



End of Sale Notice

Notification Date: Feb 01st, 2018
Revision Date: September 7, 2023
Effective Date: June 10, 2018
Subject: End of sale G650
Theatre/Region: Global

Revision History

Revision Date	Reason for change
7-September-2023	Added statement that G650's will no longer function or even be able to register with Avaya Aura® Communication Manager 10.2
21-April-2021	Add statement that G650's will not be supported beyond Avaya Aura® Communication Manager 8.1.3
01-February-2018	First release

Summary

Effective June 10th 2018, Avaya will End the Sale of G650 Gateways.

Avaya will make every effort to have a supply of these products available for orders, but cannot guarantee product availability through their end of sale dates. Avaya reserves the right to manage and/or limit order quantities, substitute like materials, or to cancel orders if supply is exhausted prior to the End of Sale dates in this notice.

7 September 2023: Important Note: Starting with Avaya Aura® Communication Manager 10.2, G650's will no longer function or even be able to register.

21 April – 2021: Important Note: Avaya Aura® Communication Manager 8.1.3 will be the last release supporting G650 Media Gateways.

Discontinued Order Codes and Migration Strategy

Discontinued Codes – Effective June 10th, 2018

Material code	Description
700472343	G650 MEDIA GATEWAY NON GSA
700394950	G650 MEDIA GATEWAY RHS

Migration Strategy

Avaya offers the G450 gateways as the comparable solution.



Schedule

End of Sale Date	10-June-2018
End of Manufacturer Support (HARDWARE*) - Group 1	10-June-2021
Targeted End of Services Part Support** - Group 1	10-June 2024

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information Website](#).

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices: <http://support.avaya.com>

Avaya Product Lifecycle Policy: <https://support.avaya.com/css/P8/documents/100081098>
<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy