



End of Sale Notice

Notification Date: 31-Jan-2016
Effective Date: 31-Jan-2016
Subject: End of Sale for Media Processing Server 4.1
Oracle Netra SPARC T4-1 Servers
Theatre/Region: All

Revision History

Revision Date	Reason for change
31-January-2016	Initial version

Summary

Effective 31 January 2016, Avaya is no longer able to sell (make commercially available) Oracle Netra SPARC T4-1 servers and associated accessories. This is due to an accelerated end of life of these servers announced by Oracle, immediately impacting Avaya's ability to obtain servers.

Please contact your Avaya representative in case of upgrades to MPS 4.1 as some Sun/Oracle servers prior to Netra T4-1 are also qualified to support MPS 4.1.

No replacement product is being offered. Please refer to the Migration Strategy section below for further information.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
NTV750AJACE5	MPS AP, Netra T4-1, UltraSPARC T4, 4C, 2.85GHz, 4x16Gb mem, 2x300Gb SAS 10K 2.5" disk (max 4), R/W SATA DVD, 4x10/100/1000 Ether, 2xPCI-e full hgt slots, 2RU, dual pwr 115/230VAC, Solaris 10 only.
NTV750CFACE5	MPS AP, Netra T4-1, UltraSPARC T4, 4C, 2.85GHz, 4x16Gb mem, 2x300Gb SAS 10K 2.5" disk (max 4), R/W SATA DVD, 4x10/100/1000 Ethernet, 2xPCI-e full hgt slots, 2RU, dual pwr -48VDC, Solaris 10 only.
NTV752FCAAE6	MPS AP Memory, 64Gb (4x16Gb), Netra T4-1. Equip max 1+2 increments, total 64G, 128G, or 256G. All sticks must be same size.
NTV753AAAAE6	MPS Netra T4-1, T2000, T5120, T5220, Netra T5220 quad ethernet PCI-e adaptor card
NTV703BAAAE5	MPS Terminal Server (16 port) for SunFire server remote support, 115/230VAC. Includes NA approved internal Modem. International customers requiring dial-up access must supply a locally approved external Modem.
NTV802ABAA	MPS Solaris Factory Disk Mirroring, factory only configuration of Solaris



	Disk Mirroring on Sun Application Processor with 2 disk drives equipped. Applicable to new Nortel supplied system builds from factory.
NTV802BAAA	MPS Solaris Factory Disk Mirroring, Sun Application Processor with 3+ disk drives equipped. Primary operating system (OS) drive and secondary drive only. Applicable to new Nortel supplied system builds from factory.
NTV799AAYAE6	Netra T4-1 Spare disk drive, 300Gb, 10KRPM, 2.5" SAS
NTV799AAYBE6	Netra T4-1 Spare Fan Kit. Includes system fan assembly and 4 hard drive fan assemblies.
NTV799AAYCE6	Netra T4-1 Spare Power Supply, VAC
NTV799AAYFE6	Netra T4-1 Spare Power Supply, VDC
NTV799AAYGE6	Netra T4-1 Spare Air Filter (box of 10)
NTV799AAYKE6	Netra T4-1 Spare 64Gb (4x16G) memory
NTV799AAYJE6	Netra T4-1 Spare SATA DVD R/W Drive, Tray

Please note that the material codes below have been replaced by the material codes being covered in this announcement and are not available anymore already.

Material Code	Description
NTV750AJABE5	MPS AP, Netra T4-1, UltraSPARC T4, 4C, 2.85GHz, 4x8Gb mem, 2x300Gb SAS 10K 2.5" disk (max 4), R/W SATA DVD, 4x10/100/1000 Ether, 2xPCI-e full hgt slots, 2RU, dual pwr 115/230VAC, Solaris 10 only.
NTV750CFABE5	MPS AP, Netra T4-1, UltraSPARC T4, 4C, 2.85GHz, 4x8Gb mem, 2x300Gb SAS 10K 2.5" disk (max 4), R/W SATA DVD, 4x10/100/1000 Ethernet, 2xPCI-e full hgt slots, 2RU, dual pwr -48VDC, Solaris 10 only.
NTV752FAAAE6	MPS AP Memory, 16Gb (4x4Gb), Netra T4-1. Equip max 1+2 increments, total 16G, 32G, or 64G. All sticks must be same size.
NTV752FBAAE6	MPS AP Memory, 32Gb (4x8Gb), Netra T4-1. Equip max 1+2 increments, total 32G, 64G, or 128G. All sticks must be same size.
NTV799AAYDE6	Netra T4-1 Spare SATA DVD R/W Drive
NTV799AAYEE6	Netra T4-1 Spare 16Gb (4x4G) memory
NTV799AAYHE6	Netra T4-1 Spare 32Gb (4x8G) memory

Please note that this announcement also impacts the availability of class A spare parts.

System Expansion post-End of Sale

No new servers or enhancements to existing servers will be offered beyond 31-Jan-2016 as per the material codes being discontinued in this notice.

Migration Strategy

Two options are available to existing MPS customers post January 31, 2016:

- Customers can order MPS500 systems utilizing HP DL360G8 servers.



- Customers can migrate off MPS to Avaya Aura[®] Experience Portal.

Avaya Aura Experience Portal is central to all Avaya Contact Center deployments and all new voice processing features and functionality will be provided from that platform. Customers are strongly encouraged to migrate to Avaya Aura Experience Portal.

To assist existing MPS customers, a migration offer to Experience Portal is defined under the “Orchestrate your Future”^{*} program. Customers are encouraged to contact their Avaya Account Team or Business Partner to take advantage of the following offers:

- Avaya is offering migration of port licenses from MPS to Experience Portal at substantially reduced prices. For MPS customers on active maintenance contracts, the prices for Experience Portal port licenses are reduced even further.
- MPS customers on active maintenance contracts may be entitled to receive an Experience Portal basic software starter package at no additional cost (Services not included)
- Avaya Professional Services and ISV/SI partners are available to consult and support redesign of MPS application in the process of migrating them to Experience Portal.

Complete details of migration offers as well as for the Avaya Aura Experience Portal are available on the Avaya Sales & Partner Portal. Please check with your Avaya representative or business partner for details.

** Offer valid from August 20, 2014 to August 31, 2016. Avaya may cancel, suspend, amend, modify, revoke, or terminate this promotion, in whole or in part, for any reason, at any time, with reasonable notice. Orchestrate Your Future cannot be combined with any other promotion, program, or special offer except Avaya Financial Services lease and finance offers, and the Authentic Avaya program.*

Schedule

End of Sale (new systems)	6-Jul-2015
Last day to purchase system expansions	31-Jan-2016
End of Manufacturer Support for SOFTWARE ** ***	N/A
End of Manufacturer Support for HARDWARE **	02-Jul-2018
Last day to purchase a new Avaya services contract **	Per GSS – separate communication at later date
Targeted End of Services Support****	01-Jul-2021

*** Per Avaya Product Lifecycle Policy*

**** Please note that 3rd party software e.g. operating systems or speech software do have their own product life cycle independent of MPS*

***** Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information website](#).

Renewals of existing Avaya service contracts covering this product will be continued until the Targeted End of Services Support date.



Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Media Processing Server 4.1 End-of-Sale notice

<https://downloads.avaya.com/css/P8/documents/101006013>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy