

Avaya Aura Communication Manager Messaging R6.0.1 SP5

Release Notes

August 24, 2015

Overview

Communication Manager Messaging R6.0.1 Service Pack 5 (SP5) contains several important fixes listed later in this release letter.

Notes:

- Communication Manager Messaging 6.0.1 must be installed prior to applying this service pack.
- Service Pack 5 is cumulative so you do not need to install any previous service packs.
- Installing this service pack as outlined in this document will be service affecting.

Available downloads

File	Description	PLDS File ID
CMM-00.1.510.1-0500.tar.gz	Avaya Aura Communication Manager Messaging R6.0.1 Service Pack 5	CMM60100027

Installation

It is highly recommended that a system backup of the Messaging data set “Messaging Translations, Names and Messages” be performed prior to applying any update. Service Pack 5 is service affecting for the Communication Manager Messaging Application.

It is required the messaging application be manually stopped prior to installing this Service Pack. Failure to stop the messaging application before installation of the Service Pack may results in loss of data and/or corruption of the ldap database.

To stop the messaging application:

1. Log on to the Communication Manager/Messaging SMI.
2. Click **Administration > Messaging**.
3. Click **Utilities > Stop Messaging**.
4. Follow all prompts to stop the messaging application.

Apply updates using the method outlined below.

To download:

1. Log on to the System Platform Web Console. Use an advanced administrator login and password.

2. Click **Server Management > Patch Management > Download/Upload**.
3. From the **Choose Media** list, select the medium to search for a patch.
4. Choose the medium specific selections to complete the download.

To install:

1. Click **Server Management > Patch Management > Manage**.
2. On the *Patch List* page, click on the Service Pack ID link to see the details.
3. On the *Patch Detail* page, click Install.

IMPORTANT:

Please note that depending on the revision of software that was on the system pre-service pack installation, after updating to Service Pack 5, an automatic reformat of the ldap database MAY be performed. This reformat can take some time to complete depending on the size of the customer database. See below for how to tell if the reformat is running. Do not try to do anything more on the system until you see the End: start_vm as documented below. If no upgrade is required the End: start_vm will occur in a normal timeframe and you won't see the Reformat of LDAP data... line appear.

Do not attempt to stop messaging or reboot the server while this database reformat is taking place. If you do stop messaging or reboot during the database reformat process, you will have to restore data from the backup. You will see **"Reformat of LDAP data Started"** while the database reformat is still in progress. When the system is fully up you will see **End: start_vm:** followed by a date and timestamp line.

Removing the Service Pack

Removing a Service Pack will remove all updates from the system and bring it to a base installation. Note that removing the service pack will leave the messaging system in a stopped state. Manual starting of messaging via the SMI is required to start the voice system. Note a subsequent Service Pack install will automatically start messaging.

To remove:

1. Log on to the System Platform Web Console. Use an advanced administrator login and password.
2. Click **Server Management > Patch Management > Manage**.
3. Under the cm section on the *Patch List* page, click on the service pack ID link to see the details.
4. On the *Patch Detail* page, click Remove.
5. Optionally if it is desired to remove the original tar file from the system click **Remove Patch File**. This will remove the service pack tar file from the system.

Issues Fixed in SP 5

	DESCRIPTION
MSG-20283	Support upgrades from CMM6.2 and 6.0.1 to CMM 7.0

Issues Fixed in prior SPs

	DESCRIPTION
MSG-5484	Unable to change mailbox password after first change for certain passwords.
MSG-4535	Weekly audit failed if subscriber names start with "***".
MSG-4599	Unable to save an auto-attendant that has an extension of 'e'.
MSG-3637	Unable to save Auto Attendant buttons when Auto Attendant defined by
MSG-4406	Auto Attendant with digits transfer restriction allows a longer extension to be entered which then cannot be deleted.
wi00874517	Fix various Outlook 2010 authentication issues
wi00866051	Transfer restriction only allows from AA to valid
MSG-1787	Incorrect rendering of Private message in Chinese and Portuguese
MSG-3012	Changing Max #Outgoing SMTP session in the SMI sets outgoing email to disabled
wi00716431	Back Button problems
wi00837778	Problem adding Tandem Mailbox
wi00842211	If tma exits unexpectedly, some IIM processes do not terminate
wi00841284	Handle backups from 6.0 containing MessagingLocale in COS
wi00850263	Can't parse DSN from Avaya gateway (WINI-3116)
wi00842927	Change Extensions affects Editing of the Auto Attendant menu
MSG-5465	SIP only: Fax print is failing with G350/G250/G700 media gateways
MSG-3244	Fax receive stops working until CMM is restarted
MSG-2239	Occasional SipAgent coredump on call cleanup

MSG-2679	Fax print outcall port was not cleared up when invalid number was called
wi00833271	SIP SRTP Cap Neg enhancements
wi00829232	Unable to change Switch IP address when integration type is changed from SIP to H.323
wi00664653	Switch IP does not get updated on the Switch Link Administration if procr IP is changed for the 2nd time
wi00831035	help missing for SIP on switch link admin web page
wi00846433	vs_status does not know which way is up
wi00846438	security enhancement for backup/restore
wi00840991	Configuration for CapNeg must be administerable via the Telephony Integration page
wi00848646	Jitter buffer needs to handle variable packet sizes within a given range.
wi00716431	Back Button causing problems
wi00873425	removal of service pack when a patch (pt+) installed may not return system to correct state
wi00846803	wi00846803 start messaging after SP install/remove if it was running prior