
Avaya one-X® Mobile overview

Avaya one-X® Mobile Release 6.2 includes the combined features of Avaya one-X® Mobile Unified Communications (UC) and Avaya one-X® Mobile Lite.

Avaya one-X® Mobile UC connects to the Avaya one-X® Client Enablement Services server to provide multiple Avaya UC capabilities, such as:

- Telephony
- Messaging
- Mobility
- Presence Services

Use the Avaya one-X® Mobile UC mode on your mobile phone to gain access to the telephone system of your company. You can use your mobile phone as your office deskphone extension to:

- Make and receive calls.
- Review voice mail messages.
- Search the corporate directory.
- Block selected calls.

Use the Avaya one-X® Mobile Lite mode so that your mobile phone rings when you receive a call on your office deskphone. You can make enterprise calls and search the corporate directory using the Avaya one-X® Mobile Lite application.

Downloading Avaya one-X® Mobile

Procedure

1. Go to <https://play.google.com/store>.
2. Search for **Avaya one-X Mobile**, and then tap Avaya one-X® Mobile 6.2.
3. Tap **Install**.
4. To download the Avaya one-X® Mobile application, tap **ACCEPT**.

The Avaya one-X® Mobile application download begins.

Logging in to Avaya one-X® Mobile

Procedure

1. On the applications screen of your mobile phone, tap **Avaya one-X® Mobile**.
2. On the End User License Agreement screen, tap **Accept**.

The Avaya one-X® Mobile application displays the Avaya one-X® Mobile Welcome screen.

Avaya one-X® Mobile Welcome field descriptions

Field name	Description
Avaya one-X® Mobile UC mode	This mode uses the Client Enablement Services server and provides access to a host of features, such as visual voice mail, call logs, presence, VIP calling, and multiple My phone options.
Avaya one-X® Mobile Lite mode	This mode uses the Communication Manager server with the EC500 feature.

Logging in to Avaya one-X® Mobile UC mode

Before you begin

Request your administrator to perform provisioning so that you can set up your mobile account and generate a voice mail PIN using the Avaya one-X® Mobile application in UC mode.

* Note:

Ensure that the administrator uses only the Client Enablement Services administration application to perform provisioning.

About this task

Set up your account and log in to your corporate server the first time you open the Avaya one-X® Mobile application in UC mode.

Procedure

1. On the Welcome screen, tap **Avaya one-X® Mobile UC mode**.
2. On the Avaya one-X® Mobile login screen, enter the details in the **User Name**, **Password**, **Server**, and **Port** fields.
3. To secure the connection, tap the **Secure Connection** check box.

* Note:

The **Secure Connection** setting depends on the setting on the Client Enablement Services server. For more information, contact your administrator.

4. Tap **Login**.

The application displays a message indicating successful login and then displays the Mobile Account Setup screen. The application displays the Mobile Account Setup screen only for the first time when you log in to the application.

Logging in to Avaya one-X® Mobile Lite mode

Procedure

On the Welcome screen, tap Avaya one-X® Mobile Lite mode.

The Avaya one-X® Mobile application displays the screen to configure the settings.

Setting up the Avaya one-X® Mobile Lite mode

Before you begin

- Contact your administrator to enable Extension to Cellular (EC500) for your mobile phone.
- Gather the required codes and Feature Name Extensions (FNEs) if you plan to set up the application manually.
- Download the `<filename>.onexec500.txt` settings file if you plan to set up the application automatically. You can download this file on your mobile phone using an email or a shared link or transfer the file using a USB or the Bluetooth connection of your computer or phone. Contact your administrator for more details.

Procedure

On the screen to configure the settings, tap:

- **Import Settings:** To use preset settings to configure the Avaya one-X® Mobile Lite mode, tap this button. The application displays the Import Settings screen.
- **Set Manually:** To configure the settings manually, tap this button. Tap **Finish Setup** when you complete configuring the setup. You can change to the UC mode by tapping **Use UC Mode**.
- **Exit:** To quit the application, tap this button.

Configuration data worksheet

You need the following information only to set up the application manually. For more information, contact your administrator.

REQUIRED INFORMATION

Field	Example values
Emergency Numbers	911
Custom Emergency Number	9755
Default DID Prefix	The prefix of PBX Main number. For example, 732201 is the prefix, and the full PBX Main number is 7322011111.



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Field	Example values
Internal Extension Length	The length of extension number. For example, 7.
National Number Length	The maximum length of extension number. For example, 12.
Outside Line Code	The digit to prefix before an outbound phone number is dialed on the PBX. For example, 9.
Home Country Code	The country code of the main PBX. For example, 1.
National Direct Dial	The code to dial a national number. For example, 1.
International Direct Dial	The international dial code. For example, 011.
Speech Access	A pilot number to reach the speech access service. For example, 2010399.

Feature Name Extensions (FNEs)

The combination of Default DID Prefix and FNE creates a full PSTN dialable number. For example, DID prefix is 732201 and the FNE number is 1122, the combination is 732-201-1122, which is dialable from PSTN to access PBX features.

Field	Example values
Off-PBX Call Enable	1122
Off-PBX Call Disable	1123
Call Forward All	1124
Call Forward Busy/No Answer	1125
Call Forward Cancel	1126
Active Appearance Select	1127
Idle Appearance Select	1128
Send All Calls	1129
Send All Calls Cancel	1130
Conference on Answer	1131
Transfer On Hang-Up	1132
Drop Last Added Party	1133
Exclusion	1134

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