

PSN # PSN004421u

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Severity/risk level

High

Urgency

Immediately

Name of problem

AAM 6.x - IMAP Traffic report Java plug-in not working with newer JREs

Products affected

AAM 6.x

Problem description

Administrator is unable to view IMAP Traffic report because the Java plug-in on their PC is a newer version.

Resolution

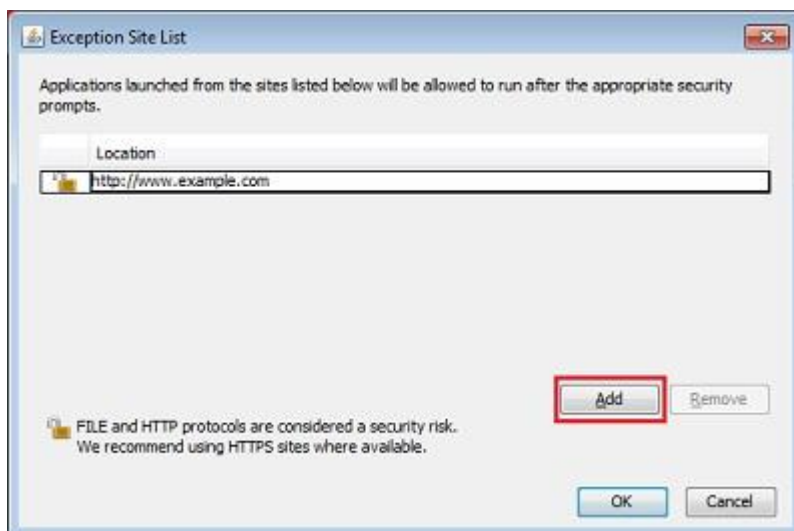
See permanent work around.

Workaround or alternative remediation

As a workaround, you can manually add in the URL of the AAM URL to the **Exception Site list** feature to run the applications blocked by security settings. Adding the URL of the blocked application to the Exception Site list allows it to run with some warnings.

Steps to Add URLs to the Exception Site list

- Go to the **Java Control Panel** (On Windows Click Start and then Configure Java)
- Click on the **Security** tab
- Click on the **Edit Site List** button
- Click **Add** in the Exception Site List window



- Click in the empty field under the Location field to enter the URL

Example: http://www.example.com

(URL should begin with **http://** or **https://**)



If the URL where the applet is hosted is different from the URL of the web page from which the applet is launched, then **you will need to add both the URL for the applet as well as the URL for the web page.**

- Click OK to save the URL that you entered
- Click Continue on the Security Warning dialog

- Reload your browser after making this change.

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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