

Simple Network Management Protocol in the MPS Environment

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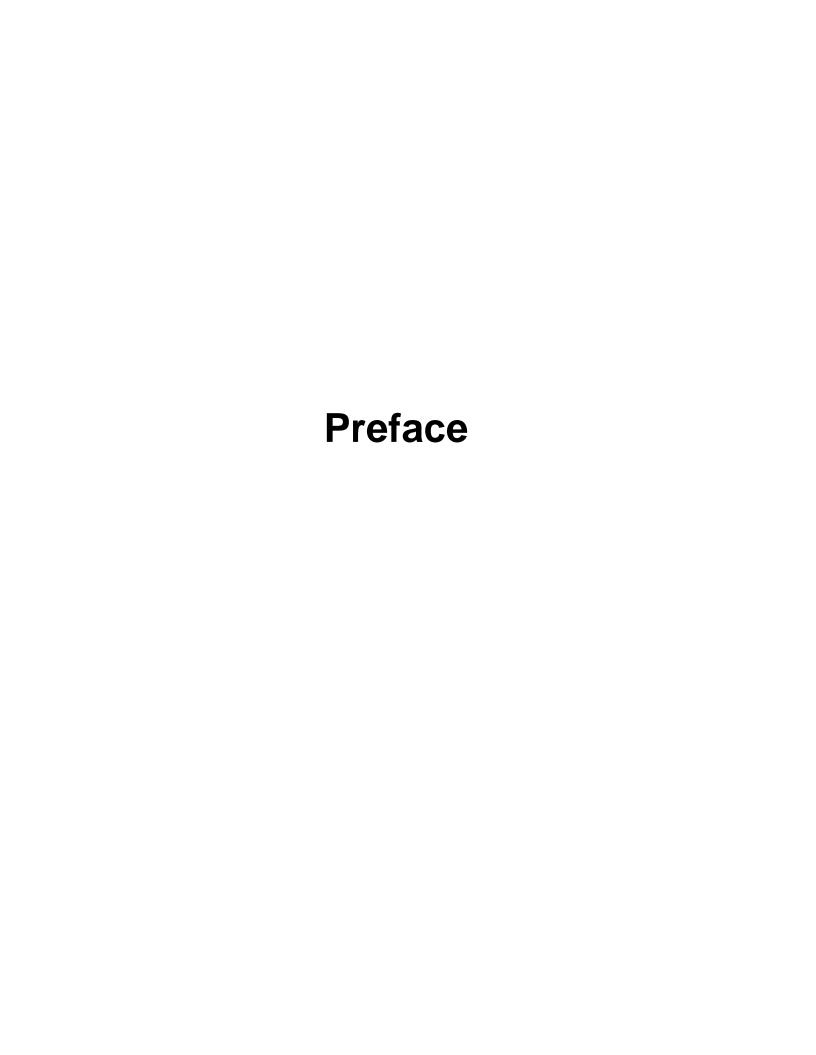
Table of Contents

Preface
Scope i
Intended Audience
How to Use This Manual i
Organization of This Manual ii
Conventions Used in This Manual iv
Solaris and Windows 2000 Conventions
Trademark Conventions
Introduction 1
Simple Network Management Protocol
Network Management Concepts
Management Information Base (MIB)
Structure of Management Information
Protocol6
Sample Manager and Agent Interaction
get-request
get-next-request
set-request
get-bulk-request 8
get-response
inform-request9
trap
SNMP and MPS Integration
Nortel Networks, Periphonics Enterprise MIB 10
PeriView and SNMP Integrations
Understanding Components
Installation and Configuration
SNMP Installation
Package Licensing 14
Defining Trap Destinations Automatically 15
In Solaris
In Windows 2000
Verify Agents' Response
Installation Upgrades
PERIsnmp Upgrade
Solaris Upgrade
SNMP System Startup
Solaris Systems
Windows 2000 Systems
MIR Files

Simple Network Management Protocol in the MPS Environment

Configuration Files	21
Environment Variables	22
Editing	22
In Solaris	22
In Windows 2000	22
Master/Subagent Related	23
Manager Related	23
Command Line Options	
In Solaris	23
In Windows 2000	24
Configuring snmpd.cnf	25
Default MIB-II Values	25
Security Access Rights (View Subtrees)	26
Groups and Access Rights	28
Community Strings	30
Assigning Principles to Groups	32
Defining Notifications	
Defining Notification Target Entries	34
Defining Target Parameters	
Error Logging	
Executables	
Agents	38
SNMP Command Line Utilities	
STATE COMMUNIC ZINC CHIMICS	
	39
MPS Functions and Administration	
MPS Functions and Administration	41
MPS Functions and Administration	41
MPS Functions and Administration	41 42 42
MPS Functions and Administration	41 42 42 43
MPS Functions and Administration	41 42 42 43 44
MPS Functions and Administration	41 42 42 43 44
MPS Functions and Administration SNMP Utilization Communication. System Architecture MIB Variables Access Status	41 42 42 43 44 45
MPS Functions and Administration SNMP Utilization Communication System Architecture MIB Variables Access Status Types.	41 42 43 44 44 45 46
MPS Functions and Administration SNMP Utilization Communication System Architecture MIB Variables Access Status Types. Instance Identification	41 42 43 44 44 45 46
MPS Functions and Administration SNMP Utilization Communication System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing	41 42 43 44 45 46 46
MPS Functions and Administration SNMP Utilization Communication System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing Table Referencing.	41 42 43 44 44 45 46 46
MPS Functions and Administration SNMP Utilization Communication. System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing Table Referencing. SNMP Applied	41 42 43 44 45 46 46 46 48
MPS Functions and Administration SNMP Utilization Communication System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing Table Referencing SNMP Applied Getting a Value	41 42 43 44 45 46 46 48 48
MPS Functions and Administration SNMP Utilization Communication System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing Table Referencing SNMP Applied Getting a Value Setting a Value	41 42 43 44 45 46 46 46 48 48 49
MPS Functions and Administration SNMP Utilization Communication. System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing Table Referencing SNMP Applied Getting a Value Setting a Value Viewing Traps	41 42 43 44 45 46 46 46 48 48 49 49
MPS Functions and Administration SNMP Utilization Communication System Architecture MIB Variables Access Status Types Instance Identification Direct Referencing Table Referencing SNMP Applied Getting a Value Setting a Value Viewing Traps The MIB Applied	41 42 43 44 45 46 46 46 48 48 49 51
MPS Functions and Administration SNMP Utilization Communication. System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing Table Referencing. SNMP Applied Getting a Value Setting a Value Viewing Traps The MIB Applied Subtrees.	41 42 43 44 45 46 46 46 48 48 49 51 51
MPS Functions and Administration SNMP Utilization Communication. System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing Table Referencing. SNMP Applied Getting a Value Setting a Value Viewing Traps The MIB Applied Subtrees Events Group Notifications Subtree	41 42 43 44 45 46 46 48 48 49 51 51
MPS Functions and Administration SNMP Utilization Communication. System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing Table Referencing. SNMP Applied Getting a Value Setting a Value Viewing Traps The MIB Applied Subtrees. Events Group Notifications Subtree Component Events Alarms Subtree	41 42 43 44 45 46 46 48 48 49 51 51 52
MPS Functions and Administration SNMP Utilization Communication. System Architecture MIB Variables Access Status Types. Instance Identification Direct Referencing Table Referencing. SNMP Applied Getting a Value Setting a Value Viewing Traps The MIB Applied Subtrees Events Group Notifications Subtree	41 42 43 44 45 46 46 46 48 49 49 51 51 51 52

Span Table Subtree	56
Applications Subtree	
Applications Stats Subtree	
Host Subtree	
LU Subtree	
Components Subtree	
PeriView/PERIsnmp Mappings	. 61
Mappings	62
MIB-II	
Enterprise MIB	
Events Group Notifications Subtree	
Component Events Alarms Subtree	
VRU Subtree	66
Line Subtree	66
Span Table Subtree	69
Applications Subtree	70
Applications Stats Subtree	71
Host Subtree	71
LU Subtree	
Components Subtree	73
Periphonics Enterprise MIB Reference	. 75
Basic Tree Structure	76
Detailed Component Structure	
Troubleshooting/FAQs	113
Troubleshooting	. 114
Frequently Asked Questions (FAQs)	
Request For Comment (RFC)	123
Using the Service	124
Tables of RFCs	



Scope

This document contains an overview and description of the Simple Network Management Protocol, commonly known by the acronym SNMP, its developmental structure and its function in managing network components. The Nortel Networks enterprise Management Information Base (MIB), its relationship to SNMP, and its practical use in managing the Nortel Networks Media Processing Server (MPS) Series system is discussed in detailed terms. Comparisons to analogous tools and functions in Nortel's PeriView MPS management Graphical User Interface (GUI) are also included.

Intended Audience

This guide assumes that the MPS system operators have completed an on-site system familiarization training program conducted as part of the initial system installation. In addition, they should be familiar with other site-specific operating procedures relating to the MPS that are due to specific application functions performed by the MPS and other equipment to which the MPS may be connected. Basic knowledge of the Solaris and/or Windows 2000 operating system(s) is also assumed.

How to Use This Manual

This manual uses many standard terms relating to computer system and software application functions. However, it contains some terminology that can only be explained in the context of the MPS system. Refer to the *Glossary of MPS Terminology* for definitions of MPS specific terms.

Initially, you should read this manual at least once, from start to finish. Later, you can use the Table of Contents to locate topics of interest for reference and review.

If you are reading this document online, use the cross-reference links (shown in blue) to quickly locate related topics. <LEFT> click once with your mouse while positioned with your cursor over the cross-reference link. Click on any point in a Table of Contents entry to move to that topic. Click on the page number of any Index entry to access that topic page.

To familiarize yourself with various specialized textual references within the manual, see *Conventions Used in This Manual* on page iv.



Periphonics is part of Nortel Networks. The name Periphonics, and variations thereof, appear in this manual only where referred to in a product. (For examples, a PeriProducer application, the PERImps package, the **perirev** command, etc.)

Organization of This Manual

This manual contains separate chapters that describe SNMP, its application and functions within the MPS environment, its use as a "generic" manager and in relation to GUI-oriented packages such as PeriView. To this end, a chapter has been developed to familiarize the user with correlating functions between such GUI tools and objects in the MIB. Chapter/appendix overviews are as follows:

Chapter 1 — Introduction

Provides broad explanations, concepts, definitions, and examples of the application and integration of SNMP and the MIB in the MPS environment.

Chapter 2 — Installation and Configuration

Discusses the installation, system startup, environment variables, and configuration of SNMP. Provides configuration default values and the process to modify these values for those users who wish to alter community strings, default MIB-II values, MIB views, access control, traps, and transports parameters. Also discusses command line utilities and options.

Chapter 3 — MPS Functions and Administration

Describes in generic terms the functions and administration of the MPS which are controlled or monitored by the SNMP manager in a non-GUI environment.

Chapter 4 — PeriView Mappings

Details cross-references between the Nortel Networks, Periphonics Enterprise MIB components and analogous tools and functions in PeriView.

Appendix A — Periphonics Enterprise MIB Reference

Illustrates the Nortel Networks, Periphonics Enterprise MIB in both tree form and detailed textual form.

Appendix B — Troubleshooting/FAQs

Contains a troubleshooting guide, a list of commonly asked questions and the answers thereto.

Appendix C — Utilizing Request For Comment (RFC)

Contains information on using and accessing RFCs and their relevance to the SNMP environment.

Conventions Used in This Manual

This manual uses different fonts and symbols to differentiate between document elements and types of information. These conventions are summarized in the following table.

Conventions Used in This Manual Sheet 1 of 2

Notation	Description	
Normal text	Normal text font is used for most of the document.	
important term	The Italics font is used to introduce new terms, highlight meaningful words or phrases, or distinguish specific terms from nearby text.	
system command	This font indicates a system command and/or its arguments. Such keywords are to be entered exactly as shown (i.e., users are not to fill in their own values).	
command, condition and alarm	Command, Condition and Alarm references appear on the screen in bold text and reference the Command Reference Manual, the Condition Reference Manual, or the Alarm Reference Manual. Refer to these documents for detailed information about Commands, Conditions, and Alarms.	
file name / directory	This font is used for highlighting the names of disk directories, files, and extensions for file names. It is also used to show displays on text-based screens (e.g., to show the contents of a file.)	
on-screen field	This font is used for field labels, on-screen menu buttons, and action buttons.	
<key name=""></key>	A term that appears within angled brackets denotes a terminal keyboard key, a telephone keypad button, or a system mouse button.	
Book Reference	This font indicates the names of other publications referenced within the document.	
cross reference	A cross reference appears on the screen in blue text. Click on the cross reference to access the referenced location. A cross reference that refers to a section name accesses the first page of that section.	
	The Note icon identifies notes, important facts, and other keys to understanding.	
	The Caution icon identifies procedures or events that require special attention. The icon indicates a warning that serious problems may arise if the stated instructions are improperly followed.	

Conventions Used in This Manual Sheet 2 of 2

Notation

Description



The flying Window icon identifies procedures or events that apply to the Windows 2000 operating system only.^a



The Solaris icon identifies procedures or events that apply to the Solaris operating system only.^b

- a. Windows 2000 and the flying Window logo are either trademarks or registered trademarks of the Microsoft Corporation.
- b. Solaris is a trademark or registered trademark of Sun Microsystems, Inc. in the United States and other countries.

Solaris and Windows 2000 Conventions

This manual depicts examples (command line syntax, configuration files, and screen shots) in Solaris format. In certain instances Windows 2000 specific commands, procedures, or screen shots are shown where required. The following table lists examples of general operating system conventions to keep in mind when using this manual with either the Solaris or Windows 2000 operating system.

	Solaris	Windows 2000
Environment	\$MPSHOME	%MPSHOME%
Paths	\$MPSHOME/common/etc	%MPSHOME%\common\etc
Command	<pre><command/> &</pre>	start /b <command/>

Simple Network Management Protocol in the MPS Environment

Trademark Conventions

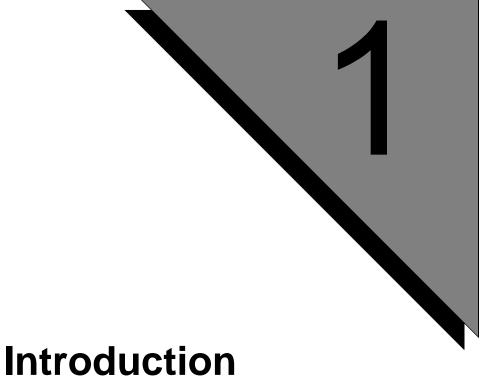
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This chapter covers:

- 1. Simple Network Management **Protocol**
- 2. SNMP and MPS Integration

The Simple Network Management Protocol (SNMP) provides a uniform method for managing a network of diverse products from multiple vendors. A Nortel Networks MPS system with the Periphonics Enterprise Management Information Base (MIB) with SNMP can be integrated into existing TCP/IP networks controlled by third-party management tools. In addition, the Nortel Networks Periphonics Enterprise MIB can be used to develop custom MPS management applications.

Simple Network Management Protocol

Network Management Concepts

Network management involves management personnel utilizing a workstation to communicate with one or more network elements to be monitored and controlled. The architecture of network management may be broken into 4 core components:

- Management Station: Network management personnel monitor and control the network from the network management station. The management station communicates with network elements to do data analysis, fault recovery et al., and is responsible for generating requests and receiving responses and event reports. In SNMP, the Management Station is referred to as the manager (the manager would be considered a client in a client/server architecture). The Management Station is analogous to a PeriView workstation.
- Management Agent: A Management Agent is responsible for receiving and
 processing the Management Station requests for information about a network
 element, responding to requests, and generating event reports. In SNMP, a
 Management Agent is referred to as an agent (agents would be considered
 servers in a client/server architecture).
- Management Information Base (MIB): A MIB is a collection of objects that describe one or more network elements. A MIB can be considered to be a form of database schema, which contains the set of system components that can be queried or controlled. For additional information, see *Management Information Base (MIB)* on page 3.
- **Network Management Protocol:** A Network Management Protocol is the means by which the Management Station and Agents communicate.

In summary, SNMP provides a network management protocol for allowing managers (clients) to perform status and control functions by querying agents (servers) about the network elements described in various MIBs (databases).

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Management Information Base (MIB)

The Management Information Base (MIB) specifies the variables that describe a network element. These variables are considered to be common knowledge to the Management Station and Agent. This "commonality" is achieved by requiring the MIB to be specified in a standard syntax called Abstract Syntax Notation One (ASN.1). Typically a Management Station will query MIB variables in order to determine information about a network element and its state. The Management Station may also change an MIB variable in order to modify a property of the network element or its state. Through the act of modifying MIB variables, the Management Station exerts control over network elements.

The MIB is a database of objects that work in attribute/value pairs and whose hierarchy is a tree-like structure. The definition of SNMP requires a single standard MIB which can be extended by vendors to include product specific subtrees to the base MIB. In RFC 1213 a standard subtree called MIB-II is defined and must be implemented by all Management Agents (for additional information, see Appendix *Using the Service* on page 124). MIB-II is the core branch of SNMP, where information about attributes can be set and/or queried. MIB-II is divided into the following groups:

- **system:** Overall system information
- **interfaces:** Information about the interfaces from system to an attached subnetwork
- at: Address-translation table for internet-to-subnet address mapping
- **ip:** Information about the Internet Protocol on this system
- icmp: Information about the Information Control Protocol on this system
- tcp: Information about the Transmission Control Protocol on this system
- **udp:** Information about the User Datagram Protocol on this system
- egp: Information about External Gateway Protocol on this system
- **transmission:** Information about transmission schemes and access protocols at each system interface
- **snmp:** Information about the Simple Network Management Protocol on this system.

In addition to MIB-II, there is a subtree called enterprises. This subtree allows vendors to extend the MIB to support their products.

```
+---internet(1)
   +--- mgmt(2)
        +---mib-2(1)
           +--- system(1)
           +--- interfaces(2)
           +--- at(3)
             :
           +--- ip(4)
             :
           +--- icmp(5)
           | :
           +--- tcp(6)
           | :
           +--- udp(7)
           +--- egp(8)
           +--- transmission(10)
              :
           +--- snmp(11)
   +--- private(4)
       +--- enterprises(1)
```

Vendors extend the MIB via the enterprise branch to define their own products so management tools can recognize them. For additional information, see *Nortel Networks, Periphonics Enterprise MIB* on page 10.

Structure of Management Information

The Structure of Management Information (SMI) defines a set of common structures and an identification scheme used to reference variables within the MIB. SNMP allows for two simple data types - scalar and two dimensional arrays of scalar (tables). SMI data types can be divided into two main components - Universal Types and Application Types. In turn, each encompasses the following:

Universal Types:

- **INTEGER:** May or may not have restrictions. These restrictions include ranges (ie TCP/IP port numbers are between 0 and 65535) or enumerated types (ie State of a system unknown(1), up(2), down(3), etc...).
- OCTECT STRING: String of 0 or more 8-bit bytes. These strings are not NULL terminated.
- **OBJECT IDENTIFIER:** Sequence of decimal separated integers used to identify a variable within the MIB.
- **NULL:** Used to indicate that the variable has no value.
- **SEQUENCE:** Similar to a structure in C.
- **SEQUENCE OF:** Defines a vector whose elements are a simple data type. This is used to define tables within SNMP.

Application Types:

- **DisplayString:** String of 0 or more 8-bit bytes where each byte must be a character from NVT ASCII set. The string length must be [0...255].
- **IpAddress:** Octect string of length 4 specifying the IP address. Each byte represents a byte of the IP address.
- **Counter:** Non-negative integer whose value increases from 0 to 2³²-1. When the maximum value is reached, it will reset to zero.
- **Gauge:** Non-negative integer which may increase or decrease. The range of values is 0 to 2^{32} -1.
- **TimeTicks:** Counter representing the time in hundreds of seconds since some event.

SMI also specifies how MIB variables are referenced. Since MIB variables are arranged in a tree structure, they are referenced as a set of node names (separated by periods) from the root of the tree traversing the path to the object being referenced. For example, the reference (or object identifier or even OID) for the enterprises portion of the MIB is iso.org.dod.internet.private.enterprises. Each object identifier also has a numeric representation. The enterprises example above in numeric representation is 1.3.6.1.4.1.

It is these sequences of integers that both the manager and agent use to uniquely identify MIB variables.

Protocol

The SNMP protocol is the method via which managers and agents communicate. Currently only version 1 of SNMP (SNMPv1) is a standard protocol. All other versions are a draft or a proposed standard. Typically the manager makes requests of the agent to get or modify the value of a variable defined in the MIB and waits for the agent's response. The manager receives responses from the agent as well as process event reports generated by the agent. In the case of the MPS implementation, the SNMP agent is bilingual (v1 and v2c supported); that is, the agent detects the version of SNMP stipulated by the manager, and automatically replies in kind.

SNMPv1 defines five types of messages that are exchanged between the manager and agent.

- **get-request:** Message sent from the manager to the agent asking for the value of one or more variables.
- **get-next-request:** Message sent from the manager to the agent asking for the value of the next variable after one or more variables.
- **set-request:** Message sent from the manager to the agent asking to change the value of one or more variables.
- **get-response:** Message sent from the agent to the manager in response to a get-request, get-next-request, or set-request.
- **trap:** Unsolicited message sent from the agent to the manager to notify the occurrence of some asynchronous event. SNMPv1 defines 6 traps: coldStart, warmStart, linkDown, linkUp, authenticationFailure, egpNeighborLoss, and enterpriseSpecific. The enterpriseSpecific allows organizations to define their own traps. Traps are analogous to alarms in the MPS environment.

In addition, SNMPv2c extends the v1 message types to include:

- **get-bulk-request:** Allows retrieval of large numbers of variables at one time (similar to numerous individual iterations of get-next-requests).
- **inform-request:** Used for manager-to-manager communications.

Sample Manager and Agent Interaction

Consider the MIB-II system subtree which is defined as:

```
system(mib-2) (1)

|
+--- sysDescr(1)
|
+--- sysObjectID(2)
|
+--- sysUpTime(3)
|
+--- sysContact(4)
|
+--- sysName(5)
|
+--- sysLocation(6)
|
+--- sysServices(7)
```

get-request

Suppose the network manager wanted a description of the network entity. The network manager would then send a get-request message on the variable:

iso.org.dod.internet.mgmt.mib-2.system.sysDescr.0

The agent would then send a get-response message indicating that this variable contained the value "Nortel Networks MPS Network."

get-next-request

Suppose the network manager wanted to know what variable came after the variable sysContact. The network manager would send a get-next-request message on the variable:

iso.org.dod.internet.mgmt.mib-2.system.sysContact.0

The agent would send a get-response message indicating the next variable after sysContact is iso.org.dod.internet.mgmt.mib-2.system.sysName.0 and its current value is "peri.com".

The above example is not really useful in itself, since the sysName variable is directly accessible. In practical use, an SNMP manager would use get-next-request to iterate through MIB tables. MIB tables are much like arrays; they allow the specification of sets of similarly defined elements.

An SNMP manager could also use get-next-request to iterate through the list of variables supported by an SNMP agent to see if a particular facility were available.

set-request

Suppose that the location of the MPS network has moved to the second floor. The network manager now needs to update the value of the sysLocation variable. He would indicate the new value is "4000 Vets Hwy 2nd Floor" by sending a set-request message on the variable:

iso.org.dod.internet.mgmt.mib-2.system.sysLocation.0

The agent would send a get-response message indicating that the new value of sysLocation has been changed to "4000 Vets Hwy 2nd Floor".

More importantly, an agent can invoke actions when a variable is modified. For example, if an enterprise MIB contained a variable called sysState, which was defined as having the enumerated values sysUp(1) and sysDown(2), the agent might use a set-request to bring the system up or down depending on what value was set by the manager.

It is this mechanism that the Nortel Networks SNMP implementation uses to control MPS systems via the Nortel Networks, Periphonics Enterprise MIB.

get-bulk-request

Available when using SNMPv2c only, this request allows the manager to poll for large blocks of data efficiently. If the manager wanted to iterate through the MIB-II system subtree to search for a particular set of data, the manager would issue a get-bulk-request on the variable:

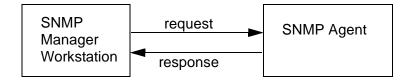
iso.org.dod.internet.mgmt.mib-2.system

The agent would return all the variables on this subtree in one response. The manager could then determine if the necessary information were available and at what variable.

get-response

This message is the generic reply sent by the agent to the manager in response to any get-request, get-next-request, or set-request.

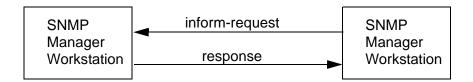
Sample request-response interaction



inform-request

Available when using SNMPv2c only, this message is used for manager-to-manager communications.

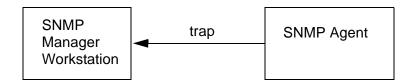
Sample inform-request interaction



trap

The messages described so far allow the manager to actively poll the agent for status and control information, but it is also desirable for the agent to send unsolicited messages to the manager in case of unexpected internal conditions that need attention. SNMP defines the trap message for this purpose. No formal mechanism exists in SNMPv1 for managers to request to be sent traps. Trap destinations can be set automatically by using the trapcfg.pl portion of the installation script (see *SNMP Installation* on page 14 and *Defining Trap Destinations Automatically* on page 15); otherwise the configuration file (snmpd.cnf) will have to be edited to add, delete, or change the manager parameters to which traps are sent (see *Configuring snmpd.cnf* on page 25).

Sample generation of trap



SNMP functionality dictates that manager requests are sent via a different port (port 161) from that which receives the traps generated by the agent (port 162).

SNMP and MPS Integration

Nortel Networks, Periphonics Enterprise MIB

The Periphonics Enterprise MIB has been created by Nortel Networks for managing the MPS network. This MIB has been registered with the Internet Assigned Numbers Authority (IANA) and has been assigned the number 1357. The Nortel Networks, Periphonics Enterprise MIB object identifier is iso.org.dod.internet.private.enterprises.periphonics (.1.3.6.1.4.1.1357).

The Nortel Networks, Periphonics Enterprise MIB allows network managers to determine the status and have control of the following components:

- VRU systems
- telephony ports
- IVR applications
- external host interfaces
- digital telephony interfaces (T1 spans)

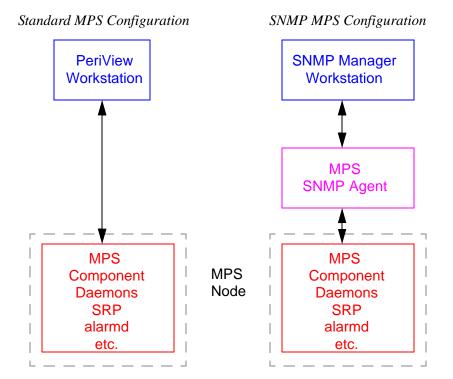
In addition, the Nortel Networks SNMP agent sends enterprise-specific traps when one of the following events occurs:

- system and component alarms
- user defined application alarms
- real time updates regarding component status.

For a detailed look at the Nortel Networks, Periphonics Enterprise MIB, see Appendix The Nortel Networks MPS uses the Periphonics Enterprise MIB. The Periphonics Enterprise MIB is registered with the IANA and has been assigned the number 1357. The Periphonics MIB OID is: on page 76.

PeriView and SNMP Integrations

In a standard MPS system, PeriView is configured on network nodes as the management application. It communicates directly with the MPS network to monitor and control through proprietary protocol. This means that workstations which are not configured to run PeriView cannot normally communicate with the MPS network and components. SNMP acts as a "translator" between management stations that are not configured for PeriView and the MPS network, both from a command line aspect as well as through third-party tools that are SNMP compliant. The Nortel Networks, Periphonics Enterprise MIB offers the basis for the items that can be monitored and controlled. For additional information, see *SNMP Utilization* on page 42. The illustration that follows offers a basic view of this comparison.

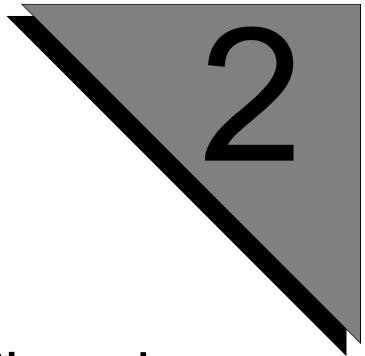


Simple Network Management Protocol in the MPS Environment

Understanding Components

Components are software driven aspects of the MPS network which reside on nodes and provide functionality to the network. Nodes, in turn, provide the central point of control for its resident components.

Presently, MPS components include (but may not be limited to) - MPS (enables phone lines to interact with applications to process calls), VAS (enables node to run ASE processes on behalf of an MPS component that resides on another node), and OSCAR (enables both large vocabulary and text-to-speech processing). Each component is capable of generating alarms specific to its own processes. SNMP can also monitor the status of each component through use of the MIB.



Installation and Configuration

This chapter covers:

- 1. SNMP Installation
- 2. SNMP System Startup
- 3. MIB Files
- 4. Configuration Files
- 5. Environment Variables
- 6. Configuring snmpd.cnf
- 7. Error Logging
- 8. Executables

SNMP Installation

Installation steps are outlined in the applicable guides for both the Solaris and Windows 2000 operating systems. The information below covers related topics that should be used in conjunction with the guides.

To verify installation on either system, use the **perirev** command. To verify that agents are responding, use the **getmany** command. Refer to *Verify Agents' Response* on page 17.



Optionally, to free up space on disk upon completion of the package installation, the <tempdir> originally created to hold the contents of the tape should be deleted. To delete the entire contents of the temporary directory, use the following syntax:

rm -rf <tempdir>

Package Licensing

This Nortel Networks package requires a license to use it. See both the Solaris and Windows 2000 *Install Guides* for details on installing and configuring the license file and server.

Defining Trap Destinations Automatically

Trap destinations can be set automatically using the trapcfg.pl portion of the installation script (see *Defining Notification Target Entries* on page 34 and the script examples below). The following information presents the procedures necessary to do so in each operating system.

In Solaris

During installation of your PERIsnmp package, you will be presented with the prompt shown below for automated processing of trap destinations. Enter y to proceed with this feature, ? for more information, or q to quit the install. If n is selected, traps may still be configured at some later point either automatically by entering trapcfg.pl from a command line to run the script, or manually by editing the configuration file (see *Configuring snmpd.cnf* on page 25).

```
Configure traps during install [y,n,?,q] y
Traps will be configured during postinstall phase....

Enter IP address(s) of Management Station(s)
in a space separated list: 192.84.160.227
You have entered the following for IP addresses
192.84.160.227
Is this correct [y,n,?,q] y
```

You must, at a minimum, include the IP address of the station on which the SNMP agents are running.

The actual configuring of the traps is performed later in the installation process, given that the "y" option for trap configuration were invoked earlier. The trapcfg.pl script configures trap destinations based on the information provided at that point.

```
Configuring snmp traps....

Stopping all SNMP processes

Backing up /opt/vps/common/etc/snmp/snmpd.cnf to
/opt/vps/common/etc/snmp/snmpd.cnf.bak
snmpNotifyEntry already exists for Console.
snmpTargetParamsEntry already exists for v1ExampleParams.
Configure trap destination for 192.84.160.227
Added snmpTargetAddrEntry for Console on 192.84.160.227
Starting all SNMP agents
```

Once the above information is processed for each of the IP addresses you had entered earlier, the stations are capable of receiving traps generated from the node on which the SNMP agents are located.

In Windows 2000

After the installation reboot process has transpired and the logon has been completed, the trapcfg.pl portion of the installation procedure will appear in a DOS prompt window. Enter one or more management station IP addresses in a space separated list (these will be the stations to which traps are sent), and hit <RETURN>. The script automatically configures the required files (for additional information, see *Defining Notification Target Entries* on page 34).



IP addresses *must* be entered as a numerical (octet) string. Do not use management station names in lieu of this information; even though the script will appear to acknowledge configuration of the necessary files, it will not actually do so.

If the only station to receive traps is that on which PERIsnmp is running, you do not need to enter its IP address (simply hit <RETURN> at the prompt); doing this will cause duplicate traps to be issued.

```
■ C:\Program Files\Periphonics\bin\Perl.exe

Please enter IP addresses of all Managment Stations: 192.84.160.13

C:\Secho off
Stopping all SNMP processes.
Stopping service Periphonics_vrsnmpd
Stopping service msnsa
Stopping service SNMPDM
Backing up C:\Program Files\Periphonics\common\etc\snmp\snmpd.cnf to C:\Program
Files\Periphonics\common\etc\snmp\snmpd.cnf.bak
1 file(s) copied.
snmpNotifyEntry already exists for Console.
snmpTargetParamsEntry already exists for viExampleParams.
Configure trap destination for 192.84.160.13
Added snmpTargetAddrEntry for Console on 192.84.160.13

C:\Secho off
Starting all SNMP processes.
Starting service SNMPDM
Starting service Periphonics_vrsnmpd
C:\>
```

After the trap configuration is completed, the window will disappear and your computer will come back up. You are now ready to use your PERIsnmp package.



Management stations can be added at a later time as trap destinations. To do this automatically, simply enter trapcfg.pl at a command line to run the script, then proceed as before. This process can also be accomplished manually by editing the configuration file (see *Configuring snmpd.cnf* on page 25).

```
Command Prompt - trapefg.pl

Microsoft(R) Windows NT(IM)

(C) Copyright 1985-1996 Microsoft Corp.

C:\>trapefg.pl

Please enter IP addresses of all Managment Stations: 123.45.678.910_
```

Verify Agents' Response

To verify that agents are responding, use the **getmany** command.

getmany Command Example:

```
$ getmany is9516 periphonics
    alrmLogMax.0 = 1024
    alrmLogNumber.0 = 0
    vruIpAddress.116 = 192.84.161.52
    vruDescr.116 =
    vruLineCnt.116 = 96
    vruSpanCnt.116 = 4
    vruHostCnt.116 = 2
    vruAdminState.116 = other(1)
    vruState.116 = up(4)
    :
    :
}
```

Installation Upgrades

The following conditions should be followed when upgrading from pre-5.4 SNMP releases or using Solaris 2.8 or higher.

PERIsnmp Upgrade

Customers who are upgrading from pre-5.4 SNMP releases to this one will need to reconfigure the SNMP master agent snmpdm. This may include reconfiguring trap destinations previously established and reincorporating any other modifications that were made to the snmpd.cnf file (this file is overwritten during the installation of release 5.4). For additional information, see *Defining Notification Target Entries* on page 34 and *Configuring snmpd.cnf* on page 25.

Customers upgrading from PERIsnmp release 5.2.1 to 5.5.0 must manually delete the snmpd.cnf file, if they want the newest version of the file installed. The snmpd.cnf file is not overwritten when upgrading from 5.2.1 to 5.5.0, nor is it eliminated when performing a package removal using the Solaris pkgrm command.

Solaris Upgrade

The PERIsnmp package conflicts with the Solaris SNMP agent found on systems running Solaris 2.8 or higher. Executing the following commands, in order, will disable the Solaris SNMP agent.

```
mv /etc/rc3.d/S76snmpdx /etc/rc3.d/old.S76snmpdx
mv /etc/rc3.d/S77dmi /etc/rc3.d/old.S77dmi
```



You *must* reboot your Solaris workstation subsequent to issuing these commands for the changes to take effect.

SNMP System Startup



If a CPS is added to an already running system, PERIsnmp should be stopped and then restarted to recognize this new CPS.

Solaris Systems

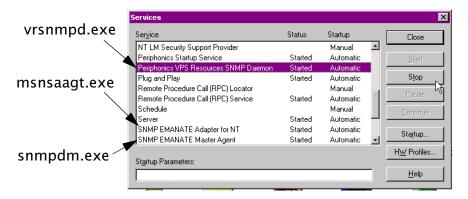
The script **S19snmp.startup** is located in the /etc/rc3.d subdirectory, and is responsible for starting/stopping the master agent (snmpdm), mib-2 subagent (mib2agt), and the MPS components subagent (vrsnmpd).

- To start the agents, use the command /etc/rc3.d/S19snmp.startup start
- To stop the agents, use the command /etc/rc3.d/S19snmp.startup stop

The snmp.sh file found in \$MPSHOME/common/etc/snmp should be modified when changes to any of the command line options for snmpdm, mib2agt, or vrsnmpd are needed (see *Command Line Options* on page 23).

Windows 2000 Systems

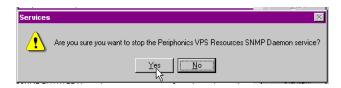
There are two methods of starting and stopping the SNMP agents on your Windows 2000 system. The Services window in the Control Panel can be used to stop and start the master agent (snmpdm.exe), subagent adapter (msnsaagt.exe), and the MPS components subagent (vrsnmpd.exe) individually. To do so, <LEFT> click the Start button on the taskbar, then follow the Settings—Control Panel path. Double <LEFT> click the Services icon in the Control Panel window to display the Services window.



By default, the SNMP services are started automatically when you install the package. If you wish to stop the services at some point, you may do so by selecting the service in the window (as shown above), then <LEFT> clicking the Stop button (or pressing the keyboard letter "T"). You will be prompted on whether you wish to proceed with this action.



The following window prompts are used as examples. The actual windows will contain the name of the particular service you are working with.



<LEFT> click Yes (or press the keyboard letter "Y") to proceed, or select NO to cancel the operation. If you continue, the Service Control window will advise you that an attempt is being made to stop the service. When this attempt is successful, the window will disappear and the column labeled Status in the Services window will be blank.



To start/restart a service, simply select the service as before, then <LEFT> click on the Start button (or press the keyboard letter "S"). The Service Control window will advise you that an attempt is being made to start the service. When this attempt is successful, the window will disappear and the column labeled Status in the Services window will display the word Started.



To stop and start all PERIsnmp processes at one time, simply use the **snmpstop** or **snmpstart** command from a DOS command prompt. When the command prompt returns, execution of the directive is successful.

```
C:\>snmpstop
C:\>snmpstop
C:\>snmpstop
C:\>snmpstop
C:\>snmpstop
Stopping all SNMP processes.
Stopping service Periphonics_vrsnmpd
Stopping service msnsa
Stopping service SNMPDM
C:\>snmpstart
C:\>echo off
Starting all SNMP processes.
Starting service SNMPDM
Starting service SNMPDM
Starting service msnsa
Starting service msnsa
Starting service Periphonics_vrsnmpd
C:\>_
```

MIB Files

The Nortel Networks, Periphonics Enterprise MIB files are contained in \$MPSHOME/common/etc/snmp. Currently, Nortel Networks provides its MIB in both SMIv1 and SMIv2 formats. The following information defines these files, their contents, and use:

- Periphonicsv1.mib and Periphonicsv2.mib
 Defines Nortel Networks enterprise in SMIv1 or SMIv2 format.
- VRU_Networkv1.mib and VRU_Networkv2.mib
 Defines Nortel Networks VRU Network in SMIv1 or SMIv2 format.

Prior to loading the MIBs into network management software, it is necessary to determine whether the software supports SMIv1 or SMIv2. If the software supports SMIv1, load the Periphonicsv1.mib file followed by the VRU_Networkv1.mib file. Conversely, if the software supports SMIv2, load the Periphonicsv2.mib file followed by the VRU_Networkv2.mib file.



The order in which the MIB files are installed is mandatory. In addition, only one SMI version should be loaded and used.

Configuration Files

The PERIsnmp configuration files are located in \$MPSHOME/common/etc/snmp. The following information defines these files and their contents:

snmpd.cnf

Configuration file containing information for community strings, default MIB-II values, access rights, traps, and notifications. This file is used by the master agent. Refer to *Configuring snmpd.cnf* on page 25.

This file must be owned by root and have read permission for that owner *only*. This is accomplished by setting the root permission mode to 400.

This file is installed as a read-only file. In order for changes to take effect, you must change its properties to allow for writing by deselecting the read-only attribute. To do this, launch the Windows 2000 Explorer tool. Locate this file, place your cursor over it, and <RIGHT> click to display the file menu. Scroll down to Properties and <LEFT> click. Go to the bottom of the snmpd.cnf Properties window, <LEFT> click on the Read-only box to deselect it (no check mark), then click on APPLY and/or OK.

• snmpinfo.dat

Contains name to OID translation information for the MIB-II and Nortel Networks, Periphonics Enterprise MIB. This is used by all SNMP command line utilities.

• snmp.sh

Contains environment variables and command line options. You must source this file after editing it or subsequent to installing the PERIsnmp package for the first time, to have the information contained therein to take effect.







Environment Variables

Editing



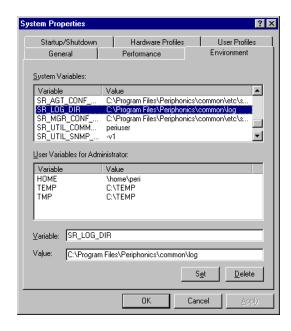
Neither SR_MGR_CONF_DIR nor SR_AGT_CONF_DIR should ever be edited by the user.

In Solaris

These variables can be changed by editing the file \$MPSHOME/common/etc/snmp/snmp.sh. However, you must have write permission to do so.

In Windows 2000

The environment variables can be changed by editing the lines in the System Properties window (you must have administrative privileges to perform these edits). To access this window, click on the Start button on the task bar and follow the Settings—Control Panel—Systems path. Double <LEFT> click on the Systems icon to display the Systems Properties window. <LEFT> click on the Environment tab to display a listing of all system and user variables.



To change the parameters of the variable, select it from the System Variables list by <LEFT> clicking it. Now highlighted, the name of the variable and its value are displayed at the bottom of the window. Edit the Value field, then <LEFT> click the Set button, at which point the Apply button will become active. <LEFT> click it to apply the changes. When you are done using the window, <LEFT> click the OK button to close it.

Master/Subagent Related

- SR_AGT_CONF_DIR

 Specifies the location of master agent configuration file (snmpd.cnf) and should be set to \$MPSHOME/common/etc/snmp.
- SR_LOG_DIR
 Specifies the location of the master agent log file. This should be set to \$MPSHOME/common/log.

Manager Related

The first two environment variables are optional - the use of these variables eliminates the need to specify certain options when using SNMP command line utilities.

- SR_UTIL_SNMP_VERSION
 Specifies the default SNMP version to use for all command line utilities and should be set to -v1 or -v2c.
- SR_UTIL_COMMUNITY

 Specifies the default SNMP community string used for all command line utilities and should be set to periuser or periadmin.
- SR_MGR_CONF_DIR
 Specifies the location of the manager configuration files (mgr.cnf and snmpinfo.dat) which are used by command line utilities and should be set to \$MPSHOME/common/etc/snmp.

Command Line Options

In Solaris

The following command line options can be set by editing the file \$MPSHOME/common/etc/snmp/snmp.sh.

- SNMPDM_CMDLINEARGS
 Command line arguments for snmpdm
- VRSNMPD_CMDLINEARGS
 Command line arguments for vrsnmpd
- MIB2AGT_CMDLINEARGS
 Command line arguments for mib2agt



Note that if environment variables are edited, the arguments need to be enclosed within double quotes ("arguments").

Simple Network Management Protocol in the MPS Environment

In Windows 2000

To set options for any of the SNMP agents, use the Start Up Parameters field at the bottom of the Control Panel—Services window. You must have administrative privileges and stop the service prior to entering the options as start up parameters. Restart the service to have these choices take effect. The following services affect the corresponding SNMP agents:

- SNMP EMANATE Master Agent Master agent snmpdm.exe
- SNMP EMANATE Adapter for Windows 2000 Subagent adapter msnsaagt.exe
- Nortel Networks MPS Resources SNMP Daemon MPS components subagent vrsnmpd.exe

For further information on accessing and using the Services window, see *Windows* **2000 Systems** on page 18.

Configuring snmpd.cnf

Users who need to configure trap destinations will need to edit this file if the trapcfg.pl portion of the installation script is not used, or alternatively execute the script (see *SNMP Installation* on page 14). The editing tends to be the most comprehensive activity necessary, and involves both the notification and notification target fields (see *Defining Notifications* on page 34 and *Defining Notification Target Entries* on page 34). This file should also be edited by those users who want to modify current security access rights, default MIB-II values, or master agent performance parameters. Otherwise, most customers can use the snmpd.cnf file which is shipped.



This file must be edited when the master agent is *not* running. Stop the master agent, use any text editor to modify the fields, then restart the agent after the editing is done. For additional information on starting and stopping the agents, see *SNMP System Startup* on page 18.

Default MIB-II Values

The only MIB-II object values that may need to be changed to suit individual parameters are those for sysDescr, sysContact, sysName, and sysLocation. This is done by changing the strings next to the applicable keywords, defined as follows:

- sysDescr
 - Contains a textual description of the system.
- sysContact
 - Contains the name of a contact person or entity and how they may be contacted.
- sysName
 - Contains the fully qualified domain name.
- sysLocation
 - Contains the physical location of the node that SNMP is installed on.

All strings must be enclosed in quotes. By default, Nortel Networks SNMP package is shipped with the following values:

```
sysDescr "Nortel Networks MPS Network"

sysContact "Nortel Networks - 1-800-645-1120"

sysName -

sysLocation "TBD"
```

Security Access Rights (View Subtrees)

A view subtree defines object instances included in or excluded from a particular party of users. View subtrees may be added or deleted by adding or deleting the respective vacmViewTreeFamilyEntry tag. By default, Nortel Networks SNMP agents are configured with the following view subtrees:

Public — includes 0.0 and iso subtrees.

Network — includes mib_2, snmpTrap, and snmpTraps subtrees.

Periphonics — includes 0.0 and iso subtrees.

The view subtrees format consists of the tag viewTreeEntry followed by the fields:

vacmViewTreeFamilyViewName
 Textual name for the family of view trees.

vacmViewTreeFamilySubtree

OID of the subtree that should be included or excluded from this view.

vacmViewTreeFamilyMask

Octet string represented by a sequence of hexadecimal numbers separated by colons. Each octet is within the range 0x00 through 0xff. Use the hyphen symbol (-) for a zero length octet string.

vacmViewTreeFamilyType

Specifies whether the vacmViewTreeFamilySubtree is accessible (set to included) or not accessible (set to excluded) from this family of view subtrees.

• vacmViewTreeFamilyStorageType

Must be one of nonVolatile, permanent, or readOnly.

