
	Extended Standard	•				•		

2 Set the *Startup type* to *Automatic* then click *Start*. The *Service status* will change to *Started*. Click *OK*:

Network Access Pro	tection Agent Properties (Local Computer)								
General Log On	Recovery Dependencies								
Service name:	napagent								
Display name:	Network Access Protection Agent								
Description:	Description: The Network Access Protection (NAP) agent								
Path to executabl C:\Windows\Syst	e: em32\svchost.exe +k NetworkService								
Startup type:	Automatic 👻								
Help me configure	e service startup options.								
Service status:	Stopped								
Start	Stop Pause Resume								
You can specify the from here.	You can specify the start parameters that apply when you start the service from here.								
Start parameters:									
	OK Cancel Apply								



2.6.3 EAP Quarantine Enforcement Client

Network Access Protection (NAP) requires the Windows workstations to run a Quarantine Enforcement Client for the specific NAP implementation that is being enabled. Windows 7 supports Quarantine Enforcement Clients for DHCP, IPsec, RD Gateway and EAP and by default all Quarantine Enforcement Clients are disabled.

The *EAP Quarantine Enforcement Client* can be enabled on an individual Windows 7 workstation using the following procedure:

1 In Windows 7 click *Start > All Programs > Accessories > Run*. Enter *NAPCLCFG.MSC* then click *OK*. Select *Enforcement Clients* then right-click on *EAP Quarantine Enforcement Client* and select *Enable*:

1 NAPCLCFG - [NAP Client Configuration (Local Computer)\Enforcemen	t Clients]				x
File Action View Help						
🗢 🔿 🔰 🖬 🚺 🖬						
NAP Client Configuration (Local Comp	Enforcement Clients			A	tions	
Enforcement Clients	Name		Status	Er	forcement Clients	•
Health Registration Settings	BDHCP Quarantine Enforcem	ment Client	Disabled		View	•
	IPsec Relying Party	(Disabled	G	Refresh	
	Sear Quarantine Enforceme	ent Client	Enabled	2	Help	
				D	HCP Quarantine Enforcement C	lient 🔺
					Enable	
				G	Refresh	
					Properties	
				2	Help	
	5 DHCP Quarantine Enf	forcement Clie				
	ID:	79617				
	Name:	DHCP Quaranti	ine Enforcement Client			
	Description:	Provides DHCP	based enforcement for NAP			
	Version:	1.0				
	Vendor:	Microsoft Corpo	ration			
	Status:	Disabled				
< III >						
	, 					



Tip – The EAP Quarantine Enforcement Client can be optionally enabled using the CLI by issuing the *netsh nap client set enforcement ID* = 79623 ADMIN = "ENABLE" command.

Tip – The EAP Quarantine Enforcement Client status can be optionally viewed using the CLI by issuing the *netsh nap show configuration* command.



2.6.4 Wired Authentication Configuration Steps

For this configuration step PEAP user authentication with NAP enforcement will be enabled on the Local Area Connection in Windows 7:



Note – The Windows 7 service *Wired AutoConfig* must be started before 802.1X can be enabled on a Local Area Connection.

1 In Windows 7 select Control Panel > Network and Sharing Center > Change Adaptor Settings. Right click on Local Area Connection then select Properties:





2 Enable the option Enable IEEE 802.1X authentication then select the network authentication method type Microsoft: Protected EAP (PEAP). Click Settings:

Local Area Connection Properties
Networking Authentication Sharing
Select this option to provide authenticated network access for this Ethemet adapter. Enable IEEE 802.1X authentication
Choose a network authentication method:
Remember my credentials for this connection each time I'm logged on
☑ Fallback to unauthorized network access
Additional Settings
OK Cancel

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3 Enable the option *Validate Server Certificate*. Optionally enable *Connect to these servers* then enter the hostname of the Ignition Server as defined in the CN field of the signed server certificate installed on the Ignition Server. Enable *Enforce Network Access Protection*. Click *Configure* and enable the option *Automatically use my Windows logon name and password*. Click *OK* then *OK*:

Protected EAP Properties	inere .	×		EAP MSCHAPv2 Properties	×
When connecting: Validate server certification Connect to these server ide.avavalabs.local	ers:			When connecting: Automatically use my Windows password (and domain if any).	logon name and
ide.avayalabs.local Trusted Root Certification AddTrust External CA V AVAYALABS CA1 Class 3 Public Primary DigiCert High Assuran DST Root CA X3 Entrust.net Certificat Entrust.net Secure Se Certification authorities Select Authentication Metho Secured password (EAP-MS V Enable Fast Reconnect E Enable Identity Privacy	Authorities: Root Certification Authority ce EV Root CA ion Authority (2048) erver Certification Autho III authorize new servers o s. d: CHAP v2) Protection not present cryptobind OK	ority		OK C	
	Certificates Certificate Import Certificate Admin Certificate: ide. Name default_soap_cert default_soap_cert default_soap_cert default_soap_cert default_soap_cert default_soap_cert default_soap_cert	te Requests Protocol Rod avayalabs.local Modify. Type Date Genera RSA 2010-10-21 RSA 2010-10-21 RSA 2010-10-21 RSA 2010-10-21	ted Expiration Date 2025-12-31 2013-05-04 2025-12-31	Bound to Services SOAP Port Cert UI Port Cert, EAP Users	



2.6.5 Wireless Authentication Configuration Steps

For this configuration step a Wireless Network will be added to Windows 7 that will authenticate the Computer and Users on a WPA2 enabled Wireless LAN using PEAP while providing a single sign-on experience:



Note – The Windows 7 service *WLAN AutoConfig* must be started before 802.1X can be enabled on a Wireless interface.

1 In Windows 7 select Control Panel > Network and Sharing Center > Manage Wireless Networks then click Add:



2 Select Manually create a network profile:





3 In the Network name field type the SSID name to connect to then set the Security type to WPA2-Enterprise. Set the Encryption type to AES then enable the option Start this connection automatically. Click Next:

Manually connect to	a wireless network							
Enter information	Enter information for the wireless network you want to add							
Network name:	AVAYA-IDE							
Security type:	WPA2-Enterprise							
Encryption type:	AES 🗸							
Security Key:	Hide characters							
V Start this connect	ion automatically							
📝 Connect even if t	he network is not broadcasting							
Warning: If you s	elect this option, your computer's privacy might be at risk.							
	Nex	Cancel						

4 Select Change connection settings:





5 Select the *network authentication method* type *Microsoft: Protected EAP (PEAP)* then click *Settings*:

AVAYA-IDE Wireless N	etwork Properties	×
Connection Security]	
Security type: Encryption type:	WPA2-Enterprise	•
Choose a network au Microsoft: Protected Remember my cru time I'm logged ou	uthentication method: d EAP (PEAP)	Settings each
Advanced setting	S	
	ок	Cancel



6 Enable the option *Validate Server Certificate*. Optionally enable *Connect to these servers* then enter the hostname of the Ignition Server as defined in the CN field of the signed server certificate installed on the Ignition Server. Enable *Enforce Network Access Protection*. Click *Configure* and enable the option *Automatically use my Windows logon name and password*. Click *OK* then *OK*:

		×		EAP MSCHAPv2 Properties	×
te ers:				When connecting: Automatically use my W password (and domain i	indows logon name and f any).
Authorities: Root Certification Authority ce EV Root CA on Authority (2048) rver Certification Author III authorize new servers of	prity pr trusted	4 4		OK	Cancel
d: CHAP v2) Protection not present cryptobing OK	ding TLV	nfigure			
Certificates Certificat Import Certificate Admin Certificate: ide	e Requests	Protocol Root Cer	tificates Certificate Re	evocation List	1
Name default_soap_cert default_ioap_cert ide_avayalabs.local deraul_tunnel_cert	Type RSA 2010 RSA 2011 RSA 2010 RSA 2010	Date Generated)-10-21)-10-21 (-05-05)-10-21)-10-21 Vie	Expiration Date 2025-12-31 2025-12-31 2013-05-04 2025-12-31	Bound to Services SOAP Port Cert UI Port Cert, EAP Users	
	te ers: Authorities: Root Certification Authority ce EV Root CA on Authority (2048) rver Certification Author iii authorize new servers o d: CHAP v2) Protection not present cryptobing OK Certificates Certificate Admin Certificate	te ers: Authorities: Root Certification Authority ce EV Root CA on Authority (2048) rver Certification Authority "" authorize new servers or trusted . CHAP v2) Cor Protection not present cryptobinding TLV Cor Protection CK Certificates Certificate Requests Import Certificate Admin Certificate Admin Certificate Admin Certificate Admin Certificate RSA 2011 default_soap_cert RSA 2011 default_soap_cert RSA 2011 default_connet_cert RSA 2011	te ers: Authorities: Root Certification Authority ce EV Root CA on Authority (2048) river Certification Authority III authorize new servers or trusted CHAP v2) Configure Protection not present cryptobinding TLV OK Cancel Certificates Admin Certificate Admin Certificate Requests Protocol Root Certificate Requests Notificate Admin Certificate: ide.avayalabs.local Modify Name Type Date Generated default.soap.cert RSA 2010-10-21 Ide.avayalabs.local RSA	E ers: Authorities: Root Certification Authority cetV Root CA on Authority (2048) on Authority (2048) rever Certification Authority authorize new servers or trusted : Chap V2) Configure Protection not present cryptobinding TLV OK Cancel Vertificates Certificates Import Certificate Modify Name Type Vertificates Expiration Date default_scape_cert RSA 2010-10-21 2025-12-31 decavayables.local Nodify Vertificate RSA Vereter </th <td>E te rs: Authorities: Root Certification Authority e EV Root CA on Authority (2048) rver Certification Authority authorize new servers or trusted : : CHAP v2) Configure Protection not present cryptobinding TLV CK Cancel</td>	E te rs: Authorities: Root Certification Authority e EV Root CA on Authority (2048) rver Certification Authority authorize new servers or trusted : : CHAP v2) Configure Protection not present cryptobinding TLV CK Cancel



7

A Wireless network profile has now been created in Windows 7:





3. Verification

3.1 Avaya Ethernet Routing Switch

3.1.1 NAP Compliant Users

The following section highlights the steps required to validate EAPoL PEAP user authentication for Compliant Windows 7 Enterprise workstation:

