



Token Redemption	<ol style="list-style-type: none">After logging in to GRT, select IPOSS Token Redemption, then Token Redemption	Note: Technical Onboarding, which must be complete prior to proceeding with the Token Redemption. Once Technical Onboarding is complete, the assets are available immediately for Token Redemption.	
	<ol style="list-style-type: none">Enter the Token Number that was previously validated during the Account Creation processSelect Next		
	<ol style="list-style-type: none">Verify the informationSelect Next	Note: The BP Link ID entered during Token Redemption is the partner that owns the contract and is responsible for service delivery. This link is auto populated based on login credentials provided by the user. If the user creating the account IS NOT the partner that owns the contract and responsible for service delivery, enter the appropriate BP Link ID for the responsible partner	
	<ol style="list-style-type: none">Enter the End Customer Account Number (aka Sold To, Ship To, or Functional Location/FL) established during the Account CreationSelect Next		
	<ol style="list-style-type: none">Verify the informationSelect Redeem Token <p>IPOSS maintenance contract activation successful screen will be displayed</p>	Note: If there is more than one BP Account ID listed, the partner technician must select the applicable Sold To/FL for the token redemption	

Visit support.avaya.com/iposstoken for additional IP Office Token information