

Notification Date: 07-Apr-2014 Effective Date: 02-Jun-2014

Subject: Avaya Aura® Application Enablement Services 6.1 and 6.2

Theatre/Region: All

Revision History

Revision Date	Reason for change
01-Apr-2014	Original Publication

Summary

Avaya is announcing the End of Sale of Avaya Aura Application Enablement Services 6.1 and 6.2. These versions have been superseded by a new release, Avaya Aura Application Enablement Services 6.3. This release continues to support Avaya's worldwide market share leadership in Unified Communications and Call Center solutions and customers are encouraged to upgrade their systems to ensure they have access to the latest features and capabilities that Avaya Aura can provide.

Effective June 2 2014, Avaya will no longer sell (make commercially available) Avaya Aura Application Enablement Services 6.1 or Avaya Aura Application Enablement Services 6.2 for new systems or upgrades. Software media may continue to be orderable for maintenance purposes until inventory is exhausted. There will be no new notification of software media inventory state.

This End of Sale announcement applies to all Application Enablement Services 6.1 and 6.2 offers.

Avaya will continue to allow orders for additions (expansions) to existing Application Enablement Services 6.1 and 6.2 systems until the End of Manufacturer Support date of the software.

Discontinued Order Codes and Migration Strategy

Discontinued Codes – New systems and upgrades:

Material Code	Description
700500046	AES 6 HDWR BNDL MEDIA
700500047	AES 6 SFTW ONLY MEDIA
700500048	AES 6 TSAPI SDK
700500049	AES 6 AURA BNDL MEDIA
700501914	AES 6.1.1 HDWR BNDL MEDIA
700501915	AES 6.1.1 SFTW ONLY MEDIA
700501917	AES 6.1.1 TSAPI SDK
700501916	AES 6.1.1 AURA BNDL MEDIA
700502555	AES 6.1.2 HDWR BNDL MEDIA
700502562	AES 6.1.2 SFTW ONLY MEDIA
700502569	AES 6.1.2 AURA BNDL MEDIA
700502570	AES 6.1.2 TSAPI SDK
700503206	AES 6.2 HARDWARE BUNDLE MEDIA DVD



700503207	AES 6.2 SOFTWARE ONLY MEDIA CD
700503208	AES 6.2 AURA BUNDLE MEDIA DVD
700503209	AES 6.2 TSAPI SDK MEDIA CD

Migration Strategy

AES 6.3.x is now available.

The AES 6.3.x server is backward-compatible with the TSAPI, JTAPI, CVLAN, DMCC and .NET clients/SDKs for AES 6.2.x, AES 6.1.x and AES 5.2.x.

Schedule

End of Sale	02-Jun-2014
End of Manufacturer Support for SOFTWARE *	02-Jun-2014
End of Manufacturer Support for HARDWARE *	N/A
Last day to purchase system expansions	01-Dec-2014
Last day to purchase a new Avaya services contract **	Per GSS
Targeted End of Services Support**	01-Jun-2020

^{*} Per Avaya Product Lifecycle Policy

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Renewals of existing Avaya service contracts covering this product will be continued until the Targeted End of Services Support date.

Additional Information

Avaya website:

http://www.avaya.com

Avaya End-of-Sale Notices:

http://support.avaya.com

Avaya Product Lifecycle Policy:

https://support.avaya.com/css/P8/documents/100081098

or

http://support.avaya.com >> More Resources >> More >> Avaya Product Lifecycle Policy

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^{**}Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.