



End of Sale Notice

Notification Date: 3 July 2018

Revision Date: 15 October 2019

Effective Date: Various

Subject: End of Sale – Avaya 9608G/9611G IP Deskphones

Theatre/Region: Global

Revision History

Revision Date	Reason for change
3 July 2018	Initial version
10 October 2018	Updated dates for “4PK” codes.
14 February 2019	Updated dates for “4PK” codes.
10 April 2019	Updated dates.
15 October 2019	Updated dates

Summary

Effective **on the dates shown below** Avaya will no longer sell (make commercially available) the Avaya 9608G IP Deskphone and the Avaya 9611G IP Deskphones. Avaya will respond to orders for the affected codes subject to availability of stock.

Customers are encouraged to place any orders for the Avaya 9608G/9611G IP Deskphones as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

In the event of depletion of “4PK” stock prior to the End of Sale date, it will be necessary to requote at the single pack price.

Discontinued Order Codes and Migration Strategy

Discontinued Codes: 10 June 2019 OR While Quantities Last

Material/Offer Code	Description
700510905	IP PHONE 9608G 4PK Avaya has no stock
700510904	IP PHONE 9611G GLOBAL 4 PK Avaya has no stock

Discontinued Codes: 10 June 2019 OR While Quantities Last

Material/Offer Code	Description
700509996	IP PHONE 9608G FRANCE TELECOM GLOBAL Avaya has no stock



700503223	IP PHONE 9611G FRANCE TELECOM <i>Avaya has no stock</i>
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Discontinued Codes: 9 March 2020 OR While Quantities Last

Material/Offer Code	Description
700505424	IP PHONE 9608G <i>Avaya has very limited stock</i>
700504845	IP PHONE 9611G GLOBAL <i>Avaya has very limited stock</i>

Discontinued Codes: 9 March 2020 OR While Quantities Last

Material/Offer Code	Description
700507946	IP PHONE 9608G (TAA) <i>Avaya has very limited stock</i>
700507948	IP PHONE 9611G GLOBAL (TAA) <i>Avaya has very limited stock</i>

Migration Strategy – Avaya J169/J179 IP Phones

Customers that are considering purchasing the Avaya 9608G IP Deskphone or have previously purchased the Avaya 9608G IP Deskphone and are looking to deploy additional units should consider the Avaya J169 IP Phone. Customers that are considering purchasing the Avaya 9611G IP Deskphone or have previously purchased the Avaya 9611G IP Deskphone and are looking to deploy additional units should consider the Avaya J179 IP Phone. The Avaya J169/J179 IP Phones offer Avaya Aura® Advanced SIP Telephony (SIP-AST) features on Avaya Aura®, Avaya H.323 features with both Avaya Communication Manager and Avaya IP Office™, Avaya advanced SIP features with Avaya IP Office™, and standards-based SIP operation with selected Open SIP platforms.

Additional information on the Avaya J169/J179 IP Phones can be found at <https://www.avaya.com/en/products/devices-and-phones/desktop-phones/>. Channel partners can find additional information in the [J100-Series Offer Definition](#).

Schedule

End of Sale Date	As noted above
End of Manufacturer Support for SOFTWARE *	As noted above plus 3 years.
End of Manufacturer Support for HARDWARE *	As noted above plus 3 years
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract *	As noted above plus 5 years
Targeted End of Services Support**	As noted above plus 6 years

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Supply Availability

Avaya will make every effort to supply the discontinued models for all orders, but cannot guarantee product availability through the End of Sale date. Avaya reserves the right to manage and/or limit order quantities, or to cancel orders if supply is no longer available. Customer orders will be fulfilled on a first-come, first-served basis. If supply is exhausted prior to the targeted End of Sale date in this notice, Avaya will accelerate removal of the applicable product codes from price lists and associated order entry systems. If supply is no longer available requiring order cancellation, customers will be notified to re-order with the appropriate replacement order code.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy