



# End of Sale Notice

**Notification Date: 1-Apr-2014**

**Revision Date: 13-Jan-2014\***

**Effective Date: 2-Jun-2014**

**Subject: End of Sale one-X Attendant Release 3.0**

**Theatre/Region: Global**

## Revision History

Revision Date	Reason for change
*13-Jan-2014	Initial release

## Summary

Effective June 2, 2014 Avaya will no longer sell (make commercially available) one-X Attendant release 3.0.

## Discontinued Order Codes and Migration Strategy

**Discontinued Codes:**

Communication Manager one-X Attendant Release 3.0	
Material Code	Description
228500	ONE-X ATTD R3 CLNT NEW USER LIC
228501	ONE-X ATTD R3 CLNT UPG USER LIC
228502	ONE-X ATTD R3 EXTL DATABASE LIC
228503	ONE-X ATTD R3 PRESENCE LIC
228504	ONE-X ATTD R3 EXTD BUSY LAMP LIC
228940	ONE-X ATTD R3 MOVE PRE CM6 TO CM6+
229000	ONE-X ATTENDANT CLNT R3 LIC FOR CM6+
700477839	ONE-X ATTD R3 CLNT USER SFTW CD
228505	ONE-X ATTD R3 RFA ACTVN CODE
228540	ONE-X ATTD R3 RFA UPG ACTVN CODE



<b>Integral Enterprise one-X Attendant Release 3.0</b>		
<b>OfPos Code</b>	<b>Material Code</b>	<b>Description</b>
		<b>SW-Bausatz</b>
#.230.005.454	4.999.132.667	one-X ATTD R3 IE Lizenz und CDROM SWBS
		<b>SW-Bausatz</b>
#.230.005.455	4.999.132.668	one-X ATTD R3 IE Upg-Liz und CDROM SWBS
		<b>Lizenzen</b>
#.230.005.456	4.999.132.658	one-X ATTD R3 IE je weiterer Client
#.230.005.457	4.999.132.659	one-X ATTD R3 IE Upgrade je weit. Client
#.230.005.458	4.999.132.660	one-X ATTD R3 IE externe Datenbanken
#.230.005.459	4.999.132.661	one-X ATTD R3 IE Abwesenheitsanzeige
#.230.005.460	4.999.132.662	one-X ATTD R3 IE erw. Besetztanz. 20000

### Migration Strategy

Avaya now offers the following alternative solution(s): One-X Attendant Release 4.0.

Release 4.0 adds:

- integration with Avaya Aura System manager for user data synchronization,
- integration with Avaya Aura Presence Services for rich Presence information as well as Instant Messaging,
- integration with Integral Enterprise,
- CM/SM voice call and IM history, and Integral Enterprise voice call history,
- Plantronics plug-in for Talk support
- CM Directory import,
- Citrix XenDesktop support,
- Encrypted user password transmission,
- Updates to Java and Visual Studio components.

### Schedule

End of Sale Date (last day to order new systems)	2-Jun-2014
End of Manufacturer Support for SOFTWARE *	2-Jun-2015
End of Manufacturer Support for HARDWARE *	N/A
Last day to purchase system expansions	2-Jun-2014
Last day to purchase a new Avaya services contract *	2-Jun-2015
Targeted End of Services Support	2-Jun-2019**

\* Per Avaya Product Lifecycle Policy

\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

### Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers.



Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

### **Additional Information**

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy