

# Avaya one-X<sup>®</sup> Deskphone H.323 Release 3.2.4 Readme

This file is the Readme for the Avaya one-X<sup>®</sup> Deskphone H.323 Release 3.2.4 (H.323 3.2.4) software for the 9620C, 9620L, 9630G, 9640, 9640G, 9650, 9650C and 9670G IP Deskphones. This file describes the contents of the **January 2015** software distribution package.

H.323 3.2.4 software is supported on the 9620C, 9620L, 9630G, 9640, 9640G, 9650, 9650C and 9670G IP Deskphones. The software will not load or operate on any other models. H.323 3.2.4 software is specifically not supported on the 9610 IP Deskphone, 9620 IP Deskphone, and 9630 IP Deskphone.

This release supersedes all previous Avaya one-X<sup>®</sup> Deskphone H.323 releases. Avaya recommends that all customers upgrade both new and installed IP Deskphones to this version at their earliest convenience.

The information in this document is accurate as of the issue date and subject to change.



Please refer to the Advisements in this file for important information prior to deploying this software.

## **Avaya Servers Compatibility**

Servers	Supported versions	Comments
Avaya Aura <sup>®</sup> Communication Manager (CM)	6.3.2 (i.e. Avaya Aura® Platform 6.2 FP3) and higher	Avaya recommends using the latest Communication Manager release with these models of IP Deskphones in order to take advantage of the greatest functionality and quality. See the "Communication Manager Software & Firmware Compatibility Matrix" at http://support.avaya.com for the supported software/firmware versions of the Media Server, Media Gateway, and circuit packs.
		The 9670 is not natively supported on CM. You must administer the 9670 as a 9630.
		For more details refer to the H.323 configuration section in the Communication Manager Administration Guide which can be downloaded from <a href="http://support.avaya.com">http://support.avaya.com</a> .
Avaya IP Office (IPO)	8.1 or later and IP500 V2 hardware only	Note that the H.323 3.2.4 software may not be included in the latest IP Office/B5800 Service Pack. IP Deskphone software is included in the IP Office
Avaya B5800 Branch Gateway (B5800)	6.2 or later	software download available from <a href="http://support.avaya.com">http://support.avaya.com</a> .  Refer to the IP Office Technical Bulletin(s) / B5800 Release Note(s) for details on specific IP Office software compatibility and the included version of IP Deskphone software.

### New features in H.323 3.2.4

There is no new functionality with this release.

## Documentation for H.323 3.2.4

There are no changes to documentation with this release of software. The following documentation list is included for reference.

- Avaya one-X Deskphone Edition for 9600 IP Telephones Administrator Guide Release
   3.2
- Avaya one-X Deskphone Edition for 9600 Series IP Telephones Installation and Maintenance Guide Release 3.2
- VPN Setup Guide for 9600 Series IP Telephones Releases 3.1 and 6.2
- Avaya one-X Deskphone H.323 for 9620, 9620C, and 9620L IP Deskphone User Guide
- Avaya one-X Deskphone H.323 for 9630 and 9630G IP Deskphone User Guide
- Avaya one-x Deskphone H.323 for 9640 and 9640G IP Deskphone User Guide
- Avaya one-X Deskphone H.323 for 9650 and 9650C IP Deskphone User Guide
- Avaya one-x Deskphone H.323 for 9670G IP Deskphone User Guide
- Avaya one-X Deskphone H.323 for 9620, 9620C, and 9620L IP Deskphone Quick Reference Guide
- Avaya one-X Deskphone H.323 for 9650 IP Deskphone Quick Reference Guide
- Avaya one-X Deskphone H.323 for 9670 IP Deskphone Quick Reference Guide

This documentation is available on <a href="http://support.avaya.com">http://support.avaya.com</a> under "9600 Series IP Deskphones" -> "H.323 3.2.x" -> Documents.

## Issues resolved with H.323 3.2.4

H.323 3.2.4 provides fixes to issues not resolved in prior releases. This software release is based on H.323 3.2.3 and generally includes fixes for customer found issues.

