



# End of Sale Notice

Notification Date: 11-April-2016

Effective Date: 13-Jun-2016

Subject: End of Sale – specific CS1000 Hardware Codes in EU countries

Theatre/Region: EU Countries Only

## Summary

Effective June 13 2016, Avaya will end the sale of certain hardware used on the CS1000 IP-PBX systems in the European Union (EU) countries.

**This End of Sale is specific to EU countries only. It does not affect countries outside the EU.**

The EU member countries are: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, & United Kingdom.

The list is a subset of older hardware codes in the CS1000 portfolio.

The reason for the End of Sale is the hardware products do not conform to the EU Restrictions on Hazardous Substances Directive (RoHS). The RoHS 7B exemption (lead-in-solder) ends as of July 2016. All electronic manufacturers must comply with this deadline for July 2016.

## Impact

The End of Sale of certain hardware packs does not impact the ongoing sale and upgrade of the CS1000E IP-PBX systems in EU countries. Avaya has updated many of the primary CS1000E hardware codes to be RoHS compliant so system sales & upgrades will continue in EU countries as well as globally.

### Considerations:

- CS1000E will continue for new sales and upgrades/expansions using the newer 10-slot MG1010 Gateway chassis (NTC310). The older 4-slot MG1000 (NTDU14) chassis & Option 11 Wall Mount Chassis (NTAK11) and their components will be discontinued.
- Current IP and Digital telephones are not affected.
- Conversion of CS1000M peripheral shelves to CS1000E using the MG-XPEC is still available.
- The 4/8 unit ISDN PRI gateway (NTDW77) will be discontinued. The more common stand-alone UDT ISDN PRI pack (NTDW79) continues.
- Integrated applications such as: Call Assistant, Call Director, & Conference Bridge are being discontinued in the EU.
- Repair of hardware continues to be available via Avaya services.



## Discontinued Order Codes

See the following 3 Appendices at the end of the Notice for list of codes

- Appendix A – List of 19 hardware codes that are EoS globally.
- Appendix B – List of 124 hardware codes that are excluded from sale in the EU only.
- Appendix C – List of 85 upper level kits that are excluded from sale in the EU only.

Please note that some codes may already be at MRSD status (manufacture retire when stock depleted) or not available in all regions. Please check current regional EC catalog for availability.

## Avaya Recommendations

Customers can confidently continue to use their CS1000E system with ongoing support from Avaya of both software & services repair of hardware. Customers should consider their future needs and review their requirements with Avaya Sales or an Authorized Avaya Partner to determine the best method to access replacement / repair of hardware should it be required per the [Avaya Product Lifecycle Policy](#).

Some customers may also wish to consider the upgrade and migration options to either the Avaya Aura® Platform or to Avaya IP Office.

Customers are reminded that Avaya Services offers support agreements for timely access to replacements in event of hardware failure. In addition some customers will also decide to have their own on-site critical spares such as CPU packs and power supplies.

## Modernization

Customers may also consider it to be the right time to modernize and enjoy the advanced benefits of the Avaya Aura ® Platform or Avaya IP Office. Communications modernization can offer several different paths for CS1000 customers; whether integrating Avaya Aura with an existing installation to expand the business feature set, adding virtualized applications to reduce CAPEX, or reviewing Cloud based solutions as alternatives for future expansion.

A number of promotions and policies exist to help customers with modernization options.

Avaya Software Investment Protection Policy (ASIPP) provide customers with cost effective migration paths to Avaya solutions including core communications, applications, such as voice mail, and contact center solutions.

For more details on these Avaya products please contact your Avaya Sales or Authorized Avaya Partner Sales Team. <https://sales.avaya.com/en/general/avaya-software-investment-protection-policy>



## Schedule

End of Sale Date in EU (only) for Hardware codes	13-Jun-2016
End of Manufacturer Support for HARDWARE *	various – depends on individual EoS globally

\* Per Avaya Product Lifecycle Policy

## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Avaya Authorized Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Avaya Services website:

<http://www.avaya.com/services/>

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

## Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>



## Appendix A – List of Hardware codes that are EoS globally

Following list are hardware product codes being retired for CS1000 globally.

In some cases, codes are unique to an EU country so now are being fully retired, In other cases it is clean up of some older global codes with no sales.

Please note that some codes may already previous be on MRSD status (manufacture retire when stock depleted) or not available in some regions. Please check current regional EC catalog

	CODE	DESCRIPTION
1	306202	DL360PG8 SERVER for CS1000 - replaced by Common server DL360PG9 ( 383438)
2	NT5K02DBE5	Analogue Line France - replaced by Global analog line card NT7K20ABE6
3	NT5K02LEE5	Analogue Line N.Z. - replaced by Global analog line card NT7K20ABE6
4	NT5K02PCE5	Analogue Line Swiss - replaced by Global Analog line card NT7K20ABE6
5	NT8D46BV	XSM/QCA13 CABLE ASSEMBLY
6	NT9D13AAE6	M2250 console cable (console already retired)
7	NTAG04AAE5	XDID/COT FOR HOLLAND
8	NTBK69AAE5	11C cabinet RJ45 Transceiver
9	NTCK18AAE5	NTCK18AAE5 XFCOT WITH PPM CARD (IT/PL/SI)
10	N0106416	FPCE6 ST2xMRJ 5m DPLX 62.5um Fibre Cable
11	NT1R05AA	INTERCABINET CLOCK REFERENCE Cable
12	NT1R91BA	56K Modem & 4 Port Data Switch
13	NT5D26CA	PCP, ENHANCES EXTND UNIV TRK (CALA)
14	NTDU0609E6	IP D/B RJ45 M to F EMC Ethernet Cable (50cm)
15	NTDU19AA	Call Server Gateway Expansion Kit
16	NTDU19AAE5	Call Server Gateway Expansion Kit
17	NTDU68AA	Drive Carrier Blank Card
18	NTMF29BA	'D' CHIP TO SDI CARD CABLE ASS
19	NTDR87AAE5	REMOTE OFFICE 9150 POWER SUPPLY



## Appendix B – List of hardware codes excluded from sale in the EU (only)

Following codes are excluded for sale in EU countries. **They will continue for sale outside of the EU.**

Please note that codes **85 through 124** were already announced as End of Sale as part of the June 2015 CS1000M portfolio retirement, but had been left individually available as merchandise up to June 2016 or until stock depleted (MRSD). Please check current regional EC catalog.

	CODE	DESCRIPTION
1	A0355200	POWER FAIL TRANSFER UNIT
2	N0110492	MOUNTING BRACKET U/O NTAK11BDE
3	NT1R20BAE5	PC PACK, EXTEND OFF-PREM STATION
4	NT5D14ADE5	NT5D14ADE5 Line-side T1 I/face
5	NT5D32GAE5	NT5D32GAE5 ICB Global Kit
6	NT5D34ACE5	NT5D34ACE5 Line Side E1 Pack
7	NT5D35AAE5	NT5D35AAE5 Cable LE1 120 Ohm
8	NT5D36AAE5	NT5D36AAE5 Cable LE1 75 Ohm
9	NT5D51BCE5	NT5D51BCE5 ICB Base Card
10	NT5D52ACE5	NT5D52ACE5 Ethernet Adapter IP
11	NT5D52BCE5	NT5D52BCE5 Ethernet Adapter
12	NT5D60AAE5	NT5D60AAE5 Modem Card (CMC)
13	NT5D62GAE5	NT5D62GAE5 ICB PCMCIA
14	NT5D80BAE5	PCP XCMC A-Law/ETSI version
15	NT5G01AB	MICA Kit Large (RoHS)
16	NT5G02AA	Integrated Call Assistant pack with Security Device
17	NT5G03AB	Integrated Call Assistant KIT
18	NT5G04AAE5	HIVS Basic 2 Port Pkg (RoHS)
19	NT5G11AAE5	Integrated Call Assistant pack without Security Device
20	NT5G15AAE5	HIVS Spare Card (RoHS)
21	NT5G21AAE5	ICB Professional Global Kit (4.5) - server & PCMCIA
22	NT5G22AAE6	ICB Professional 4.5 Compact Flash (RoHS)
23	NT5G25AAE5	ICB Professional Global Kit (R4.5) - server, dongle, PCMCIA
24	NT5G31AB	ICA PCMCIA Hard Drive
25	NT5G32AAE5	ICA PCMCIA Flash Card
26	NT5G33AAE5	HIVS Prog PCMCIA Card (RoHS)
27	NT5G53BAE5	ICD KIT
28	NT5G71AAE5	Integrated Call Director Base Card
29	NT5G91BAE5	Integrated Call Director PCMCIA
30	NT5G94AAE5	Integrated Call Assistant PCMCIA Flash Upgrade Card
31	NT5K02KBE5	Message Waiting Low Voltage Analogue Line
32	NT5K21BBE5	Card, 4 Channel MFC (MFC4)



33	NT5K48AE5	TONE DETECTOR, GLOBAL SS7 APPS
34	NT5K82ABE5	NT5K82ABE5 XFCOT WITH PPM CARD
35	NT5K83ABE5	NT5K83ABE5 Extended Flexible
36	NT5K83FAE5	XFEM FOR SWEDEN
37	NT5K83GAE5	4-port E&M/RAN/PG/MOH 2-wire/4-wire TIE Trunk, XFEM
38	NT6D70BAE5	ISDN BRI S/T INTERFACE LINE CARD
39	NT6D71ACE5	ISDN BRI U INTERFACE LINE CARD
40	NT8D02HAE5	PCP, EXTEND DIGITAL LINE CARD - replaced by NT8D02HAE6 for EU
41	NT8D14DAE5	PCP, EXTENDED UNIVERSAL TRUNK
42	NT8D15AKE5	XEM TRUNK (NORTH AMERICAN)
3	NT8D22AEE5	NT8D22AEE5 Extended System Mon - replaced by NT8D22HAE6 for EU
44	NTAG26ACE5	Extended Multi-Frequency Receiver, ANI/911, XMFR
45	NTAG54ACE5	Daughterboard, Dual DASS/DPNSS, Option 51C-81C
46	NTAK0420E6	NTAK0420E6 Cable Battery Backup
47	NTAK1119	CABINET KIT U/O NTAK11BDE5
48	NTAK11BDE5	OPTION 11 CABINET (CLASS A)
49	NTAK1204E6	NTAK1204E6 Cable Assy Expansion
50	NTAK1205E6	Exp Boc Cable Assembly
51	NTAK28ABE5	NTAK28ABE5 Battery Junction Box assembly
52	NTAK7506E6	NTAK7506E6 Cable Large Battery (sub NTAK75ACE5)
53	NTAK75ACE5	LARGE EXT BATTERY BACK-UP UNIT
54	NTBK51CAE5	NTBK51CAE5 DCH D/B Downloadable
55	NTCK16AEE5	XFCOT WITH PPM WITH NEW BUSY TONE DETECT
56	NTDK70BBE5	OPT11C CABINET POWER SUPPLY
57	NTDK72ABE5	OPT11C POWER SUPPLY (RoHS)
58	NTDK89AAE6	OPT11C MINI EXPANSION CABLE KI
59	NTDK92BBE5	OPT11C MINI EXPANDER CHASSIS
60	NTDK95BBE6	NTDK95BBE6 Cable 2 ft chassis
61	NTDU14DAE5	MEDIA GATEWAY 1000 CHASSIS
62	NTDU15DAE5	MEDIA GATEWAY 1000 EXPANDER CHASSIS
63	NTDU16BB	MG1000 FRONT DOOR BEZEL (for NTDU14/15DAE5)
64	NTDU80CAE5	NTDU80CAE5 Mem Upgrade Kit Sig
65	NTDU99AAE5	NTDU99AAE5 IBM 1U Server
66	NTDW05AAE5	CPPM Signaling Server Hard Drive Kit - BLANK
67	NTDW62AAE5	MGC DSP Daughterboard 32 (RoHS)
68	NTDW64AAE5	NTDW64AAE5 MGC DSP Daughterboard
69	NTDW65AAE5	CS1000 ITG-MSPD MEDIA CARD 32 PORT - replaced by NTDW65AAE6 for EU
70	NTDW66CAE5	NTDW66CAE5 CS1000 CP-PM FOR LA
71	NTDW69AAE5	NTDW69AAE5 CP-PM LARGE SYSTEM
72	NTDW70AAE5	1000E PRI Gateway Quad E1/T1 Base Pack
73	NTDW71AAE5	1000E PRI Gateway Power Supply