1 Login to Windows 7 using a domain username and password which will initiate PEAP user authentication. In this example a domain user that is a member of the *Sales* group is used and the computer is fully compliant:



2 Open the Windows 7 Action Center. No issues will be displayed:

			• ×
0	🖉 🗟 🖉 🕨 Control Panel 🕨	System and Security > Action Center - 47 Search Control Panel	٩
	Control Panel Home Change Action Center settings	Review recent messages and resolve problems No issues have been detected by Action Center.	Ø
6	Change User Account Control settings View archived messages	Security	۲
	View performance information	Maintenance	\odot
		If you don't see your problem listed, try one of these: If you don't see your problems Recovery Find and fix problems Restore your computer to an earlier time	
	See also		
	Windows Update		
	Windows Program Compatibility Troubleshooter		

3 On the Avaya Ethernet Routing Switch view the EAPOL port status. The *Auth* status will display as Yes indicating the sales user has authenticated. In this example the Windows 7 workstation is connected to port 1/1:

ERS4500# show eapol port 1/1

```
EAPOL Administrative State: Enabled
Port-mirroring on EAP ports: Disabled
Unit/Port: 1/1
Admin Status: Auto
Auth: Yes
Admin Dir: Both
..
```



4 On the Avaya Ethernet Routing Switch view the dynamic VLAN assignment. In this example the sales user is *Compliant* and will be assigned to the *Sales* VLAN:

ERS4500#	show	v vlan interface	vids	1/1		
Unit/Port	VLAN	VLAN Name	VLAN	VLAN Name	VLAN	VLAN Name
1/1	11	Sales				

5 Using the *Ignition Dashboard* view the *Access Logs* by selecting *Monitor* > *Site-Name* > *Ignition-Server-Name* > *Log Viewer* > *Access.* A record showing a successful authentication and authorization for the sales user will be listed:

A Ignition Dashboard		
Administration Help		
6 Configuration Monitor	🔆 Iroubleshoot	
Monitor	Current Site: AvayaLabs	2
🖃 🚭 AvayaLabs	Log Viewer Statistics System Health Directory Services Status	
······ 📷 ide.avayalabs.local	Log Types	Configure
	Access Audit Security System	
	+ Filter [is applied] Use Saved Filter Clear Filter	Export Log <u>R</u> efresh
	2011-05-18 14:57:12 RADIUS Request Accented UserId=salesuser_Authenticator=ers4500-1.avavalabs.local (192	.168.10.19). Access Policy
	Access Record Details	
	Authentication Details	
20222	Access Policy: NPS Users	
200000 V	<u>"</u>	=0=



6 Double-click on the computer authentication log entry to view the authentication and authorization details. The *Posture Details* section in the *Access Record* will highlight the posture evaluation results for the sales user and the assigned VLAN:



3.1.2 NAP Non-Compliant Users

The following section highlights the steps required to validate EAPoL PEAP user authentication for Non-Compliant Windows 7 Enterprise workstation:

1 Login to Windows 7 using a domain username and password which will initiate PEAP user authentication. In this example a domain user that is a member of the *Sales* group is used and the *Windows Firewall* and *Auto Remediation* have been *disabled*. A *Network Access Protection* dialog will be displayed in the task bar stating that *Network access might be limited*:





2 Open the Windows 7 Action Center then select View Solution:



3 A Network Access Protection dialog window outlining why the computer has failed posture evaluation and how to remediate the issue will be displayed:

1	This computer doesn't meet security standards defined by your networl administrator. Network access might be limited until you update your computer. To check security state of this computer, click Try Again.	د the:
۲	Windows Security Health Agent Unsuccessful Microsoft Corporation The Windows Security Health Agent monitors security settings on your computer. Version: 1.0, JD 79744 The Windows Security Health Agent cannot update the security state of this computer.	
	Remediation Results: 0x00ff022 An administrator must enable a firewall program that is compatible with Windows Security Center service.	
Last u	pdated: 5/18/2011 2:57 PM	

4 On the Avaya Ethernet Routing Switch view the EAPOL port status. The *Auth* status will display as Yes indicating the sales user has authenticated. In this example the Windows 7 workstation is connected to port 1/1:

ERS4500# show eapol port 1/1 EAPOL Administrative State: Enabled Port-mirroring on EAP ports: Disabled Unit/Port: 1/1 Admin Status: Auto Auth: Yes Admin Dir: Both



5 On the Avaya Ethernet Routing Switch view the dynamic VLAN assignment. In this example the sales user is *Non-Compliant* and will be assigned to the *Remediated* VLAN:

ERS4500#	show	vlan int	erface	vids	1/1					
Unit/Port	VLAN	VLAN Name		VLAN	VLAN	Name	VLAN	VLAN	Name	
1/1	14	Remediated	ł							

6 Using the *Ignition Dashboard* view the *Access Logs* by selecting *Monitor* > *Site-Name* > *Ignition-Server-Name* > *Log Viewer* > *Access.* A record showing a successful authentication and authorization for the sales user will be listed:

A Ignition Dashboard		
Administration Help		
6 Configuration Monitor	[≫] <u>I</u> roubleshoot	
Monitor	Current Site: AvayaLabs	Ľ
🖃 🚭 AvayaLabs	Log Viewer Statistics System Health Directory Services Status	
🔤 ide.avayalabs.local	Log Types	Configure
	Access Audit Security System	
	+ Filter [is applied] Use Saved Filter ▼ Clear Filter	Export Log <u>R</u> efresh
	Timestamp Type Log Message 2011-05-18 14:57-12 PADTUS Request Accented UserId-salesuser Authenticator-erc4500-1 avavalabs local (19)	2 168 10 19) Access Policy
		action concernment of the second s
	Access Record Details	
	Authentication Details	•
۱ <u>۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲ ۲</u>	Access Policy: NPS Users	-



5 Double-click on the computer authentication log entry to view the authentication and authorization details. The *Posture Details* section in the *Access Record* will highlight the posture evaluation results for the sales user, why posture evaluation failed and the assigned VLAN:

thentication/Authorization Request Details	Authentication/Authorization Request Details	
Access Policy: NPS Users	Policy Rule Used: Sales	
Authenticator: /default/ers4500-1.avayalabs.local	Authorization Result: Check Posture	
MAC Address: C62A14138873	Posture Details	
Directory Result: Success	Posture Profile: NAP	
Authorization Result: Check Posture	Posture Evaluation Result: Not Compliant and Allow	
Posture Evaluation Result: Not Compliant and Allow	Nap Client: true	
User Details	□ NAP Firewall Products on Client	
<empty></empty>		
Groups	Compliant: A Microsoft product is not enabled	
Sales	Enabled: false	
inhound Attributes	□ NAP Anti Virus Products on Client	
User-Name: AVAYALABS\salesuser	McAfee VirusScan Enternrise	
NAS-IP-Address: 192.168.10.19	Compliant: Yes	
NAS-Port: 1	Enabled: true	
Service-Type: 2	Untodate: true	
Framed-MTU: 1490	NAP Anti Sprware Products on Client	
State: ed2bdb3cc68503377d86ecec060b1cbe		
Calling-Station-Id: C8-2A-14-13-88-73	□ MICROSOFT PRODUCT	
NAS-Port-Type: 15	Compliant: Yes	
Message-Authenticator: e5c/94e/64/a/ac8a/c5b8860af84a/5	Enabled: true	
Authentication Details	Uptodate: true	
Outer Tunnel Type: PEAP	NAP Auto Update on Client	
Outer Tunnel User: salesuser	Compliant: Yes	
Inner Tunnel Type: EAP_MSCHAPV2	Enabled: true	
Inner Lunnel User: salesuser	NAP Security Update on Client	
Authentication Result: Authenticated	Compliant: Yes	
Directory Details	Enabled: false	
Authentication Directory Store Type: Active Directory Service	Security Rating: IMPORTANT	
Directory Set: Active Directory	Update Src: Microsoft Update	
Authentication Directory Store Name: Active Directory	Update Server: no server	
Realm: AVAYALABS	SystemId: 79744	
Lookup Directory Store Name: Active Directory	LastSync Time: 1 Hour(s) 57 Minute(s) 8 Second(s)	
Directory Result: Success	□ NAP Remediation Info	
	Auto Remediate: false	
NUTNOFIZATION LACTAINS	Remediation Url:	
Policy Rule Used: Sales Authorization Result: Chack Resture	Outbound Attributes	
Authorization Result: Check Posture	VLAN (Tunnel-Private-Group-Id): 14	



3.2 Wireless LAN 8100

3.2.1 NAP Compliant Users

The following section highlights the steps required to validate Wireless PEAP user authentication for Compliant Windows 7 Enterprise workstation:

1 Login to Windows 7 using a domain username and password which will initiate wireless PEAP user authentication. In this example a domain user that is a member of the *Sales* group is used and the computer is fully compliant:



2 Open the Windows 7 Action Center. No issues will be displayed:



3 On the Avaya Ethernet Routing Switch view the dynamic VLAN assignment. In this example the sales user is *Compliant* and will be assigned to the *Sales* Mobility VLAN:

WC8180# show wireless client status

Total number of clients: 1

Client	Client	Associated	Mobility	Status
MAC Address	IP Address	Controller	VLAN	
E0:F8:47:0F:E0:14 19	92.168.10.100	192.168.10.30	Sales	Authenticated



4 Using the *Ignition Dashboard* view the *Access Logs* by selecting *Monitor* > *Site-Name* > *Ignition-Server-Name* > *Log Viewer* > *Access*. A record showing a successful authentication and authorization for the sales user will be listed:

A Ignition Dashboard		
<u>A</u> dministration <u>H</u> elp		
Configuration Monitor	r 💥 Iroubleshoot	
Monitor	Current Site: AvayaLabs	2
🖃 🚟 AvayaLabs	Log Viewer Statistics System Health Directory Services Status	
iue.avayaiabs.iucai	Log Types	Configure
	Access Audit Security System	
	+ Filter [is applied] Use Saved Filter Clear Filter Export	rt Log <u>R</u> efresh
	2011-05-18 14:57:12 RADIUS Request Accepted UserId=salesuser, Authenticator=ers4500-1.avayalabs.local (192.168.10.1)	9), Access Policy
	Access Record Details	
	Authentication Details	
	Access Policy: NPS Users	
		-0-



5 Double-click on the computer authentication log entry to view the authentication and authorization details. The *Posture Details* section in the *Access Record* will highlight the posture evaluation results for the sales user and the assigned VLAN:





3.2.2 NAP Non-Compliant Users

The following section highlights the steps required to validate Wireless PEAP user authentication for Non-Compliant Windows 7 Enterprise workstation:

1 Login to Windows 7 using a domain username and password which will initiate wireless PEAP user authentication. In this example a domain user that is a member of the *Sales* group is used and the *Windows Firewall* and *Auto Remediation* have been *disabled*. A *Network Access Protection* dialog will be displayed in the task bar stating that *Network access might be limited*:



2 Open the Windows 7 Action Center then select View Solution:



3 A Network Access Protection dialog window outlining why the computer has failed posture evaluation and how to remediate the issue will be displayed:





On the Avaya Ethernet Routing Switch view the dynamic VLAN assignment. In this example the sales user is <i>Non-Compliant</i> and will be assigned to the <i>Remediated</i> Mobility VLAN:						
reless client s	status					
lients: 1						
Client IP Address	Associated Controller	Mobility VLAN	Status			
192.168.14.100	192.168.10.30	Remediated	Authenticated			
5 Using the <i>Ignition Dashboard</i> view the <i>Access Logs</i> by selecting <i>Monitor</i> > <i>Site-Name</i> > <i>Ignition-Server-Name</i> > <i>Log Viewer</i> > <i>Access</i> . A record showing a successful authentication and authorization for the sales user will be listed:						
	Ethernet Routin r is Non-Complia reless client a lients: 1 Client IP Address 192.168.14.100 ition Dashboard er-Name > Log V ation for the sale	Ethernet Routing Switch view to r is Non-Compliant and will be a reless client status lients: 1 Client Associated IP Address Controller 192.168.14.100 192.168.10.30 ition Dashboard view the Access er-Name > Log Viewer > Access attion for the sales user will be lis	Ethernet Routing Switch view the dynamic VL r is Non-Compliant and will be assigned to the reless client status lients: 1 Client Associated Mobility IP Address Controller VLAN 192.168.14.100 192.168.10.30 Remediated ition Dashboard view the Access Logs by sele er-Name > Log Viewer > Access. A record show ation for the sales user will be listed:	Ethernet Routing Switch view the dynamic VLAN assignment. In this error is Non-Compliant and will be assigned to the Remediated Mobility VL reless client status lients: 1		

A Ignition Dashboard		3 ×
Administration Help		
6 Configuration Monitor	<u>% </u> Iroubleshoot	
Monitor	Current Site: AvayaLabs	Ľ
🖃 🚭 AvayaLabs	Log Viewer Statistics System Health Directory Services Status	
ide.avayalabs.local	Log Types Conf	figure
	Access Audit Security System	
	Filter [is applied] Use Saved Filter Clear Filter Export Log [<u>R</u> efresh
	2011-05-18 14:57:12 RADIUS Request Accepted UserId=salesuser, Authenticator=ers4500-1.avayalabs.local (192.168.10.19), Access	Policy
	Access Record Details	
	Authentication Details	-
	Access Policy: NPS Users	•
		=00=



5 Double-click on the computer authentication log entry to view the authentication and authorization details. The *Posture Details* section in the *Access Record* will highlight the posture evaluation results for the sales user, why posture evaluation failed and the assigned VLAN:

uthentication/Authorization Request Details	Authentication/Authorization Request Details	
General Details Received: 2011-05-18 15:56:46	Policy Rule Used: Sales Authorization Result: Check Posture	
User Id: salesuser	Posture Details	
Access Policy: NPS Users	Docture Dectilier NAD	
Authenticator: /default/wc8180-1.avayalabs.local	Posture Evaluation Result: Not Compliant and Allow	
MAC Address: E0F8470F0E14	Nan Client: true	
Authentication Result: Authenticated		
Directory Result: Success	NAP Firewall Products on Client	
Authorization Result: Check Posture	MICROSOFT PRODUCT	
Posture Evaluation Result: Not Compliant and Allow	Compliant: A Microsoft product is not enabled	
User Details	Enabled: false	
<empty></empty>	📨 🗖 NAP Anti Virus Products on Client	
Groups	McAfee VirusScan Enterprise	
Sales	Compliant: Yes	
Inbound Attributes	Enabled: true	
User-Name: AVAYALABS\salesuser	Uptodate: true	
NAS-IP-Address: 192.168.10.30	□ NAP Anti SPyware Products on Client	
NAS-Port: 1		
Service-Type: 2		
Framed-MTU: 1400	Compliant: Yes	
State: 6f3e4a8ec0ef64734c1f33fbca5f2bb0	Enabled: true	
Called-Station-Id: 00-23-68-2E-6F-08:AVAYA-IDE	Uptodate: true	
Calling-Station-Id: E0-F8-47-0F-0E-14	NAP Auto Update on Client	
NAS-Identifier: RFS4000-1	Compliant: Yes	
NAS-Port-Type: 19	Enabled: true	
Connect-Info: CONNECT -Mbps 802.11g	NAP Security Update on Client	
Message-Authenticator: c5db7efb44a6da38bc6af779aeaadd60	Compliant: Yes	
NAS-Port-Id: AVAYA-IDE	Enabled: false	
Symbol-Current-ESSID: AVAYA-IDE	Security Rating: IMPORTANT	
Symbol-WLAN-Index:	Update Src: Microsoft Update	
Authentication Details	Update Server: no server	
Outer Tunnel Type: PEAP	SystemId: 79744	
Outer Tunnel User: salesuser	LastSync Time: 2 Hour(s) 56 Minute(s) 42 Second(s)	
Inner Tunnel Type: EAP_MSCHAPV2	🗆 NAP Remediation Info	
Inner Tunnel User: salesuser	Auto Remediate: false	
Authentication Result: Authenticated	Remediation Url:	
Directory Details	Outbound Attributes	
Authentication Directory Store Type: Active Directory Service	VI AN (Tunnel-Private-Groun-Id): 14	