For example, the default views "Public" "Network" and "Periphonics" have the following entries in the snmpd.cnf file:

vacmViewTreeFamilyEntry Public iso - included
nonVolatile

vacmViewTreeFamilyEntry Public 0.0 - included
nonVolatile

vacmViewTreeFamilyEntry Network mib_2 - included
nonVolatile

vacmViewTreeFamilyEntry Network snmpTrap - included nonVolatile

vacmViewTreeFamilyEntry Network snmpTraps - included nonVolatile

vacmViewTreeFamilyEntry Periphonics iso - included nonVolatile

vacmViewTreeFamilyEntry Periphonics 0.0 - included
nonVolatile

Groups and Access Rights

This section describes and defines groups and their associated access rights. Group and access rights may be added or deleted by adding or deleting the respective vacmAccessEntry tag. By default, Nortel Networks SNMP agents are configured with the following access rights:

Anyone — SNMPv1/SNMPv2c read-only access to Public view.

Periuser — SNMPv1/SNMPv2c read-only access to Periphonics view.

Periadmin — SNMPv1/SNMPv2c read-write access to Periphonics view.

The access rights format consists of the tag vacmAccessEntry followed by the fields:

vacmGroupName

Name of the group associated with these access rights.

• vacmAccessContextPrefix

Entire or partial context identifier. Contains the value – (hyphen) if no context identifier is defined.

vacmAccessSecurityModel

Must have the value snmpv1 or snmpv2c.

• vacmAccessSecurityLevel

Must be set to noAuthNoPriv for no authentication and no privacy.

vacmAccessContextMatch

Specifies the way in which the context of a request must match vacmAccessContextPrefix. Must have the value exact or prefix.

vacAccessReadViewName

The vacmViewTreeFamilyViewName which identifies the view subtrees accessible for get, get-next, and get-bulk requests.

• vacmAccessWriteViewName

The vacmViewTreeFamilyViewName which identifies the view subtrees accessible for set requests. Contains the value – (hyphen) if no view subtree is defined.

vacmAccessNotifyViewName

The vacmViewTreeFamilyViewName which identifies the view subtrees accessible for trap messages and inform requests.

vacmAccessStorageType

Must be one of nonVolatile, permanent, or readOnly.

For example, the default access rights groups "Anyone" "Periuser" and "Periadmin" have the following entries in the snmpd.cnf file:

vacmAccessEntry Anyone - snmpv1 noAuthNoPriv exact
Public - Public nonVolatile

vacmAccessEntry Anyone - snmpv2c noAuthNoPriv exact
Public - Public nonVolatile

vacmAccessEntry Periuser - snmpv1 noAuthNoPriv exact
Periphonics - Periphonics nonVolatile

vacmAccessEntry Periuser - snmpv2c noAuthNoPriv
exact Periphonics - Periphonics nonVolatile

vacmAccessEntry Periadmin - snmpvl noAuthNoPriv
exact Periphonics Periphonics
nonVolatile

vacmAccessEntry Periadmin - snmpv2c noAuthNoPriv
exact Periphonics Periphonics
nonVolatile

Community Strings

This section specifies the configuration of community strings which can be used in SNMP requests to the Nortel Networks SNMP agent. Community strings can be added or deleted by adding or deleting the respective srCommunityEntry tag. By default, the Nortel Networks SNMP agents are configured with the following community strings:

```
    public — Access control of the community group named Anyone.
    periadmin — Access control of the community group named Periadmin.
    periuser — Access control of the community group named Periuser.
```

The community string format consists of the tag communityEntry followed by the fields:

- srCommunityAuthSnmpID
 Must have the value localSnmpID.
- srCommunityName
 Name associated with this community string.
- srCommunityGroupName

Name of this community's group. This name must be defined by at least one vacmAccessEntry and appear with the community string name in a vacmSecurityToGroup entry. (For related information, see *Groups and Access Rights* on page 28 and *Assigning Principles to Groups* on page 32, respectively.)

- srCommunityContextSnmpID Must have the value localSnmpID.
- srCommunityContextName
 Must have the value default.
- srCommunityTransportLabel
 Used to select a set of entries in the snmpTargetAddrTable for source
 address checking (see *Defining Notification Target Entries* on page 34). Use
 the value (hyphen) if source address checking is not desired.
- srCommunityMemoryType
 Must be one of nonVolatile, permanent, or readOnly.

For example, the default community strings "periadmin" "periuser" and "public" have the following entries in the snmpd.cnf file:

communityEntry localSnmpID periadmin localSnmpID default - nonVolatile

communityEntry localSnmpID periuser Periuser
localSnmpID default - nonVolatile

communityEntry localSnmpID public Anyone localSnmpID
default - nonVolatile

Assigning Principles to Groups

This section describes how a principle (i.e. community string) is assigned to a group. Principle assignments may be added or deleted by adding or deleting their respective vacmSecurityToGroupEntry tag. By default, Nortel Networks SNMP agents are configured with the following principle/group assignments:

public — Assigned to Anyone group for both SNMPv1 and SNMPv2c security model.
 periadmin — Assigned to Periadmin group for both SNMPv1 and SNMPv2c security model.
 periuser — Assigned to Periuser group for both SNMPv1 and SNMPv2c security model.

The principle/group format consists of the tag vacmSecurityToGroupEntry followed by the fields:

- vacmSecurityModel
 Specifies whether the SNMPv1 (value of snmpv1) or SNMPv2c (value of snmpv2c) security model should be used.
- vacmSecurityName
 Name of the principle assigned to the group.
- vacmGroupName
 Name of the group principle is assigned to.
- vacmSecurityToGroupStorageType
 Must be one of nonVolatile, permanent, or readOnly.

For example, the default principles "public" "periadmin" and "periuser" have the following entries in the snmpd.cnf file:

nonVolatile

vacmSecurityToGroupEntry snmpv1 public Anyone
nonVolatile
vacmSecurityToGroupEntry snmpv1 periadmin Periadmin

vacmSecurityToGroupEntry snmpv1 periuser Periuser
nonVolatile

vacmSecurityToGroupEntry snmpv2c public Anyone
nonVolatile

vacmSecurityToGroupEntry snmpv2c periuser Periuser
nonVolatile

vacmSecurityToGroupEntry snmpv2c periadmin Periadmin
nonVolatile

For related information regarding groups, see *Groups and Access Rights* on page 28.

Defining Notifications

This section defines the format and configuration of a notification. Notifications can be of the trap or inform-request variety, and can be added or deleted by adding or deleting the respective snmpNotifyEntry tag. By default, Nortel Networks SNMP agents are configured to send notifications to the Console, which is the workstation the SNMP agent is running on.

The notification format consists of the tag snmpNotifyEntry followed by the fields:

- snmpNotifyName
 "Name" of this notification.
- snmpNotifyTag
 Name used to select a set of entries in the snmpTargetAddrTable (see
 Defining Notification Target Entries on page 34) and that which corresponds to the value of snmpTargetAddrTagList.
- snmpNotifyType
 Stipulates whether this notification is a trap (value of trap) or inform-request (value of inform).
- snmpNotifyStorageType
 Must be one of nonVolatile, permanent, or readOnly.

For example, the default notification entry in the snmpd.cnf file is as follows:

snmpNotifyEntry 31 Console trap nonVolatile

Defining Notification Target Entries

Specifies the endpoints (targets) that may receive notifications. These endpoints may be added or deleted by adding or deleting a snmpTargetAddrEntry tag. The default endpoint is the master agent workstation, defined with the name Console. An snmpTargetAddrEntry will have to be added for each management station other than the default value to which notifications are to be sent. This can be done manually or, for traps in particular, handled automatically by running the trapcfg.pl portion of the installation script (for additional information, see *Defining Trap Destinations Automatically* on page 15). The trapcfg.pl script must be run on the same node that the SNMP agents are running on. By specifying the IP address(es) when prompted, the script automatically stops all SNMP agents, backs up the snmpd.cnf file (to snmpd.cnf.bak), adds the snmpTargetAddrEntry for the specified IP address, then restarts the SNMP agents. If more than one management station is designated to receive traps, the IP addresses can be entered separated by a single space, at the appropriate prompt.

In addition, the snmpTargetAddrTagList entry should match that of snmpNotifyTag (see *Defining Notifications* on page 34).

The target entry format consists of the tag snmpTargetAddrEntry followed by the fields:

snmpTargetAddrName

Name of the notification target.

• snmpTargetAddrTDomain

An OID which indicates the network type. This should be set to snmpUDPDomain.

• snmpTargetAddrTAddress

A valid IP address in the transport domain specified by snmpTargetAddrTDomain.

snmpTargetAddrTimeout

Expected round trip time, expressed in hundredths of a second, for communicating with the snmpTargetAddrTAddress.

• snmpTargetAddrRetryCount

The number of times the SNMP entity will attempt to retransmit an inform-request when a response is not received.

snmpTargetAddrTagList

A quoted string containing one or more space separated tags, which correspond to the value of the snmpNotifyTag.

• snmpTargetAddrParams

Used to select a set of entries in the snmpTargetParamsTable (see *Defining Target Parameters* on page 36).

• snmpTargetAddrStorageType

255.255.255.25:0

Must be one of nonVolatile, permanent, or readOnly.

• tqtAddressMask

Should always be set to 255.255.255.255:0.

For example, the default notification target entries appear as follows in the snmpd.cnf file:

```
snmpTargetAddrEntry 31 snmpUDPDomain 127.0.0.1:0 3
Console v1ExampleParams nonVolatile
255.255.255.255:0
snmpTargetAddrEntry 32 snmpUDPDomain 127.0.0.1:0 3
Console v2cExampleParams nonVolatile
```

where 127.0.0.1:0 is the IP address of the endpoint that receives the notification.

Defining Target Parameters

This section describes the parameters to be used when sending notifications. Parameters may be added or deleted by adding or deleting the respective snmpTargetParamsEntry tag. By default, Nortel Networks SNMP agents are configured with the following parameters:

v1ExampleParams — SNMPv1 trap with community string set to public.

v2cExampleParams — SNMPv2c trap with community string set to public.

The target parameter format consists of the tag snmpTargetParamsEntry followed by the fields:

- snmpTargetParamsName
 Name given to this parameter.
- snmpTargetParamsMPModel
 Assign a value of 0 for SNMPv1 or 1 for SNMPv2c.
- snmpTargetParamsSecurityModel

 Must have a value of snmpv1 or snmpv2c, in conjunction with

 snmpTargetParamsMPModel above.
- snmpTargetParamsSecurityName Specifies the principle to use in the notification.
- snmpTargetParamsSecurityLevel Must always be set to noAuthNoPriv.
- snmpTargetParamsStorageType

 Must be one of nonVolatile, permanent, or readOnly.

For example, the default target parameter entries appear as follows in the snmpd.cnf file:

snmpTargetParamsEntry v1ExampleParams 0 snmpv1
public noAuthNoPriv nonVolatile
snmpTargetParamsEntry v2cExampleParams 1 snmpv2c
public noAuthNoPriv nonVolatile

For related information, see *Community Strings* on page 30 and *Assigning Principles* to *Groups* on page 32.

Error Logging

Error logging is now available with this version of PERIsnmp. The error log files are located in \$MPSHOME/common/log, and can be read with any text-based application or command. These log files are identified as follows:

File NameLogs Errors for	Whose Executable is		
File Name	the	On Windows 2000	On Solaris
vrsnmpd.log	MPS components subagent	vrsnmpd.exe	vrsnmpd
snmpd.log	Master agent	snmpd.exe	snmpd
msnsa.log	Subagent adapter	msnsaagt.exe	(not implemented)



You should also check /var/admin for logged error messages (specifically concerned with licensing problems).

Executables

The following executables are integral components of your PERIsnmp package and responsible for its functionality. On Solaris systems, these files are located in \$MPSHOME/PERIsnmp/bin; on Windows 2000 systems, they are located in %MPSHOME%\bin.

Agents



In the following listing, Windows 2000 agents are identified as those appended with the .exe extension.

snmpdm/snmpdm.exe

SNMP master agent. Responsible for authenticating formatting, security, access, and ownership parameters of requests, replies, and notifications. Acts as an intermediary between the management station and the subagents.

mib2agt



SNMP subagent for MIB-II subtree. Responsible for providing information concerning MIB-II items to the master agent.

msnsaagt.exe



SNMP subagent adapter for MIB-II subtree. Responsible for providing information concerning MIB-II items to the master agent.

vrsnmpd/vrsnmpd.exe

MPS components subagent for Nortel Networks vruNetwork subtree. Acts as a proxy for the MPS network, using data in the Nortel Networks, Periphonics Enterprise MIB to construct replies to queries. Also sends requests to and receives replies from resource daemons outside the SNMP agents when requested data is not available internally.

SNMP Command Line Utilities

For examples of command line utilities in use, see **SNMP Applied** on page 48.

getbulk

Gets as many MIB variable(s) as possible in one request.

• getmany

Gets the MIB variables in the specified MIB subtree.

• getmet

Gets MIB-II variables containing metric information.

getnext

Gets the MIB variable(s) which is (are) lexicographically next after the specified MIB variable(s).

• getone

Gets the specified MIB variable(s).

• getroute

Gets MIB-II variables containing routing information.

• getsub

Gets MIB-II variables containing routing information for specified subnet.

• gettab

Gets MIB variable(s) from specified table and display in tabular form.

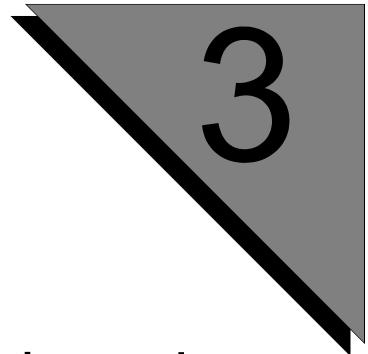
• setany

Sets one or more MIB variable(s) to specified values.

• traprcv

Displays contents of received trap.





MPS Functions and Administration

This chapter covers:

- 1. SNMP Utilization
- 2. MIB Variables
- 3. Instance Identification
- 4. SNMP Applied
- 5. The MIB Applied

This chapter discusses, in generic terms, the functions that can be controlled and monitored using SNMP in the MPS environment. These functions generally fall into the administrative and maintenance categories. The user is directed to the Nortel Networks, Periphonics Enterprise MIB (hereafter simply called MIB) variables that are monitored only, those that can be both monitored and controlled, and those that act as indexes into tables within the MIB. In addition, notifications generated by the agent and sent to the manager for disposition are also discussed. For a detailed description of each variable and its associated data, see Appendix *The Nortel Networks MPS uses the Periphonics Enterprise MIB. The Periphonics Enterprise MIB is registered with the IANA and has been assigned the number 1357. The Periphonics MIB OID is:* on page 76.

SNMP Utilization

Communication

At a basic level, SNMP uses five types of messages for processing information. These messages are exchanged between the manager and the agent. Three messages are sent directly from the manager to the agent - get-request, get-next-request, and set-request. In addition, SNMPv2c includes a message termed the get-bulk request which is also sent from the manager to the agent. The remaining two - get-response and the trap - are sent from the agent to the manager. The "get-" and "set-" messages are simply request-reply protocols; the trap is initiated directly by the agent and sent to the manager's station. For a further discussion of these messages, see *Protocol* on page 6. For details on changing destinations for traps as they apply to the Nortel Networks product in particular, see *Configuring snmpd.cnf* on page 25.

The Nortel Networks SNMP product also contains a group of command line utilities that bundle many functions into small, self-contained programs. This provides a quick and simple means of manipulation and retrieval of data by the user. The use of these utilities results in the generation of a Protocol Data Unit (PDU). These utilities can be broken down into three main areas - the "get-", "set-" and trap designations. It is these utilities that the SNMP manager uses when querying or posting variables within the MIB. For a further definition of each command line utility, see *SNMP Command Line Utilities* on page 39.

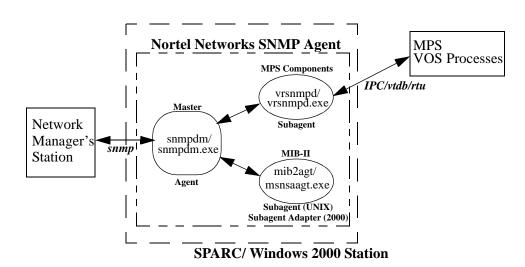
System Architecture



In the following discussion, Windows 2000 agents are identified as those appended with the .exe extension.

When the network management station issues an SNMP request, it is sent to the master agent (snmpdm/snmpdm.exe) which confirms that the request is formatted properly and contains the proper security and community strings. If the data is not accurate, the agent returns the request to the manager with an appropriate message indicating the problem; if the request is properly configured, it forwards the request to the applicable subagents.

For MIB-II items, the master agent forwards the request to the subagent/adapter mib2agt/msnsaagt.exe. For information concerning the MPS system, the master agent forwards the request on to the MPS components subagent vrsnmpd/vrsnmpd.exe, which acts as a proxy for the MPS network. It uses the data in the Nortel Networks, Periphonics Enterprise MIB to formulate a reply. If the data is not presently available, the subagent sends the request to the appropriate resource daemons outside the SNMP agent complex. The information from these daemons travels the opposite route through the subagent, on to the master agent, and ultimately back to the management station which originally issued the request. Traps travel in much the same manner along this return path - changes in status in the MPS are monitored by the subagent vrsnmpd/vrsnmpd.exe, which formulates the appropriate data and issues it to the master agent, which in turn builds the trap and then passes it on to the designated management station. The graphic below illustrates the context of the MPS management architecture.



MIB Variables

Access

Many variables in the Nortel Networks, Periphonics Enterprise MIB database contain access information which stipulates the characteristics of querying and control. These levels of access are defined as follows:

- read-write indicates variable may be both read and written to by the manager
- read-only indicates variable may only be read by the manager
- accessible-for-notify indicates variable may only appear in notification
- **not-accessible** indicates variable may not be directly read or written to.

If a request is made on a variable for which no access is allowed, an error message will be generated and returned to the manager, making the request indicate this fact. If the manager attempts to set a value on a variable which has read-only access, an error message will also be returned. Several variables with not-accessible status are used as indexes into tables in this MIB.

Status

The status of objects in the MIB is generally that of current, meaning that the object is presently supported by the SNMP product. However, several objects have been changed to a status of deprecated, meaning that although they still exist in the MIB, they will no longer be supported (essentially acting as placeholders in the MIB hierarchy). The following table represents a historical view of these objects as well as the objects that supercede them. For a full listing of all MIB objects and their states, see Appendix *The Nortel Networks MPS uses the Periphonics Enterprise MIB. The Periphonics Enterprise MIB is registered with the IANA and has been assigned the number 1357. The Periphonics MIB OID is:* on page 76.

Deprecated Object and OID	Replaced by this Object and OID
vruNetworkMIBCompliance .1.3.6.1.4.1.1357.1.1.1.	vruNetworkMIBComplianceBy Component .1.3.6.1.4.1.1357.1.1.2
vruNetworkMIBComplianceBy Component .1.3.6.1.4.1.1357.1.1.1.2	vruNetworkMIBComplianceBy Component2 .1.3.6.1.4.1.1357.1.1.3
vruNotificationsGroup .1.3.6.1.4.1.1357.1.1.2.1	componentNotificationsGroup .1.3.6.1.4.1.1357.1.1.2.8
componentNotificationsGroup .1.3.6.1.4.1.1357.1.1.2.8	componentNotificationsGroup2
vruEventsGroup .1.3.6.1.4.1.1357.1.1.2.2	componentEventsGroup .1.3.6.1.4.1.1357.1.1.2.9
componentEventsGroup .1.3.6.1.4.1.1357.1.1.2.9	componentEventsGroup2 .1.3.6.1.4.1.1357.1.1.2.11
notifyAlarm .1.3.6.1.4.1.1357.1.2.2.1	notifyAlarmByComponent .1.3.6.1.4.1.1357.1.2.2.9
notifyAlarmByComponent .1.3.6.1.4.1.1357.1.2.2.9	notifyAlarmByComponentEx .1.3.6.1.4.1.1357.1.2.2.10
notifyVruStateChg .1.3.6.1.4.1.1357.1.2.2.2	notifyComponentStateChg .1.3.6.1.4.1.1357.1.2.2.8
alrmLogVruId .1.3.6.1.4.1.1357.1.2.3.6.1.4	alrmLogComponentId .1.3.6.1.4.1.1357.1.2.3.6.1.11

Types

There are two entries in the MIB which the SNMP manager is primarily concerned with. The notification-type generates traps in response to an event occurrence (and these traps are forwarded to the manager). While this entry cannot be directly controlled by the manager, traps can alert the user to an instance that needs further attention through other means. The object-type is accessible to the manager within the constraints of their assigned values as discussed in *Access* on page 44. It is these variables that the manager can use to control or monitor the status of the MPS systems.

Instance Identification

Direct Referencing

There are variables in the Nortel Networks, Periphonics Enterprise MIB which can be queried directly (that is, an instance does not have to be specified). A command can be issued on the variable and its value will be returned by simply appending a .0 to the object identifier (OID). These are termed scalar requests because no further instance identification is required. See *Getting a Value* on page 48 for an example of this type of transaction.

Table Referencing

Object values are sometimes maintained in tabular form in the enterprise MIB. This most often occurs when specific locations or object identifications need to be individually delineated. In cases such as this, tables can be built in the MIB through sequencing of variables which act as indexes into the rows and columns of data (see Appendix *The Nortel Networks MPS uses the Periphonics Enterprise MIB. The Periphonics Enterprise MIB is registered with the IANA and has been assigned the number 1357. The Periphonics MIB OID is:* on page 76). The variables themselves that specify these indexes are not directly accessible. Instead, they act as a means of indexing into the table to access the desired information for the specified location. The combination of the variable and its index forms the object identifier (OID) for that line.

The tables themselves are "built" in much the same fashion as a spreadsheet. When the Nortel Networks MPS components subagent starts up, it determines, through the use of proprietary APIs, the components that are present on the system and the makeup of these components. It uses this topological configuration to assign the data to and structure the tables. As stated previously, they may contain one or more variables which act as indexes into the table. Values specific to this index will be maintained in that row of the table. Since tables are built lexicographically (entries ordered by their object identifiers), the **getnext** command comes in handy by allowing the manager to search through tables to find the desired data. Simply start with the object name that defines the table (no instance is applicable in these cases) and use the **getnext** command: by repeating this command and substituting the previous reply's object and instance, you can iterate through the table until the desired

information is obtained. When the object name changes, you will know that you have reached the end of the table you had been accessing.

The **getmany** command extracts all the data in the specified subtree at one time. The **gettab** command displays blocks of data extracted from tables. In SNMPv2c, the **getbulk** command can obtain large amounts of information by replicating several **getmany** requests at one time. If more than one variable is used to index the table, these instances will be appended one after the other, separated by periods.



If a table is "empty" (contains no data), the OID returned on a request will be that of the next lexicographical table variable that *does* contain data (even though that returned value may not seem to apply to your original request).

For example, the vruTable is built from the following sequence of variables: vruId, vruIpAddress, vruDescr, vruLineCnt, vruSpanCnt, vruHostCnt, vruAdminState, vruState, and vruStateLastChange. The first variable is a unique value that is used as an index into the table, and the remaining variables are values associated with this index. Note that the vruDescr variable has not been implemented at the present time. Conceptually then, this table might look like this:

vruTable

vruld	vrulp Address	vru Desc	vru Line Cnt	vru Span Cnt	vru Host Cnt	vru Admin State	vru State	vru State Last Change
1	192.84. 160.227	VRU1	48	2	1	other(1)	up(4)	07 cd 05 08 0c 14 07 00
2	192.85. 160.228	VRU2	48	4	1	other(1)	up(4)	07 cd 05 08 0c 14 08 00

A getnext request on this table would return an OID including the instance in the first column of the table. Depending on the variable queried, its value for that line would also be returned. For example then, if getnext nodename vruTable were sent by the manager, the agent would respond with vruIpAddress.1 = 192.84.160.227, where .1 is the instance which identifies the VRU the information is related to; the manager could then send getnext nodename vruIpAddress.1 and would receive vruIpAddress.2 = 192.85.160.228; issue getnext nodename vruIpAddress.2 and receive a reply of vruDesc. 1 = VRU1, and so on. The syntax shown is the default, where nodename would be the actual name of your management station, and the vruDesc variable is presently not used, but this example serves to show how indexing and tables work within SNMP. The manager could continue polling through the table until the desired result(s) were obtained. If the exact index into the table were known, the manager could use it to directly query the variable in question (i.e., getone nodename vruLineCnt.2 ==> vruLineCnt.2 = 48). For a further applied example of indexing, see *Setting a Value* on page 49.

SNMP Applied

Getting a Value

With these criteria in mind, the user can now manage the MPS using SNMP. For instance, the overall basic structure of a command line request, in general, might be as follows. To specify that a single MIB variable be queried, we would enter the command getone. Next, we would stipulate the version of SNMP that we are using (-v1 or -v2c); the entry **hostname** would in actuality be the exact name of the host on which the agent is located; the community is set to periuser (the manager would set this to **periadmin** to allow for reading/writing permissions); the object or objects being queried are listed last. Performing these actions results in the getone command generating a get-request PDU containing all the OIDs stipulated for that line. The get-request PDU is sent to the agent on the **hostname** entry. The management station waits for a response from the agent. If no response is received within a specified time, the command times out. At this point, the request would have to be reissued if an answer were still desired. Alternatively, the agent sends a getresponse PDU containing the values of the variable queried, along with the OID data originally issued on the command line. This result is then output at the command line on the manager's station. To illustrate, let's say you want to know the maximum number of alarms that may be logged into the alarm log table at one time. Using the command line utilities, you would enter at the prompt on your management station the following, which generates the get-request PDU:

getone -v1 hostname periuser alrmLogMax.0

and the manager would receive the following command line output as a result of the agent generating a get-response PDU:

```
alrmLogMax.0 = 1024
```

The numerical value shown above is the default value. Also, note that the instance .0 must be included with all scalar requests: if this request were being made on a table, and the index into the table were known, you would then enter that data in place of the zero.

By default, the PERIsnmp package has been set up so that your command line requests will consist simply of the command, the hostname, and the variable:

getone hostname alrmLogMax.0

Remember that other arguments can be added to or deleted from the environment variables, which will then affect that syntax of your command line input. Unless these variables have been edited by the user, the above example should be sufficient. For additional, related information, see *Environment Variables* on page 22.

Setting a Value

Setting a value in a variable is similarly executed. For instance, if you wished to start an application on a particular line, you would enter the following command line at the prompt:

setany -v1 hostname periadmin lineAppAdminState.2.1 -i startapp

and the manager would receive the following result:

```
lineAppAdminState.2.1 = startapp(2)
```

As in the previous example, we have specified that a single MIB variable be addressed, using SNMPv1 (this could instead be -v2c); the entry hostname would in actuality be the exact name of the host on which the agent is located; the community is set to periadmin to allow for reading/writing permissions; and the object to be set is listed next. In this case, the numerical representation appended to the variable (.2.1) dictates that line number one on MPS number two be addressed (since the variables lineVruId and lineId act as indexes into the object lineTable). The entry -i indicates that the item that follows has an integer value, though for ease of use to the manager it is represented in a textual format: it shows that the manager wishes to start an application on the indicated line and MPS. The agent sends a get-response PDU indicating the location and value of the variable that was set. This tells the manager that the execution to start an application on MPS 2, line 1 was successful.

By default, the PERIsnmp package has been set up so that your command line requests will consist simply of the command, the hostname, the variable, the variable type, and the value:

setany hostname lineAppAdminState.2.1 -i startapp

Remember that other arguments can be added to or deleted from the environment variables, which will then affect that syntax of your command line input. Unless these variables have been edited by the user, the above example should be sufficient. For additional, related information, see *Environment Variables* on page 22.

Viewing Traps

As stated previously (see *trap* on page 9), traps are unsolicited messages sent from the agent to the manager in the event of unexpected internal conditions within the MPS system. These traps can consist of SNMPv1-defined events as well as enterprise-specific events (see *Protocol* on page 6). These enterprise-specific traps are predefined, and include notifications of alarms generated by the MPS system (for definitions of these traps, see *Events Group Notifications Subtree* on page 51).

In order for the notifyAlarmByComponentEx trap to be generated and forwarded to the management station, the **alarmd** process must be running on the MPS node (each node contains one **alarmd** daemon). To verify that the node is connected to the **alarmd** daemon, enter **alarm** at any command line. You should receive a response similar to the one that follows to indicate you are connected:

```
<<< alarm: Connected to [alarmd#common.0,gen/
pc105r@pc105r:1034] >>>
```

To view traps, enter the **traprcv** command at the command line of any management station designated to receive traps (for related information, see *Configuring snmpd.cnf* on page 25). If more than one station has been so configured, the traps generated at all nodes which included a particular management station during the configuration will be viewable at that station.



No more than one **traprcv** process should be started per management station.

For example, if node A, node B, and node C are all configured to receive traps, but node A also has the IP addresses for nodes B and C in its snmpd.cnf file, then those two nodes will also receive traps generated by node A. Initially, the **traprcv** window will display the prompt Waiting for traps. until traps are generated.

To verify that both commands are working properly:

- Leave both the **alarm** and **traprcv** command windows open.
- Stop and start SRP on the node that you wish to check.



Issue the commands /etc/rc3.d/S20vps.startup stop and /etc/rc3.d/S20vps.startup start in order.



Stop and start the Nortel Networks Startup Service in the Control Panel—Services window (for generalized information on stopping and starting services, see *Windows 2000 Systems* on page 18).

You should see alarms generated in the alarm window, followed immediately thereafter by traps being generated in the traprcv window. You can then close, minimize, or leave the windows open. Alarms and traps continue to be generated no matter what the condition of the respective window.



Starting and stopping SRP may have other consequences regarding your system. Be aware that running this test may affect overall system performance.

All other predefined enterprise-specific traps will be generated as they occur. For additional information regarding starting and stopping SRP and using system Services, see the *System Operator's Guide* for the appropriate operating system.

The MIB Applied

Subtrees

There are several subtrees in the MIB that can be used to monitor and/or control the MPS network, and each contains variables particular to certain aspects of the network. In this section each subtree is defined generically, and any variables that have been implemented and which fall into the monitor/control disposition are discussed further. In addition, those variables used as indexes into tables are also identified. The OID for each variable is provided for further consideration. For a complete definition of the MIB, see Appendix *The Nortel Networks MPS uses the Periphonics Enterprise MIB*. The Periphonics Enterprise MIB is registered with the IANA and has been assigned the number 1357. The Periphonics MIB OID is: on page 76.

Events Group Notifications Subtree

Defines traps that are sent to network management stations. These traps are generated by the MPS agent directly and sent to the manager. As a result the manager could, for example, write a script that runs when a trap is received (i.e. notifyAlarmByComponent causes script to run that pages the network administrator).

Variable	OID	Condition
notifyLineAppStateChg	.1.3.6.1.4.1.1357.1.2.2.3	This trap is forwarded when an application associated with a VRU line changes state.
notifySpanStateChg	.1.3.6.1.4.1.1357.1.2.2.4	This trap is forwarded when a VRU span changes state.
notifyHostStateChg	.1.3.6.1.4.1.1357.1.2.2.5	This trap is forwarded when a VRU host changes state.
notifyLuStateChg	.1.3.6.1.4.1.1357.1.2.2.6	This trap is forwarded when a VRU host LU changes state.
notifyTopologyChg	.1.3.6.1.4.1.1357.1.2.2.7	This trap is forwarded when a VRU network object topology status changes.
notifyComponentStateChg	.1.3.6.1.4.1.1357.1.2.2.8	This trap is forwarded when a network component changes state.
notifyAlarmByComponentEx	.1.3.6.1.4.1.1357.1.2.2.10	This trap forwards alarms generated by an exceptional condition occurring in a component in the MPS network, and includes the IP address of the component generating the alarm.



Although the objects notifyAlarm, notifyAlarmByComponent, and notifyVruStateChg are still present in the MIB, each has a status of deprecated and is no longer supported.

Component Events Alarms Subtree

Defines the component alarms that are recorded (through the notifyAlarmByComponent trap) and the number of alarms that are kept. The variables described (other than indexing variables) are all of monitor (read-only) status. Requests on the table in this subtree must include the instance identification provided by alrmLogIdx.



If the Nortel Networks MPS components subagent is stopped and restarted for any reason, the contents of the alrmLogTable is cleared.



The connection, or lack thereof, between the MPS components subagent and **alarmed** will affect the alarms actually recorded in the alrmLogTable.

Variable	OID	Condition
alrmLogMax	.1.3.6.1.4.1.1357.1.2.3.4	Specifies the maximum number of alarms that may be logged into the alarm log table at one time. When this number is reached, the initial alarms will be deleted as new ones are added.
alrmLogNumber	.1.3.6.1.4.1.1357.1.2.3.5	The current number of log entries.
alrmLogIdx	.1.3.6.1.4.1.1357.1.2.3.6.1.1	Serves as an index into alrmLogTable, and is a number between 1 and alrmLogNumber (inclusive).
alrmLogSeverity	.1.3.6.1.4.1.1357.1.2.3.6.1.2	Integer describing how severe the alarm is. The higher the value, the higher the severity; a value of 0 indicates that no severity has been assigned.
alrmLogCode	.1.3.6.1.4.1.1357.1.2.3.6.1.3	Code assigned to identify the alarm.
alrmLogLineId	.1.3.6.1.4.1.1357.1.2.3.6.1.5	The phone line associated with the alarm; a value of 0 indicates no phone line.
alrmLogHostId	.1.3.6.1.4.1.1357.1.2.3.6.1.6	Identifies the host associated with the alarm; a value of 0 indicates no host association.
alrmLogProcName	.1.3.6.1.4.1.1357.1.2.3.6.1.7	The name of the process that generated the alarm.
alrmLogMessage	.1.3.6.1.4.1.1357.1.2.3.6.1.8	A textual message describing the alarm that occurred.

Variable	OID	Condition
alrmLogTime	.1.3.6.1.4.1.1357.1.2.3.6.1.9	The time that the alarm was generated.
alrmLogComponent Type	.1.3.6.1.4.1.1357.1.2.3.6.1.10	Component type that generated the alarm.
alrmLogComponent Id	.1.3.6.1.4.1.1357.1.2.3.6.1.11	Component identifier of the component that generated the alarm.
alrmLogComponent IpAddress	.1.3.6.1.4.1.1357.1.2.3.6.1.12	IP address of the component which generated the alarm.



Although the object alrmLogVruId is still present in the MIB, it has a status of deprecated and is no longer supported.



The component type name and its corresponding component type ID can both be determined by accessing the objects in the *Component Type Table* (see page 60).

VRU Subtree

Defines the parameters of the VRU system. The variables can both monitor and control the VRU. Requests on the table in this subtree must include the instance identification provided by vruId.

	Variable	OID	Condition
Index	vruId	.1.3.6.1.4.1.1357.1.3.1.1	The VRU number assigned to a particular VRU. This number is unique within the VRU network, and is used as an index into vruTable.
Monitor	vruIpAddress	.1.3.6.1.4.1.1357.1.3.1.2	VRU network IP address.
	vruLineCnt	.1.3.6.1.4.1.1357.1.3.1.4	Number of physical phone lines on the system.
	vruSpanCnt	.1.3.6.1.4.1.1357.1.3.1.5	Number of spans on the system. Also indicates number of rows in the spanTable for the VRU.
	vruHostCnt	.1.3.6.1.4.1.1357.1.3.1.6	Number of hosts defined for the system. Also indicates number of rows in the hostTable for the VRU.
	vruState	.1.3.6.1.4.1.1357.1.3.1.8	The current status of the VRU entity.
	vruStateLastChange	.1.3.6.1.4.1.1357.1.3.1.9	Date and time the VRU entity last changed state.
Control	vruAdminState	.1.3.6.1.4.1.1357.1.3.1.7	Allows the network manager to bring the VRU system up or down.



The objects vruId, vruIpAddress, vruState, and vruStateLastChange, though still supported, are similarly represented by the objects componentId, componentIpAddress, componentState, and componentStateLastChange, respectively, when the component is an MPS.

Line Subtree

Defines the parameters of the lines on the system. The variables can both monitor and control the lines. Requests on the table in this subtree must include the instance identification provided by both lineVruId and lineId.

	Variable	OID	Condition
Indexes	lineVruId	.1.3.6.1.4.1.1357.1.4.1.1	Identifies the VRU that the phone line is associated with. Serves as the initial index into lineTable.
	lineId	.1.3.6.1.4.1.1357.1.4.1.2	Identifies the line number of this phone line, and serves as the second index into lineTable.
Monitor	lineType	.1.3.6.1.4.1.1357.1.4.1.3	Specifies whether the line is a logical or physical phone line or whether this is unknown. A value of unknown indicates that the agent is unable to connect to the VRU to determine the line type.
	lineProtocol	.1.3.6.1.4.1.1357.1.4.1.4	A value which indicates the set of protocols the phone line supports, presented as a sum.
	lineState	.1.3.6.1.4.1.1357.1.4.1.5	Current state of the line. A value of unknown indicates that the agent is unable to connect to the VRU to determine the line state. A logical line will always have a value of unknown.
	lineAppOverlay	.1.3.6.1.4.1.1357.1.4.1.7	The name of the application linked to the line.
	lineAppState	.1.3.6.1.4.1.1357.1.4.1.9	Current state of the application assigned to the logical line.
	lineAppStateLast Change	.1.3.6.1.4.1.1357.1.4.1.10	Date and time the current application assigned to the line last changed state.
	lineAppCfgLast Change	.1.3.6.1.4.1.1357.1.4.1.11	Date and time of last application configure or unconfigure on the line.

	Variable	OID	Condition
Control	lineAppName	.1.3.6.1.4.1.1357.1.4.1.6	The name of the application currently assigned to the line, which will be returned by any response PDU on this object. This variable can only be set by setting lineAppAdminState to assign and this object to the application name.
	lineAppAdminState	.1.3.6.1.4.1.1357.1.4.1.8	Allows the network manager to set the desired state of the application.

Span Table Subtree

Defines the parameters of the spans on the system. The variables described (other than indexing variables) are all of monitor (read-only) status. Requests on the table in this subtree must include the instance identification provided by both spanVruId and spanId.

Variable	OID	Condition
spanVruId	.1.3.6.1.4.1.1357.1.5.1.1	Identifies the VRU that the span is associated with. Serves as the initial index into spanTable.
spanId	.1.3.6.1.4.1.1357.1.5.1.2	Identifier of this span, and serves as the second index into spanTable.
spanLineIdStart	.1.3.6.1.4.1.1357.1.5.1.3	Line identification of the first line in the span.
spanLineNumber	.1.3.6.1.4.1.1357.1.5.1.4	Number of lines in the span.
spanEnabled	.1.3.6.1.4.1.1357.1.5.1.5	Indicates whether span is enabled or disabled.
spanState	.1.3.6.1.4.1.1357.1.5.1.6	Current state of the span.
spanStateLastChange	.1.3.6.1.4.1.1357.1.5.1.7	Date and time the span last changed state.

Applications Subtree

Describes the applications associated with the VRU entity. Two variables are used for monitoring these conditions. Requests on the table in this subtree must include the instance identification provided by both appVruId and appName.

Variable	OID	Condition
appVruId	.1.3.6.1.4.1.1357.1.6.1.1	VRU that the application has been assigned to. Serves as the initial index into appTable.
appName	.1.3.6.1.4.1.1357.1.6.1.2	The name of an the application that can be assigned to the VRU. Serves as the second index into appTable.
appOptions	.1.3.6.1.4.1.1357.1.6.1.4	The options that are used during application startup.
appLineCnt	.1.3.6.1.4.1.1357.1.6.1.5	The number of lines the application is currently assigned to.

Applications Stats Subtree

Describes the application statistic associated with an application. Two variables are used for monitoring only. Requests on the table in this subtree must include the instance identification provided by both appStatsVruId and appStatsName.

Variable	OID	Condition
appStatsVruId	.1.3.6.1.4.1.1357.1.7.1.1	VRU that the application statistic is associated with. Serves as the initial index into appStatsTable.
appStatsName	.1.3.6.1.4.1.1357.1.7.1.2	Terminology which identifies this application statistic. Serves as the second index into the appStatsTable.
appStatsValue	.1.3.6.1.4.1.1357.1.7.1.3	An application stats' value, which is gathered in 15 minute intervals.
appStatsLastChange	.1.3.6.1.4.1.1357.1.7.1.4	Date and time when the application stat was recorded.

Simple Network Management Protocol in the MPS Environment

Host Subtree

Describes and defines the parameters of the host associated with the VRU entity. The variables can both monitor and control these parameters. Requests on the table in this subtree must include the instance identification provided by both hostVruId and hostId.

	Variable	OID	Condition
Indexes	hostVruId	.1.3.6.1.4.1.1357.1.8.1.1	Identifies the VRU that the host is associated with. Serves as the initial index into hostTable.
	hostId	.1.3.6.1.4.1.1357.1.8.1.2	Identifier of this host, and serves as the second index into hostTable.
Monitor	hostLuCnt	.1.3.6.1.4.1.1357.1.8.1.4	Number of LU's defined for the host. Also indicates the number of rows in the luTable for the host.
	hostProtocol	.1.3.6.1.4.1.1357.1.8.1.5	Protocol which is used for host communication.
	hostMedia	.1.3.6.1.4.1.1357.1.8.1.6	Media used for communicating with the host.
	hostState	.1.3.6.1.4.1.1357.1.8.1.9	Current state of the host.
	hostStateLast Change	.1.3.6.1.4.1.1357.1.8.1.10	Date and time host last changed state.
Control	hostAdminState	.1.3.6.1.4.1.1357.1.8.1.8	Allows the network manager to set the desired state of the host for hardware based hosts only (when hostMedia=hardwarebased).

LU Subtree

Describes and defines the parameters of the LUs associated with the system. The variables described are all of monitor (read-only) status. Requests on the table in this subtree must include the instance identification provided by the variables luVruId, luHostId, and luId.

Variable	OID	Condition
luVruId	.1.3.6.1.4.1.1357.1.9.1.1	Identifies the VRU that the LU is associated with. Serves as the initial index into luTable.
luHostId	.1.3.6.1.4.1.1357.1.9.1.2	Identifies the host that the LU is associated with. Serves as the second index into luTable.
luId	.1.3.6.1.4.1.1357.1.9.1.3	Identifier of this LU, and serves as the subsequent index into luTable.
luPoolName	.1.3.6.1.4.1.1357.1.9.1.5	Pool name that the LU is assigned to.
luState	.1.3.6.1.4.1.1357.1.9.1.6	Current state of the LU.
luStateLastChange	.1.3.6.1.4.1.1357.1.9.1.7	Date and time LU last changed state.

Components Subtree

This subtree contains two tables that describe and define the components and their presence on the MPS network.

Component Type Table

Defines all the known component types. Requests on the read-only object in this table must be made using the instance identification provided by the variable componentTypeId.

Variable	OID	Condition
componentTypeId	.1.3.6.1.4.1.1357.1.10.1.1.1	Identifier for the component type. Acts as the index into componentTypeTable.
componentTypeName	.1.3.6.1.4.1.1357.1.10.1.1.2	Common name of the component type.

Component Table

Defines and describes all the components on the system that the agent has identified. Requests on the read-only variables in this table must include the instance identification provided by the variables componentType and componentId.

Variable	OID	Condition
componentType	.1.3.6.1.4.1.1357.1.10.3.1.1	Identifies the component type. Acts as the initial index into componentTable.
componentId	.1.3.6.1.4.1.1357.1.10.3.1.2	Identifier of the component, and the second index into componentTable.
componentIpAddress	.1.3.6.1.4.1.1357.1.10.3.1.3	IP address of the component.
componentState	.1.3.6.1.4.1.1357.1.10.3.1.4	Current state of the component.
componentStateLast Change	.1.3.6.1.4.1.1357.1.10.3.1.5	Date and time the component last changed state.

To avoid possible problems, each component of a specific type on a particular network *must* be assigned a unique component ID.



The objects componentId, componentIpAddress, componentState, and componentStateLastChange will contain the same data as the objects vruId, vruIpAddress, vruState, and vruStateLastChange, respectively, when the component is an MPS.



PeriView/PERIsnmp Mappings

This chapter covers:

1. Mappings

This chapter provides the SNMP manager a cross-reference to tools and functions available in PeriView that will accomplish the same or similar results discussed earlier in generic terms for utilizing the Periphonics enterprise MIB (see Chapter *This* chapter discusses, in generic terms, the functions that can be controlled and monitored using SNMP in the MPS environment. These functions generally fall into the administrative and maintenance categories. The user is directed to the Nortel Networks, Periphonics Enterprise MIB (hereafter simply called MIB) variables that are monitored only, those that can be both monitored and controlled, and those that act as indexes into tables within the MIB. In addition, notifications generated by the agent and sent to the manager for disposition are also discussed. For a detailed description of each variable and its associated data, see Appendix The Nortel Networks MPS uses the Periphonics Enterprise MIB. The Periphonics Enterprise MIB is registered with the IANA and has been assigned the number 1357. The Periphonics MIB OID is: on page 76. on page 42). It is not meant as a learning guide or instructional tool in the use of PeriView. The chapter is formatted in enterprise MIB group order for ease of use by the manager, and includes only those variables for which an analogous PeriView function exists. For definitions of individual MIB objects, refer to the applicable table in *The MIB Applied* on page 51. For a detailed view of this MIB, see Appendix The Nortel Networks MPS uses the Periphonics Enterprise MIB. The Periphonics Enterprise MIB is registered with the IANA and has been assigned the number 1357. The Periphonics MIB OID is: on page 76. For specific controls and functions beyond those discussed here, and a more detailed explanation and graphical representation of PeriView usage (including instructions on accessing tools and windows), refer to the *PeriView Reference* Manual.

Mappings

MIB-II

While the intention of this chapter is to provide information particular to Periphonics MPS product, there are a few items that fall within the parameters of the system portion of MIB-II that may be of interest to the user. These variables are used to describe in strictly textual form certain aspects of the MPS system. They are sysDescr, which describes the workstation in use; sysLocation, which indicates the physical location of the workstation; sysName, which is a textual description of the MPS network; and sysContact, which gives information pertaining to personal contact available with regard to the station.

Enterprise MIB

Events Group Notifications Subtree

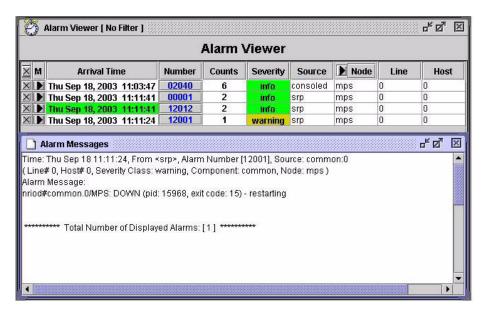
This group defines the traps sent to the network management station. Traps are analogous to alarms in PeriView. As such, particular objects themselves are not *directly* supported by PeriView, but there are certain indications in PeriView that can be tied into the issuance of a trap. They are as follows:

This MIB Object is analogous to	This representation	In this PeriView tool .
notifyAlarmByComponentEx ^a	Alarm Icon	Alarm Viewer
notifyComponentStateChg b	1)MPS, OSCAR icons (change in color).	1) Tree
	2) MPS icons (change in color).	2) APPMAN
	3) Failure of graph to update, or beeping/flashing graph icon.	3) Line Status (also displayed in Tree).
notifyLineAppStateChg ^C	Application icon (change in color).	APPMAN (also displayed in Tree)
notifySpanStateChg ^d	Span state symbology (change of symbol).	Span Status (also displayed in Tree)
notifyHostStateChg ^e	Host state symbology (change of symbol).	Host Status
notifyLuStateChg ^f	VT state symbology (change in symbol). VTs in PeriView are equivalent to LUs in MIB.	Host Status (when indexed by VT).

- a. The alarms themselves are detailed and defined in the Component Events Alarms Subtree (see *Component Events Alarms Subtree* on page 63).
- b. Generated when a change in either <code>vruState</code> (see <code>vruState</code> on page 66) or <code>componentState</code> (see <code>componentState</code> on page 73) is detected. Both <code>vruState</code> and <code>componentState</code> will contain the same data for MPSs.
- c. Generated when a change in lineAppState is detected (see lineAppState on page 67).
- d. Generated when a change in spanState is detected (see **spanState** on page 69).
- e. Generated when a change in hostState is detected (see hostState on page 71).
- f. Generated when a change in luState is detected (see *luState* on page 72).

Component Events Alarms Subtree

This group describes the aspects of component generated alarms and the parameters for maintaining them in the database, and the Periphonics enterprise MIB variables shown below are used to define specifically the contents of the notifyAlarmByComponentEx trap (see notifyAlarmByComponentEx on page 63). Most of the Periphonics enterprise MIB variables in this group have comparable indications in the PeriView Alarm Viewer. The following illustration shows a suitably configured file displaying typical entries containing information analogous to each of the MIB variables.



Using the first entry of the preceding illustration as an example, we can compare the variables to their equivalent PeriView representations. PeriView alarms are predefined, and information for each is stored in the alarm database.

- alrmLogSeverity: Indication of how severe an alarm is considered. There are three severity types Info, Warning and Alarms.
- alrmLogCode: Individual code assigned to particular alarms. The example entry shows this at 21410.
- alrmLogLineId: The phone line associated with the alarm. In the MIB, if no line is associated, the value is set to 0. In the PeriView illustration, the line identification is defined under the Line 10 entry. In this case, no entry would exist if no phone line were associated with the alarm.



Note that the line numbers in PeriView are indicative of the logical line with which the physical line is associated. For additional information pertaining to this logical-to-physical line mapping, refer to the *PeriView Reference Manual*.

- alrmLogHostId: Identifies the host associated with the alarm. The MIB has an assigned value of 0 for this variable if no host is related to the alarm. For PeriView, the entry Host 1, for example, would indicate the host association. This entry would appear in the same location as (but instead of) the line identification cited above. All other associated data in the alarm would likewise change. Should no host be associated with the alarm, no entry would be made.
- alrmLogProcName: The name of the process that generated the alarm. This is indicated in brackets in the example as <ccm>.
- alrmLogMessage: A textual description of the alarm. In PeriView, this is carried on the second and subsequent line of each entry made.
- alrmLogTime: The date and time that the alarm was generated. In the example illustrated, this is shown by the initial entry Tue Sep 17 11:36:43.
- alrmLogComponentType: Identifies the component that generated the alarm. The example above indicates that a MPS generated the alarm. Had another component generated the alarm, it would be identified at the same location.
- alrmLogComponentId: Component identifier of the component that generated the alarm. In the example this is the number 6 following MPS (the component type) in the entry MPS 6.

All of these variables are also viewable in the Alarm Viewer. However, the Alarm Viewer window shows live alarms, which are added to the Alarm Log File as they are generated.

VRU Subtree

Defines the parameters of the VRU system. In the PeriView environment, this is represented by the MPS system. The MIB variables and their PeriView counterparts are as follows:

This MIB Object is analogous to	This representation	In this PeriView tool .
vruId	Listed under current MPS number.	1) vsh vhman
	Number after colon in MPS identification	2) APPMAN, Line Status, Host Status, Alarm Filter, MPS Control Center, Span Status, Tree
vruLineCnt	Total sum of represented states.	Line Status Graph (with vertical axis lines set to absolute).
	2) Sum of physical phone line icons; cursor placement over last physical phone line icon (line number representation); line number representation in right margin. ^a	2) Line Status window.
	3) Line count.	3) vsh Phone Line Status report (system-wide).b
vruSpanCnt	Quantity of indicated spans.	Span Status (also displayed in Tree)
vruHostCnt	Quantity of indicated hosts.	Host Status
vruState ^c	1) MPS icons (color of).	1) APPMAN, Tree
	2) MPS state symbology (type of symbol).	2) Span Status and Host Status (also displayed in Tree)
vruStateLastChange	Time and date stamp in report of MPS command line. ^d	vsh SRP Status and SRP Group Status reports.

- a. Second and third items assume all applicable rows of table are completely covered with physical phone line icons; otherwise, appropriate adjustments should be made. Note that although this icon represents a physical line, the line numbers in the table are indicative of the logical line with which the physical line is associated. For additional information pertaining to this logical-to-physical line mapping, refer to the *PeriView Reference Manual*.
- b. The quantity of lines shown in the report is indicative of the total number of *physical* phone lines on the system. However, the actual phone line number indicated at each entry within the body of the report is the *logical* phone line location on the MPS. Though the physical-to-logical phone line mapping is most often on a one-to-one basis, it should not be assumed that the report line numbers indicate the actual location of the physical phone line on the MPS. For additional information, refer to the *PeriView Reference Manual*.
- c. Any change to this particular data is analogous to one of the reasons for the notifyComponentStateChg trap being generated (see notifyComponentStateChg on page 63).
- d. The time displayed in the report differs by a few seconds from the actual time the change took place. This is due to the delay between the time the report is initiated (data queried) and the time the data is received by the management station.

Line Subtree

Defines the parameters of the lines on the system. This is handled in PeriView through the tools and windows that follow.



The representation of lines shown in PeriView is indicative of the *physical* phone lines on the system. However, the actual phone line *number* indicated at each entry is the *logical* phone line location on the MPS. Though the physical-to-logical phone line

mapping is most often on a one-to-one basis, it should not be assumed that the line numbers indicate the actual location of the physical phone line on the MPS. For additional, specific information, please refer to the *PeriView Reference Manual*.

This MIB Object is analogous to	This representation	In this PeriView tool .
lineVruId	MPS number at command line request.	1)vsh SRP Status report.
	Listed as MPS at command line prompt.	2) vsh CCM Status report.
	Number after colon in MPS identification	3) APPMAN, Span Status, Host Status, Line Status, Tree
lineId	Listed under LINE column.	1) vsh SRP Status report.
	Listed in body of report by line number.	2) vsh CCM Status report.
	Listed in windows by line number.	3) APPMAN, Line Status
lineType	Phone line icon.	APPMAN, Tree
lineState	Listed in body of report next to line number.	vsh CCM Status report; Activity Monitor CCM Status graphs.
lineAppName	Textual representation of application name and line number.	1) APPMAN
	2) Textual representation of application name with corresponding unique color resident on phone lines to which it applies.	2) APPMAN, Span Status, Host Status (when indexed by line), Tree
lineAppOverlay	Not directly correlated on a per line basis: linked applications are displayed in this tool on a percomponent basis.	Linked APP graph.
lineAppAdminState	Window names imply the functions managed by these tools.	APPMAN
lineAppState ^a	1) Phone line icon (by color).	1) APPMAN, Tree
	2) Presence or absence of applications listed on phone lines shown.	2) Span Status

Simple Network Management Protocol in the MPS Environment

This MIB Object is analogous to	This representation	In this PeriView tool.
lineAppStateLastChange	Application name listed in right-most column, use time and date stamp in report. ^b	vsh SRP Status report.
lineAppCfgLastChange	Entry under STATE of RUNNING indicates configure, EXITED indicates unconfigure; use time and date stamp in report.c	vsh SRP Status report.

- a. Any change to this particular data is analogous to the reason for the notifyLineAppStateChg trap being generated (see notifyLineAppStateChg on page 63).
- b. The time displayed in the report differs by a few seconds from the actual time the change took place. This is due to the delay between the time the report is initiated (data queried) and the time the data is received by the management station.
- c. The results of the SRP Status Report are generated at the time the report is called by the user. Each time the user repeats the procedure, a new set of data is generated. By using the scroll bar along the right side of the screen, comparisons can be made amongst the reports generated. By leaving the screen active and generating reports by choice, a running tabulation can be kept, and the above information extrapolated, for the applications (for example the addition or deletion of applications can be determined).

Span Table Subtree

Defines the parameters of the spans on the system. These parameters are all displayed by PeriView in the Span Status tool.



The line numbers in PeriView are indicative of the logical line with which the physical line is associated. For additional information pertaining to this logical-to-physical line mapping, refer to the *PeriView Reference Manual*.

This MIB Object is analogous to	This representation	In this PeriView tool .
spanVruId	Number after colon in MPS identification	Span Status.
spanId	Listed by span name.	Span Status.
spanLineIdStart	First number under Line Range next to each span listing.	Span Status.
spanLineNumber	Number of lines listed under Line Range. This information becomes cumulative when more than one span exists: simple mathematics for those spans above the first will yield the desired result. Alternatively, add up number of lines per span shown in Lines: field.	Span Status.
spanEnabled	Span state symbology (type of symbol).	Span Status.
spanState ^a	Span state symbology (type of symbol).	Span Status.

a. Any change to this particular data is analogous to the reason for the notifySpanStateChg trap being generated (see notifySpanStateChg on page 63).

Applications Subtree

Describes the applications that are associated with a VRU. PeriView APPMAN functions handle the analogous relationships to this.



Note that the line numbers in PeriView are indicative of the logical line with which the physical line is associated. For additional information pertaining to this logical-to-physical line mapping, refer to the *PeriView Reference Manual*.

This MIB Object is analogous to	This representation	In this PeriView tool.
appVruId	Number after colon in MPS identification.	APPMAN
appName	Textual representation of application name.	1) APPMAN
	Textual representation of application name with corresponding unique color.	2) APPMAN, Span Status, Host Status
appOptions	Options listed when launched from an application object.	APPMAN, Application Configuration
appLineCnt	Textual representation of application name and line number. Quantities of each application assignment can be counted up.	1) APPMAN
	2) Textual representation of application name with corresponding unique color resident on phone lines to which it applies. Quantities of each application assignment can be counted up.	2) APPMAN (configurations only) Host Status(when indexed by line).
	3) Sum of all states of application shown.	3) Line Status bar graph (set to Absolute and launched on an application object).

Applications Stats Subtree

Describes the application statistic associated with an application. In PeriView, this data is presented in the form of an application report through the PeriReporter Tools. These tools generate user-defined application and system reports. For detailed information on using these tools, refer to the *PeriReporter User's Guide*.

This MIB Object is analogous to	This representation	In this PeriView tool.
appStatsVruId	Can be identified by checking the column mapping menu.	PeriReporter.
appStatsName	Defined at top of each column.	PeriReporter.
appStatsValue	Listed in column(s) if application statistics is selected in the Data Mapping window.	PeriReporter.
appStatsLastChange	Shown in Date column of report based on date and time constraints set up in Schedule Statistics Report tool.	PeriReporter.

Host Subtree

Describes and defines the parameters of the host associated with the VRU. In PeriView, this is accomplished in the Host Status tool. The MIB variables and their PeriView counterparts are discussed below.

This MIB Object is analogous to	This representation	In this PeriView tool.
hostVruId	Number after colon in MPS identification	Host Status
hostId	Listed by host name.	Host Status
hostLuCnt	Symbology when tool is indexed by VT (PeriView identifies LUs as VTs). Count up the number of symbols in the VTs: field other than that of unassigned.	Host Status
hostProtocol	The tool has a specific entry for this.	Host Status
hostState ^a	Host state symbology (type of symbol).	Host Status

a. Any change to this particular data is analogous to the reason for the notifyHostStateChg trap being generated (see notifyHostStateChg on page 63).

LU Subtree

Describes and defines the parameters of the LUs associated with the system. PeriView equates LUs with VTs. The status of LUs can be determined in PeriView through the

Simple Network Management Protocol in the MPS Environment

use of the Host Status tool. The tool must be indexed by VT to access this information.

This MIB Object is analogous to	This representation	In this PeriView tool .
luVruId	Number after colon in MPS identification	Host Status
luHostId	Host name selected.	Host Status
luId	Numbers along right side of tool adjacent to symbolic representation of VTs.	Host Status
luState ^a	VT state symbology (type of symbol) in VTs: field.	Host Status

a. Any change to this particular data is analogous to the reason for the notifyLuStateChg trap being generated (see notifyLuStateChg on page 63).

Components Subtree

This subtree contains two tables that describe and define the components and their presence on the MPS network.

Component Type Table

The only MIB object in this table that has a comparable representation in PeriView is componentTypeName. This object contains the common noun name (acronym) associated with each component type (for example, MPS and OSCAR).

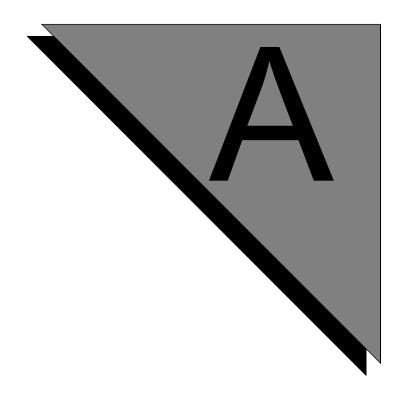
Component Table

This table defines and describes all the components on the network that the SNMP agent knows about.

This MIB Object is analogous to	This representation	In this PeriView tool .
componentId	Number after colon in component identification	APPMAN, Line Status, Span Status, Host Status, MPS Control Center, Alarm Filter, Tree
componentState ^a	1) MPS, OSCAR icons (color of icon).	1) APPMAN, Tree
	2) MPS icon (color of icon).	2)APPMAN
	3) MPS icons (color of icons).	3)APPMAN
	4) MPS state symbology (type of symbol).	NA
componentStateLastChange	Time and date stamp in report of component command line. ^b	vsh SRP Status and SRP Group Status reports.

- a. Any change to this particular data is analogous to the reason for the notifyComponentStateChg trap being generated (see notifyComponentStateChg on page 63).
- b. The time displayed in the report differs by a few seconds from the actual time the change took place. This is due to the delay between the time the report is initiated (data queried) and the time the data is received by the management station.





Periphonics Enterprise MIB Reference

This chapter covers:

- 1. Basic Tree Structure
- 2. Detailed Component Structure

The Nortel Networks MPS uses the *Periphonics Enterprise MIB*. The *Periphonics Enterprise MIB* is registered with the IANA and has been assigned the number 1357. The Periphonics MIB OID is:

```
iso.org.dod.internet.private.enterprises.periphonics 1.3.6.1.4.1.1357
```

This appendix shows the objects that make up the *Periphonics Enterprise MIB*. It includes both a graphical hierarchy in tree form for easy reference, and a more comprehensive view detailing the structure of each entry in the enterprise MIB. It is provided for those people who desire a better understanding of the function of these items as they apply to the MPS environments.

Basic Tree Structure

This figure provides a simple way to navigate through the MIB and determine the relationship of objects within it.



The following variables, though present, have not been implemented for use at this time: vruDescr, appDescr, hostDescr, and luDescr. In addition, the objects vruNetworkMIBCompliance,

vruNetworkMIBComplianceByComponent, vruNotificationsGroup, vruEventsGroup, componentNotificationsGroup, componentEventsGroup, notifyAlarm, notifyAlarmByComponent, notifyVruStateChg, and alrmLogVruId, though still present in the MIB, have a status of deprecated and are no longer supported.

```
periphonics (1357)
+-- vruNetwork(1)
  +-- vruNetworkMIBConformance(1)
   +-- vruNetworkMIBCompliances(1)
  +-- vruNetworkMIBCompliance(1)
  +-- vruNetworkMIBComplianceByComponent (2)
  | | +-- vruNetworkMIBComplianceByComponent2 (3)
    +-- vruNetworkMIBGroups(2)
      +-- vruNotificationsGroup(1)
      +-- vruEventsGroup(2)
      +-- vruGroup(3)
      +-- lineGroup(4)
      +-- applicationGroup(5)
      +-- hostGroup(6)
      +-- componentGroup(7)
      +-- componentNotificationsGroup(8)
      +-- componentEventsGroup(9)
```

```
+-- componentNotificationsGroup2(10)
    +-- componentsEventsGroup2(11)
+-- vruEvents(2)
  +-- vruEventVars(1)
  +-- -N- Object evObjectId(1)
    +-- -N- EnumVal evChange(2)
  +-- vruNotifications(2)
| | +-- notifyAlarm(1)
| | +-- notifyVruStateChg(2)
| | +-- notifyLineAppStateChg(3)
| | +-- notifySpanStateChg(4)
| | +-- notifyHostStateChg(5)
| | +-- notifyLuStateChg(6)
| | +-- notifyTopologyChg(7)
+-- notifyComponentStateChg(8)
| | +-- notifyAlarmByComponent(9)
    +-- notifyAlarmByComponentEx(10)
  +-- alarms(3)
    +-- -R- Integer alrmLogMax(4)
    +-- -R- Integer alrmLogNumber(5)
    +-- alrmLogTable(6)
      +-- alrmLogTableEntry(1)
         +-- -N- Integer alrmLogIdx(1)
         +-- -R- Integer alrmLogSeverity(2)
         +-- -R- Integer alrmLogCode(3)
         +-- -R- Integer alrmLogVruId(4)
         +-- -R- Integer alrmLogLineId(5)
         +-- -R- Integer alrmLogHostId(6)
         +-- -R- TextVal alrmLogProcName(7)
         +-- -R- TextVal alrmLogMessage(8)
         +-- -R- Object alrmLogTime(9)
         +-- -R- Integer alrmLogComponentType(10)
         +-- -R- Integer alrmLogComponentId(11)
         +-- -R- IPAddr alrmLogComponentIpAddress(12)
```

```
+-- vruTable(3)
  +-- vruTableEntry(1)
    +-- -N- Integer vruId(1)
    +-- -R- IPAddr vruIpAddress(2)
    +-- -RW TextVal vruDescr(3)
    +-- -R- Integer vruLineCnt(4)
    +-- -R- Integer vruSpanCnt(5)
    +-- -R- Integer vruHostCnt(6)
    +-- -RW EnumVal vruAdminState(7)
    +-- -R- EnumVal vruState(8)
    +-- -R- Object vruStateLastChange(9)
+-- lineTable(4)
  +-- lineTableEntry(1)
    +-- -N- Integer lineVruId(1)
    +-- -N- Integer lineId(2)
    +-- -R- EnumVal lineType(3)
    +-- -R- Integer lineProtocol(4)
    +-- -R- EnumVal lineState(5)
    +-- -RW TextVal lineAppName(6)
    +-- -R- TextVal lineAppOverlay(7)
    +-- -RW EnumVal lineAppAdminState(8)
    +-- -R- EnumVal lineAppState(9)
    +-- -R- Object lineAppStateLastChange(10)
    +-- -R- Object lineAppCfgLastChange(11)
+-- spanTable(5)
 +-- spanTableEntry(1)
    +-- -N- Integer spanVruId(1)
    +-- -N- Integer spanId(2)
    +-- -R- Integer spanLineIdStart(3)
    +-- -R- EnumVal spanLineNumber(4)
    +-- -R- EnumVal spanEnabled(5)
    +-- -R- EnumVal spanState(6)
    +-- -R- Object spanStateLastChange(7)
```

```
+-- appTable(6)
  +-- appTableEntry(1)
    +-- -N- Integer appVruId(1)
    +-- -N- TextVal appName(2)
    +-- -RW TextVal appDescr(3)
    +-- -R- TextVal appOptions(4)
    +-- -R- Integer appLineCnt(5)
+-- appStatsTable(7)
 +-- appStatsTableEntry(1)
    +-- -N- Integer appStatsVruId(1)
    +-- -N- TextVal appStatsName(2)
    +-- -R- Integer appStatsValue(3)
    +-- -R- Object appStatsLastChange(4)
+-- hostTable(8)
  +-- hostTableEntry(1)
    +-- -N- Integer hostVruId(1)
    +-- -N- Integer hostId(2)
    +-- -RW TextVal hostDescr(3)
    +-- -R- Integer hostLuCnt(4)
    +-- -R- EnumVal hostProtocol(5)
    +-- -R- EnumVal hostMedia(6)
    +-- -RW EnumVal hostAdminState(8)
    +-- -R- EnumVal hostState(9)
    +-- -R- Object hostStateLastChange(10)
+-- luTable(9)
  +-- luTableEntry(1)
    +-- -N- Integer luVruId(1)
    +-- -N- Integer luHostId(2)
    +-- -N- Integer luId(3)
    +-- -R- TextVal luDescr(4)
    +-- -R- TextVal luPoolName(5)
    +-- -R- EnumVal luState(6)
    +-- -R- Object luStateLastChange(7)
```

```
+-- components(10)
 +-- componentTypeTable(1)
    +-- componentTypeTableEntry(1)
        +-- -N- Integer componentTypeId(1)
        +-- -R- TextVal componentTypeName(2)
 +-- componentTable(3)
     +-- componentTableEntry(1)
     +-- -N- Integer componentType(1)
    +-- -N- Integer componentId(2)
    +-- -R- IPAddr componentIpAddress(3)
    +-- -R- EnumVal componentState(4)
    +-- -R- Object componentStateLastChange(5)
```

Detailed Component Structure

This section provides more defined references to each component of the *Periphonics* Enterprise MIB.



The following variables, though present, have not been implemented for use at this time: vruDescr, appDescr, hostDescr, and luDescr. In addition, the objects vruNetworkMIBCompliance,

vruNetworkMIBComplianceByComponent, vruNotificationsGroup, vruEventsGroup, componentNotificationsGroup,

componentEventsGroup, notifyAlarm, notifyAlarmByComponent, notifyVruStateChg, and alrmLogVruId, though still present in the MIB, have a status of deprecated and are no longer supported.

```
vruNetwork MODULE-IDENTITY
      LAST-UPDATED "9808050000Z"
      ORGANIZATION "Nortel Networks Corporation"
      CONTACT-INFO
      DESCRIPTION
            "SNMP MIB module for a VRU Network."
      ::= \{ periphonics 1 \}
-- Conformance Information
```

```
vruNetworkMIBConformance OBJECT IDENTIFIER ::= { vruNetwork 1 }
vruNetworkMIBCompliances OBJECT IDENTIFIER
::={ vruNetworkMIBConformance 1}
vruNetworkMIBGroups OBJECT IDENTIFIER
::= { vruNetworkMIBConformance 2}
-- Compliance Statements
vruNetworkMIBCompliance MODULE-COMPLIANCE
      STATUS deprecated
      DESCRIPTION
            "The compliance statement for SNMPv2 entities
            which implement the VRU-NETWORK MIB."
      MODULE -- this module
            MANDATORY-GROUPS { vruNotificationsGroup, vruEventsGroup,
                           vruGroup,lineGroup, applicationGroup, hostGroup }
      ::= { vruNetworkMIBCompliances 1 }
vruNetworkMIBComplianceByComponent MODULE-COMPLIANCE
      STATUS deprecated
      DESCRIPTION
            "The compliance statement for SNMPv2 entities
            which implement the VRU-NETWORK MIB."
      MODULE -- this module
            MANDATORY-GROUPS { vruGroup, lineGroup, applicationGroup,
                           hostGroup, componentGroup,
                           componentNotificationsGroup,
                           componentEventsGroup }
      ::= { vruNetworkMIBCompliances 2 }
vruNetworkMIBComplianceByComponent2 MODULE-COMPLIANCE
      STATUS current
      DESCRIPTION
            "The compliance statement for SNMPv2 entities
            which implement the VRU-NETWORK MIB."
      MODULE -- this module
            MANDATORY-GROUPS { vruGroup, lineGroup, applicationGroup,
                           hostGroup, componentGroup,
                           componentNotificationsGroup2,
                           componentEventsGroup2 }
      ::= { vruNetworkMIBCompliances 3 }
-- units of conformance
```

```
vruNotificationsGroup NOTIFICATION-GROUP
      NOTIFICATIONS { notifyAlarm, notifyVruStateChg,
                        notifyLineAppStateChg, notifySpanStateChg,
                        notifyHostStateChg, notifyLuStateChg,
                        notifyTopologyChg }
      STATUS
                        deprecated
      DESCRIPTION
             "A collection of notifications related to a Voice Response Unit
             (VRU)."
       ::= { vruNetworkMIBGroups 1 }
vruEventsGroup OBJECT-GROUP
                        { evObjectId, evChange, alrmLogMax, alrmLogNumber,
      OBJECTS
                        alrmLogSeverity, alrmLogCode, alrmLogVruId,
                        alrmLogLineId, alrmLogHostId, alrmLogProcName,
                        alrmLogMessage, alrmLogTime }
                        deprecated
      STATUS
      DESCRIPTION
             "A collection of objects related to a VRU."
       ::= { vruNetworkMIBGroups 2 }
vruGroup OBJECT-GROUP
      OBJECTS
                        { vruIpAddress, vruDescr, vruLineCnt,
                        vruSpanCnt,vruHostCnt, vruAdminState, vruState,
                        vruStateLastChange}
       STATUS
                        current
      DESCRIPTION
             "A collection of objects related to a VRU."
       ::= { vruNetworkMIBGroups 3 }
lineGroup OBJECT-GROUP
      OBJECTS
                        { lineType, lineProtocol, lineState, lineAppName,
                        lineAppOverlay, lineAppAdminState, lineAppState,
                        lineAppStateLastChange, lineAppCfgLastChange,
                        spanLineIdStart, spanLineNumber, spanEnabled,
                        spanState, spanStateLastChange }
      STATUS
                        current
      DESCRIPTION
             "A collection of objects related to a line on a VRU."
       ::= { vruNetworkMIBGroups 4 }
applicationGroup OBJECT-GROUP
      OBJECTS
                        { appDescr, appOptions, appLineCnt, appStatsValue,
```

```
appStatsLastChange }
                       current
      STATUS
      DESCRIPTION
             "A collection of objects related to a VRU application."
      ::= { vruNetworkMIBGroups 5 }
hostGroup OBJECT-GROUP
      OBJECTS
                       { hostDescr, hostLuCnt, hostProtocol, hostMedia,
                       hostAdminState, hostState, hostStateLastChange,
                       luDescr, luPoolName, luState, luStateLastChange }
       STATUS
                       current
      DESCRIPTION
             "A collection of objects related to a VRU host."
      ::= { vruNetworkMIBGroups 6 }
componentGroup OBJECT-GROUP
      OBJECTS
                       { componentTypeName, componentIpAddress,
                       componentState, componentStateLastChange }
      STATUS
                       current
      DESCRIPTION
             "A collection of objects related to components."
       ::= { vruNetworkMIBGroups 7 }
componentNotificationsGroup NOTIFICATION-GROUP
      NOTIFICATIONS { notifyLineAppStateChg, notifySpanStateChg,
                        notifyHostStateChg, notifyLuStateChg,
                        notifyTopologyChg, notifyComponentStateChg,
                        notifyAlarmByComponent }
      STATUS
                       deprecated
      DESCRIPTION
             "A collection of notifications related to the MPS network."
       ::= { vruNetworkMIBGroups 8 }
componentEventsGroup OBJECT-GROUP
      OBJECTS
                       { evObjectId, evChange, alrmLogMax, alrmLogNumber
                       alrmLogSeverity, alrmLogCode, alrmLogLineId,
                       alrmLogHostId, alrmLogProcName, alrmLogMessage,
                       alrmLogTime, alrmLogComponentType,
                       alrmLogComponentId }
                       deprecated
      STATUS
      DESCRIPTION
             "A collection of objects related to a VRU."
       ::= { vruNetworkMIBGroups 9 }
componentNotificationsGroup2 NOTIFICATION-GROUP
      NOTIFICATIONS { notifyLineAppStateChg, notifySpanStateChg,
                        notifyHostStateChg, notifyLuStateChg,
```

```
notifyTopologyChg, notifyComponentStateChg,
                         notifyAlarmByComponentEx }
       STATUS
                        current
       DESCRIPTION
             "A collection of notifications related to the MPS network."
       ::= { vruNetworkMIBGroups 10 }
componentEventsGroup2 OBJECT-GROUP
       OBJECTS
                        { evObjectId, evChange, alrmLogMax, alrmLogNumber
                        alrmLogSeverity, alrmLogCode, alrmLogLineId,
                        alrmLogHostId, alrmLogProcName, alrmLogMessage,
                        alrmLogTime, alrmLogComponentType,
                        alrmLogComponentId, alrmLogComponentIpAddress }
       STATUS
                        current
       DESCRIPTION
              "A collection of objects related to a VRU."
       ::= { vruNetworkMIBGroups 11 }
-- VRU Events Subtree
vruEvents
              OBJECT IDENTIFIER ::= { vruNetwork 2 }
-- VRU Events Variables Subtree
-- Defines variables that may be included within a VRU Network trap. These
-- object IDs cannot be retrieved from the SNMP Agent. Defining them here
-- serves as documentation for the contents of NMS traps.
vruEventVars OBJECT IDENTIFIER ::= { vruEvents 1 }
evObjectId OBJECT-TYPE
                        OBJECT IDENTIFIER
       SYNTAX
       MAX-ACCESS
                        accessible-for-notify
       STATUS
                        current
       DESCRIPTION
              "Object identifier associated with the source of the trap. This
              object cannot be retrieved from the SNMP agent."
       ::= { vruEventVars 1 }
evChange OBJECT-TYPE
       SYNTAX
                        INTEGER {
               other(1),
               add(2),
               del(3),
```

```
mod(4)
       }
       MAX-ACCESS
                         accessible-for-notify
       STATUS
                         current
       DESCRIPTION
                "Describes the type of change which just occurred. This object
               cannot be retrieved from the SNMP agent."
       ::= { vruEventVars 2 }
-- Events Group Notifications Subtree
-- Defines traps that are sent to Network Management Stations.
vruNotifications OBJECT IDENTIFIER ::= { vruEvents 2 }
notifyAlarm NOTIFICATION-TYPE
       OBJECTS
                         { alrmLogSeverity, alrmLogCode, alrmLogVruId,
                         alrmLogLineId, alrmLogHostId, alrmLogProcName,
                         alrmLogMessage, alrmLogTime }
                         deprecated
       STATUS
       DESCRIPTION
              "When a exceptional condition occurs the VRU system will
              generate an alarm. This trap forwards these alarms to the
              Network Management Station.
              **NOTE: this trap is deprecated and replaced by
              notifyAlarmByComponent trap."
       ::= { vruNotifications 1 }
notifyVruStateChg NOTIFICATION-TYPE
       OBJECTS
                         { vruState }
       STATUS
                         deprecated
       DESCRIPTION
              "This trap is forwarded to the Network Management Station when
              the VRU changes its state.
              **NOTE: this trap is deprecated and replaced by the
              notifyComponentStateChg trap."
       ::= { vruNotifications 2 }
notifyLineAppStateChg NOTIFICATION-TYPE
       OBJECTS
                         { lineAppState, lineAppName, lineAppOverlay }
       STATUS
                         current
       DESCRIPTION
              "This trap is forwarded to the Network Management Station when
              an application attached to a VRU line changes its state."
       ::= { vruNotifications 3 }
```

```
notifySpanStateChg NOTIFICATION-TYPE
      OBJECTS
                       { spanState }
      STATUS
                       current
      DESCRIPTION
             "This trap is forwarded to the Network Management Station
             when a VRU span changes its state."
      ::= { vruNotifications 4 }
notifyHostStateChg NOTIFICATION-TYPE
      OBJECTS
                       { hostState }
      STATUS
                       current
      DESCRIPTION
             "This trap is forwarded to the Network Management Station
             when a VRU host changes its state."
      ::= { vruNotifications 5 }
notifyLuStateChg NOTIFICATION-TYPE
      OBJECTS
                       { luState }
      STATUS
                       current
      DESCRIPTION
             "This trap is forwarded to the Network Management Station
             when a VRU host lu changes its state."
      ::= { vruNotifications 6 }
notifyTopologyChg NOTIFICATION-TYPE
                       { evObjectId, evChange }
      OBJECTS
      STATUS
                       current
      DESCRIPTION
             "This trap is forwarded to the Network Management Station
             when a VRU Network object topology status has changed."
      ::= { vruNotifications 7 }
notifyComponentStateChg NOTIFICATION-TYPE
      OBJECTS
                       { componentState }
      STATUS
                       current
      DESCRIPTION
             "This trap is forwarded to the Network Management Station
             when a VRU Network component changes its state."
      ::= { vruNotifications 8 }
notifyAlarmByComponent NOTIFICATION-TYPE
      OBJECTS
                       { alrmLogComponentType, alrmLogComponentId,
                       alrmLogSeverity, alrmLogCode, alrmLogLineId,
                       alrmLogHostId, alrmLogProcName, alrmLogMessage,
                       alrmLogTime }
                       deprecated
      STATUS
      DESCRIPTION
```

"When an exceptional condition occurs in the MPS network a component will generate an alarm. This trap forwards these alarms to the Network Management Station."

```
**NOTE: this trap is deprecated and replaced by the notifyAlarmByComponentEx trap."
::= { vruNotifications 9 }
```

notifyAlarmByComponentEx NOTIFICATION-TYPE

OBJECTS { alrmLogComponentType, alrmLogComponentId,

alrmLogSeverity, alrmLogCode, alrmLogLineId, alrmLogHostId, alrmLogProcName, alrmLogMessage,

alrmLogTime, alrmLogComponentIpAddress }

STATUS current

DESCRIPTION

"When an exceptional condition occurs in the MPS network a component will generate an alarm. This trap forwards these alarms to the Network Management Station. This is an extended version of notifyAlarmByComponent and includes the IP address of the component generating the alarm."

::= { vruNotifications 10 }

--

-- Component Events Alarms Subtree

-- Defines what component alarms are recorded and for how long.

--

alarms OBJECT IDENTIFIER ::= { vruEvents 3 }

alrmLogMax OBJECT-TYPE

SYNTAX INTEGER (1..2147483647)

MAX-ACCESS read-only STATUS current

DESCRIPTION

"Specifies the maximum number of alarms that may be logged in the alarm log table at once. When alrmLogNumber is equivalent to alrmLogMax, the first alarm in the table will be removed when the next alarm is added"

::= { alarms 4 }

alrmLogNumber OBJECT-TYPE

SYNTAX INTEGER (1..2147483647)

MAX-ACCESS read-only STATUS current

DESCRIPTION

"The number of log entries currently defined."

```
::= { alarms 5 }
alrmLogTable OBJECT-TYPE
      SYNTAX SEQUENCE OF AlrmLogTableEntry
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "A list of alarm entries. The number of entries is given by
             alrmLogNumber. This list could be thought of as a queue.
             When the component generates an alarm, it is added to the end of the
            list. If the number of entries reaches alrmLogMax then the
             first entry will be deleted before a new one is added."
      ::= { alarms 6 }
alrmLogTableEntry OBJECT-TYPE
      SYNTAX
                       AlrmLogTableEntry
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "An alarm entry containing objects that describe that alarm."
      INDEX { alrmLogIdx }
      ::= { alrmLogTable 1 }
AlrmLogTableEntry ::= SEQUENCE {
             alrmLogIdx
                                          INTEGER,
             alrmLogSeverity
                                          INTEGER.
             alrmLogCode
                                          INTEGER,
             alrmLogVruId
                                          INTEGER,
             alrmLogLineId
                                          INTEGER,
             alrmLogHostId
                                          INTEGER,
             alrmLogProcName
                                          DisplayString,
             alrmLogMessage
                                          DisplayString,
             alrmLogTime
                                          DateAndTime,
             alrmLogComponentType
                                          INTEGER,
             alrmLogComponentId
                                          INTEGER,
             alrmLogComponentIpAddress
                                          IPAddress
alrmLogIdx OBJECT-TYPE
                       INTEGER (1..2147483647)
      SYNTAX
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "Index into the alarm log table between one and alrmLogNumber."
      ::= { alrmLogTableEntry 1 }
```

```
alrmLogSeverity OBJECT-TYPE
      SYNTAX
                       INTEGER (0..9)
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "Integer describing how severe this alarm is. The lower the value,
             the lower the severity. A severity value of 0 indicates that no
             severity has been assigned to this alarm."
      ::= { alrmLogTableEntry 2 }
alrmLogCode OBJECT-TYPE
      SYNTAX
                       INTEGER (0..2147483647)
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "Code assigned to identify this alarm."
      ::= { alrmLogTableEntry 3 }
alrmLogVruId OBJECT-TYPE
      SYNTAX
                       INTEGER (0..2147483647)
      MAX-ACCESS
                       read-only
      STATUS
                       deprecated
      DESCRIPTION
             "VRU identifier which generated this alarm. A value of 0 is
             used to indicate no VRU is associated with this alarm.
             **NOTE: this object is deprecated and has been replaced by
             alrmLogComponentId object."
      ::= { alrmLogTableEntry 4 }
alrmLogLineId OBJECT-TYPE
      SYNTAX
                       INTEGER (0..2147483647)
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "The phone line number associated with this alarm. A value of
             0 indicates no phone line."
      ::= { alrmLogTableEntry 5 }
alrmLogHostId OBJECT-TYPE
      SYNTAX
                       INTEGER (0..2147483647)
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "The host identifier associated with this alarm. A value of
```

0 indicates that no host is associated with this alarm."

```
::= { alrmLogTableEntry 6 }
alrmLogProcName OBJECT-TYPE
      SYNTAX
                      DisplayString
      MAX-ACCESS
                      read-only
                      current
      STATUS
      DESCRIPTION
            "The name of the process that generated this alarm."
      ::= { alrmLogTableEntry 7 }
alrmLogMessage OBJECT-TYPE
      SYNTAX
                      DisplayString
      MAX-ACCESS
                      read-only
      STATUS
                      current
      DESCRIPTION
            "A message describing the alarm that occurred."
      ::= { alrmLogTableEntry 8 }
alrmLogTime OBJECT-TYPE
      SYNTAX
                      DateAndTime
      MAX-ACCESS
                      read-only
      STATUS
                      current
      DESCRIPTION
            "The time that this alarm was generated."
      ::= { alrmLogTableEntry 9 }
alrmLogComponentType OBJECT-TYPE
      SYNTAX
                      INTEGER (0..2147483647)
      MAX-ACCESS
                      read-only
      STATUS
                      current
      DESCRIPTION
            "Component type of the MPS component which generated this
            alarm."
      ::= { alrmLogTableEntry 10 }
alrmLogComponentId OBJECT-TYPE
      SYNTAX
                      INTEGER (0..2147483647)
                      read-only
      MAX-ACCESS
      STATUS
                      current
      DESCRIPTION
            "Component identifier of the MPS component which generated this
            alarm."
      ::= { alrmLogTableEntry 11 }
```

```
alrmLogComponentIpAddress OBJECT-TYPE
      SYNTAX
                       IPAddress
      MAX-ACCESS
                       read-only
                       current
      STATUS
      DESCRIPTION
             "Component IP address of the MPS component which generated
             this alarm"
      ::= { alrmLogTableEntry 12 }
-- VRU Subtree
vruTable OBJECT-TYPE
      SYNTAX SEQUENCE OF VruTableEntry
      MAX-ACCESS
                      not-accessible
      STATUS
                       current
      DESCRIPTION
             "All Voice Response Units (VRU) an agent knows about"
      ::= { vruNetwork 3 }
vruTableEntry OBJECT-TYPE
      SYNTAX
                       VruTableEntry
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "A (conceptual) row entry for one VRU."
      INDEX { vruId }
      ::= { vruTable 1 }
VruTableEntry ::= SEQUENCE {
      vruId
                           INTEGER,
      vruIpAddress
                           IpAddress
      vruDescr
                           DisplayString
      vruLineCnt
                           INTEGER,
      vruSpanCnt
                           INTEGER,
      vruHostCnt
                           INTEGER,
       vruAdminState
                           INTEGER,
```

INTEGER,

vruState

```
vruStateLastChange
                           DateAndTime
vruId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
            "The VRU number associated with this VRU entity. Note
             that is a unique number within VRU network."
      ::= { vruTableEntry 1 }
vruIpAddress OBJECT-TYPE
      SYNTAX
                       IpAddress
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "VRU network ip address."
      ::= { vruTableEntry 2 }
vruDescr OBJECT-TYPE
      SYNTAX
                       DisplayString
      MAX-ACCESS
                      read-write
      STATUS
                       current
      DESCRIPTION
             "A textual description of this VRU entity. It is mandatory
             that this contain only printable ASCII characters."
      ::= { vruTableEntry 3 }
vruLineCnt OBJECT-TYPE
      SYNTAX
                       INTEGER (0..2147483647)
      MAX-ACCESS
                      read-only
      STATUS
                       current
      DESCRIPTION
             "Number of physical phone lines on this system."
      ::= { vruTableEntry 4 }
vruSpanCnt OBJECT-TYPE
      SYNTAX
                       INTEGER (0..2147483647)
      MAX-ACCESS
                      read-only
      STATUS
                       current
      DESCRIPTION
             "Number of spans on this system. This also indicates the
             number of rows in the spanTable(4) for this VRU."
      ::= { vruTableEntry 5 }
vruHostCnt OBJECT-TYPE
```

```
SYNTAX
                        INTEGER (0..2147483647)
       MAX-ACCESS
                        read-only
                        current
       STATUS
       DESCRIPTION
              "Number of hosts defined for this system. This also indicates
              the number of rows in the hostTable(6) for this VRU."
       ::= { vruTableEntry 6 }
vruAdminState OBJECT-TYPE
       SYNTAX
                        INTEGER {
              other(1),
              startup(2),
              shutdown(3),
              recycle(4),
              selftest(5),
             checkpoint(6)-- save any dynamic info to disk
          }
       MAX-ACCESS
                        read-write
       STATUS
                        current
       DESCRIPTION
              "The network managers desired state of this VRU entity."
       ::= { vruTableEntry 7 }
vruState OBJECT-TYPE
       SYNTAX
                        INTEGER {
              other(1),
              unknown(2),
              init(3),
              up(4),
              down(5),
              selftest(6)
       MAX-ACCESS
                        read-only
       STATUS
                        current
       DESCRIPTION
              "The current status of the VRU entity."
       ::= { vruTableEntry 8 }
vruStateLastChange OBJECT-TYPE
       SYNTAX
                        DateAndTime
       MAX-ACCESS
                        read-only
       STATUS
                        current
       DESCRIPTION
              "Date and time that this VRU entity changed its state."
       ::= { vruTableEntry 9 }
-- Line Subtree
```

```
lineTable OBJECT-TYPE
      SYNTAX SEQUENCE OF LineTableEntry
                       not-accessible
      MAX-ACCESS
      STATUS
                       current
      DESCRIPTION
             "All physical and logical lines that are attached to a
             Voice Response Unit (VRU)."
      ::= { vruNetwork 4 }
lineTableEntry OBJECT-TYPE
      SYNTAX
                       LineTableEntry
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "A (conceptual) entry for one physical/logical line."
      INDEX { lineVruId, lineId }
      ::= { lineTable 1 }
LineTableEntry ::= SEQUENCE {
      lineVruId
                               INTEGER,
      lineId
                               INTEGER,
      lineType
                               INTEGER,
      lineProtocol
                               INTEGER,
      lineState
                               INTEGER,
                               DisplayString,
      lineAppName
      lineAppOverlay
                               DisplayString,
      lineAppAdminState
                               INTEGER,
      lineAppState
                               INTEGER,
      lineAppStateLastChange DateAndTime,
      lineAppCfgLastChange
                               DateAndTime
   }
lineVruId OBJECT-TYPE
                       INTEGER (1..2147483647)
      SYNTAX
      MAX-ACCESS not-accessible
      STATUS
                       current
      DESCRIPTION
             "The VRU identifier that this phone line is associated with."
      ::= { lineTableEntry 1 }
lineId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
```

```
STATUS
                         current
       DESCRIPTION
              "The line number of this phone line. This number is unique
             for each VRU."
       ::= { lineTableEntry 2 }
lineType OBJECT-TYPE
       SYNTAX
                        INTEGER {
              other(1),
              unknown(2),
             virtual(3),
              analog(4),
             digital(5)
      MAX-ACCESS
                         read-only
      STATUS
                         current
      DESCRIPTION
              "Specifies whether this line is a logical(3) or a physical(4)
             phone line. A line type of unknown(2) indicates that we can't
             determine the line type at this moment."
       ::= { lineTableEntry 3 }
```

lineProtocol OBJECT-TYPE

SYNTAX INTEGER (1..2147483647)

MAX-ACCESS read-only STATUS current

DESCRIPTION

"A value which indicates the set of protocols this phone line offers. The value is a sum. This value initially takes the value of zero which indicates that the protocol is unknown. Then for each protocol that this line supports, its protocol value is added to the sum.

Value	Functionality
0x00001	Uses some other type of protocol
0x00002	Some analog protocol
0x00004	AT&T Bell release
0x00008	British Paging (BTUK/MCP)
0x00010	Channel bank with 2 wire option
0x00020	Channel bank with 2 wire FXOR else FXO
0x00040	Channel bank with 4 wire E&M
0x00080	Channel bank FSX[r] else FXO[R]
0x00100	Channel bank loop start else ground
0x00200	Channel bank standard access
0x00400	Common channel signalling (SS7)
0x00800	Galaxy 5/2 ACD
0x01000	ISDN
0x02000	Loop hangup supervision
0x04000	Mercury CAS signalling
0x08000	Network side protocol
0x10000	R1 signaling system
0x20000	R2 signaling with DTMF outdial
0x40000	R2 signaling system

::= { lineTableEntry 4 }

```
lineState OBJECT-TYPE
       SYNTAX
                         INTEGER {
              other(1),
              unknown(2),
              connected(3),
              idle(4),
              busy(5),
              referral(6),
              down(7)
       MAX-ACCESS
                         read-only
       STATUS
                         current
       DESCRIPTION
              "Current state of this line. The line may be currently
              servicing a call (connected), in service but not in a call
              service or referral state (idle), not in service nor
              down (busy), referral (referral), or down (down). If
              we are unable to connect to the VRU than the line state will
              be unknown (unknown). A logical line (line) state will always be
              unknown."
       ::= { lineTableEntry 5 }
lineAppName OBJECT-TYPE
       SYNTAX
                         DisplayString
       MAX-ACCESS
                         read-write
       STATUS
                         current
       DESCRIPTION
              "The name of the application that is currently assigned to
              this line. Any response PDU on this object will return the
              name of the application assigned to this line. If there is
              no application assigned to this line, a 0 length string is
              returned.
              Assigning a new application to this line is achieved by
              setting lineAppAdminState to assign and this object to the
              applications name."
       ::= { lineTableEntry 6 }
lineAppOverlay OBJECT-TYPE
       SYNTAX
                         DisplayString
                         read-only
       MAX-ACCESS
       STATUS
                         current
       DESCRIPTION
              "The name of the application that has been linked to this line."
       ::= { lineTableEntry 7 }
```

```
lineAppAdminState OBJECT-TYPE
       SYNTAX
                         INTEGER {
              other(1),
              startapp(2),
              softterm(3),
              hardterm(4),
              assign(5),
              unassign(6),
              hardrestart(7),
              softrestart(8)
          }
       MAX-ACCESS
                         read-write
       STATUS
                         current
       DESCRIPTION
              "Desired state that Network Manager wants the application in."
       ::= { lineTableEntry 8 }
lineAppState OBJECT-TYPE
       SYNTAX
                         INTEGER {
              other(1).
              unknown(2),
              noapp(3),
             init(4),
              up(5),
              down(6),
              config(7),
             exit(8)
       MAX-ACCESS
                         read-only
       STATUS
                         current
       DESCRIPTION
              "Current state of the application that is assigned to this
             logical line. If no applications are assigned this entry will
              be noapp(3)"
       ::= { lineTableEntry 9 }
lineAppStateLastChange OBJECT-TYPE
       SYNTAX
                         DateAndTime
       MAX-ACCESS
                        read-only
       STATUS
                         current
       DESCRIPTION
              "Date and time that the current application assigned to this
             line last changed its state."
       ::= { lineTableEntry 10 }
```

```
lineAppCfgLastChange OBJECT-TYPE
       SYNTAX
                       DateAndTime
      MAX-ACCESS
                       read-only
       STATUS
                       current
       DESCRIPTION
             "Date and time of last application configure or unconfigure
             on this line."
       ::= { lineTableEntry 11 }
--- Span Table
spanTable OBJECT-TYPE
       SYNTAX SEQUENCE OF SpanTableEntry
       MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "All spans which are attached to a Voice Response Unit (VRU)."
       ::= { vruNetwork 5 }
spanTableEntry OBJECT-TYPE
      SYNTAX
                       SpanTableEntry
      MAX-ACCESS
                       not-accessible
       STATUS
                       current
       DESCRIPTION
             "A (conceptual) entry for one span."
      INDEX { spanVruId, spanId }
       ::= { spanTable 1 }
SpanTableEntry ::= SEQUENCE {
       spanVruId
                               INTEGER,
       spanId
                               INTEGER,
       spanLineIdStart
                               INTEGER,
       spanLineNumber
                               INTEGER,
       spanEnabled
                               TruthValue,
       spanState
                               INTEGER,
       spanStateLastChange
                               DateAndTime
   }
spanVruId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
       MAX-ACCESS
                       not-accessible
       STATUS
                       current
      DESCRIPTION
             "VRU identifier that this span is associated with."
       ::= { spanTableEntry 1 }
```

```
spanId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "Identifier of this span."
      ::= { spanTableEntry 2 }
spanLineIdStart OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "Line id of the first line in this span."
      ::= { spanTableEntry 3 }
spanLineNumber OBJECT-TYPE
      SYNTAX
                       INTEGER {
             europaLineNumber(30),
             usaLineNumber(24)
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "Number of lines in this span."
      ::= { spanTableEntry 4 }
spanEnabled OBJECT-TYPE
      SYNTAX
                       TruthValue
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "Indicates whether span is enabled or disabled. A value of
             true(1) indicates span is enabled and a value of false(2)
             indicates span is disabled."
      ::= { spanTableEntry 5 }
```

```
spanState OBJECT-TYPE
       SYNTAX
                        INTEGER {
             other(1),
             unknown(2),-- span state can not be determined
             init(3),-- span is in an initial state
             green(4),-- span is online and ready
             fatal(5),-- span entered failed signal state
             yellow(6),-- span is in yellow state
             red(7)-- span is in red state
      MAX-ACCESS
                        read-only
       STATUS
                        current
       DESCRIPTION
              "Current state of this span."
       ::= { spanTableEntry 6 }
spanStateLastChange OBJECT-TYPE
       SYNTAX
                        DateAndTime
       MAX-ACCESS
                        read-only
                        current
       STATUS
       DESCRIPTION
              "Date and time that the span last changed its state."
       ::= { spanTableEntry 7 }
-- Applications Subtree
appTable OBJECT-TYPE
       SYNTAX SEQUENCE OF AppTableEntry
       MAX-ACCESS
                        not-accessible
       STATUS
                        current
       DESCRIPTION
              "All applications that VRU currently knows about."
       ::= { vruNetwork 6 }
appTableEntry OBJECT-TYPE
       SYNTAX
                        AppTableEntry
      MAX-ACCESS
                        not-accessible
       STATUS
                        current
       DESCRIPTION
              "A (conceptual) entry for one VRU application"
      INDEX { appVruId, IMPLIED appName }
       ::= { appTable 1 }
```

```
AppTableEntry ::= SEQUENCE {
       appVruId
                   INTEGER,
       appName
                   DisplayString,
       appDescr
                   DisplayString,
       appOptions DisplayString,
       appLineCnt INTEGER
   }
appVruId OBJECT-TYPE
      SYNTAX
                       INTEGER(1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "VRU id that this application has been assigned to."
      ::= { appTableEntry 1 }
appName OBJECT-TYPE
      SYNTAX
                       DisplayString (SIZE(1..255))
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "The name of the application that can been assigned to a
             line. This name must be unique for each VRU"
      ::= { appTableEntry 2 }
appDescr OBJECT-TYPE
      SYNTAX
                       DisplayString
      MAX-ACCESS
                       read-write
      STATUS
                       current
      DESCRIPTION
             "A textual description of this application. It is mandatory
             that this contain only printable ASCII characters."
      ::= { appTableEntry 3 }
appOptions OBJECT-TYPE
      SYNTAX
                       DisplayString
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "The options that are needed during this applications startup."
      ::= { appTableEntry 4 }
```

```
appLineCnt OBJECT-TYPE
      SYNTAX
                       INTEGER(0..2147483647)
      MAX-ACCESS
                       read-only
       STATUS
                       current
      DESCRIPTION
             "The number of lines that this application is assigned to."
       ::= { appTableEntry 5 }
-- Applications Stats Subtree
appStatsTable OBJECT-TYPE
      SYNTAX SEQUENCE OF AppStatsTableEntry
                       not-accessible
      MAX-ACCESS
       STATUS
                       current
       DESCRIPTION
             "All application specific stats that have been collected."
       ::= { vruNetwork 7 }
appStatsTableEntry OBJECT-TYPE
      SYNTAX
                       AppStatsTableEntry
      MAX-ACCESS
                       not-accessible
       STATUS
                       current
      DESCRIPTION
             "A (conceptual) entry for one application stat"
      INDEX { appStatsVruId, IMPLIED appStatsName
       ::= { appStatsTable 1 }
AppStatsTableEntry ::= SEQUENCE {
       appStatsVruId
                               INTEGER,
       appStatsName
                               DisplayString,
       appStatsValue
                               INTEGER,
       appStatsLastChange
                               DateAndTime
}
appStatsVruId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
       DESCRIPTION
             "The VRU identifier that this application statistic is
             associated with."
       ::= { appStatsTableEntry 1 }
```

```
appStatsName OBJECT-TYPE
                       DisplayString (SIZE(1..255))
       SYNTAX
       MAX-ACCESS
                       not-accessible
       STATUS
                       current
       DESCRIPTION
             "Name which identifies this application stat."
       ::= { appStatsTableEntry 2 }
appStatsValue OBJECT-TYPE
       SYNTAX
                       INTEGER (1..2147483647)
       MAX-ACCESS
                       read-only
       STATUS
                       current
       DESCRIPTION
             "An application stats value. This value is gathered on 15 minute
             intervals."
       ::= { appStatsTableEntry 3 }
appStatsLastChange OBJECT-TYPE
       SYNTAX
                       DateAndTime
       MAX-ACCESS
                       read-only
       STATUS
                       current
       DESCRIPTION
             "Date and time when this application stat was recorded."
       ::= { appStatsTableEntry 4 }
-- Host Subtree
hostTable OBJECT-TYPE
       SYNTAX SEQUENCE OF HostTableEntry
       MAX-ACCESS not-accessible
       STATUS
                       current
       DESCRIPTION
             "All hosts defined for a VRU."
       ::= { vruNetwork 8 }
hostTableEntry OBJECT-TYPE
       SYNTAX
                       HostTableEntry
       MAX-ACCESS
                       not-accessible
       STATUS
                       current
       DESCRIPTION
             "A (conceptual) entry for one VRU host"
       INDEX { hostVruId, hostId }
       ::= { hostTable 1 }
```

```
HostTableEntry ::= SEQUENCE {
      hostVruId
                               INTEGER,
      hostId
                               INTEGER,
      hostDescr
                               DisplayString,
      hostLuCnt
                               INTEGER,
      hostProtocol
                               INTEGER,
      hostMedia
                               INTEGER,
      hostAdminState
                               INTEGER,
      hostState
                               INTEGER.
      hostStateLastChange
                               DateAndTime
   }
hostVruId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "The VRU identifier that this host is associated with."
      ::= { hostTableEntry 1 }
hostId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "Unique identifier associated with this host."
      ::= { hostTableEntry 2 }
hostDescr OBJECT-TYPE
      SYNTAX
                       DisplayString
      MAX-ACCESS
                       read-write
      STATUS
                       current
      DESCRIPTION
             "A textual description of this host. It is mandatory that
             this contain only printable ASCII characters."
      ::= { hostTableEntry 3 }
hostLuCnt OBJECT-TYPE
      SYNTAX
                       INTEGER (0..2147483647)
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "Number of lu's defined for this host. This also indicates
             the number of rows in the luTable(7) for this host."
      ::= { hostTableEntry 4 }
```

```
hostProtocol OBJECT-TYPE
      SYNTAX
                        INTEGER {
             other(1),
             unknown(2),
             atte(3),
             async(4),
             lu62(5),
             sna3270(6),
             sdlcexp(7),
             vpstn3270(8)
         }
      MAX-ACCESS
                        read-only
      STATUS
                        current
      DESCRIPTION
             "Protocol which is used for host communications."
      ::= { hostTableEntry 5 }
hostMedia OBJECT-TYPE
      SYNTAX
                       INTEGER {
             other(1).
             unknown(2),
             hardwarebased(3),
             softwarebased(4)
         }
      MAX-ACCESS
                       read-only
      STATUS
                        current
      DESCRIPTION
             "Media used for communicating with the host."
      ::= { hostTableEntry 6 }
hostAdminState OBJECT-TYPE
      SYNTAX
                       INTEGER {
             other(1),
             init(2),
             up(3),
             down(4),
             recycle(5),
             selftest(6)
      MAX-ACCESS
                        read-write
      STATUS
                        current
      DESCRIPTION
             "Desired state that Network Manager wants the host in."
      ::= { hostTableEntry 8 }
```

```
hostState OBJECT-TYPE
       SYNTAX
                       INTEGER {
             other(1),
             unknown(2),
             init(3),
             up(4),
             down(5),
             selftest(6)
       MAX-ACCESS
                        read-only
       STATUS
                        current
       DESCRIPTION
             "Current state of the host."
       ::= { hostTableEntry 9 }
hostStateLastChange OBJECT-TYPE
       SYNTAX
                        DateAndTime
      MAX-ACCESS
                       read-only
       STATUS
                        current
       DESCRIPTION
             "Date and time this host last changed it state."
       ::= { hostTableEntry 10 }
-- LU Subtree
luTable OBJECT-TYPE
       SYNTAX SEQUENCE OF LuTableEntry
       MAX-ACCESS
                       not-accessible
       STATUS
                        current
       DESCRIPTION
             "All logical units (LU) defined for hosts on a VRU."
       ::= { vruNetwork 9 }
luTableEntry OBJECT-TYPE
       SYNTAX
                        LuTableEntry
      MAX-ACCESS
                       not-accessible
       STATUS
                        current
       DESCRIPTION
             "A (conceptual) entry for one LU"
      INDEX { luVruId, luHostId, luId }
       ::= { luTable 1 }
```

```
LuTableEntry ::= SEQUENCE {
      luVruId
                               INTEGER,
      luHostId
                               INTEGER,
      luId
                               INTEGER,
      luDescr
                               DisplayString,
      luPoolName
                               DisplayString,
                               INTEGER,
      luState
      luStateLastChange \\
                               DateAndTime
   }
luVruId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "VRU entity that this LU is associated with."
      ::= { luTableEntry 1 }
luHostId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "Host entity that this LU is associated with."
      ::= { luTableEntry 2 }
luId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "LU identifier that is associated with this LU."
      ::= { luTableEntry 3 }
luDescr OBJECT-TYPE
                       DisplayString
      SYNTAX
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "A textual description of this LU. It is mandatory that
             this contain only printable ASCII characters."
      ::= { luTableEntry 4 }
```

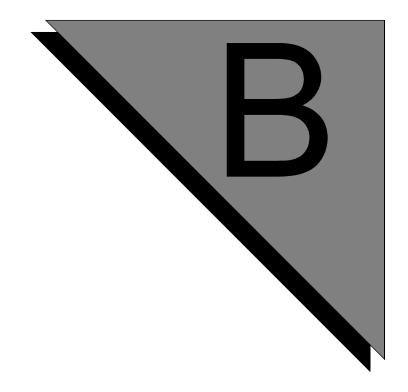
```
luPoolName OBJECT-TYPE
       SYNTAX
                       DisplayString
       MAX-ACCESS
                       read-only
                        current
       STATUS
       DESCRIPTION
              "Pool name that this LU is assigned to."
       ::= { luTableEntry 5 }
luState OBJECT-TYPE
       SYNTAX
                        INTEGER {
             other(1),
             unknown(2),
             init(3),
             up(4),
             down(5)
          }
       MAX-ACCESS
                        read-only
       STATUS
                        current
       DESCRIPTION
             "Current state of this LU."
       ::= { luTableEntry 6 }
luStateLastChange OBJECT-TYPE
       SYNTAX
                       DateAndTime
       MAX-ACCESS
                       read-only
       STATUS
                        current
       DESCRIPTION
             "Date and time this lu last changed it state."
       ::= { luTableEntry 7 }
-- Component Subtree
components
              OBJECT IDENTIFIER ::= { vruNetwork 10 }
-- Table of all defined component types
componentTypeTable OBJECT-TYPE
       SYNTAX SEQUENCE OF ComponentTypeTableEntry
       MAX-ACCESS
                       not-accessible
       STATUS
                        current
       DESCRIPTION
             "All defined component types."
       ::= \{ \text{ components } 1 \}
```

```
componentTypeTableEntry OBJECT-TYPE
                       ComponentTypeTableEntry
       SYNTAX
       MAX-ACCESS
                       not-accessible
       STATUS
                       current
       DESCRIPTION
             "A (conceptual) entry for one component type."
       INDEX { componentTypeId }
       ::= { componentTypeTable 1 }
ComponentTypeTableEntry ::= SEQUENCE {
     componentTypeId
                                 INTEGER,
     componentTypeName
                                 DisplayString
}
componentTypeId OBJECT-TYPE
       SYNTAX
                       INTEGER (1..2147483647)
       MAX-ACCESS not-accessible
       STATUS
                       current
       DESCRIPTION
             "Identifier for this component type."
       ::= { componentTypeTableEntry 1 }
componentTypeName OBJECT-TYPE
       SYNTAX
                       DisplayString
      MAX-ACCESS
                       read-only
       STATUS
                       current
      DESCRIPTION
             "Name of this component type."
       ::= { componentTypeTableEntry 2 }
-- Table of all components an agent knows about.
componentTable OBJECT-TYPE
       SYNTAX SEQUENCE OF ComponentTableEntry
       MAX-ACCESS not-accessible
       STATUS
                       current
       DESCRIPTION
             "All components found in the system."
       ::= \{ \text{ components } 3 \}
```

```
componentTableEntry OBJECT-TYPE
      SYNTAX
                       ComponentTableEntry
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "A (conceptual) entry for one component."
      INDEX { componentType, componentId }
      ::= { componentTable 1 }
ComponentTableEntry ::= SEQUENCE {
      componentType
                               INTEGER,
      componentId
                               INTEGER,
      component Ip Address\\
                               IpAddress,
      componentState
                               INTEGER,
      componentStateLastChange DateAndTime
}
componentType OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "Type of this component."
      ::= { componentTableEntry 1 }
componentId OBJECT-TYPE
      SYNTAX
                       INTEGER (1..2147483647)
      MAX-ACCESS
                       not-accessible
      STATUS
                       current
      DESCRIPTION
             "Identifier of this component."
      ::= { componentTableEntry 2 }
componentIpAddress OBJECT-TYPE
      SYNTAX
                       IpAddress
                       read-only
      MAX-ACCESS
                       current
      STATUS
      DESCRIPTION
             "Ip address of this component."
      ::= { componentTableEntry 3 }
```

```
componentState OBJECT-TYPE
   SYNTAX
                    INTEGER {
                               other (1)
                               unknown (2)
                               init (3)
                               up (4)
                               down (5)
                    read-only
   MAX-ACCESS
   STATUS
                    current
   DESCRIPTION
           "Current state of this component."
   ::= { componentTableEntry 4 }
componentStateLastChange OBJECT-TYPE
                       DateAndTime
       SYNTAX
      MAX-ACCESS
                       read-only
      STATUS
                       current
      DESCRIPTION
             "Date and time this component last changed its state."
       ::= { componentTableEntry 5 }
```

END



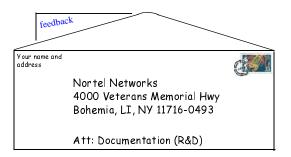
Troubleshooting/ FAQs

This chapter covers:

- 1. Troubleshooting
- 2. Frequently Asked Questions (FAQs)

This appendix is divided into two sections designed to help you use your PERIsnmp package. The first section covers possible undesirable situations you might encounter during your use of PERIsnmp, their causes, and suggestions on how to alleviate them (see *Troubleshooting* on page 114). The second section lists some Frequently Asked Questions (and not-so-frequently asked questions!) and provides answers and/or links within the manual to them (see *Frequently Asked Questions* (*FAQs*) on page 119).

If you are reading this document online and wish to comment on or contribute to this information, please use the "mail to" link at the bottom of this page. If you are paperbound, you can mail us your feedback at:



Troubleshooting

This section presents some common fault conditions, their causes, and suggested actions. Try using these entries prior to contacting Periphonics technical support.

. Condition:

The following message is found in the vrsnmpd.log file (see *Error Logging* on page 37):

Tue Aug 18 08:51:00 1998 Problem with license. Cannot talk to the LicenseServ

server on host >>scrubjay<< Server not running?. FILE:
vpsresources/vrsnmp_license.c LINE: 198</pre>

. <u>Cause</u>:

- 1) No license exists for Periphonics SNMP agent.
- 2) License server is not running or is configured incorrectly.
- 3) LSHOST is not set to the correct node running the license server.

. Action:

- 1) Make sure you've obtained and properly installed the license file (see *Package Licensing* on page 14).
- 2) Check if you have a properly configured and running license server (consult your systems administrator for assistance if necessary).
- 3) Make sure the environment variable LSHOST contains the name of the node running the license server.

. Condition:

The following message is found in the vrsnmpd.log file (see *Error Logging*

on page 37):

Tue Aug 25 09:35:00 1998 Error on master agent file descriptor, attempt to reconnect. FILE: vpsresources/vrsnmp_ipc.c LINE: 1438

. <u>Cause</u>:

Periphonics MPS components subagent is unable to connect to the master agent (see *Agents* on page 38).

. Action:

Verify that the master agent is running (see *Verify Agents' Response* on page 17).

. <u>Condition</u>:

When trying to run **snmpstart**, you receive the following message: ERROR: Unable to start service Periphonics_vrsnmpd

Cause:

Periphonics MPS components subagent (see *Agents* on page 38) could not be started.

. Action:

Make sure that the service is not already running. Use **snmpstop** or the services panel to stop the service, then repeat the **snmpstart** command (see *Windows* 2000 Systems on page 18).



This scenario can apply to any of the Periphonics Windows 2000 SNMP agents.

. Condition:

When trying to run **snmpstop**, you receive the following message: ERROR: Unable to stop service Periphonics_vrsnmpd

<u>Cause:</u>

Periphonics MPS components subagent (see *Agents* on page 38) could not be stopped.

Action:

Check to make sure that the service was not already stopped. Use **snmpstart** or the services panel to start the service, then repeat the **snmpstop** command (see *Windows 2000 Systems* on page 18).



This scenario can apply to any of the Periphonics Windows 2000 SNMP agents.

. Condition:

When trying to run **snmpstop** or **snmpstart**, you receive the following message:

ERROR: Unable to connect to service control manager

. Cause:

The process responsible for managing services is unavailable.

Action:

Try stopping/starting the services through the control panel (see *Windows 2000 Systems* on page 18). Otherwise, reboot the system to re-establish contact with the service control manager.

Condition:

When trying to run get- or set- command line utilities, you receive the following message:

Error code set in packet - No such variable name. Index: 1.

. <u>Cause</u>:

- 1) The SNMP agent(s) are not running.
- 2) There is no information available for the requested object.
- 3) You have failed to append . 0 to a scalar request.

. Action:

- 1) Make sure the agents (particularly the MPS components subagent) are running (see *Windows 2000 Systems* on page 18).
- 2) Perform a **getnext**, **getmany**, or **gettab** command on the object table to see if the information you are requesting exists at that time (see *Table Referencing* on page 46).
- 3) Re-enter the command with a .0 following the object name (i.e. alrmLogMax.0) (see *Direct Referencing* on page 46).

. Condition:

When trying to run a get- command line utility, you receive the following message:

Cannot translate variable class: <variable_name> (where variable name is the name of the object you were performing the "get" on).

Cause:

You entered an incorrect object name.

. Action:

Be sure that you've correctly entered the object name, including case-dependency, no spaces, and "abbreviated" portions within the object name (i.e. in alrmLogMax, alrm is the "abbreviated" version of the word "alarm", and the "L" in Log and and "M" in Max need to be upper-case) (see Appendix *The Nortel Networks MPS uses the Periphonics Enterprise MIB. The Periphonics Enterprise MIB is registered with the IANA and has been assigned the number 1357. The Periphonics MIB OID is:* on page 76).

Page 116

. Condition:

Traps are not being generated/received.

Cause:

- 1) MPS components subagent is not running.
- 2) The management station you are on was not configured to receive traps.

. Action:

- 1) Make sure the MPS components subagent is running (see *Windows 2000 Systems* on page 18).
- 2) Run the trapcfg.pl script or edit the snmpd.cnf file to enable the management station to receive traps (see *Defining Target Parameters* on page 36).

Condition:

trapcfg.pl does not run. You receive the following message when trying to run trapcfg.pl:

ERROR: Environment variable SR AGT CONF DIR not set

. <u>Cause</u>:

The environment variable specifying the location of snmpd.cnf was not set, or does not point to the proper location.

. Action:

Make sure SR_AGT_CONF_DIR is properly configured (see *Master/Subagent Related* on page 23).

Condition:

Cannot view traps.

Cause:

- 1) You have not run the **traprcv** executable.
- 2) You are not configured as a station allowed to receive traps.
- 3) Your eyes are closed.

Action:

- 1) Enter **traprcv** at a command line (see *Viewing Traps* on page 49).
- 2) Run the trapcfg.pl script or edit the snmpd.cnf file to enable the management station to receive traps (see *Defining Target Parameters* on page 36).
- 3) Open your eyes.

. Condition:

trapcfq.pl does not configure the station you entered.

. Cause:

You did not enter a valid IP address

. Action:

Enter a proper numerical IP address (see *Defining Target Parameters* on page 36).

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. Condition:

An OID is received that does not seem to coincide with the request sent.

. <u>Cause</u>:

The object table that you performed the request on is empty.

. Action:

Check the Periphonics MIB to see if the returned value follows that of the one you requested. If a request is made on an "empty" table, the next available object containing information will normally be returned (see *Table Referencing* on page 46).

Condition:

A request on the alrmLogTable does not return any results even though alarms have been generated.

. <u>Cause</u>:

The table that you performed the request on is empty.

. Action:

This occurs if the MPS components subagent is stopped: each time that occurs, the table is emptied. The alrmLogTable will begin collecting alarms generated subsequent to a restart of the subagent (see *Component Events Alarms Subtree* on page 52).

. <u>Condition</u>:

An alarm message longer than 255 characters (6 lines) is truncated.

Cause:

This is a physical limitation within the program.

. Action:

There should be adequate information available to you based on the number of characters allowable in the alarm. If additional information is needed, first try performing a get-request on the object alrmLogMessage (see *Getting a Value* on page 48). If this still does not meet your needs, please contact your Periphonics support personnel.

Page 118

Frequently Asked Questions (FAQs)

This section presents the answers to some frequently (and some not-so-frequently) asked questions regarding SNMP and its relationship to the MPS environment.

Question:

What is SNMP?

Answer:

SNMP is a network management protocol by which management stations and agents communicate. In summary, SNMP provides a network management protocol for allowing managers (clients) to perform status and control functions by querying agents (servers) about the network elements described in various MIBs (databases) (see *Simple Network Management Protocol* on page 2).

Question:

Okay, so what is the MIB and what changes would customers make?

Answer:

The Management Information Base (MIB) is a collection of objects which describe one or more network elements. An MIB can be considered a form of database schema that contains the set of system components that can be queried or controlled (see *Management Information Base (MIB)* on page 3). *Therefore, customers should never make any changes to the MIBs!*

Question:

How do I use SNMP on an MPS system?

Answer:

This question has numerous parts to its answer, all of which are covered throughout this manual. The basic requirements, besides licensing and installation, are:

- Configure traps (specify which management stations will receive them) (see *Defining Target Parameters* on page 36)
- Make sure agents are running (see *Verify Agents' Response* on page 17)
- Understand the Periphonics enterprise MIB (see *The MIB Applied* on page 51)
- Use command line utilities to monitor and control the MPS environment (see *Instance Identification* on page 46 and *SNMP Applied* on page 48).

Question:

What is the difference between SNMP and TCP as protocols?

Answer:

SNMP "lives" on UDP and integrates MPS control and monitoring into existing management software (see *Management Information Base (MIB)* on page 3).

Ouestion:

Does SNMP run over the same network structure as TCP, and does it use the same configuration files that the system normally uses?

Answer:

SNMP uses UDP ports 161 and 162, and has its own configuration files (see *Configuration Files* on page 21). Port 162 is used to receive traps on the management station, and port 161 is used by the SNMP master agent to receive get- and set-requests.

Ouestion:

How can I tell that the PERIsnmp package is installed and running on my machine?

Answer:

You can check your MPSHOME directory to see if you find the PERIsnmp package listed, or use the **perirev** command to see if its listed there (see the *Nortel Networks Media Processing Server Series Solaris System Operator's Guide* and *Nortel Networks Media Processing Server Series Windows System Operator's Guide*, for information related to these procedures). To determine if the package is running, use the **getmany** command (see *Verify Agents' Response* on page 17).

Question:

How would SNMP packets be identified when using Snoop?

Answer:

Uses Snoop ports 161 and/or 162.

Question:

Does PERIsnmp need to be licensed?

Answer:

Yes! You must properly install and modify the license package and/or file as applicable (see *Package Licensing* on page 14). If the license doesn't exist, a message error will be logged to the vrsnmpd.log (see *Error Logging* on page 37).

Question:

What are some of the possible problems and conflicts I may encounter when using the product?

Answer:

Apparently you didn't read the first part of this appendix! Go back and check out *Troubleshooting* on page 114. You might also want to see *Installation Upgrades* on page 17.

Question:

If I encounter problems, is there somewhere I can look to see what might have happened?

Answer:

Yes there is! Error logging is now part of your PERIsnmp package. To find out more, see *Error Logging* on page 37.

Question:

What impact might the package have on processor overhead and network traffic?

Answer:

Using the command line utilities will have a fairly small impact on your processor's overhead. The greatest impact on both the processor and network occurs when multiple management stations are designated as trap recipients (see *Defining Target Parameters* on page 36). The more stations designated as such, the greater the traffic and demand on processor power.

Question:

What, exactly, are traps anyway? How do I know if they are being generated, and how can I see them?

Answer:

Traps are unsolicited messages sent from the agent to the manager in the event of unexpected internal conditions within the MPS system. As a test, you can stop and start SRP to purposely generate a trap. To view traps, enter the **traprcv** command at the command line of any management station designated to receive traps. For important information related to these procedures, see *Viewing Traps* on page 49.

Question:

What happens if I add a component to a system that is already running PERIsnmp?

Answer:

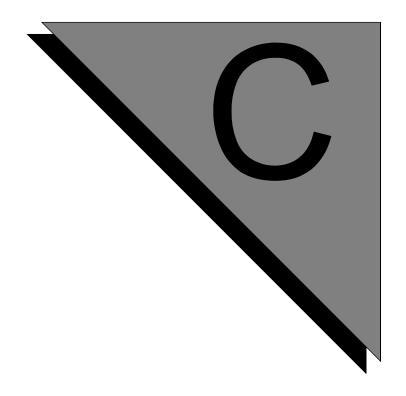
You will have to stop and then restart PERIsnmp so that it can recognize the new CPS (see *SNMP System Startup* on page 18).

Question:

Okay, you've answered all of those questions well. Now tell me, why do I need PERIsnmp if I already have PeriView?

Answer:

PeriView communicates directly with the MPS network for monitoring and control through proprietary protocol. This means that workstations which are not configured to run PeriView cannot normally communicate with the MPS network and components. SNMP acts as a "translator" between management stations that are not configured for PeriView, and the MPS network, both from a command line aspect as well as through third-party tools that are SNMP compliant (see *SNMP and MPS Integration* on page 10). Okay?!



Request For Comment (RFC)

This chapter covers:

- 1. Using the Service
- 2. Tables of RFCs

Using the Service

Additional useful information about SNMP, the MIB, and related topics may be had by obtaining RFCs. An RFC is a report or paper on specific topics put together by authoritative sources within the subject community. Though not specific to the Nortel Networks, Periphonics Enterprise MIB itself, the information provided in the RFCs can be used to better understand the integration and relevance of SNMP in the Nortel Networks product.

RFC-INFO is a mail-based server for listing and retrieving RFCs. An RFC may be obtained by sending e-mail to: RFC-INFO@ISI.EDU. The message contents should be formulated as follows:

Retrieve: RFC Doc-Id: RFCxxxx

where xxxx is the RFC number being requested. Note that in your mail, the subject line is ignored, and the message text is case independent.

For help with this service, send e-mail to the above address with the body of your message containing the following:

HELP: HELP

This will provide you with information on using the service and other topics that may aid you in your endeavor. Two specific help topics that may be of use are:

HELP: RETRIEVE (Explains how to use the retrieve request)

HELP: TOPICS (Lists help topics)

To receive a list of current RFCs, your message should contain the following entry:

LIST: RFC

Keywords: somestring

where "somestring" is a title or key component word you wish to search for. For a list of keywords currently in use, send a message containing the entry:

LIST: KEYWORDS

Tables of RFCs

The following table lists topic RFCs that will be of relevance with regard to SNMPv1.

RFC Number	RFC Title
RFC 1155	Structure of Management Information
RFC 1156	Management Information Base for Network Management of TCP/IP-Based Internets
RFC 1157	SNMP V1 Protocol
RFC 1212	Concise MIB Definitions
RFC 1213	Management Information Base II
RFC 1215	A Convention for Defining Traps for use with the SNMP

The following table lists topic RFCs that will be of relevance with regard to SNMPv2c.

RFC Number	RFC Title
RFC 1901	Community Based SNMPv2c
RFC 1902	MIB for SNMPv2c
RFC 1903	Textual Conventions for SNMPv2c
RFC 1904	Conformance Statements for SNMPv2c
RFC 1905	Protocol Operations for SNMPv2c
RFC 1906	Transport Mappings for SNMPv2c
RFC 1907	MIB for SNMPv2c
RFC 1908	Coexistence Between SNMPv1 and SNMPv2c





A	applications
Abstract Syntax Notation One 3	defining parameters of 57
access control 21	applications statistics
access privileges 28	defining parameters of 57
access rights 28–29	appLineCnt 57
and groups 28	appName 57
default values 28, 29	appOptions 57
fields 28	appStatsLastChange 57
format 28	appStatsName 57
tag 28	appStatsTable 57
agent 2, 38	appStatsValue 57
configuring notifications 34	appStatsVruId 57
interaction with manager 7	appTable 57
master 25	appVruId 57
configuration files, location of 23	architecture
environment variables 23	client/server 2
log file, location of 23	MPS (VPS/is) environment 43
snmpdm 18	MPS (VPS/is) environment illustration 43
starting/stopping 18, 25	ASN.1
master workstation 34	See also Abstract Syntax Notation One
starting 14, 18	assigning principles to groups 32–33
stopping 18	audience, intended ii
validating SNMP requests to 30	automatically configuring trap destinations 15
verifying response 17	automatically defining trap destinations 15–16, 25,
See also management agent	34
alarm command 50	
alarmd	C
and the MPS (VPS/is) components subagent 52	client 2
process and daemon 50, 52	client/server architecture 2
alarms	command line
defining 52	options 21, 23
in Nortel Networks, Periphonics MIB 52	utilities 21, 23, 39
See also Nortel Networks, Periphonics Enterprise	default community string 23
MIB: variables	default SNMP version 23
alrmLogCode 52	manager configuration files 23
alrmLogComponentId 45, 53	used with MIB 46
alrmLogComponentIpAddress 53	used with SNMP 39, 42
alrmLogComponentType 52	community strings 21, 30–31
alrmLogHostId 52	and groups 32
alrmLogIdx 52	as principles 32
alrmLogLineId 52	default values 30, 31
alrmLogMax 52	fields 30
alrmLogMessage 52	format 30
alrmLogNumber 52	tag 30
alrmLogProcName 52	component types, defining 60
alrmLogSeverity 52	componentEventsGroup 45
alrmLogTable 52	Tomp strong crowd to
	componentEventsGroup245
alrmLogTime 52	componentEventsGroup2 45 componentId 60

componentNotificationsGroup 45	get-next-request 6, 7, 28
componentNotificationsGroup2 45	See also SNMP messages
components, defining 60	getone 39
components, understanding 12	get-request 6, 7, 28
componentState 60	See also SNMP messages
componentStateLastChange 60	get-response 6, 8
componentTable 60	See also SNMP messages
componentType 60	getroute 39
componentTypeId 60	getsub 39
componentTypeName 60	gettab 39
componentTypeTable 60	groups
configuration files 21	and access rights 28
snmpd.cnf 9, 21	and community strings 32
conventions	and principles 32
manual iv	
	Н
D	••
	host
data types	defining parameters of 58
arrays of scalar, two dimensional 5	hostAdminState 58
scalar 5	hostId 58
database 2	hostLuCnt 58
defining component types 60	hostMedia 58
defining components 60	hostProtocol 58
defining notification target entries 34–35	hostState 58
defining notifications 34	hostStateLastChange 58
defining target parameters 36	hostTable 58
deprecated objects (and their replacements) 45	hostVruId 58
deprecated objects (and then replacements) to	how to
E	use SNMP with the MPS (VPS/is) system 43
_	hypertext links
enterprise, Nortel Networks 20	types of ii
enterprises, private	use of ii
See also MIB	See also manual: hypertext links in, using on line
environment variables 22–24	see also manual. hypertext links in, using on line
data file in 21	
editing 22	ı
manager related 23	inform-request 6, 9, 28, 34
master/subagent related 23	See also SNMP messages
executables 38	installing the PERIsnmp package 14
	interaction, manager and agent 7–9
G	IP address 35, 51
getbulk 39	
get-bulk-request 6, 8, 28	L
See also SNMP messages	lineAppAdminState 56
getmany 39	lineAppName 56
getmany command example 17	lineAppOverlay 55
getment 39	lineAppState 55
getnext 39	lineAppStateCfgChange 55

lineAppStateLastChange 55	use of 4
lineId 55	tree illustration 4
lineProtocol 55	views 21
lines	See also view subtrees
defining parameters of 55	mib2agt 18,38
lineState 55	command line arguments for 23
lineTable 55	MIB2AGT_CMDLINEARGS 23
lineType 55	MIB-II
lineVruId 55	and SNMP 3
linked applications 55	default values 21, 25
logical unit	definition of 3
See also LU	groups 3
LU	OID translations 21
defining parameters of 59	protocols 3
luHostId 59	subtree 3
luId 59	system tree illustration 7
luPoolName 59	tree illustration 4
luState 59	MPS (VPS/is) environment
luStateLastChange 59	defining parameters of 54
luTable 59	SNMP system architecture 43
luVruId 59	msnsaagt.exe 38
	entering start up parameters for 24
M	S I I
	N
management agent 2, 3	••
Management Information Base	network elements 3
See also MIB	network management components
management station 2, 3, 34	management agent 2
manager 2	management station 2
configuration files, location of 23	MIB 2
interaction with agent 7	network management protocol 2
IP address of 34	node names 5
See also management station	Nortel Networks enterprise
manual	SMIv1 format 20
how to use ii, iii	SMIv2 format 20
hypertext links in ii	Nortel Networks Enterprise, Periphonics MIB
intended audience for ii	variables
organization of iii	spanVruId 56
scope of ii	Nortel Networks MPS/VPS Resources Daemon 24
using on line ii	Nortel Networks, Periphonics Enterprise MIB 10
master agent 18	components monitored by 10
See also agent, master	control and administration 42–49
messages, SNMP 6	data files 21
mgr.cnf 23	events monitored by 10
MIB	monitoring and control 51–60
as database 2, 3	objects
as defined by SNMP 3	alrmLogTable 52
definition of $2, 3$	appStatsTable 57
general use of 3	appTable 57
private enterprises	componentEventsGroup 45
1 r F	

componentEventsGroup2 45	alrmLogComponentType 52
componentNotificationsGroup 45	alrmLogHostId 52
componentNotificationsGroup245	alrmLogIdx 52
componentTable 60	alrmLogLineId 52
deprecated and replacements 45	alrmLogMax 52
hostTable 58	alrmLogMessage 52
lineTable 55	alrmLogNumber 52
luTable 59	alrmLogProcName 52
notifyAlarm 45	alrmLogSeverity 52
notifyAlarmByComponent 45	alrmLogTime 52
notifyAlarmByComponentEx 45, 50,	alrmLogVruId 45
51	appLineCnt 57
notifyComponentStateChg 45, 51	appName 57
notifyHostStateChg 51	appOptions 57
notifyLineAppStateChg 51	appStatsLastChange 57
notifyLuStateChg 51	appStatsName 57
notifySpanStateChg 51	appStatsNalue 57
notifyTopologyChg 51	appStatsVruId 57
notifyVruStateChg 45	appVruId 57
spanTable 56	componentId 60
status information 45	componentIpAddress 60
vruEventsGroup 45	componentState 60
vruNetworkMIBCompliance 45	componentStateLastChange 60
vruNetworkMIBComplianceByCompo	componentType 60
nent 45	componentTypeId 60
vruNetworkMIBComplianceByCompo	componentTypeName 60
nent2 45	componentTypeTable 60
vruNotificationsGroup 45	hostAdminState 58
vruTable 54	hostId 58
OID translations 21	hostLuCnt 58
setting a value 49	hostMedia 58
SMIv1 format 20	hostProtocol 58
SMIv2 format 20	hostState 58
subtrees 51–60	hostStateLastChange 58
Applications 57	hostVruId 58
Applications Stats 57	lineAppAdminState 56
Components 60	lineAppCfgLastChange 55
Events Group Notifications 51	lineAppName 56
Host 58	lineAppOverlay 55
Line 55–56	lineAppState 55
LU 59	lineAppStateLastChange 55
Span Table 56	lineId 55
VRU 54	lineProtocol 55
VRU Events Alarms 52	lineState 55
tables in 46–47	lineType 55
variables	lineVruId 55
access information 44	luHostId 59
alrmLogCode 52	luId 59
alrmLogComponentId 45, 53	luPoolName 59
alrmLogComponentIpAddress 53	luState 59

luStateLastChange 59	See also OID
luVruId 59	object instances 26
OIDs 51–60	objects
querying directly 46	deprecated and replacements 45
querying in tables 46	status information 45
spanEnabled 56	See also variables, traps, alarms
spanId 56	OID 5
spanLineIdStart 56	for Nortel Networks, Periphonics MIB variables
spanLineNumber 56	51–60
spanState 56	translation information 21
spanStateLastChange 56	view subtrees 26
vruAdminState 54	
vruHostCnt 54	Р
vruId 54	
vruIpAddress 54	Periphonics Enterprise MIB
vruLineCnt 54	detailed component structure 66–98
vruSpanCnt 54	numerical OID 62
vruState 54	textual OID 62
vruStateLastChange 54	tree structure 62–66
See also MIB	Periphonicsv1.mib 20
notification targets	Periphonicsv2.mib 20
default values 34, 35	PeriView
defining 34	versus SNMP 11
IP address 35	workstation 2
notifications	principle/group assignments 32
and target parameters 36	principle/group field format 32
default values 34	principles
defining 34	default values 33
fields 34	fields 32
format 34	format 32
tag 34	tag 32
targets	principles of components 12
fields 35	private enterprises
format 35	OID
tag 35	numerical 5
See also target parameters	textual 5
notifyAlarm 45	See also MIB
notifyAlarmByComponent 45	protocol
notifyAlarmByComponentEx 45, 50-52	host 58
notifyComponentStateChg 45, 51	line 55
notifyHostStateChg 51	network management 2
notifyLineAppStateChg 51	SNMPv1 6
notifyLuStateChg 51	SNMPv2c 6
notifySpanStateChg 51	used in MIB-II 3
notifyTopologyChg 51	See also SNMP
notifyVruStateChg 45	
- -	R
0	rebooting workstation 14
	Request For Comment
Object Identifier	request For Comment

SNMPv1 related 111	system startup 18
SNMPv2c related 111	versus PeriView 11
using the service 110	SNMP EMANATE Adapter for Windows
RFC, See also Request For Comment	2000 24
rights, access 28	SNMP EMANATE Master Agent 24
rights, security access 26	snmp.sh 18,21
•	snmpd.cnf 9, 21, 23
S	configuring 25–36
	See also configuration files
S19snmp.startup 18	snmpdm 18, 23, 25, 34, 38
scope ii	command line arguments for 23
security access rights 26–27	snmpdm.exe 25, 38
server 2	entering start up parameters for 24
setany 39	SNMPDM_CMDLINEARGS 23
set-request 6, 8, 28	snmpinfo.dat 21, 23
See also SNMP messages	spanEnabled 56
setting a value 49	spanId 56
Simple Network Management Protocol	spanLineIdStart 56
See also SNMP	spanLineNumber 56
SMI	spans
application types 5	defining parameters of 56
definition of 5	spanState 56
universal types 5	spanStateLastChange 56
SMIv1 20	spanTable 56
SMIv2 20	spanVruId 56
SNMP 2–9	SR_AGT_CONF_DIR 23
and MPS (VPS/is) integration 10	SR_LOG_DIR 23
and the MPS (VPS/is) environment 2	SR_MGR_CONF_DIR 23
andMPS (VPS/is) integration 43	SR_UTIL_COMMUNITY 23
as MPS (VPS/is) network translator 11	SR_UTIL_SNMP_VERSION 23
command line options 23	SRP
configuration files 21	starting and stopping 50
configuring system 21–36	starting agent 14
default community string 23	starting and stopping SRP 50
default version 23	Structure of Management Information
installation of 14	See also SMI
messages	subagent 38
get-bulk-request 6, 8	command line option changes 18
get-next-request 6, 7	environment variables 23
get-request 6, 7	MIB-II (mib2agt) 18
get-response 6, 8	MPS (VPS/is) resources (vrsnmpd) 18
inform-request 6, 9	starting/stopping 18, 52
set-request 6, 8	subtree
trap 6, 9	Applications 57
using 7–9, 42	Applications Stats 57
network management concepts 2	Components 60
See also network management components	component table 60
overview 2	component type table 60
purpose of 2	enterprises
requests 30	definition of 3

Host 58 Line 55–56 LU 59 MIB-II 3 MIB-II illustration 4 MIB-II system illustration 7 naming 26 Nortel Networks, Periphonics Enterprise MIB 51–60 Span Table 56 views 28 VRU 54	and view subtrees 28 as notifications 34 defining 51 in Periphonics Enterprise MIB 51 multiple configuration example 50, 107 receiving 49 using traprev to view 50, 107 viewing 49 See also SNMP messages See also Periphonics Enterprise MIB:objects
VRU Events Alarms 52	understanding components 12
sysContact 25	using MIB variables 51–60
sysDescr 25 sysLocation 25	using SNMP messages 7–9
sysName 25	using SNMP with the MIB 6
т	V
tables	variables
alarm log 52	access information 44
application statistics 57	as used in MIB 3, 51–60
applications 57	See also Nortel Networks, Periphonics
component 60	Enterprise MIB
component type 60	environment 21, 22
host 58	See also environment variables
indexing in 46	identifying 5
line 55	OIDs in Nortel Networks, Periphonics MIB 51–
LU 59	60
referencing in 46	querying directly 46
span 56	referencing to 5
vru 54	setting a value 49
target parameters	structure of 5
and notifications 36	table querying 46
default values 36	view subtrees
defining 36	adding or deleting 26
fields 36	and traps 28
format 36	default values 26, 27
tag 36	fields 26
transports 21	format 26
trap destinations	tag 26
configuring 25	views
configuring automatically 15	subtree 28
defining automatically 15, 16, 25, 34	vrsnmpd 18, 38
trap messages 28	command line arguments for 23
trapcfg.pl 16	vrsnmpd.exe 38
trapcfg.pl 9, 15, 16, 25, 34	entering start up parameters for 24
traprcv 39, 50, 107	VRSNMPD_CMDLINEARGS 23
traps 6, 9, 21	VRU

```
Same as MPS
VRU Network 20, 54
VRU_Networkv1.mib 20
VRU_Networkv2.mib 20
vruAdminState 54
vruEventsGroup 45
vruHostCnt 54
vruId 54
vruIpAddress 54
vruLineCnt 54
vruNetworkMIBCompliance 45
vruNetworkMIBComplianceByComponent
\verb|vruNetworkMIBComplianceByComponent2| \\
      45
vruNotificationsGroup 45
vruSpanCnt 54
vruState 54
vruStateLastChange 54
vruTable 47, 54
VT
   See also LU
W
workstation 2
   master agent 34
   rebooting 14
```

