AVAYA

Secure Router 4134/2330

Software Release 10.3.4.15 Release Notes

1. Release Summary

Release Date: October 22, 2013

Purpose: Software maintenance release to address customer specific issues, primarily related to

phone VPN client operational and scaling issues. Any customer supporting Contivity™ clients, either pc client or phone VPN termination, should upgrade to this release.

2. Notes for Upgrade

Please refer to the configuration guide, "Commissioning the Avaya Secure Router 4134 and 2330", release version 10.3, available at::

http://www.avaya.com/support

for details on how to upgrade your Secure Router unit.

File Names for This Release

Description	File Size	Image Version	Boot Rom Version	File Name
Secure Router 4134 Application Image	29,474,823	10.3.4.15	62	SR4134.Z
Secure Router 2330 Application Image	30,528,632	10.3.4.15	52	SR2330.Z

3. Version of Previous Release

Software Version 10.3.4

4. Compatibility

Compatibility and operational issues exist with the IPsec VPN client in Avaya 11xx Unistim phone firmware prior to 062xC8Q. Customers terminating Avaya 11xx IPsec phone VPNs should upgrade phones to firmware version 062xC8Q or later.

5. New Features in R10.3.4.15

None.

6. Problems Resolved since the 10.3.4 Release

Bug Reference	Description		
WI00989237	SR4134 running 10.3.2 is coring in RxPoll Under high traffic volume with mixed size packets, for both IPIP and GRE tunnel packets, the outer IP header could be overwritten with the header values of another tunnel packet. This could cause mis-delivery of packets and buffer corruption resulting in system crashes.		
WI01074647	Lot of drops on SR2330 during IPSEC decryption when there is NAT in the middle This problem was specific to the SR2330. A rule programmed into the ethernet fabric chip has been removed. IPsec tunnel packets where NAT had been detected (and thus triggered NAT traversal UDP encapsulation) were being re-directed through the chip management interface rather than the normal packet delivery to the CPU.		
WI01092498	VPN clients unable to connect intermittently after some time This was the result of multiple issues with Contivity™ client compatibility. IKE SA's were not properly removed if a client delete notify wasn't received. Keepalive timeout didn't remove the SA. Additionally, if the address pool was exhausted, the IKE SA would not be deleted even though the client couldn't be provisioned.		
WI01094132	Crash when rxPoll looking at cache and OSPF updating cache An OSPF update flood could cause a race condition, memory corruption, and a stack overflow, resulting in a crash with no crash dump. Stack has been extended, race condition and memory corruption have been fixed.		
WI01095185	IKE crash in SADFindNatDetection() Race condition with a large number of VPN clients was causing a crash. Multiple race conditions and other scaling issue fixed in the Contivity™ VPN server code.		
WI01101567	SR 2330: 1140 phone getting dropped from VPN connection Related to WI01114086.		
WI01107703	IPSR suspended resulting in crash Related to WI01095185		
WI01114086	 IKE SA's not deleted leading to stale IKE SA's building up towards max connection count Contivity™ phone clients would disconnect ungracefully, resulting in stale IKE SA's. SA's were not deleted by keepalive timeout, leading to stale SA buildup. 		

7. Outstanding Issues

N/A

8. Known Limitations

N/A

9. Documentation Corrections

N/A

10. Additional Notes

The IKE NAT ALG(application level gateway) was always enabled in prior releases. This caused a number of issues with IKE NAT Traversal. The IKE NAT ALG is now enabled and disabled by the enable for the IKE

firewall ALG, under the global firewall configuration. Both the Firewall and NAT ALGs are disabled by default and enabled or disabled in unison by this one control.

Avaya recommends that the maximum active encrypted VPN sessions with the Secure Router 4134 do not exceed 300. You can configure up to 1000 encrypted VPN sessions.

The Secure Router 2330 maximum active encrypted VPN sessions is 100.

© 2013 Avaya Inc. All Rights Reserved.

Notice

While reasonable efforts have been made to ensure that the information in this document is complete and accurate at the time of printing, Avaya assumes no liability for any errors. Avaya reserves the right to make changes and corrections to the information in this document without the obligation to notify any person or organization of such changes.

Documentation disclaimer

Avaya shall not be responsible for any modifications, additions, or deletions to the original published version of this documentation unless such modifications, additions, or deletions were performed by Avaya. End User agree to indemnify and hold harmless Avaya, Avaya's agents, servants and employees against all claims, lawsuits, demands and judgments arising out of, or in connection with, subsequent modifications, additions or deletions to this documentation, to the extent made by End User.

Link disclaimer

Avaya is not responsible for the contents or reliability of any linked Web sites referenced within this site or documentation(s) provided by Avaya. Avaya is not responsible for the accuracy of any information, statement or content provided on these sites and does not necessarily endorse the products, services, or information described or offered within them. Avaya does not guarantee that these links will work all the time and has no control over the availability of the linked pages.

Warranty

Avaya provides a limited warranty on this product. Refer to your sales agreement to establish the terms of the limited warranty. In addition, Avaya's standard warranty language, as well as information regarding support for this product, while under warranty, is available to Avaya customers and other parties through the Avaya Support Web site: http://www.avaya.com/support
Please note that if you acquired the product from an authorized reseller, the warranty is provided to you by said reseller and not by Avaya.

Licenses

THE SOFTWARE LICENSE TERMS AVAILABLE ON THE AVAYA WEBSITE, http://support.avaya.com/licenseinfo/ ARE APPLICABLE TO ANYONE WHO DOWNLOADS, USES AND/OR INSTALLS AVAYA SOFTWARE, PURCHASED FROM AVAYA INC., ANY AVAYA AFFILIATE, OR AN AUTHORIZED AVAYA RESELLER (AS APPLICABLE) UNDER A COMMERCIAL AGREEMENT WITH AVAYA OR AN AUTHORIZED AVAYA RESELLER. UNLESS OTHERWISE AGREED TO BY AVAYA IN WRITING, AVAYA DOES NOT EXTEND THIS LICENSE IF THE SOFTWARE WAS OBTAINED FROM ANYONE OTHER THAN AVAYA, AN AVAYA AFFILIATE OR AN AVAYA AUTHORIZED RESELLER, AND AVAYA RESERVES THE RIGHT TO TAKE LEGAL ACTION AGAINST YOU AND ANYONE ELSE USING OR SELLING THE SOFTWARE WITHOUT A LICENSE. BY INSTALLING, DOWNLOADING OR USING THE SOFTWARE, OR AUTHORIZING OTHERS TO DO SO, YOU, ON BEHALF OF YOURSELF AND THE ENTITY FOR WHOM YOU ARE INSTALLING, DOWNLOADING OR USING THE SOFTWARE (HEREINAFTER REFERRED TO INTERCHANGEABLY AS "YOU" AND "END USER"), AGREE TO THESE TERMS AND CONDITIONS AND CREATE A BINDING CONTRACT BETWEEN YOU AND AVAYA INC. OR THE APPLICABLE AVAYA AFFILIATE ("AVAYA").

Copyright

Except where expressly stated otherwise, no use should be made of the Documentation(s) and Product(s) provided by Avaya. All content in this documentation(s) and the product(s) provided by Avaya including the selection, arrangement and design of the content is owned either by Avaya or its licensors and is protected by copyright and other intellectual property laws including the sui generis rights relating to the protection of databases. You may not modify, copy, reproduce, republish, upload, post, transmit or distribute in any way any content, in whole or in part, including any code and software. Unauthorized reproduction, transmission, dissemination, storage, and or use without the express written consent of Avaya can be a criminal, as well as a civil offense under the applicable law.

Third Party Components

Certain software programs or portions thereof included in the Product may contain software distributed under third party agreements ("Third Party Components"), which may contain terms that expand or limit rights to use certain portions of the Product ("Third Party Terms"). Information regarding distributed Linux OS source code (for those Products that have distributed the Linux OS source code), and identifying the copyright holders of the Third Party Components and the Third Party Terms that apply to them is available on the Avaya Support Web site: http://support.avaya.com/Copyright