4. Troubleshooting

The following section highlights some common issues and resolutions when deploying Active Directory computer and user authentication:

4.1 Authentication

4.1.1 Authenticator Trust

Problem Description:

One of the most common causes of failed authentication attempts is a mismatched RADIUS shared secret, authenticator IP address mismatch or no authenticator entry. When an authentication request is received by the Ignition Server, the Ignition Server will verify that the authenticator is trusted and the RADIUS shared secret matches.

If an Authenticator entry cannot be located for the source IP address that the RADIUS authentication request was received from or the RADIUS shared secret is mismatched, the Ignition Server will drop the authentication request.

Using the Ignition Dashboard by select *Monitor > Site-Name > Ignition-Server-Name > Log Viewer > Security*. A *Packet dropped as Message-Authenticator Attribute validation failed* log entry will be displayed:

Administration Help Configuration Monitor Current Site: Avayalabs Configuration Current Site: Avayalabs Configure Access Audit Security System Filter (is applied) Configure Access Audit Security System Configure Confi	A Ignition Dashboard			
Configuration Monitor Current Site: Avayal.abs Configuration Current Site: Avayal.abs Configure Configuration Configure Access Audit Directory Services Status Configure Log Types Configure Access Audit Packet dropped as Message-Authenticator Attribute validation failed (chared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic	Administration Help			
Monitor Current Site: AvayaLabs E Icg Viewer Statistics System Health Directory Services Status Icg Viewer Statistics System Health Directory Services Status Icg Viewer Statistics System Health Directory Services Status Icg Types Configure Access Audit Security System Icg Types Icg Macsage Icg Macsage Icg Macsage Export Log Befresh Timestange Icg Macsage Icg Macsage Icg Macsage Icg Macsage Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:30 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic	Configuration Monitor	X Iroubleshoot		
Wayalabs Log Viewer Statistics System Health Directory Services Status Log Types Configure Access Audi Security System Timet more Log Message Log Message 2011-05-13 10:03:44 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic	Monitor	Current Site: AvayaLabs	_	Ľ
Log Types Configure Access Audit Security System Filter Is applied Use Saved Filter Log Massage Timestance Log Massage Log Massage 2011-05-13 10:03:41 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011:05-13 10:03:35 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011:05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011:05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011:05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011:05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic	E	Log Viewer Statistics System Health Directory Services Status		
Access Audit Security System Filter [is applied] Use Saved Filter Clear Filter Export Log Refresh Toreschoop Log Massage Log Massage Log Massage 2011-05-13 10:03:30 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:35 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:35 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic	······ 📷 ide.avayalabs.local	Log Types	Co	onfigure
Filter (is sapplied) Use Saved Filter Clear Filter Export Log Refresh Timestrom Log Massage 2011-05-13 10:03:41 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic. 2011-05-13 10:03:38 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic. 2011-05-13 10:03:38 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic. 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic		Access Audit Security System		
Timestanon Log Maccage 2011-05-13 10:03:41 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:38 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:38 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic		+ Filter [is applied] Use Saved Filter Clear Filter	Export Log	<u>R</u> efresh
2011-05-13 10:03:34 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic. 2011-05-13 10:03:35 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic. 2011-05-13 10:03:35 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic. 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic. 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic.		Timestamp Log Message		
2011-05-13 10:03:33 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic		2011-05-13 10:03:41 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or ur	ntrusted AP) - A	Authentic
2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) - Authentic.		2011-05-13 10:03:38 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or ur	ntrusted AP) - A	Authentic
		2011-05-13 10:03:33 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or up 2011-05-13 10:03:32 Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or up	ntrusted AP) - Α atrusted AP) - Δ	Authentic
		1		
Access Record Details		Access Record Details		
Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) Authenticator IP Address=192.168.10.30		Packet dropped as Message-Authenticator Attribute validation failed (shared secret mismatch or untrusted AP) Authenticator IP Address=192.168.10.30		^
				-00-



Resolution:

- Using the Ignition Dashboard select Configuration > Site-Name > Site-Configuration > Authenticators > default. Verify the Ignition Server has an Authenticator entry for the Avaya Wireless LAN Controller 8180 or Avaya Ethernet Routing Switch(es).
- 2. If an Authenticator entry is present, verify the *IP Address* for the Authenticator record is correct:
 - a. The Avaya Wireless LAN Controller 8180 uses the *Interface-IP* address to originate RADIUS authentication and accounting requests.
 - b. An individual Avaya Ethernet Routing Switch uses the *Switch Management* IP address to originate RADIUS authentication and accounting requests.
 - c. A stack of Avaya Ethernet Routing Switches uses the *Stack Management* IP address to originate RADIUS authentication and accounting requests.
- 3. If the Authenticator entry is present and the IP Address is correct, reset the RADIUS shared secret on the Wireless LAN Controller 8180 or Ethernet Routing Switch(es) to match the RADIUS Shared Secret defined in the Authenticator record.

TIP – You can view the RADIUS Shared Secret within the Authenticator Details window by selecting **Show** next to the defined **RADIUS Shared Secret**:

A Authenticator Details	Authenticator De	A Authenticator Details			
Name: wc8180-1.avayalabs.local	Enable Authenticator	Name:	wc8180-1.avayalabs.local	Enable Authenticator	
IP Address: 192.168.10.30	Bundle	IP Address:	192.168.10.30	Bundle	
Container: <u>default</u>		Container:	<u>default</u>		
Authenticator Type: Wireless		Authenticator Type	Wireless 👻		
Vendor: Motorola 💌	Device Template: generic-motorola 👻	Vendor:	Motorola 💌	Device Template: generic-motorola 💌	
RADIUS Settings TACACS+ Settings TACACS+ Settings					
RADIUS Shared Secret:	Show		et avayalabs	Hide	
Enable PADIUS Accers		Enable RADI			
Access Policy: FAP Lisers		Access Policy:	FAP Lisers		
Enable MAC Auth		Enable MAC	Auth		
Access Policy: default-radius-device		Access Policy:	default-radius-device		
Do Not Use Password		O Not Use	Do Not Use Password		
Use RADIUS Shared Secret As Password		O Use RADIUS			
Use This Password	O Use This Pas	sword	Show		
		(C)			



4.1.2 NTLM Authentication

Problem Description:

PEAP uses MSCHAPv2 as an inner authentication protocol which is not natively supported by LDAP. To overcome this limitation the Ignition Server employs NTLM authentication and creates a computer object in the *Computers* container in the Active Directory tree. If the computer object is not present, MSCHAPv2 authentication will not be possible and authentication will fail.



Resolution:

If MSCHAPv2 authentication is failing:

- 1. Check the *Computers* container in Active Directory and look for the Ignition Server computer object. The Name will either be the MAC address of the Ignition Server or the resolvable hostname.
- If the computer object is missing, assign the Ignition Server bind user account with the necessary permissions required to allow it to *Create Computer Objects* in the domain (<u>http://technet.microsoft.com/en-us/library/cc754478.aspx</u>). Alternatively assign the account to the Domain Admins group.
- 3. Initiate an MSCHAPv2 authentication request. If the Ignition Server bind user account has the necessary permissions it will create a computer object I the Computers container.


4	Active	e Directo	ory Use	rs and Co	mputers								×
4	Eile	<u>A</u> ction	⊻iew	<u>W</u> indow	Help							_ 8	×
¢	\Rightarrow	£		r 🖸	8		2 💯	🏷 🗸 🕍	î.				
3	Active	e Director	y Users	and Comp	Comput	ers 2	objects						
Ē	- 🦲 S. - 👪 at	aved Que vavalabs	ries local		fiamo			Турс	_	Desc	ription		
1	÷	Builtin	local		 000C	29C9566	E	Comp	uter				
		Comput	ters	laua	Br009	5/14-MA	C	Comp	uter				
		E Foreigr	Security	/Principals									
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4.1.3 EAPOL Quiet Period

Each Ethernet port on an Avaya Ethernet Routing Switch supports various EAPOL timers. Most EAPOL deployments can utilize the default timer values; however there may be some instances where certain timers need to be modified to address authentication performance issues.

Problem Description:

When an EAPOL authentication attempt fails, the Avaya Ethernet Routing Switch will wait for the **Quiet Period** before a new authentication attempt is accepted. While the Ethernet host may attempt to re-authenticate, the Avaya Ethernet Routing Switch will not accept the new authentication until the **Quiet Period** expires which can impact the Windows workstations ability to access the network. For example a user on a Windows host that fails computer authentication will have to wait 60 seconds before user authentication can occur and access to the network is permitted.

Parameter	Default Value	Description
Quiet Period	60 (s)	Time interval between an authentication failure and the start of a new authentication attempt.
Resolution:		

1. If users are experiencing long authentication times due to initial authentication failures, consider reducing the *Quiet Period* to 10 seconds (or lower) to minimize the impact on the user and provide a transparent logon experience.



4.1.4 EAPOL Re-Authentication

Problem Description:

When re-authentication is enabled on an EAPOL port, the Avaya Ethernet Routing Switch will initiate reauthentication when the re-authentication period expires. Re-authentication is a useful feature as it provides a mechanism to disconnect users when their Active Directory accounts are disabled or if time and date authorization attributes are applied to users. Without re-authentication, users with expired or disabled credentials will remain connected to the network and time and date authorization restrictions will never be applied to users.

Parameter	Default Value	Description
Re-Authentication Period	3600 (s)	Time interval between successive re-authentications.
Pasalution		

Resolution:

- 1. If users are remaining authenticated after their Active Directory accounts are disabled or time and date permissions expire, enabled re-authentication on the EAPOL ports.
- When implementing time and date authorization policies are being deployed, consider reducing the *Re-Authentication Period* to *15* minutes. This will ensure users are disconnected within reason while balancing the increase in authentication requests.

4.2 CA Root Certificates

Problem Description:

By default during PEAP authentication a Windows workstations will attempt to validate the signed server certificate installed on the RADIUS authentication server using the corresponding CA root certificate installed in the users or computers *Trusted Root Certificate Authorities* store. If no CA root certificate is found, the TLS session will not be trusted and PEAP authentication will fail.



Resolution:

- 1. Temporarily uncheck the *Protected EAP Properties* option *Validate server certificate*. If the user's credentials are valid this will allow the user to authenticate and connect to the network.
- 2. Install the appropriate CA root certificate following the procedure outlined in **Section 2.6.1**. If the machine is a member of the domain you may also use the MMC certificate snap-in to renew the certificate.
- 3. Once the CA root certificate has been installed, re-enable the *Protected EAP Properties* option *Validate server certificate*.



Connect to these servers: ide.avayalabs.local Trusted Root Certification Authorities: AddTrust External CA Root Class 3 Public Primary Certification Authority DigiCert High Assurance EV Root CA DST Root CA X3 Entrust.net Certification Authority (2048) Entrust.net Certification Authority Equifax Secure Certificate Authority Equifax Secure Certificate Authority Con on to prompt user to authorize new servers or trusted certification authorities. Do not prompt user to authorize new servers or trusted certification Authority Enclude Authorities. Configure Enable Fast Reconnect Enforce Network Access Protection Disconnect if server does not present cryptobinding TLV Enable Identity Privacy	Connect to these servers: ide.avayalabs.local Trusted Root Certification Authorities: Class 3 Public Primary Certification Authority DigiCert High Assurance EV Root CA DST Root CA X3 Entrust.net Certification Authority (2048) Entrust.net Secure Server Certification Authority Equifax Secure Certificate Authority Configure Authorities. elect Authentication Method: Secured password (EAP-MSCHAP v2) Configure Enforce Network Access Protection Disconnect if server does not present cryptobinding TLV Enable Identity Privacy	
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4.3 Active Directory Cache

Problem Description:

The Ignition Server maintains a cache for each Directory Services groups and attributes. When a new group is added to Active Directory it might take some time for the Active Directory cache to be updated on the Ignition Server which may result in new groups not being visible when attempting to map a Virtual Group to an Active Directory group.

Users 33 objects		
Name	Туре	Description
🖸 Administrator	User	Built-in account for admini
🕵 Cert Publishers	Security Group	Members of this group are
CERTSVC_DCOM_ACCESS	Security Group	
🕵 DHCP Administrators	Security Group	Members who have admini
🕵 DHCP Users	Security Group	Members who have view
🕵 DnsAdmins	Security Group	DNS Administrators Group
🕵 DnsUpdateProxy	Security Group	DNS clients who are permi
💯 Domain Admins	Security Group	Designated administrators
💯 Domain Computers	Security Group	All workstations and serve
💯 Domain Controllers	Security Group	All domain controllers in th
💯 Domain Guests	Security Group	All domain guests
💯 Domain Users	Security Group	All domain users
St Engineering	Security Group	
2 Engineering User	User	
32Enterprice udmine	Security Group	Decignated administrators
Example	Security Group	
Group Policy Creator Ow	Security Group	Members in this group can
Source and a second sec	User	Built-in account for guest
A HelpServicesGroup	Security Group	Group for the Help and Su
	User Committee Commit	TC Markey Designed Course
	Security Group	IIS worker Process Group
	User	Built-In account for anony
E IWAM_WSKSERVER-DCI	User	built-in account for Intern



Resolution:

If an Active Directory group is not visible on the Ignition Server, you can force an Active Directory cache using the Ignition Dashboard by selecting *Monitor > Ignition-Server-Name > Directory Services Status > Refresh Cache*.

A Ignition Dashboard					×
Administration Help					
6 Configuration Monitor	<u> </u>				
Monitor	Current Site: AvayaLabs				ß
E	Log Viewer Statistics System	Health Directory Services Status			
ide.avayalabs.local				i	
	Name	Directory Type	Connected	Group Cache	
	Internal User Store Active Directory	Internal Database Active Directory			
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5. Reference Documentation

Publication Number	Document Title
NN47280-500	Avaya Identity Engines Ignition Server Configuration Guide
NN47205-505	Avaya Ethernet Routing Switch 4500 Series Configuration – Security
NN47251-500	Avaya WLAN 8100 Configuration – WC8180 (CLI)

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