



Avaya Session Border Controller for Enterprise 6.3 SP5 Release Notes

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Overview

This document provides information about the features/enhancements and fixes from prior releases included in ASBCE Release 6.3 SP5 (6.3.5) and instructions for upgrading from 6.3 GA, 6.3 SP1, 6.3 SP2 and 6.3 SP3 to 6.3 SP5.

Documentation

Go to support.avaya.com to get the latest 6.3 “Avaya Session Border Controller for Enterprise” documentation.

Also visit <https://sales.avaya.com/en/pss/avaya-session-border-controller-for-enterprise?view=collateral> for more Avaya SBCE documentation

List of Issues Fixed

Key	Summary
AURORA-2199	TH does not handle Request-Line of SUBSCRIBE message causing SM to reply to external SBC IP
AURORA-3050	Lync IOT : [PstnEndPt]1 makes a secure call to [LyncEndPt] that forwards the call to [PstnEndPt]2 with Media Bypass OFF
AURORA-3641	Statistics not working getting " Can not populate error"
AURORA-6478	SBC not able to register with the SIP trunk provider, when Service provider sends 401 Unauthorized response with \r\n in www-Authenticate Header
AURORA-6539	user not able to edit the interfaces of SBC after upgrade from 6.3sp1 to 6.3sp2
AURORA-6552	GUI went blank after starting the rollback from 6.3sp3 to 6.3-4338 and Rollback failed from 6.3.5-02-7086 to 6.3 GA load
AURORA-6564	Tomcat responds to PUT/DELETE methods under JspServlet
AURORA-6743	Active Call Stats say 0 call in summary never changes
AURORA-6780	[RHSA-2015:1482-01] Important: libuser security update
AURORA-6781	[RHSA-2015:1457-2] gnutls security and bug fix update
AURORA-6866	Audit log doesnt show changes made in database
AURORA-6880	SBC crash for MU test
AURORA-6925	SBC handled the 2nd ACK as the ACK message of re-invite and updated Cseq to 3 when the 2nd ACK is slower than shuffling Invite
AURORA-6942	[RHSA-2015-1254] Update curl and libcurl RPMs
AURORA-6943	[RHSA-2015-1447] Update rhel package "grep"
AURORA-6944	[RHSA-2015-1447] Update "wireshark" RPM
AURORA-6945	[RHBA-2015-1614] Update "sudo" package on sbc

AURORA-6946	[RHSA-2015-1419] Update "libxml2", "libxml2-python" packages
AURORA-6973	[RHSA-2015-1459] Update ntp, ntpdate RPMs on SBC
AURORA-6975	[RHSA-2015:1699-01] Moderate: nss-softokn security update
AURORA-6984	[RHSA-2015-1705] Update bind-libs, bind-utils RPMs
AURORA-6985	[RHSA-2015-1694] Update gdk-pixbuf2 RPM
AURORA-6986	[RHSA-2015-1623] Update kernel, kernel-firmware RPMs
AURORA-6988	[RHSA-2015-1640] Update pam RPM
AURORA-6989	[RHSA-2015-1634] Update sqlite RPM
AURORA-7013	After EMS switchover, the data is lost in both primary and secondary EMS
AURORA-7032	Upgrade failed from SP3 to SP5
AURORA-7037	ASBCE 6.3.3: Not properly processing MIME contents
AURORA-7084	OAMPSERVER process core after reboot, due to reading some SNMP config file
AURORA-7089	PCF ICMP Ratelimit Fix
AURORA-7096	No default value for "Record Routes" in Server Interworking profile
AURORA-7097	Getting Noise then Call drop with AST2 transfer with DM on
AURORA-7102	CLONE - SBC crash for MU test
AURORA-7115	audit logs does not show addition and deletion of server-config
AURORA-7132	[ASBCE-Automation]DTMF INFO/NOTIFY not working in trunk interworking.
AURORA-7148	ASG lacfile permission change
AURORA-7169	ssyndi memory increase continuously for remote worker traffic test

List of Known Issues and Workarounds

Not able to add the '+' character in the registration string used for user ID ([AURORA-6463](#)): For fixing this issue, download patch sbc635-special_server_conf-20151027.tar using from PLDS and install on Avaya SBCE. Use the following details:

- Download ID: SBCE0000041
- md5sum: e3a068b95b818621ea5fb34d40af2b91

Installing the patch

Procedure

1. Create a temporary directory in /archive.
2. Untar the main <patch>.tar file in the temp directory.
3. Install the patch by typing ./sbce-patch.sh -i <patch-name>.tar.bz2
4. To verify the patch installation, use the ./sbce-patch.sh -l command.

Uninstalling the patch

Procedure

1. Verify the patch that is currently installed on SBCE with the `./sbce-patch.sh -l` command.
The system displays the names of the installed patches. For example:

```
[root@sbce archive]# ./sbce-patch.sh -l
```


Following patches are installed:

```
sbce632-sysmon-20150429
```

 # This is the patch-name
2. Uninstall the patch by typing `./sbce-patch.sh -u <patch-name>`
Note: You can find the patch name by using the `./sbce-patch.sh -l` command.

Deployment Instructions

Installation

Hardware deployment

ASBCE Release 6.3 SP5 does not support direct installation using a DVD or a USB flash drive on any of the hardware supported for ASBCE. Instead the user must install ASBCE 6.3 software on the servers, and then proceed to upgrade it to 6.3 SP5.

VMWare deployment

Unlike deployment on hardware, a user can deploy the OVA of ASBCE 6.3 SP5 on a VMware host. During deployment, the user can choose the correct profile (EMS, Small, Large). Refer Deployment Guide on Avaya Support Site.

Upgrade

Upgrades are supported on both, Hardware deployment as well as VMware deployment.

Please make sure that the system being upgraded is at least on 6.3 GA before proceeding further.

Perform all upgrades during a maintenance window. If an upgrade is performed on a production system, it is quite likely that active/ongoing calls will be dropped.

For information about the latest Release 6.3 builds, see <http://support.avaya.com>.

Note: Before starting with the upgrade, ensure that Avaya SBCE servers in the deployment have unique hostnames. In case two or more servers have the same hostname, change the hostname. For more information, see *Troubleshooting and Maintaining Avaya Session Border Controller*. Also, please take a snapshot of the systems before proceeding with the upgrade.

In a multi-server deployment, the upgrade sequence is:

1. Secondary EMS Server
2. Primary EMS Server

3. Avaya SBCE Pair:
 - a. Secondary Avaya SBCE
 - b. Primary Avaya SBCE

You can check the upgrade status at `/archive/log/icu/upgrade.log`

Warning: You must install a new ASG file after upgrade.

Upgrading Primary EMS

Before you begin

Download the tar file from the PLDS website. The file should be named as `sbce-6.3.5-xx-xxxx-<md5sum>.tar.gz`.

Procedure

Copy the upgrade tar file to the EMS server by using one of the following methods:

- The upgrade tar file is copied to the EMS by using the web interface.
- The upgrade tar file is manually copied to the EMS server using SFTP or SCP.

Upgrading EMS using a Web Browser

Before you begin

Download the upgrade package to a local or remote PC using Avaya Product Licensing and Delivery System (PLDS). The file should be named as `sbce-6.3.5-xx-xxxx-<md5sum>.tar.gz`.

About this task

Uploading larger files using a browser can sometimes be unreliable, especially when using older browser versions such as Internet Explorer (IE7, IE8), or Firefox 3.x. Uploading large files through a browser might result in a failed upload or checksum error.

Procedure

1. Log in to the EMS web interface with administrator credentials.
2. In the left navigation pane, click **System Management**.
The system displays the System Management screen.
3. Click the **Updates** tab.
4. In System Upgrade, click the **Upgrade from uploaded file** field
5. Select the **Browse** button and navigate to the folder containing the downloaded upgrade file.
6. Select the upgrade file.
7. Click **Upgrade**.
The system displays the Upgrade Confirmation screen.
8. Click **Start Upgrade**.
The system displays Upgrade Status screen with the upgrade log file in a viewable window.
After the upgrade is complete, the system displays the **Return to EMS** tab.
9. Click **Return to EMS** to log back in to EMS.

Uploading using SFTP or SCP

Before you begin

Download the tar file from the PLDS website. The file should be named as `sbce-6.3.5-xx-xxxx-<md5sum>.tar.gz`.

Procedure

1. Log on to the EMS server as an `ipcs` user by using port 222.

2. Upload the upgrade tar file to the EMS server using SFTP or SCP.
3. Copy the file to /home/ipcs.
4. Log in with the root privileges and move the file from /home/ipcs to the EMS server folder:/archive/urpackages.

Note:

If the urpackages folder does not exist, create the urpackages folder in the exact path shown above and then proceed with Step 5.

5. On the command line, type md5sum to verify the integrity of the file. Ensure that results on the left match the string embedded within the file name.

6. Log on to the EMS web interface.

7. In the left navigation pane, click **System Management > Updates**.

The system displays the current EMS version and the available upgrade options.

8. In the Updates tab, in the **Upgrade from local file** field, select the upgrade file.

9. Click **Upgrade**.

The system displays the Upgrade Confirmation screen.

10. Click **Start Upgrade**.

The system displays a series of windows to indicate that the EMS software is upgrading.

When the upgrade is complete, the system displays the final window.

11. Click **Return to EMS**.

The system displays the System Management page.

Upgrading Secondary EMS

Before you begin

Download the tar file from the PLDS website. The file should be named sbce-6.3.5-xx-xxxx-<md5sum>.tar.gz.

Procedure

1. Copy the tar file to the Secondary EMS server using ipcs user on port 222.

You can use SFTP or SCP tools to access the Secondary EMS server.

2. Connect to the system using VGA or Serial console.

3. Using root permissions, move the upgrade tar file from the ipcs user home directory to /archive directory.

4. Ensure that the md5sum of the upgrade tar file matches the checksum given in the name of the file.

You can use the **md5sum** command to verify whether the md5sum and the checksum match.

5. At the command prompt, type mkdir /archive/temp_upgrade, where temp_upgrade is the name of the temporary directory.

The system creates a temporary directory in the archive directory.

6. At the command prompt, type rm -rf /archive/temp_upgrade/*.

This command removes all content in the temporary directory.

7. At the command prompt, type tar xzf /archive/sbce-6.3.5-xx-xxxx-<md5sum>.tar.gz -C /archive/temp_upgrade, where xx-xxxx is the build number.

The system extracts the upgrade tar file in the temporary directory.

8. At the command prompt, type cd /archive/temp_upgrade, where temp_upgrade is the name of the temporary directory.

9. At the command prompt, type chmod +x ursbce.py.

10. At the command prompt, type `./ursbce.py -U --daemonize`.
This step reboots the system.
11. Wait for the system to reboot.
12. Type `cat /etc/sbce-version` and verify the version of the system.
The file `/archive/log/icu/upgrade.log` contains upgrade related logs.

Upgrading HA Pairs

Before you begin

Ensure that EMS servers are upgraded before upgrading HA pairs.

About this task

With this procedure, you can upgrade Avaya SBCE devices that are in HA pairs. For more than one Avaya SBCE pair in HA, repeat the procedure for each HA pair.

Procedure

1. In the **Updates** tab, click **System Management** and then click **Upgrade**.

The system displays the Upgrade Devices window.

2. Select the **Secondary HA-SBC device** check box.

Whenever you first upgrade the primary SBC, the secondary SBC takes over as the primary and then the existing primary becomes the secondary SBC.

3. Click **Next**.

The system displays a window that states that the Device is upgraded.

4. Click **Finish**.

The system displays the Upgrade Devices window.

5. Select the **Primary HA-SBC** check box.

6. Click **Next**.

The system displays the message that the Device is upgraded.

7. Click **Finish**.

After the EMS software has been upgraded, the system displays the following message for SBC boxes and HA pairs on the **Updates** tab:

One or more devices are in an orphan state. If you would like to upgrade these devices now, please click the Upgrade button below.
You may also choose to rollback your EMS at this point.

HA system pairs and all other SBC systems must be upgraded before this message is resolved.

Upgrading Avaya SBCE Servers

Before you begin

Ensure that the EMS servers are upgraded before upgrading Avaya SBCE servers.

About this task

This procedure upgrades Avaya SBCE servers that are not in an HA pair. When more than one Avaya SBCE server is available, repeat this step for each Avaya SBCE server.

Procedure

1. In the left navigation pane, click **System Management > Upgrade**.

The system displays the Upgrade Devices message box.

2. Select the check box next to the devices that you want to upgrade.

The devices can be upgraded one at a time or as a group. If you select more than one device, the devices are put in a queue and upgraded one at a time.

3. Click **Next**.

The system displays a message box indicating that the device is upgraded.

4. Click **Finish**.

After the EMS software has been upgraded, the following message is displayed for SBC boxes and HA pairs on the Updates tab:

One or more devices are in an orphan state. If you would like to upgrade these devices now, please click the Upgrade button below.

You may also choose to rollback your EMS at this point.

HA system pairs and all other SBC servers must be upgraded before this message is resolved.

Rolling Back Using Web Interface

About this task

When you upgrade from a 6.3GA build to the next version of the 6.3 build i.e. a service pack, then the rollback option is available.

Procedure

1. From the left navigation pane, click **System Management**.

The system displays the System Management screen.

2. Select the **Updates** tab.

The system displays the current EMS version and the available upgrade and rollback options.

3. Click **Rollback**.

The system displays the Rollback Status screen during rollback, and displays the **Return to EMS** tab after the upgrade is complete.

4. Click the **Return to EMS** tab to log back on to the EMS web interface.

5. Similarly perform Rollback on HA system pairs and all other Avaya SBCEs from the **Updates** tab. Otherwise, SBCE would go into Orphan state. For HA SBCE, roll back the secondary SBCE first, followed by the primary SBCE.