74	NTDW72AAE5	1000E PRI Gateway Chassis
75	NTDW73AAE5	1000E PRI Gateway Cooling Unit
76	NTDW75AAE5	1000E PRI Gateway MGP Quad E1/T1 Expansion D/B
77	NTDW76AAE5	1000E PRI Gateway Compact Flash Memory Card
78	NTDW77AAE5	NTDW77AAE5 1000E PRI GW Quad
79	NTDW78AAE5	NTDW78AAE5 128 DSP Daughterboard - replaced by NTDW78AAE6 for EU
80	NTDW98AAE5	NTDW98AAE5 MGC w/metal faceplate - replaced by NTDW98AAE6 for EU
81	NTDW99CAE5	CS1000 CP-PM, 1.4GHz Pentium M - replaced by NTDW99CAE6 for EU
82	NTTK09AAE5	SHELF RACK MOUNT BRACKET KIT
83	NTTK25CAE5	Small System 64 Mb S/W D'Board
84	QUA6AE5	TRANSFER UNIT (RoHS)
<b>Note: Codes below are already MRSD status from June 2015</b>		
85	NT5D33ACE5	NT5D33ACE5 Line Side E1 Pack
86	NT6D40BAE5	PERIPHERAL EQPT DC PS
87	NT6D41CAE5	NT6D41CAE5 PWR Supply DC CE CE
88	NT6D42CDE5	NT6D42CDE5 PC Pack DC Ring Gen
89	NT7R51AEE5	NT7R51AEE5 Local Carrier I/F C
90	NT8D01BCE5	PCP, XPEC-4 SUPERLOOP MB
91	NT8D04BBE5	Pack, Superloop Network
92	NT8D06AB	NT8D06AB PEPS AC power supply
93	A0634493	FIBER REMOTE IPE INTERFACE SINGLE
94	A0634494	FIBER REMOTE IPE INTERFACE SINGLE
95	A0634495	FIBER REMOTE IPE INTERFACE SINGLE
96	A0634496	FIBER REMOTE IPE INTERFACE SINGLE
97	A0761993	CA ASSY, FIBER REM MULTI IPE
98	A0766331	A0766331 FIBER REMOTE IPE
99	A0773054	A0773054 FIBER REMOTE MULTI IP
100	A0773056	A0773056 FIBER REMOTE MULTI IP
101	A0773059	A0773059 FIBER REMOTE MULTI IP
102	N0113525	N0113525 Panel cPCI Card Slot
103	NT1P61CAE5	PCP FIBER EXTENDED NETWORK
104	NT1P62EAE5	PCP FIBER EXT PERIPH EQPT CONTROL
105	NT1P63CBE5	PCP ELECTRO-OPTICAL INTERFACE
106	NT1P6501E6	NT1P6501E6 Two Optical Adapter
107	NT1P6601E6	NT1P6601E6 Four Optical Adapter
108	NT1P70CAE5	NT1P70CAE5 Wall Mount Cabinet
109	NT1P86AAE5	NT1P86AAE5 Cable Assy Kit
110	NT4N39BAE5	PCP, COMPACT PCI CPU BOARD, CPP
111	NT4N48BAE5	PCP, COMPACT PCI SYSTEM UTILITY
112	NT4N49AAE5	NT4N49AAE5 Power Dist. Unit 4
113	NT4N65ACE5	PCP, COMPACT PCI CORE-TO-NETWORK



114	NT5D12AHE5	PC PACK, T1 DUAL DTI/PRI
115	NT5D64CBE5	LMI T1
116	NT5D65CBE5	LMX IPE
117	NT5D97ADE5	PCP E1 DUAL DTI/PRI
118	NT7R67BAE5	NT7R67BAE5 Cable Local Carrier
119	NT7R68AAE5	NT7R68AAE5 Cable Remote Carrie
120	NT8D17HCE5	PCP,EXT CONF TDS,GLOBAL,XCT
121	NT8D29BA	PC PACK, COMMON EQUIPMENT POWER
122	NT8D41BBE5	PC PACK, QUAD SDI PADDLE BOARD
123	NTBK66AAE5	61C/81C - 1000M SG/MG T1 Device
124	NTRB53AAE5	PC PACK - CLOCK CONTROLLER





## Appendix C – List of kits that are excluded from sale in the EU (only)

The following codes are upper level selling bundles. They are impacted in the EU countries as they contain one or more of the hardware codes in Appendix A & B.

	CODE	DESCRIPTION
1	NTDU22DH	MG1000B CPPM 0L/OT R6
2	NTDU22HA	MG1000E Chassis - R5
3	NTDU22HB	MG1000E Chassis
4	NTDU22HC	MG1000E Chassis
5	NTDU22JA	MG1000E Cabinet (AC) - R5
6	NTDU22JB	MG1000E AC Cab
7	NTDU22JC	MG1000E Cabinet (AC)
8	NTDU22KA	MG1000E Cabinet (AC)
9	NTDU22KB	MG1000E Cabinet (AC)
10	NTDU22KC	MG1000E Cabinet (DC)
11	NTDU23AC	SUCCESSION MEDIA GTWY EXPANS
12	NTHU58AA	1000E PRI Gateway
13	NTHU58BA	MG1000E PRI G/W 4 span Exp Pkg
14	NTHU60AB	CS1000E CPPM 0L/OT HA Chassis
15	NTHU60AC	CS1000E CPPM 0L/OT HA Chassis
16	NTHU60BB	CS1000E CPPM 0L/OT HA (AC Cab)
17	NTHU60BC	CS1000E CPPM 0L/OT HA (AC Cab)
18	NTHU60CB	CS1000E CPPM 0L/OT HA (AC Cab)
19	NTHU60CC	CS1000E CPPM 0L/OT HA (AC Cab)
20	NTHU61AA	CS1000E CPPM 0L/OT SA Chassis
21	NTHU61AB	CS1000E CPPM 0L/OT SA Chassis
22	NTHU61AC	CS1000E CPPM 0L/OT SA Chassis
23	NTHU61BA	CS1000E CPMG 0L/OT SA (Cab)
24	NTHU61BB	CS1000E CPMG 0L/OT SA (Cab)
25	NTHU61BC	CS1000E CPPM 0L/OT SA (AC Cab)
26	NTHU61CB	CS1000E CPMG 0L/OT SA (Cab)
27	NTHU61CC	CS1000E CPPM 0L/OT SA (DC Cab)
28	NTHU61EA	CS1000E CPPM 0L/OT SA Chassis
29	NTHU61FA	CS 1000E TDM CPPM Base Pkg - SA (AC Cab)
30	NTHU61GA	CS 1000E TDM CPPM Base Pkg - SA (DC Cab)
31	NTHU61IA	CS1000E CPMG 0L/OT SA Chassis
32	NTHU61JA	CS1000E CPMG 0L/OT SA (AC Cab)
33	NTHU61KA	CS1000E CPMG 0L/OT SA (DC Cab)



34	NTHU61MA	CS1000E CPPM 0L/0T SA Chassis
35	NTHU61NA	CS 1000E CPDC 0 Line 0 Trunk - SA (AC Cab)
36	NTHU61OA	CS 1000E CPDC 0 Line 0 Trunk - SA (DC Cab)
37	NTHU62AB	CPPM Cab/Chas Sign Srvr R5.5
38	NTHU62AC	CPPM Sig Serv Chas/Cab - R6
39	NTHU63AB	CPPM IPE Shelf Sign Srvr R5.5
40	NTHU63AC	CPPM Sig Serv IPE - R6
41	NTWB09BA	OPT11C EXP CAB AC PKG
42	NTWB09DA	OPT11C EXP CAB DC PKG - GLOBAL
43	NTWB20DAE5	PBX 11/11E to CS1000E CPMG -AC
44	NTWB22AA	Conversion to MG 1000E
45	NTWB22AB	Conversion to MG 1000E
46	NTWB23AA	11/11E Conv to MG 1000E AC Cab
47	NTWB23AB	11/11E Conv to MG 1000E AC Cab
4	NTWB23AC	11/11E Conv to MG 1000E AC Cab
49	NTWB24AA	11/11E Conv to MG 1000E AC Cab
50	NTWB24AB	11/11E Conv to MG 1000E DC Cab
51	NTWB24AC	11/11E Conv to MG 1000E DC Cab
52	NTWB27AA	MG1000E DSP package
53	NT5G28AAE5	ICB Professional 42-Port Package (Release 4.5 RoHS)
54	NT5G29AAE5	ICB Professional 50-Port Package (Release 4.5 RoHS)
55	NT5G30AAE5	ICB Professional 60-Port Package (Release 4.5 RoHS)
56	NT5G34NAE5	ICB Prof 42-50 Exp (4.5 RoHS)
57	NTZB01ACE5	ICB 12-Port Package (Release 4)
48	NTZB01BCE5	ICB 16-Port Package (Release 4)
59	NTZB01CCE5	ICB 24-Port Package (Release 4)
60	NTZB01DCE5	ICB 32-Port Package (Release 4)
61	NTZB77BAE5	Integrated Call Director 8 Ports 50 One Number & Remote
62	NTZB77CAE5	Integrated Call Director 8 Ports 50 Remote Dial Users
63	NTZB78BAE5	Integrated Call Director 16 Ports 100 One Number & Remote
64	NTZB78CAE5	Integrated Call Director 16 Ports 100 Remote Dial Users
65	NTZB79BAE5	Integrated Call Director 24 Ports 150 One Number & Remote
66	NTZB79CAE5	Integrated Call Director 24 Ports 150 Remote Dial Users
67	NTZB80BAE5	Integrated Call Director 32 Ports 200 One Number & Remote
68	NTZB80CAE5	Integrated Call Director 32 Ports 200 Remote Dial Users
69	NTZB91AA	Integrated Call Assistant (Hard Drive) 5 PORTS
70	NTZB91BA	Integrated Call Assistant HD 8 PORTS
71	NTZB91CA	Integrated Call Assistant HD 12 PORTS
72	NTZB91DA	Integrated Call Assistant HD 16 PORTS
73	NTZB91EA	Integrated Call Assistant HD 20 PORTS
74	NTZB91FA	Integrated Call Assistant HD 24 PORTS



75	NTZB91GA	Integrated Call Assistant HD 28 PORTS
76	NTZB91HA	Integrated Call Assistant HD 32 PORTS
77	NTZB92AA	Integrated Call Assistant FLASH 5 PORTS
78	NTZB92BA	Integrated Call Assistant FLASH 8 PORTS
79	NTZB92CA	Integrated Call Assistant FLASH 12 PORTS
80	NTZB92DA	Integrated Call Assistant FLASH 16 PORTS
81	NTZB92EA	Integrated Call Assistant FLASH 20 PORTS
82	NTZB92FA	Integrated Call Assistant FLASH 24 PORTS
83	NTZB92GA	Integrated Call Assistant FLASH 28 PORTS
84	NTZB92HA	Integrated Call Assistant FLASH 32 PORTS
85	NTZB96ACE5	ICB Card Upgrade Kit Release 4

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