



# Equinox™ Client (Android) Release 3.3

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## Release Notes

Issue 1.0  
December 19, 2017

## Avaya Equinox 3.3 Release Notes

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<http://www.avaya.com/support>

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## Change History

| Date       | Description  |
|------------|--|
| 12/19/2017 | December GA update for the Equinox 3.3 Android Client. |

## Introduction

This document provides late-breaking information to supplement the Avaya Equinox Clients 3.3 software and documentation. For updated documentation, product support notices, and service pack information, go to the Avaya Support site at <http://support.avaya.com>.

Please refer to the latest Avaya Aura® 7.1.2.0 Release Notes for information specific to the Avaya Aura® feature and service packs.

## Installation

### Product compatibility

For the latest and most accurate compatibility information go to: <https://support.avaya.com/CompatibilityMatrix/Index.aspx>.

### Product Release Matrix

The following table lists the release build numbers of the Avaya Equinox clients and required infrastructure servers.

| Client/Server               | Release Build Number | Date Available |
|-----------------------------|----------------------|----------------|
| Avaya Equinox for Windows   | 3.3.0.135            | 19 Dec 2017    |
| Avaya Equinox for MacOS     | 3.3.0.134            | 19 Dec 2017    |
| Avaya Equinox for Android   | 3.3.0.47             | 03 Jan 2018    |
| Avaya Equinox for iOS       | 3.3.0.43             | 03 Jan 2018    |
| Avaya Multimedia Messaging  | 3.3 0.0.604          | 19 Dec 2017    |
| Avaya Aura® Device Services | 7.1.2.0.565          | 19 Dec 2017    |
| Avaya Aura® Web Gateway     | 3.3.0.0.683          | 19 Dec 2017    |

### Deployment Considerations

None.

## What's new

The following table lists the enhancements and deprecated functionality in Equinox Client 3.3 and is cumulative since the last minor release showing the most recent release first and oldest release last.

### Release 3.3

#### CM Ad Hoc Conference Enhancement

CM Ad Hoc conference is already supported on Equinox clients. With this Enhancement, now, user can create a CM conference even when there is only 1 active call. The simplified UI allows user to add someone to this active call and merge them into CM Ad Hoc conference.

#### 24x7 Call Journaling (PPM Call logs)

This feature provides 24x7 Call Logs even when Equinox Client is not logged in (Off line Call logs). Now, Equinox user can get all call logs in sync with MDA devices, thus improves User Experience and consistency across all platforms. Please note, for MDA, BLA and some other cases, user need to logout and re-login to get synced with other device for PPM Call Logs.

#### Equinox Conferencing Slider

The slider allows active & new users to review the content that was already shared in the meeting without intruding other users.

#### Mobile client support for Cellular Data Providers with IPv6 Networks and NAT

Some cellular carriers such as T-Mobile in the US have moved to only supporting IPv6 client networks for mobile data networks. This feature provides support for IPv6 client addressing. Specifically, the cellular network interface has an IPv6 address behind a carrier NAT device and the Avaya customer has an IPv4 deployment of Aura including the Avaya Aura Session Border Controller. (FI-16693 / FA-17707)

Please note, Equinox conferencing virtual room needs to be manually set to MSS type in order to negotiate MSS, otherwise the call flow will remain the same as no MSS.

#### Other Quality Improvement Tasks Delivered

- Android Permissions Model
- Support for Android O
- Process auto-configuration changes on upgrade

## Fixes

The following table lists the issues fixed in this release and is cumulative since the last major (or minor) release showing the most recent release first and oldest release last.

### Release 3.3

| ID              | Summary  | Found in Release | Fixed in Release |
|-----------------|--|------------------|------------------|
| <b>FA-17429</b> | Client not downgraded to companion mode if one or two attempts failed due to wrong PIN and connect in second attempt.<br><br>Workarounds:<br>1. Enter correct password a second time (after the first time fails with the correct password).<br>2. Drop connection to XT defect and and then re-pair to the XT device. | 3.2.1            | 3.3              |
| <b>FA-18053</b> | Equinox for Android crashes when loading meetings in Hungarian language  | 3.2.1            | 3.3              |
| <b>FA-17789</b> | Call-pickup group user cannot answer calls from locked screen  | 3.2.1            | 3.3              |
| <b>FA-17827</b> | Replace text on Equinox client for inactive chat termination   | 3.2              | 3.3              |
| <b>FA-15038</b> | A CCMP-invited participant cannot unmute self after being muted by moderator.  | 3.0.0.1          | 3.3              |

## Known issues and workarounds

### Release 3.3

| ID              | Summary   | Found in Release |
|-----------------|---|------------------|
| <b>FA-17893</b> | Mobile Equinox deployments currently using Client Enablement Services (CES) are recommended to continue using CES for call logs.  | 3.3              |
| <b>FA-18135</b> | Client crashes after applying the auto-config file with PKCS PASSWORD set to blank.<br><br>Workaround: Apply auto-config file with a valid PKCS12 USERNAME and PKCS PASSWORD.   | 3.3              |
| <b>FA-18134</b> | iOS client does not transmit video after escalation when it's station is configured with "Avaya Call Recorder" in 3PCC (Third Party Call Control) mode.<br><br>Workaround: Hold and then resume call from the Windows or MacOS client.                      | 3.3              |
| <b>FA-18017</b> | Rogers LTE users may face audio issues when registered to SBC.<br><br>Workaround: Set APN protocol to IPv4.   | 3.2.2            |
| <b>FA-18283</b> | Network mute is lost after hold and resume in an MSS conference.<br><br>Workaround: Drop and rejoin the conference.   | 3.2.1            |
| <b>FA-17487</b> | Mobile Link is not supported on Vantage endpoints.  | 3.2.1            |
| <b>FA-17540</b> | Meeting address info is not displayed after upgrading from 3.1.2 build to 3.2.1 build.<br><br>Workaround: Run the auto-config on the client.  | 3.2.1            |
| <b>FA-16632</b> | No audio voice path when answering AAC audio-only conference invite.<br><br>Workaround:<br>1. Leave conference and dial back into the conference to restore audio.<br>2. OR Use AAC 8.0 SP9   | 3.2              |
| <b>FA-18056</b> | User cannot hear voice via Plantronics Bluetooth headset during active call.<br><br>Workaround: Disable the sensor on the Plantronics headset using the Plantronics Hub app. This will keep the audio from being redirected to the handset "automatically". | 3.2              |
| <b>FA-18255</b> | When a new meeting invite starting within next 5 minutes is received, the Top of Mind Meetings section does not get updated with new meeting.<br><br>Workaround: Take application to background & then foreground.  | 3.2              |
| <b>FA-15215</b> | Unable to open video window after bridging into a call from an Android device and disconnect at desk phone device.<br><br>Work around: Join call as video or join from Equinox client first.  | 3.0.0.1          |
| <b>FA-9764</b>  | Calls not properly terminated when call that has been Extended to Cellular (EC 500) is  | 3.0              |



| ID              | Summary   | Found in Release |
|-----------------|---|------------------|
|                 | terminated on the cellular device. Occurs with Aura 7.0 only.<br><br>Workaround: The call is terminated when the remote party terminates the call.  |                  |
| <b>FA-17383</b> | Use of Equinox for initiating outgoing calls or answering incoming calls while user is already engaged in active VoIP call using any of communication apps listed above would result in inconsistent results.<br>Users are advised to end the ongoing VoIP communications on other VoIP applications before activating Equinox calls. | 3.0              |
| <b>FA-9586</b>  | Audio only outbound call cannot escalate to video between client & XT5000 H.323.<br><br>Workaround: None.   | 3.0              |
| <b>FA-13374</b> | No whiteboard collaboration once call returns to the app from a cellular hand-off if Aura CM version is not 7.0.1.3.0 or greater.<br><br>Workaround: None.  | 3.0              |
| <b>FA-15092</b> | In Equinox Conference 9.0 enhanced conferences, moderator controls don't work after the moderator's second MDA device hangs up the call.<br><br>Workaround: None.   | 3.0              |
| <b>FA-15001</b> | Presence still displays the stale status even after the user has updated it in CES only deployments.<br><br>Workaround: None.   | 3.0              |
| <b>FA-12648</b> | Client in One-X CES call back mode drops call when enforced SRTP is enabled.<br><br>Workaround: None.   | 3.0              |
| <b>FA-15069</b> | User cannot unmute self successfully after performing a hold-retrieve of an UCCP call.<br><br>Workaround: None.   | 3.0              |
| <b>FA-3381</b>  | When CES is enabled, corporate directory search does not return results if search term is last name and contains a space character.<br><br>Workaround: None.  | 3.0              |

## Documentation & Localization

For the Avaya Equinox™ 3.3, the following documents have been updated on the support site:

| Guide   | Link  |
|---|---|
| <b>Using Avaya Equinox™ for Android, iOS, Mac, and Windows</b>                          | <a href="https://downloads.avaya.com/css/P8/documents/101045120">https://downloads.avaya.com/css/P8/documents/101045120</a> |
| <b>Planning for and Administering Avaya Equinox™ for Android, iOS, Mac, and Windows</b> | <a href="https://downloads.avaya.com/css/P8/documents/101045122">https://downloads.avaya.com/css/P8/documents/101045122</a> |
| <b>Avaya Equinox™ Overview and Specification for Android, iOS, Mac, and Windows</b>     | <a href="https://downloads.avaya.com/css/P8/documents/101045124">https://downloads.avaya.com/css/P8/documents/101045124</a> |

End user documentation for Avaya Equinox™ 3.3 Clients is available into the following G14 languages:

- English
- French
- Italian
- German
- Russian
- Simplified Chinese
- Japanese
- Korean
- Latin American Spanish
- Brazilian-Portuguese

### Documentation errata

None.

## Localization

For the Avaya Equinox™ 3.3 clients, the following languages are supported (with the below caveat):

| <b>Language</b>            | <b>Equinox™ - Windows</b> | <b>Equinox™ - Mac OS</b> | <b>Equinox™ - iOS</b> | <b>Equinox™ - Android</b> |
|----------------------------|---------------------------|--------------------------|-----------------------|---------------------------|
| <b>English</b>             | Supported                 | Supported                | Supported             | Supported                 |
| <b>German</b>              | Supported                 | Supported                | Supported             | Supported                 |
| <b>French</b>              | Supported                 | Supported                | Supported             | Supported                 |
| <b>Spanish</b>             | Supported                 | Supported                | Supported             | Supported                 |
| <b>Italian</b>             | Supported                 | Supported                | Supported             | Supported                 |
| <b>Japanese</b>            | Supported                 | Supported                | Supported             | Supported                 |
| <b>Korean</b>              | Supported                 | Supported                | Supported             | Supported                 |
| <b>Portuguese</b>          | Supported                 | Supported                | Supported             | Supported                 |
| <b>Russian</b>             | Supported                 | Supported                | Supported             | Supported                 |
| <b>Simplified Chinese</b>  | Supported                 | Supported                | Supported             | Supported                 |
| <b>Traditional Chinese</b> | Supported                 | Supported                | Supported             | Supported                 |
| <b>Czech</b>               | Supported                 | Supported                | Supported             | Supported                 |
| <b>Danish</b>              | Supported                 | Supported                | Supported             | Supported                 |
| <b>Hungarian</b>           | Supported                 | Supported                | Supported             | Supported                 |
| <b>Norwegian</b>           | Supported                 | Supported                | Supported             | Supported                 |
| <b>Dutch</b>               | Supported                 | Supported                | Supported             | Supported                 |
| <b>Polish</b>              | Supported                 | Supported                | Supported             | Supported                 |
| <b>Swedish</b>             | Supported                 | Supported                | Supported             | Supported                 |

## Contacting support

### Contact Support Checklist

If you are having trouble with an Equinox Client, you should:

1. Set log level to debug.
2. Retry the action. Carefully follow the instructions in written or online documentation.
3. Check the documentation that came with your hardware for maintenance or hardware-related problems.
4. Note the sequence of events that led to the problem and the exact messages displayed. Have the Avaya documentation available.

If you continue to have a problem, contact Avaya Technical Support:

1. Log in to the Avaya Technical Support Web site <https://support.avaya.com>.
2. Contact Avaya Technical Support at one of the telephone numbers in the Support Directory listings on the Avaya support Web site.

Avaya Global Services Escalation Management provides the means to escalate urgent service issues. For more information, see the Escalation Contacts listings on the Avaya Web site.

### Contact Support Tasks

You may be asked to email one or more files to Technical Support for analysis of your application and its environment.

## Appendix A: Acronyms

|              |  |
|--------------|--|
| <b>AAC</b>   | Avaya Aura® Conferencing                       |
| <b>AADS</b>  | Avaya Aura® Device Services                    |
| <b>AAWG</b>  | Avaya Aura® Web Gateway                        |
| <b>AMM</b>   | Avaya Multimedia Messaging                     |
| <b>ASBCE</b> | Avaya Session Border Controller for Enterprise |
| <b>BLA</b>   | Bridged Line Appearance                        |
| <b>CM</b>    | Avaya Aura® Communication Manager              |
| <b>FP</b>    | Feature Pack                                   |
| <b>MDA</b>   | Multiple Device Access                         |
| <b>MSS</b>   | Multi-Stream Switching                         |
| <b>POM</b>   | Presentation Only Mode                         |
| <b>PS</b>    | Avaya Aura® Presence Services                  |
| <b>SM</b>    | Avaya Aura® Session Manager                    |
| <b>SMGR</b>  | Avaya Aura® System Manager                     |
| <b>SP</b>    | Service Pack                                   |
| <b>SRTP</b>  | Secure Real-Time Transport Protocol            |
| <b>TOM</b>   | Top of Mind                                    |
| <b>3PCC</b>  | Third Party Call Control                       |
| <b>TLS</b>   | Transport Layer Security                       |

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