Customers who are using interim patches must consult with Avaya prior to upgrading to this software to ensure that the content of their patch has been included with this version. Failure to take this precaution could lead to the reappearance of a previously-resolved issue.

Issues resolved in this release include:

External ID Internal ID	Issue Description		
Reboot / Lockup			
NA H32396X0-5075 NA H32396X0-5101	9670G IP Deskphone reboots when using the "World Clock" application if the internet is not accessible.  A phone which is configured to use 802.1x and connects to an authenticated port may intermittently reboot during the first minute of operation.		
	User Interface		
NA H32396X0-5057	Visiting User is configured and phone is logged out of original extension. A different user attempts to log into phone and enters invalid password. The login fails and the phone displays the original extension in the user field. The user can then press "#" two times and log into the phone without having to enter a valid password.		
1-5597349964 H32396X0-5094	Even though CLDELCALLBK is configured, a Call Log entry is not deleted when a callback is initiated by pressing the Call softkey from the entry's Details screen.		
NA H32396X0-5067	A phone is configured via DHCP with a single CM address and no file server. When the user attempts to log in, they are incorrectly given an option for a Visiting User log in.		
NA H32396X0-4972	User of an 9670G IP Deskphone cannot access options in the Home menu after a failed login with guest user.		
NA H32396X0-4477	Phone is configured to use either Chinese/Japanese/Korean languages. User makes an emergency call. Phone is subsequently configured to use either Arabic/Hebrew languages. When accessing the call log, the information associated with the emergency call is not shown correctly.		
	Backup / Restore		
1-5841177603 H32396X0-5102	Secure backup (SET BRAUTH 1) does not work on H.323 3.2.3.		
1-5552627061 H32396X0-5098	Following a WAN outage, customized labels on an SBM24 were returned to their default.		
NA H32396X0-5108	Phone is configured with valid backup/restore credentials via BRURI settings. User A is logged into the phone and successfully does a backup/restore. If they log out of the phone and User B then logs in, they are incorrectly prompted to provide the credentials.		
	Administratation		
NA H32396X0-5074	If VUMCIPADD is configured as a FQDN, then a phone which attempts a Visiting User login will fail.		
NA H32396X0-5092	If a backup file is manually edited and the last entry in the file is a custom phone label, then an extra character may appear at the end of the label on the phone and also be transmitted to Communication Manager.		
	Security		
1-5718799506 H32396X0-5097	During an 802.1x authentication sequence, if the authenticating switch responds in the middle of a Failure/Start sequence from the deskphone,		

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External ID Internal ID	Issue Description		
	then authentication may fail.		
	Interworking - Avaya Diagnostic Services		
NA H32396X0-5099 H32396X0-511	Avaya one-X Deskphone H.323 Release 3.2.4 includes an updated		
WML Browser			
1-5471914743 H32396X0-5089	Phone fails to process files if the web server includes "HTTP" substring in the "Server" header.		

# Advisements for H.323 3.2.4 software

Customers who are using interim patches must consult with Avaya prior to upgrading to this software to ensure that the content of their patch has been included with this version. Failure to take this precaution could lead to the re-appearance of a previously-resolved issue.

External ID Internal ID	Issue Description	Soluation, Remedy, Notes or Workaround (if exist)		
	Upgrades			
NA NA	Using a Utility Server for upgrading IP Deskphones  Networking	'GOTO' keywords in the 96xxupgrade.txt should all be in lower case. Refer to the 96xxupgrade.txt file packaged with the release, for an example.		
NA NA	Customers running Avaya one-X® Deskphone H.323 Release 3.1 SP2 (R3.102S) software who use 802.1x for authenticating their IP Deskphones on their network, i.e. they have 802.1x Supplicant enabled on their phones, should NOT upgrade directly to H.323 3.2.x. Upgrading to H.323 3.2.x will cause the Supplicant on their IP Deskphones to be turned OFF, with the result that they will no longer be able to connect to the data network. This advisory does <b>NOT</b> apply to customers who do not use 802.1x to authenticate IP Deskphones (i.e. the Supplicant on their phones is turned OFF) but instead use it to authenticate devices connected to the network via the secondary Ethernet port on the IP Deskphones. Such customers can safely upgrade to H.323 3.2.x.	Customers running Avaya one-X® Deskphone H.323 Release 3.1 SP2 (3.102S) software and use 802.1x for authenticating the phones on their network require a two-step upgrade process:  1. Upgrade first to R3.941a, available at:		
	User Interfac	e		
NA H32396X0-4739	When in Edit Dialing Mode, a "#" gets added to the end of the dialed number.			

External ID	Issue Description	Soluation, Remedy, Notes or		
Internal ID  NA NA	Dates and times specified in certificates are in Greenwich Mean	Workaround (if exist)  Certificate renewal is initiated when the		
NA	or Universal Time (GMT/UT) but the deskphone does not know the offset of its local clock relative to GMT/UT, so renewal is initiated assuming that there is no offset, which may result in renewal starting up to 12 hours earlier or later than the specified time.	date and time of the deskphone's local clock reaches (or exceeds, if the deskphone starts up after) the date and time that corresponds to the expiration of a percentage of the certificate's valid lifetime (as specified in the certificate's Validity object) that is equal to the value of MYCERTRENEW.		
		Since certificate lifetimes are typically on the order of a year or more, ignoring the offset relative to GMT/UT is expected to be well within the precision of the value of MYCERTRENEW. However, if a certificate with a very short lifetime is used for testing purposes, it should be assumed that the local time is GMT/UT.		
		Even though the value of MYCERTRENEW is allowed to be set to values that correspond to from 1% to 99% of the certificate's lifetime, SCEP servers typically do not expect, and may reject, renewal requests that are received before at least 50% of the certificate's lifetime has expired. Setting MYCERTRENEW to values less than 50 is supported for testing purposes, but corresponding server administration may be required.		
	CM/IPO			
NA H32396X0-4634	Phone doesn't renew certificate, if in unnamed registration since CM doesn't send date/time updates to endpoints registered in unnamed mode.	This requires a CM enhancement tracked by GRIP 10143		
	Non-Avaya Products - Interworking			
NA H32396X0-4826 NA	Use of 802.1x authentication with EAP-TLS and a Microsoft RADIUS server and IP Deskphones with one-X® H.323 release 3.1.4 or later software will pass their MAC address as the identity when doing 802.1x authentication using EAP-TLS. Microsoft RADIUS servers require that the CN in the certificate of the supplicant match their identity.	Administrators should set the MYCERTCN parameter in the settings.txt file to the MAC address of the IP Deskphone using the \$MACADDR macro. If the MYCERTCN is set to any other value, then 802.1x authentication using EAP-TLS will fail since the Microsoft RADIUS server will reject the identity ceriticate of the IP Deskphone.		

## H.323 3.2.4 Package Content

The H.323 3.2.4 package (96xx-IPT-H323-R3\_2\_4-121214.zip) contains all the files necessary to upgrade Avaya new or previously installed IP Deskphones to the H.323 3.2.4 software release.

The following files are included in each package:

- ha96xxua3\_2\_4A.bin signed binary for Phone Application for all but 9610/9620/9630/9670G
- hb96xxua3\_2\_4A.bin signed binary for Boot Burner Application for all but 9610/9620/9630/9670G
- ha9670ua3\_2\_4A.bin signed binary for Phone for 9670G
- hb9670ua3\_2\_4A.bin signed binary for Boot Burner Application for 9670G
- ha96xxua3\_2\_2A.bin signed binary for Phone Application for 9620/9630
- hb96xxua3\_2\_2A.bin signed binary for Boot Burner Application for 9620/9630
- ha96xxua3\_1\_05\_S.bin signed binary for Phone Application for 9610
- hb96xxua3\_1\_05\_S.bin signed binary for Boot Burner Application for 9610
- 96xxupgrade.txt To upgrade to this release, you must change your 96xxupgrade.txt file.

The sample upgrade script that is included in this package is generic, in that it will upgrade all existing 9600 phones (except the 9610/9620/9630) to this maintenance release.

- Any 9610 IP Deskphone will only upgrade to the 3.1.5 Maintenance Release, since that is the last supported software release on these phones.
- Any 9620 IP Deskphone or 9630 IP Deskphone will only upgrade to the 3.2.2 Maintenance Release, since that is the last supported software release on these phones.

If you have other phones that are using this script for other software upgrades and installations, ensure that you note the changes between the scripts.

Make a backup copy of your current upgrade script, and incorporate the binary name changes for this release into your 96xxupgrade.txt file.

- Sixteen predefined language files for phone display:
  - o mlf\_S31\_v76\_arabic.txt
  - o mlf S31 v76 chinese.txt
  - o mlf S31 v76 dutch.txt
  - mlf\_S31\_v76\_english\_large.txt
  - mlf\_S31\_v76\_french\_can.txt
  - o mlf S31 v76 french paris.txt
  - mlf\_S31\_v76\_german.txt
  - mlf\_S31\_v76\_hebrew.txt
  - o mlf\_S31\_v76\_italian.txt
  - mlf\_S31\_v76\_japanese.txt
  - mlf\_S31\_v76\_korean.txt
  - o mlf S31 v76 portuguese.txt
  - o mlf\_S31\_v76\_russian.txt
  - o mlf\_S31\_v76\_spanish.txt
  - mlf\_S31\_v76\_spanish\_latin.txt
  - mlf S31 v76 template english.txt
- Eight Language and Grammar files for Voice Initiated Dialing (VID) Feature
  - o DUN\_S20\_v3.tar (Dutch).
  - ENG\_S20\_v3.tar (UK English)

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- ENU\_S20\_v3.tar (US English)
- FRF\_S20\_v3.tar (Parisian French)
- GED\_S20\_v3.tar (German)
- ITI\_S20\_v3.tar (Italian)
- o PTB\_S20\_v3.tar (Brazilian Portuguese)
- SPE\_S20\_v3.tar (Spanish)

NOTE - The VID files used with H.323 3.2 software and the VID files used with H.323 6.x software (for 9608/9611G/9621G/9641G IP Deskphones) are different.

In a mixed environment, ensure that your 46xxsettings.txt file is configured to provide the correct files for the different models of IP Deskphones.

- av\_prca\_pem\_2033.txt Avaya Product Root CA certificate with an expiration date of 2033.
- release.xml

The signatures in the signatures subdirectory of the zipped distribution packages are only intended to be used by the file server, and the file server that is on the CM 6.x Utility Server is the only file server that currently supports this.

The current 46xxsettings.txt file is available for separate download at <a href="http://support.avaya.com">http://support.avaya.com</a>. Changed configuration parameters with this release of software are shown in Appendix 3.

# Appendix 1 - Supported Hardware

H.323 3.2.4 software is supported on the following models of IP Deskphones. The Lifecycle status shows the status of these hardware model as of the date of issue of this file.

Comcode	Short Description	Model	Lifecycle Status
700383938	9650	9650D01A	End-of-sale as of 29 June 2013. Will move to end-of- manufacturer support on 29 June 2016.
700408628	9650 W/O FACEPLATE	9650D01A	End-of-sale as of 3 November 2014. Will move to end-of-manufacturer-support on 3 November 2017.
700480833	9620L TAA	9601D02L	
700480841	9650 TAA	9650D01A	
700405673	9630G	9630GD01A	
700408602	9630G W/O FACEPLATE	9030GD01A	End-of-sale as of 7 October
700383920	9640	9640D01A	2013. Will move to end-of-
700408610	9640 W/O FACEPLATE	9040D01A	manufacturer support on 7
700419195	9640G	9640GD01A	October 2016.
700429095	9640G W/O FACEPLATE	9040GD01A	
700460215	9670G	9670GD01A	
700460215	9670G W/O FACEPLATE	9070GD01A	
700461197	9620L	9601D02L	End-of-sale as of 3 March 2014.
700461239	9620L W/0 FACEPLATE	JOUIDUZE	Will move to end-of-
700461205	9620C	9601D03C	manufacturer support on 3
700461247	9620C W/O FACEPLATE	9001D03C	March 2017.
700461213	9650C		End-of-sale as of 17 March
700461254	9650C W/O FACEPLATE	9650D02C	2014. Will move to end-of- manufacturer support on 17 March 2017.
700506209	9650	9650D01A	Orderable.

H.323 3.2.4 software is specifically <u>not</u> supported on the following models of IP Deskphones. The Lifecycle status shows the status of these hardware model as of the date of issue of this file.

Comcode	Short Description	Model	Lifecycle Status
700383912	9610	9610D01A	End-of-manufacturer support on 12 November 2012. Last release
700408578	9610 W/O FACEPLATE		of software is 3.1.5
700426711	9620		End-of-manufacturer support on
700408586	9620 W/O FACEPLATE	9620D01A	12 November 2012. Last release of software is 3.2.2
700426729	9630		End-of-manufacturer support on
700408594	9630 W/O FACEPLATE	9630D01A	12 August 2012. Last release of software is 3.2.2

# Appendix 2 - Release History - H.323 3.1.x/3.2.x Software

The following table provides a history of the H.323 3.1/3.2 software releases. The "ID" columns shows the identifier of this software which will be seen on the "About Avaya one-X" menu item.

Release	ID	Date	Link to Readme file
11010110			
3.1	S3.1	November	ftp://ftp.avaya.com/incoming/Up1cku9/tsoweb/9600/1116
		2009	<u>09/96xx H323 3 10 Readme.pdf</u>
3.1.1	S3.110b	March 2010	http://support.avaya.com/css/P8/documents/100077293
3.1 Service	S3.101S	September	http://support.avaya.com/css/P8/documents/100110607
Pack 1		2010	
3.1 Service	S3.102S	March 2011	http://support.avaya.com/css/P8/documents/100129848
Pack 2			
3.1 Service	S3.103S	November	http://support.avaya.com/css/P8/documents/100151332
Pack 3		2011	
3.1 Service	S3.104S	March 2012	http://support.avaya.com/css/P8/documents/100157813
Pack 4			
3.1.5	S3.105S	August 2012	http://support.avaya.com/css/P8/documents/100164663
3.2.0	S3.2	January 2013	http://support.avaya.com/css/P8/documents/100169011
3.2.1	S3.210A	September	http://support.avaya.com/css/P8/documents/100173977
		2013	
3.2.2	S3.220A	February	http://support.avaya.com/css/P8/documents/100178236
		2014	
3.2.3	S3.230A	July 2014	http://support.avaya.com/css/P8/documents/100181797
3.2.4	S3.240A	January 2015	http://support.avaya.com/css/P8/documents/101006277

# Appendix 3 - New/Changed 46xxsettings.txt parameters

## Changed parameters (changes noted in red).

```
## SLMCLIENT specifies whether the SLA Monitor agent is enabled to accept
## Command Line Interface (CLI) connections.
## Value Operation
## 0 Disabled (default)
## 1 Enabled
## This parameter is supported by:
## 96x1 SIP R6.2 and later up to R6.3.1
    96x0 H.323 R3.1.4 and later up to R3.2,3
## SET SLMCLIENT 1
## SLMFSB specifies whether the SLA Monitor agent is enabled for file system browsing.
## Value Operation
## 0 Disabled (default)
## 1 Enabled
## This parameter is supported by:
## 96x1 SIP R6.2 and later
## 96x0 H.323 R3.1.4 and later up to R3.2.3
## SET SLMFSB 1
```

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```

```
* This package is an SSL implementation written
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* The implementation was written so as to conform with Netscapes SSL.
* This library is free for commercial and non-commercial use as long as
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