



End of Sale Notice

Notification Date: 01-February-2017

Effective Date: Various

Subject: End of Sale – 364x/61xx WLAN Handsets and associated portfolio

Theatre/Region: Global

Revision History

Revision Date	Reason for change
25-November-2014	First release
19-January-2015	Updated to reflect previous end-of-sale outside of U.S.A/Canada
15-April-2015	Updated to reflect change in end-of-sale date for 6120/6140/3641/3645 in U.S.A/Canada
27-April-2015	Updated to reflect change in end-of-sale date for group 2 codes.
5-August-2015	Update to show change in state to MRSD for 6120/6140/3641/3645 in U.S.A./Canada as of 31 August 2015.
3-September-2015	Updated to include information on “Universal” models as alternatives when stock is depleted.
26-January-2016	Updated with end-of-sale of certain accessories.
8-June-2016	Updated with end-of-sale of 6120/6140 in U.S.A./Canada
7- September -2016	Updated with end-of-sale of 3641/3645 in U.S.A./Canada
14- November -2016	Updated with end- of- sale of Extended battery packs & AWTS SWIVEL SILICONE CASE
01-February-2017	Updated 6140 Handset is moving to End-of-Services-Support effective from Apr 1 st 2017.

Summary

This document provides notification for a phased end-of-sale of the Avaya 3641/3645/6120/6140 WLAN Handsets and associated servers and accessories. Effective **on the dates shown below**, Avaya will no longer sell (make commercially available) the material codes listed in the tables below. Some of these codes were previously restricted from sales outside of the U.S.A./Canada. Please refer to <http://support.avaya.com/css/P8/documents/100182924>.

Material Availability



As the End of Sale approaches, material availability may be reduced. Avaya has undertaken planning to support customer needs, however, should a shortage arise, priority will be based on the order of completion date.

Customers and channel partners are reminded that currently-shipping models are “Universal” models and able to load either H.323 or UNISim software. As such, a 3641 can be utilized in place of a 6120 by loading H.323 software instead of the default UNISim software. Similarly, a 3645 can be utilized in place of a 6140 by loading H.323 software instead of the default UNISim software. Refer to <http://support.avaya.com/css/P8/documents/100172247>.

Customers who utilize these products are advised to review their future needs and to order sufficient quantities prior to the End of Sale to satisfy that demand.

Discontinued Order Codes

Discontinued Codes (Group 1) – Effective 9 March 2015

Material Code	Description
NTTQ60CAE5	Avaya WLAN 2245 - IP Telephony Manager - 20 user
NTTQ65ABE5	Avaya WLAN Application Gateway 2246 - 64 Users
NTTQ65BAE5	Avaya WLAN Application Gateway 2246 - 128 Users
NTTQ65CAE5	Avaya WLAN Application Gateway 2246 - 256 Users
NTTQ65DAE5	Avaya WLAN Application Gateway 2246 - 512 Users
NTTQ65EAE5	Avaya WLAN Application Gateway 2246 - 1024 Users
NTTQ60AAE5	Avaya WLAN - IP Telephony Manager 2245
NTTQ60BAE5	Avaya WLAN 2245 - IP Telephony Manager - 10 user
NTTQ65GAE5	Nortel WLAN Application Gateway 2246 - 2048 Users

Discontinued Codes (Group 2) – Effective 8 June 2015

Material Code	Description
700413073	AVAYA WIRELESS NETLINK VOICE PRIORITY SERVER ROHS
700413164	AVAYA WIRELESS NETLINK VOICE PRIORITY PROCESSOR 10 ROHS
700413172	AVAYA WIRELESS VOICE PRIORITY PROCESSOR 20 ROHS
700413107	AVAYA WIRELESS APPLICATION INTERFACE GATEWAY W/128 DS ROHS

Discontinued Codes (Group 3) – Effective 8 Dec 2014 for all countries outside of U.S.A./Canada.

In U.S.A./Canada

Effective EOS for 6120 & 6140 on 10 July 2016.

Effective EOS for 3641 & 3645 on 10 December 2016.

Material Code	Description
700430408	AVAYA WIRELESS 3641 WIRELESS PHONE
700430416	AVAYA WIRELESS 3645 WIRELESS PHONE
NTTQ4020E6	Avaya WLAN Handset - 6120 Handset
NTTQ4021E6	Avaya WLAN Handset - 6140 Handset



Discontinued Codes (Group 4) – Effective 13 June 2016

Material Code	Description
700430457	AWTS Handset - 3641/3645 Standard Battery Pack
NTTQ4025	Nortel WLAN Handset - 6120/6140 Standard Battery Pack
700430549	AWTS Handset - 3641/3645 Rugged Carry Case
NTTQ4036E6	Nortel WLAN Handset - 6120/6140 Rugged Carry Case
700480965	AWTS AVVP & OAI Power Supply, Global (RoHS)
NTTQ4282E6	Pwr Supply WLAN Universal 2245/2246

Discontinued Codes (Group 5) – Effective 12 March 2017

Material Code	Description
700430465	AWTS Handset - 3641/3645 Extended Battery Pack
NTTQ4026	Nortel WLAN Handset - 6120/6140 Extended Battery Pack
NLT700508060	AWTS SWIVEL SILICONE CASE 3645/6140

Discontinued Codes (Group 5) – Effective 12 March 2018

Material Code	Description
700430457	AWTS Handset - 3641/3645 Standard Battery Pack
700430473	AWTS Handset - 3641/3645 Ultra Extended Battery Pack
700430424	AWTS Handset - 3641/3645 Single Slot Handset Charger
700430432	AWTS Handset - 3641/3645 Dual Slot Handset Charger
700480940	AWTS 36xx Single/Dual Battery Charger Power Supply, Global (RoHS)
700430440	AWTS Handset - 3641/3645 Quad Battery Charger
700480957	AWTS 36xx Quad Battery Charger Power Supply, Global (RoHS)
700508059	AWTS SWIVEL SILICONE CASE 3641/6120
700508060	AWTS SWIVEL SILICONE CASE 3645/6140
700430549	AWTS Handset - 3641/3645 Rugged Carry Case
700430572	AWTS Handset - 3641/3645 Cord Lanyard Quick Disconnect
700430580	AWTS Handset - 3641/3645 Coiled Lanyard Clothing Clip
700430481	AWTS Handset - 3641 Belt Clip
700430499	AWTS Handset - 3641 Swival Belt Clip
700430507	AWTS Handset - 3645 Belt Clip
700430515	AWTS Handset - 3645 Swival Belt Clip
700430622	AWTS Handset - 36xx Configuration Cradle USB Cable
700412976	AWTS AVPP/AOI Rack Mount Kit (RoHS)
700480965	AWTS AVVP & OAI Power Supply, Global (RoHS)
NTTQ4027	Nortel WLAN Handset - 6120/6140 Ultra Extended Battery Pack
NTTQ4022E6	Nortel WLAN Handset - 6120/6140 Single Slot Handset Charger
NTTQ4023E6	Nortel WLAN Handset - 6120/6140 Dual Slot Handset Charger
NTTQ4102E6	Pwr Supply Universal WLAN 221x/61xx Single/Dual Charger
NTTQ4024E6	Nortel WLAN Handset - 6120/6140 Quad Battery Charger
NTTQ4322E6	Pwr Supply Universal WLAN 2211/2212/61xx Quad Charger
NLT700508059	AWTS SWIVEL SILICONE CASE 3641/6120
NTTQ4036E6	Nortel WLAN Handset - 6120/6140 Rugged Carry Case
NTTQ4037E6	Nortel WLAN Handset - 6120/6140 Cord Lanyard Quick Disconnect
NTTQ4038E6	Nortel WLAN Handset - 6120/6140 Coiled Lanyard Clothing Clip
NTTQ4028E6	Nortel WLAN Handset - 6120 Belt Clip
NTTQ4029E6	Nortel WLAN Handset - 6120 Swival Belt Clip



NTTQ4030E6	Nortel WLAN Handset - 6140 Belt Clip
NTTQ4031E6	Nortel WLAN Handset - 6140 Swivel Belt Clip
NTTQ4043E6	Nortel WLAN Handset - 61xx Configuration Cradle USB Cable
NTTQ66AAE5	Nortel WLAN 2245/2246 Rack Mount Kit (RoHS)
NTTQ4282E6	Pwr Supply WLAN Universal 2245/2246 Charger

Migration Strategy

For IP Office™ or Avaya Aura® Communication Manager systems

Customers can consider using 3700-Series DECT Wireless handsets (<http://www.avaya.com/usa/product/3700-series-dect-handsets>). Channel partners can find additional information at <https://sales.avaya.com/en/pss/3700-series-dect-wireless>.

Note that the use of DECT uses different DECT basestations which must be installed. DECT environments can co-exist with WLAN environments.

Customers can also consider using Avaya Communicator for Android or Avaya Communicator for iPad. Refer to <http://www.avaya.com/usa/product/avaya-communicator>. Channel partners can find additional information at <https://sales.avaya.com/en/pss/avaya-communicator>.

Customers with an Apple iOS or Android smartphone or tablet can consider using the Avaya E169 media station. Refer to <http://www.avaya.com/usa/product/e100-series-sip-phones/>. Channel partners can find additional information at <https://sales.avaya.com/en/pss/uc-e100-series-sip-deskphones>.

Solutions from DevConnect partners:

Customers can consider using SIP-based WLAN handsets which have undergone Avaya compatibility testing (http://www.devconnectprogram.com/site/global/compliance_testing/application_notes/index.gsp.)

The following solutions are available from DevConnect Marketplace featured partners:

- Spectralink 84-Series (<https://www.devconnectmarketplace.com/spectralink>)
- Spectralink 87-Series (<https://www.devconnectmarketplace.com/spectralink>)
- Ascom i62 (<https://www.devconnectmarketplace.com/ascom/ascom-vowifi>)

The following solutions are available through the Avaya Select Product Program:

- Spectralink 84-Series (<https://www.devconnectmarketplace.com/spectralink>)
- Spectralink 87-Series (<https://www.devconnectmarketplace.com/spectralink>)

Customers should consult with their Avaya Account Manager or Authorized Channel Partner to determine the best approach to be used.



Interchangeable Products:

The following table identifies products which are interchangeable – i.e. the product in the left column is functionally equivalent to the product in the right column and can be used interchangeably.

Material Code	Description		Material Code	Description
700430457	AWTS Handset - 3641/3645 Standard Battery Pack	=	NTTQ4025	Nortel WLAN Handset - 6120/6140 Standard Battery Pack
700430465	AWTS Handset - 3641/3645 Extended Battery Pack	=	NTTQ4026	Nortel WLAN Handset - 6120/6140 Extended Battery Pack
700430473	AWTS Handset - 3641/3645 Ultra Extended Battery Pack	=	NTTQ4027	Nortel WLAN Handset - 6120/6140 Ultra Extended Battery Pack
700430424	AWTS Handset - 3641/3645 Single Slot Handset Charger	=	NTTQ4022E6	Nortel WLAN Handset - 6120/6140 Single Slot Handset Charger
700430432	AWTS Handset - 3641/3645 Dual Slot Handset Charger	=	NTTQ4023E6	Nortel WLAN Handset - 6120/6140 Dual Slot Handset Charger
700480940	AWTS 36xx Single/Dual Battery Charger Power Supply, Global (RoHS)	=	NTTQ4102E6	Pwr Supply Universal WLAN 221x/61xx Single/Dual Charger
700430440	AWTS Handset - 3641/3645 Quad Battery Charger	=	NTTQ4024E6	Nortel WLAN Handset - 6120/6140 Quad Battery Charger
700480957	AWTS 36xx Quad Battery Charger Power Supply, Global (RoHS)	=	NTTQ4322E6	Pwr Supply Universal WLAN 2211/2212/61xx Quad Charger
700508059	AWTS SWIVEL SILICONE CASE 3641/6120	=	NLT700508059	AWTS SWIVEL SILICONE CASE 3641/6120
700508060	AWTS SWIVEL SILICONE CASE 3645/6140	=	NLT700508060	AWTS SWIVEL SILICONE CASE 3645/6140
700430549	AWTS Handset - 3641/3645 Rugged Carry Case	=	NTTQ4036E6	Nortel WLAN Handset - 6120/6140 Rugged Carry Case
700430572	AWTS Handset - 3641/3645 Cord Lanyard Quick Disconnect	=	NTTQ4037E6	Nortel WLAN Handset - 6120/6140 Cord Lanyard Quick Disconnect
700430580	AWTS Handset - 3641/3645 Coiled Lanyard Clothing Clip	=	NTTQ4038E6	Nortel WLAN Handset - 6120/6140 Coiled Lanyard Clothing Clip
700430481	AWTS Handset - 3641 Belt Clip	=	NTTQ4028E6	Nortel WLAN Handset - 6120 Belt Clip
700430499	AWTS Handset - 3641 Swival Belt Clip	=	NTTQ4029E6	Nortel WLAN Handset - 6120 Swival Belt Clip
700430507	AWTS Handset - 3645 Belt Clip	=	NTTQ4030E6	Nortel WLAN Handset - 6140 Belt Clip
700430515	AWTS Handset - 3645 Swival Belt Clip	=	NTTQ4031E6	Nortel WLAN Handset - 6140 Swival Belt Clip
700430622	AWTS Handset - 36xx Configuration Cradle USB Cable	=	NTTQ4043E6	Nortel WLAN Handset - 61xx Configuration Cradle USB Cable
700412976	AWTS AVPP/AOI Rack Mount Kit (RoHS)	=	NTTQ66AAE5	Nortel WLAN 2245/2246 Rack Mount Kit (RoHS)



Schedule

End of Sale Date (last day to order new hardware) – Group 3 outside of U.S.A./Canada	8-December-2014
End of Sale Date (last day to order new hardware) – Group 1 all countries	9-March-2015
End of Sale Date (last day to order new hardware) – Group 2 all countries	8-June-2015
Group 3 codes removed from configuration tools in U.S.A./Canada as pre-configurable items.	8-June-2015
Group 3 codes moved to MRSD (Manufacture Retired when Stock Discontinued) in U.S.A./Canada. Will move to Retired state when stock is depleted.	31-August-2015
End of Manufacturer Support for SOFTWARE * - Group 1/2	9-March-2018
End of Manufacturer Support for HARDWARE * - Group 1/2	9-March-2018
End of Sale Date (last day to order new hardware) – Group 4	13-June-2016
End of Sale Date (last day to order new hardware) – Group 5	12-March-2018
End of Manufacturer Support for SOFTWARE * - Group 3/4/5	8-June-2018
End of Manufacturer Support for HARDWARE *‡ - Group 3/4/5	8-June-2018
Last day to order a new Avaya services contract **‡ - Group 1/2/3	31-Mar-2019
Targeted End of Services Support **‡	31-Mar-2020

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

‡ Due to supply shortage on repair components, NTTQ4021E6 will be retired from support as of 01-April-2017. For NTTQ4021E6, End of Manufacturing Support HARDWARE and End of Service Support date is 01-April-2017.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy