



End of Sale Notice

Notification Date: 06-Oct-2015

Effective Date: 14-Dec-2015

**Subject: End of Sale IP Office UCM V1, IP Office Demo kits, R8.1
DVDs, software Licenses for older IP Office
releases and IP Office Phone Status SW**

Theatre/Region: ALL

Summary

Effective December 14, 2015, Avaya will no longer sell (make commercially available) the Unified Communications Module (Version 1), IP Office R9 Demo Kits and selected IP Office licenses per the list in this document. DVDs for R8.1 release will also be discontinued. New materials replacing these versions are available for sale with the IP Office product line.

Avaya will make every effort to have a supply of these products available for orders, but cannot guarantee product availability through their end of sale dates. Avaya reserves the right to manage and/or limit order quantities, substitute like materials, or to cancel orders if supply is exhausted prior to the End of Sale dates in this notice. Avaya will issue an updated notice and accelerate removal of the applicable product codes from price lists and associated order entry systems are required.

Transition Summary

- Marketing collateral and web-site / portal content will be modified to reflect this product transition
- Avaya Product Life Cycle Policy and warranty policy applies to materials in this end of sale document. Per the Avaya Life Cycle policy

Avaya will provide support for the two most current major releases. Release 9.1 and Release 9.0 will be considered as the two major releases at the time of this notice. Avaya offers IP Office Support Services (IPOSS), a standard manufacturer support offer for customers on IP Office Release 9.0 and 9.1. Purchasing the IP Office Support Services offer will lock in future maintenance patches, as well as product software upgrades, for the life of the support contract term. Contact your channel account manager for information concerning IPOSS.



Discontinued Order Codes and Migration Strategy

Unified Communication Module Discontinued Codes December 1, 2015

Discontinued Material/Offer Code	Description	Replacement Material Code	Description
700501442	IPO UC Module (Version 1)	700507449*	IPO UC MODULE V2 + Preferred Edition License
700507177	IPO IP500V2 R9 DEMO KIT US	700510123	IPO/IPO-SL R9.1 PWR DEMO KIT NA
700507178	IPO IP500V2 R9 DEMO KIT INTL	700510124	IPO/IPO-SL R9.1 PWR DEMO KIT INTL

***Note: The UCM V2 does not enable the Preferred Edition License; this license needs to be purchased. Targeted migration plan for existing UCM V1 customers migrating to future release 10 or higher will have a virtual license enabled. This does not apply to migrations to R9.1. Check the R10 product update and offer document for migration details when that release is generally available.**

Software Migration Strategy

Customers may migrate their systems to newer supported IP Office releases. Customer who desires to expand or add to existing systems without migrating to a new release may use aftermarket codes as listed in the table. The material codes are ADI licenses and will remain in effect to support base customers only. Avaya customers requesting technical support will be required to move to supported IP Office releases and IP Office Support Services (IPOSS) and/or maintenance support. Refer to the Product Update/Offer Document and the IP Office Knowledge Base for additional support and release information.

Material Code Being Discontinued	Description	Aftermarket Material Code*	Description
227043	IP OFFICE LICENCE RELEASE 5 ADVANCED EDITION RFA LIC:DS	NA	
227044	IP OFFICE LICENCE RELEASE 5 ADVANCED EDITION RFA TRIAL	NA	
174460	IPO LIC VM PRO RFA 4 LIC:CU	174459	IPO LIC VM PRO RFA 2 LIC:CU
174461	IPO LIC VM PRO RFA 8 LIC:CU	174459	IPO LIC VM PRO RFA 2 LIC:CU
174462	IPO LIC VM PRO RFA 16 LIC:CU	174459	IPO LIC VM PRO RFA 2 LIC:CU
174957	IPO LIC 3RD PARTY IP ENDPOINT 5	174956	IPO LIC 3RD PARTY IP ENDPOINT 1
174958	IPO LIC 3RD PARTY IP ENDPOINT 10	174956	IPO LIC 3RD PARTY IP ENDPOINT 1
174959	IPO LIC 3RD PARTY IP ENDPOINT 20	174956	IPO LIC 3RD PARTY IP ENDPOINT 1
174960	IPO LIC 3RD PARTY IP ENDPOINT 50	174956	IPO LIC 3RD PARTY IP ENDPOINT 1
268845	IPO R8+ TTS PRO RFA 1 TRIAL LIC	NA	
189806	IPO TRIAL IPSEC VPN RFA LIC:DS	NA	



202968	IPO LIC SIP TRNK RFA 5	202967	IPO LIC SIP TRNK RFA 1
202969	IPO LIC SIP TRNK RFA 10	202967	IPO LIC SIP TRNK RFA 1
202970	IPO LIC SIP TRNK RFA 20	202967	IPO LIC SIP TRNK RFA 1
205820	IPO LIC SIP TRUNKING TRIAL RFA 1	NA	
205823	IPO LIC IP500 VCE NTWK START 4 TRIAL	NA	
215181	IPO LIC IP500 T1 ADD 8CH	215180	IPO LIC IP500 T1 ADD 2CH
215182	IPO LIC IP500 T1 ADD 32CH	215180	IPO LIC IP500 T1 ADD 2CH
215184	IPO LIC IP500 E1 ADD 8CH	215183	IPO LIC IP500 E1 ADD 2CH
215185	IPO LIC IP500 E1 ADD 22CH	215183	IPO LIC IP500 E1 ADD 2CH
215187	IPO LIC IP500 E1R2 ADD 8CH	215186	IPO LIC IP500 E1R2 ADD 2CH
215188	IPO LIC IP500 E1R2 ADD 22CH	215186	IPO LIC IP500 E1R2 ADD 2CH
229427	IPO LIC R6+ PWR USER 5	229426	IP OFFICE LICENSE RELEASE 6+ POWER USER 1
229428	IPO LIC R6+ PWR USER 20	229426	IP OFFICE LICENSE RELEASE 6+ POWER USER 1
229429	IPO LIC R6+ PWR USER 5 TRIAL	229426	IP OFFICE LICENSE RELEASE 6+ POWER USER 1
229431	IPO LIC R6+ TELEWORKER 5	229430	IP OFFICE LICENSE RELEASE 6+ TELEWORKER 1
229432	IPO LIC R6+ TELEWORKER 20	229430	IP OFFICE LICENSE RELEASE 6+ TELEWORKER 1
229433	IPO LIC R6+ TELEWORKER 5 TRIAL	NA	
229435	IPO LIC R6+ MOBILE WORKER 5	229434	IP OFFICE LICENSE RELEASE 6+ MOBILE WORKER 1
229436	IPO LIC R6+ MOBILE WORKER 20	229434	IP OFFICE LICENSE RELEASE 6+ MOBILE WORKER 1
229437	IPO LIC R6+ MOBILE WORKER 5 TRIAL	NA	
229439	IPO LIC R6+ OFF WORKER 5	229438	IP OFFICE LICENSE RELEASE 6+ OFFICE WORKER 1
229440	IPO LIC R6+ OFF WORKER 20	229438	IP OFFICE LICENSE RELEASE 6+ OFFICE WORKER 1
229441	IPO LIC R6+ OFF WORKER 5 TRIAL	NA	
229445	IPO LIC R6+ AV IP ENDPOINT 5	229444	IP OFFICE LICENSE RELEASE 6+ AVAYA IP ENDPOINT 1
229447	IPO LIC R6+ AV IP ENDPOINT 20	229444	IP OFFICE LICENSE RELEASE 6+ AVAYA IP ENDPOINT 1
229449	IPO LIC R6+ AV IP ENDPOINT 5 TRIAL	NA	
700411184	IPO/B5800 Phone Status SFTW 1	NA (refer to oneX Portal Call Assist)	
700507177	IPO IP 500V2 R9 Demo Kits US	700510123	IPO/IPO-SL R9.1 PWR DEMO KIT NA
700507178	IP R9 IP500 V2 Demo Kit INTL	700510124	IPO/IPO-SL R9.1 PWR DEMO KIT INTL
172786	IPO LIC CCC PCW RFA 5 LIC CU	NA	
182197	IPO SML OF ED ACC POINT RFA LIC:DS	NA	
700503228	IPO R8.1 SE INSTL DVD	NA	Refer to R9 and R9.1 DVD sets
700503230	IPO R8.1 USER/ADMIN SET DVD	NA	Refer to R9 and R9.1 DVD sets
700503231	IPO R8.1 APPL SRVR DVD	NA	Refer to R9 and R9.1 DVD sets

*Multiples may be required to achieve the total number of required licenses



Schedule

End of Sale Date (IP Office Codes as indicated)	14-Dec-2015
End of Manufacturer Support for SOFTWARE *	14-Dec-2016
End of Manufacturer Support for HARDWARE *	14-Dec-2018
Last day to purchase system expansions	NA
Last day to purchase a new Avaya services contract *	14-Dec-2016
Targeted End of Services Support	14-Dec-2021

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be for at least 3 years.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy