



Avaya B169 Conference Phone Release 1.2.1 Readme

This file is the Readme for the Avaya B169 Conference Phone Release 1.2.1 software. This file describes the contents of the May 2015 (**1.2.1**) release software.

This release supersedes all previous Avaya B169 Conference Phone software releases. Avaya recommends that all customers using Avaya B169 Conference Phone to upgrade to this version at their earliest convenience.

The information in this document is accurate as of the issue date and subject to change.

New Features in B169 1.2.1

There is no new feature content in this Service Pack Release

Deferred Features in B169 1.2.1

- DECT base compatibility.
The Avaya B169 is not compatible with other 3rd Party DECT base stations in this release. The Avaya DECT base station is required.

Documentation for B169 Conference Phone

The following documentation has not been updated and is included below for reference.

- [Avaya B169 Conference Phone User Guide](#)
- [Avaya B169 Conference Phone Quick Start Guide](#)

These documents are available on <http://support.avaya.com> under "b169 conference phones"

B169 1.2.1 Resolved Issues (since B169 1.2.0)

The following table includes issues which are resolved with this release of software compared to B169 1.2.0.

External ID	Internal ID	Issue Description
User Interface		
	B169-58	Cannot use mute button on expansion microphones to mute/un-mute the call with USB connection.
	B169-56	New battery - battery charging is not linear.
	B169-55	Must press hold button twice to resume the held call.
	B169-54	B169's LED is steady blue while the call is being muted.
	B169-53	B169 still displays hold message on active call window although the call is resumed successfully.
	B169-52	B169 automatically resumes the hold call or un-mutes the mute call after logging out the Connectivity menu.
	B169-48	Unable to create conference with more than 3 participants.
	B169-45	DTMF tone should not be transmitted during hold state.
	B169-39	During recording call, phone should stay at "CONTINUE RECORDING?" message after drop call.
	B169-43	Battery issue - it always displays empty.
	B169-40	Battery indicator issue on B169.
	B169-30	B169 shouldn't enter on hold state in idle screen.
	B169-41	No mute indication on display when using USB only.
	B169-5	Wall-plug icon not shown immediately at boot.
	B169-31	User cannot ignore the incoming call.
Audio		

External ID	Internal ID	Issue Description
	B169-57	Expansion microphone mixing improvement. The mixing of the expansion microphones and internal microphones is done in a non-ideal way with the result that the expansion microphones make up a significant part of the sending signal when active. This results in a non-ideal user experience for the receiving side. Talkers sitting close to the main unit will be heard significant lower than talkers sitting close to an expansion microphone.

Unresolved issues in B169 1.2.1

The following table includes unresolved issues with this release of software which were known as of the issue date of this document.

External ID	Internal ID	Issue Description
Audio		
	B169-20	Buzzing noise when enable-disable DECT connection.
	B169-2	Remove mechanic click sound from transmitted signal.

Upgrading an Avaya B169 Conference Phone

The Avaya B169 can be upgraded using an SD-card or via USB and the PC based application "Avaya Upgrade Utility". Using the Avaya Upgrade Utility is the preferred approach.

Download latest software

The latest software upgrade is available at
<https://support.avaya.com/products/P0968/b100-series-conference-phones/>

Installing Upgrade Utility

- Go to the website www.avaya.com/support.
- Select "Downloads" from the menu on the left side.
- Enter "Conference Phones".
- Download the Avaya Upgrade Utility.
- Install the software on your computer. Follow the instructions given by the installation program.

Upgrading software

Restart the Avaya B169 in upgrade mode:

- Connect the Avaya B169 to the PC using the USB cable.
- Select > SETTINGS > UPGRADE MODE.
- Confirm that you want to restart in upgrade mode by pressing **OK** or cancel the restart procedure by pressing the back-button (left arrow).

Perform upgrade:

- Start the Avaya Upgrade utility software on your computer from the Start menu.
- Select **Avaya B169** and press **Next**
- A message regarding connection appears, press **Next**
- Press **Browse** and select the upgrade file to use, then press **Install**
- Wait for the upgrade to complete

Appendix 1 – Software compatibility

The B169 conference phone is supported on the following call servers through an analog extension using the Avaya analog DECT Base station.

Avaya Aura® Communication Manager, Release 6.3.6+, AA 6.2 FP4
Communication Server 1000, Release 7.5+ SP5
IP Office Platform, Release 9.0.3+

Other configurations of call servers and circuit boards were not tested and interoperability cannot be guaranteed.

Appendix 2 – Release History

The following table provides a history of the B169 conference phone software releases.

Release	Date	Link to Readme file
1.2.0	March 2014	http://support.avaya.com/css/P8/documents/101007937
1.2.1	May 2015	

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