HOW TO GET A LICENSE FOR AVAYA NETWORKING PRODUCTS

IDENTITY ENGINES
1. SEND AN EMAIL REQUEST TO: **DATALICENSING@AVAYA.COM**
2. INCLUDE IN YOUR EMAIL:
   a. SERIAL NUMBER OF YOUR IGNITION SERVER (OR SERVERS IF HA CONFIGURATION)
      i. DASHBOARD > CONFIGURATION > NODE > STATUS TAB > SERIAL NUMBER
   b. LIST THE SOFTWARE MODULES YOU PURCHASED (E.G. GUEST MANAGER, ACCESS PORTAL...)
   c. LICENSE AUTORIZATION CODES RECEIVED WITH THE DVDs (E.G. A123456789)

VPN GATEWAY
1. SEND AN EMAIL REQUEST TO: **DATALICENSING@AVAYA.COM**
2. INCLUDE IN YOUR EMAIL:
   a. MAC ADDRESS OF YOUR VPN GATEWAY (MIP MAC IF HA CLUSTER)
      i. FROM CLI >> Main# /info/local
   b. LIST OF ORDER CODES ASSCOIATED WITH PURCHASE.
   c. LICENSE AUTORIZATION CODES (LAC) RECEIVED WITH PURCHASE.

SECURE ROUTER
1. SEND AN EMAIL REQUEST TO: **DATALICENSING@AVAYA.COM**
2. INCLUDE IN YOUR EMAIL:
   a. THE TYPE OF SECURE ROUTER (SR1001, SR1002, SR1004, SR2330, SR3120, SR4134 or AG2330)
   b. THE ORDER CODE FOR THE LICENSE(S) ORDERED.
   c. LICENSE AUTHORIZATION CODE (LAC) RECEIVED WITH THE PURCHASE.
   d. THE SERIAL NUMBER OF THE ROUTER
      i. TO OBTAIN THE SERIAL NUMBER FROM THE SECURE ROUTER 100x/3120
         1. From the CLI >show system configuration
      ii. TO OBTAIN THE SERIAL NUMBER FROM A AG2330/SR2330/SR4134
         1. From the CLI >show chassis
         2. The serial number required is for slot 0 MPU_A.