Title: Global End of Sale and Support Notification for the following Avaya Security Gateways and related applications (European Union end of sale was announced in June 06): SG203, SG208, VPNmanager, VPNremote

Notification Date: September 28, 2006

As of December 1, 2006, Avaya will no longer sell the following hardware / software components (European Union end of sale was announced in June 06): SG203, SG208, VPNmanager, VPNremote.

As of December 1, 2009, Avaya will no longer provide manufacturer support for the previously mentioned products (European Union end of support occurs in June 09)

As of February 6th, 2006, the Juniper family of security appliances were made available for purchase as a VPN and Firewall substitute for the SG family of appliances. Juniper security product families include the NS series, SA series, IDP Series and Network Management solutions.

Hardware: Discontinued SAP / PEC Codes Affected

SAP Code	Description	Minimum Period of Support
700257991	Avaya ™ SG203	Dec 1, 2009
700262124	Avaya ™ SG208	Dec 1, 2009
700058068	Power cord for all VSU gateways (EUR)	Dec 1, 2009
700057573	Power cord for all VSU / SG gateways (UK)	Dec 1, 2009

Software: Discontinued SAP / PEC Codes for the "Affected Countries"

SAP Code	Description	Minimum Period of Support
700258098	Software Upgrade on SG5/5X from VPNos 4.0/4.1/4.2/4.3 to VPNos 4.4	Dec 1, 2009
700258106	Software Upgrade on SG200 from VPNos 4.2/4.3 to VPNos 4.4	Dec 1, 2009
700256472	Avaya VPNremote Client for Pocket PC	Dec 1, 2009
700213911	VPNremote client	Dec 1, 2009
700213978	VPNremote client Prem Ed	Dec 1, 2009
700213994	VPNremote client Prem Ed Renewal	Dec 1, 2009
700377161	VPNmanager Enterprise Client 3.7	Dec 1, 2009
700377179	VPNmanager Service Provider Client 3.7	Dec 1, 2009
700258072	SG203 Annual Software Subscription	Dec 1, 2009
700262173	SG208 Annual Software Subscription	Dec 1, 2009
700213895	ADS-VPNet SVCS Annual Software Subscription for Avaya ™ VSU 10,000	Dec 1, 2009
700289648	Avaya Annual Software Subscription for VPNmanager Client	Dec 1, 2009

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700289655	Avaya Annual Software Subscription for VPNmanager Client SP	Dec 1, 2009

Offer Strategy

As a replacement option, the G250 and G350 are available with VPN capabilities suitable for the branch office location. The following comcodes can be used to order the VPN Solutions:

SAP Code	Description
700342231	Avaya G250 Gateway
186797	Avaya G250 VPN SFTW Lic
700281694	Avaya G350 Gateway
186796	Avaya G350 VPN SFTW Lic

In addition to the G250/G350, Avaya now offers an alternative solution from Juniper Networks composed of SSL, VPN, Firewall and Intrusion Detection Applications.

SAP Code	Juniper Material Code	Description
700388614	NS-5GT-001	JNPR NETSCREEN-5GT 10 USER WITH POWER SUPPLY, US
700390172	NS-5GT-003	JNPR NETSCREEN-5GT 10 USER WITH POWER SUPPLY, UK
700390198	NS-5GT-005	JNPR NETSCREEN-5GT 10 USER WITH POWER SUPPLY, EU
700388622	NS-5GT-101	JNPR NETSCREEN-5GT PLUS WITH POWER SUPPLY, US
700390214	NS-5GT-103	JNPR NETSCREEN-5GT PLUS WITH POWER SUPPLY, UK
700390222	NS-5GT-105	JNPR NETSCREEN-5GT PLUS WITH POWER SUPPLY, EU
700388630	NS-5GT-201	JNPR NETSCREEN-5GT EXTENDED WITH US POWER CORD
700390230	NS-5GT-203	JNPR NETSCREEN-5GT EXTENDED WITH UK POWER CORD
700390255	NS-5GT-205	JNPR NETSCREEN-5GT EXTENDED WITH EU POWER CORD
700388648	NS-HSC-001	JNPR NETSCREEN-HSC 5-USER WITH US POWER SUPPLY
700390263	NS-HSC-003	JNPR NETSCREEN-HSC 5-USER WITH UK POWER SUPPLY
700390271	NS-HSC-005	JNPR NETSCREEN-HSC 5-USER WITH EU POWER SUPPLY
700388655	NS-HSC-101	JNRP NETSCREEN-HSC PLUS UNRESTRICTED USER WITH US POWER SUPPLY
700390289	NS-HSC-103	JNRP NETSCREEN-HSC PLUS UNRESTRICTED USER WITH UK POWER SUPPLY
700390297	NS-HSC-105	JNRP NETSCREEN-HSC PLUS UNRESTRICTED USER WITH EU POWER SUPPLY
700388663	NS-5GT-001-AV	JNPR NETSCREEN-5GT 10 USER WITH US POWER CORD AV/DI BUNDLE

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700390305	NS-5GT-003-AV	JNPR NETSCREEN-5GT 10 USER WITH UK POWER CORD AV/DI BUNDLE
700390313	NS-5GT-005-AV	JNPR NETSCREEN-5GT 10 USER WITH EU POWER CORD AV/DI BUNDLE
700388689	NS-5GT-101-AV	JNPR NETSCREEN-5GT PLUS WITH US POWER CORD AV/DI BUNDLE
700390321	NS-5GT-103-AV	JNPR NETSCREEN-5GT PLUS WITH UK POWER CORD AV/DI BUNDLE
700390792	NS-5GT-105-AV	JNPR NETSCREEN-5GT PLUS WITH EU POWER CORD AV/DI BUNDLE
700388697	NS-5GT-201-AV	JNPR NETSCREEN-5GT EXTENDED WITH US POWER CORD, AV/DI BUNDLE
700390800	NS-5GT-203-AV	JNPR NETSCREEN-5GT EXTENDED WITH UK POWER CORD, AV/DI BUNDLE
700390818	NS-5GT-205-AV	JNPR NETSCREEN-5GT EXTENDED WITH EU POWER CORD, AV/DI BUNDLE
700388705	NS-HSC-001-AV	JNPR NETSCREEN-HSC 5-USER WITH US PS BUNDLED W/ ANTIVIRUS AND DI
700390826	NS-HSC-003-AV	JNPR NETSCREEN-HSC 5-USER WITH UK PS BUNDLED W/ ANTIVIRUS AND DI
700390834	NS-HSC-005-AV	JNPR NETSCREEN-HSC 5-USER WITH EU PS BUNDLED W/ ANTIVIRUS AND DI
700388713	NS-5GT-RMK	JNPR NETSCREEN-5GT RACK MOUNT KIT – HOLDS 2 UNITS
700388721	NS-5GT-021	JNPR NS-5GT WIRELESS 802.11G, 10-USER, US POWER CORD, US ONLY
700390842	NS-5GT-023	JNPR NS-5GT WIRELESS 802.11G, 10-USER, UK POWER CORD
700390859	NS-5GT-025	JNPR NS-5GT WIRELESS 802.11G, 10-USER, EU POWER CORD,
700388739	NS-5GT-121	JNPR NS-5GT WIRELESS 802.11G, PLUS, US POWER CORD, US ONLY
700390867	NS-5GT-123	JNPR NS-5GT WIRELESS 802.11G, PLUS, UK POWER CORD
700390891	NS-5GT-125	JNPR NS-5GT WIRELESS 802.11G, PLUS, EU POWER CORD
700388747	NS-5GT-221	JNPR NS-5GT WIRELESS 802.11G, EXTENDED, US POWER CORD, US ONLY
700390909	NS-5GT-223	JNPR NS-5GT WIRELESS 802.11G, EXTENDED, UK POWER CORD
700390917	NS-5GT-225	JNPR NS-5GT WIRELESS 802.11G, EXTENDED, EU POWER CORD
700388754	NS-5GT-021-AV	JNPR NS-5GT WIRELESS 802.11G, 10 USER, US ONLY, WITH AV & DI
700390925	NS-5GT-023-AV	JNPR NS-5GT WIRELESS 802.11G, 10 USER, UK, WITH AV & DI
700390941	NS-5GT-025-AV	JNPR NS-5GT WIRELESS 802.11G, 10 USER, EU, WITH AV & DI

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700388762	NS-5GT-121-AV	JNPR NS-5GT WIRELESS 802.11G, PLUS, US ONLY, WITH AV & DI
700390958	NS-5GT-123-AV	JNPR NS-5GT WIRELESS 802.11G, PLUS, UK, WITH AV & DI
700390966	NS-5GT-125-AV	JNPR NS-5GT WIRELESS 802.11G, PLUS, EU, WITH AV & DI
700388770	NS-5GT-221-AV	JNPR NS-5GT WIRELESS 802.11G, EXTENDED, US ONLY WITH AV & DI
700390974	NS-5GT-223-AV	JNPR NS-5GT WIRELESS 802.11G, EXTENDED, UK WITH AV & DI
700390982	NS-5GT-225-AV	JNPR NS-5GT WIRELESS 802.11G, EXTENDED, EU WITH AV & DI
700388788	NS-5GT-RMK2	JNPR NS-5GT RACK MOUNT KIT FOR ADSL AND WIRELESS PRODUCTS
700388804	NS-025-001	JNPR NETSCREEN-25 WITH US POWER CORD
700391014	NS-025-003	JNPR NETSCREEN-25 WITH UK POWER CORD
700391022	NS-025-005	JNPR NETSCREEN-25 WITH EU POWER CORD
700388820	NS-050-001	JNPR NETSCREEN-50 WITH US POWER CORD
700388838	NS-050-001-DC	JNPR NETSCREEN-50 WITH DC POWER
700391030	NS-050-003	JNPR NETSCREEN-50 WITH UK POWER CORD
700391048	NS-050-005	JNPR NETSCREEN-50 WITH EU POWER CORD
700388846	NS-204-001	JNPR NETSCREEN-204, AC POWER, US POWER CORD
700388853	NS-204-001-DC	JNPR NETSCREEN-204, DC POWER
700391063	NS-204-003	JNPR NETSCREEN-204, AC POWER, UK POWER CORD
700391071	NS-204-005	JNPR NETSCREEN-204, AC POWER, EU POWER CORD
700388879	NS-208-001	JNPR NETSCREEN-208, AC POWER, US POWER CORD
700388887	NS-208-001-DC	JNPR NETSCREEN-208, DC POWER
700391089	NS-208-003	JNPR NETSCREEN-208, AC POWER, UK POWER CORD
700391097	NS-208-005	JNPR NETSCREEN-208, AC POWER, EU POWER CORD
700388895	NS-200-RCK-01	JNPR NETSCREEN-200 RACK MOUNT KIT (19" FOR NS-25/50/204/208)
700388903	NS-200-VIRT	JNPR VIRTUALIZATION KEY FOR NS-200 APP REQ SCREENOS 4.0.2 LATER
700388911	NS-ISG-1000	JNPR NS-ISG 1000 ADV SYS 4-10/100/1000 PORTS AC POWER
700388945	NS-ISG-1000-DC	JNPR NS-ISG 1000 ADVANCED SYSTEM, 4-10/100/1000 PORTS DC POWER
700388952	NS-ISG-1000B	JNPR NS-ISG 1000 BASELINE SYS 4-10/100/1000 AC POWER SUPPLY
700388960	NS-ISG-1000B-DC	JNPR NS-ISG 1000 BASELINE SYSTEM, 4-10/100/1000 DC POWER
700388978	NS-ISG-2000	JNPR NETSCREEN-ISG 2000 CHASSIS, ADVANCED SYSTEM DUAL AC POWER
700388994	NS-ISG-2000-DC	JNPR NETSCREEN-ISG 2000 CHASSIS, ADVANCED SYSTEM DUAL DC POWER

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700389000	NS-ISG-2000B	JNPR NETSCREEN-ISG 2000 CHASSIS, BASELINE SYSTEM DUAL AC POWER
700389018	NS-ISG-2000B-DC	JNPR NETSCREEN-ISG 2000 CHASSIS, BASELINE SYSTEM DUAL DC POWER
700389026	NS-ISG-SX2	JNPR NS-ISG I/O MOD - DUAL MINI GBIC-SX LIGHT GREY ISG 1000/2000
700389034	NS-ISG-LX2	JNPR NS-ISG I/O MOD DUAL MINI GBIC-LX LIGHT GREY ISG1000/2000
700389042	NS-ISG-TX2	JNPR NS-ISG I/O MOD DUAL 10/100/1000 COP LIGHT GREY ISG1000/2000
700389059	NS-ISG-FE4	JNPR NS-ISG I/O MOD 4 PORT 10/100 FE LIGHT GREY ISG1000/2000
700389067	NS-ISG-FE8	JNPR NS-ISG I/O MOD 8 PORT 10/100 FE LIGHT GREY ISG1000/2000
700389075	NS-ISG-SEC	JNPR NETSCREEN-ISG SECURITY MODULE FOR ISG 2000
700389083	NS-ISG-2000-IKT	JNPR IDP UPGRADE KIT ISG2000 1/SYS 2GBMEM IDP LIC 5 DEV NSM LIC
700389091	NS-ISG-1000-VSYS-5	JNPR 0 TO 5 NS-ISG 1000 VIRTUAL SYSTEM UPGRADE
700389109	NS-ISG-2000-VSYS-5	JNPR 0 TO 5 NETSCREEN-ISG 2000 VIRTUAL SYSTEM UPGRADE
700389133	NS-5200	JNPR NS-5200 SYS NO SPM OR MGT MODS DUAL AC POWER 19" RACKMNT
700389141	NS-5200-DC	JNPR NS-5200 SYS NO SPM/MGT MODS INCLS DUAL DC POWER 19" RACKMNT
700389158	NS-5400	JNPR NS-5400 SYS NO SPM/MGT MODS INCLS 3XAC POWER 19" RACKMNT
700389166	NS-5400-DC	JNPR NS-5400 SYS NO SPM/MGT MODS INCLS 3XDC POWER 19" RACKMNT
700389174	NS-5000-8G2	JNPR NETSCREEN 5000 8 GIGE SECURE PORT MODULE 2 (SPM)
700389182	NS-5000-2XGE	JNPR NETSCREEN 5000 2 10GIGE SECURE PORT MODULE 2 (SPM) WITHOUT TRANSCEIVERS
700389190	NS-SYS-GBIC-MXSR	JNPR TRANSCEIVER, XFP, 300M 10 GIG, SHORT REACH, MUITI-MODE
700389208	NS-SYS-GBIC-MXLR	JNPR TRANSCEIVER, XFP, 10KM 10 GIG, LONg REACH, SINGIE-MODE
700389216	NS-5000-MGT	JNPR NETSCREEN 5000 MANAGEMENT MODULE
700389224	NS-5000-MGT2	JNPR NETSCREEN 5000 MANAGEMENT MODULE 2
700389232	NS-5000-2G24T	JNPR NETSCREEN 5000 2 GIGE 24 10/100 SECURE PORT MODULE (SPM)
700389257	NS-5000-8G	JNPR NETSCREEN 5000 8 GIGE SECURE PORT MODULE (SPM)
700389265	NS-5000-VSYS-5	JNPR NETSCREEN-5000 VIRTUAL SYSTEM UPGRADE 0 TO 5
700389273	NS-5200-RCK-01	JNPR NETSCREEN-5200 RACK MOUNT KIT (19 IN., ALL MOUNTING HARDWARE)
700389281	NS-5400-RCK-01	JNPR NETSCREEN-5400 RACK MOUNT KIT (19 IN., ALL MOUNTING HARDWARE)

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700389299	NS-SM-10	JNPR NETSCREEN-SECURITY MANAGER LICENSE FOR UP TO 10 DEVICES
700389307	NS-SM-25	JNPR NETSCREEN-SECURITY MANAGER LICENSE FOR UP TO 25 DEVICES
700389323	NS-SM-50	JNPR NETSCREEN-SECURITY MANAGER LICENSE FOR UP TO 50 DEVICES
700389331	NS-SM-100	JNPR NETSCREEN-SECURITY MANAGER LICENSE FOR UP TO 100 DEVICES
700389349	NS-SM-200	JNPR NETSCREEN-SECURITY MANAGER LICENSE FOR UP TO 200 DEVICES
700389356	NS-SM-500	JNPR NETSCREEN-SECURITY MANAGER LICENSE FOR UP TO 500 DEVICES
700389364	NS-SM-1000	JNPR NETSCREEN-SECURITY MANAGER LICENSE FOR UP TO 1000 DEVICES
700389372	SA2000	JNPR SECURE ACCESS 2000 BASE SYSTEM
700389398	SA2000-ADD-25U	JNPR ADD 25 SIMULTANEOUS USERS TO SA 2000
700389406	SA2000-ADD-50U	JNPR ADD 50 SIMULTANEOUS USERS TO SA 2000
700389414	SA2000-ADD-100U	JNPR ADD 100 SIMULTANEOUS USERS TO SA 2000
700389422	SA2000-SAMNC	JNPR SECURE APPLICATION MANAGER AND NETWORK CONNECT FOR SA2000
700389430	SA2000-ADV	JNPR ADVANCED FOR SA 2000
700389448	SA2000-MTG	JNPR SECURE MEETING FOR SA 2000
700389455	SA2000-CL-25U	JNPR CLUSTERING 25 ADDITIONAL USERS SHARED FROM ANOTHER SA 2000
700389463	SA2000-CL-50U	JNPR CLUSTERING 50 ADDITIONAL USERS SHARED FROM ANOTHER SA 2000
700389471	SA2000-CL-100U	JNPR CLUSTERING 100 ADDITIONAL USERS SHARED FROM ANOTHER SA 2000
700389489	SA4000	JNPR SECURE ACCESS 4000 BASE SYSTEM
700389497	SA4000-ADD-50U	JNPR ADD 50 SIMULTANEOUS USERS TO SA 4000
700389521	SA4000-ADD-100U	JNPR ADD 100 SIMULTANEOUS USERS TO SA 4000
700389539	SA4000-ADD-250U	JNPR ADD 250 SIMULTANEOUS USERS TO SA 4000
700389547	SA4000-ADD-500U	JNPR ADD 500 SIMULTANEOUS USERS TO SA 4000
700389562	SA4000-ADD-1000U	JNPR ADD 1000 SIMULTANEOUS USERS TO SA 4000
700389570	SA4000-SAMNC	JNPR SECURE APPLICATION MANAGER AND NETWORK CONNECT FOR SA4000
700389588	SA4000-ADV	JNPR ADVANCED FOR SA 4000
700389596	SA4000-MTG	JNPR SECURE MEETING FOR SA 4000
700389604	SA4000-SSL	JNPR SSL ACCEIERATION LICENSE FOR SA 4000
700389612	SA4000-IVS	JNPR INSTANT VIRTUAL SYSTEMS FOR SA 4000

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700389638	SA4000-CL-50U	JNPR CLUSTERING 50 ADDITIONAL USERS SHARED FROM ANOTHER SA 4000
700389646	SA4000-CL-100U	JNPR CLUSTERING 100 ADDITIONAL USERS SHARED FROM ANOTHER SA 4000
700389653	SA4000-CL-250U	JNPR CLUSTERING 250 ADDITIONAL USERS SHARED FROM ANOTHER SA 4000
700389661	SA4000-CL-500U	JNPR CLUSTERING 500 ADDITIONAL USERS SHARED FROM ANOTHER SA 4000
700389687	SA4000-CL-1000U	JNPR CLUSTERING 1000 ADDITIONAL USERS SHARED FROM ANOTHER SA 4000
700389695	SA6000	JNPR SECURE ACCESS 6000 BASE SYSTEM
700389703	SA6000SP	JNPR SECURE ACCESS 6000 BASE SYSTEM SERVICE PROVIDER SERIES
700389711	SA6000-ADD-100U	JNPR ADD 100 SIMULTANEOUS USERS TO SA 6000
700389729	SA6000-ADD-250U	JNPR ADD 250 SIMULTANEOUS USERS TO SA 6000
700389737	SA6000-ADD-500U	JNPR ADD 500 SIMULTANEOUS USERS TO SA 6000
700389745	SA6000-ADD-1000U	JNPR ADD 1000 SIMULTANEOUS USERS TO SA 6000
700389752	SA6000-ADD-2500U	JNPR ADD 2500 SIMULTANEOUS USERS TO SA 6000
700389760	SA6000-ADD-5000U	JNPR ADD 5000 SIMULTANEOUS USERS TO SA 6000
700389778	SA6000-SAMNC	JNPR SECURE APPLICATION MANAGER AND NETWORK CONNECT FOR SA6000
700389786	SA6000-ADV	JNPR ADVANCED FOR SA 6000
700389794	SA6000-MTG	JNPR SECURE MEETING FOR SA 6000
700389828	SA6000-IVS	JNPR INSTANT VIRTUAL SYSTEMS FOR SA 6000
700389836	SA6000-CL-100U	JNPR CLUSTERING 100 ADDITIONAL USERS FROM ANOTHER SA 6000
700389844	SA6000-CL-250U	JNPR CLUSTERING 250 ADDITIONAL USERS FROM ANOTHER SA 6000
700389851	SA6000-CL-500U	JNPR CLUSTERING 500 ADDITIONAL USERS FROM ANOTHER SA 6000
700389869	SA6000-CL-1000U	JNPR CLUSTERING 1000 ADDITIONAL USERS FROM ANOTHER SA 6000
700389877	SA6000-CL-2500U	JNPR CLUSTERING 2500 ADDITIONAL USERS FROM ANOTHER SA 6000
700389885	SA6000-CL-5000U	JNPR CLUSTERING 5000 ADDITIONAL USERS FROM ANOTHER SA 6000
700389893	NS-IDP-50	JNPR IDP 50 INTRUSION DETECTION AND PREVENTION APPLIANCE
700389901	NS-IDP-200	JNPR IDP 200 INTRUSION DETECTION AND PREVENTION APPLIANCE
700389919	NS-IDP-600C	JNPR IDP 600C INTRUSION DETECTION AND PREVENTION APPLIANCE

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700389927	NS-IDP-600F	JNPR IDP 600F INTRUSION DETECTION AND PREVENTION APPLIANCE
700389943	NS-IDP-1100C	JNPR IDP 1100C INTRUSION DETECTION AND PREVENTION APPLIANCE
700389950	NS-IDP-1100F	JNPR IDP 1100F INTRUSION DETECTION AND PREVENTION APPLIANCE
700389968	NS-IDP-HD-003	JNPR IDP SCSI HARD DRIVE-73GB CAPACITY (IDP 600 AND 1100 ONLY)
700389976	NS-IDP-PWR-AC-003	JNPR IDP AC POWER SUPPLY (IDP 200, 600, 1100 ONLY)
700389984	NS-IDP-RCK-03	JNPR IDP RAII KIT (2 RAIIS AND 4 BRACKETS)

Contact Information

For additional information on Security Gateways, please contact Kevin Johnson at 303 538 5043.

For additional information on Juniper Products, please contact Erez Feigenberg at +972 97236457633.

Security Gateway EOS Schedule

Event	Date
End of Sale (EoS) Notification (this notice)	Sept 28th, 2006
End of Sale (EoS) Last order date	Dec 1st, 2006
Minimum Period of Support Availability after EoS	+3 Years
End of Manufacturer Support	December 1st, 2009

Currently Supported Releases

Product Name	Current Release #
VPNmanager	3.7
VPNos	4.6
VPNremote	4.2.30

Minimum Period of Support

The Minimum Period of Support represents the minimum period of time after the product end of sale date, during which Avaya will make available support for the product per the Avaya's Manufacturer Support Policy. Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business

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